



This Acceptable Use Policy ("AUP") describes rules that apply to any party ("you," "your," "yours," or "Customer") using any product or service ("Service") provided by **Copper Canyon Communications** or any of its affiliates (collectively, "Copper Canyon Communications") and any user ("End User") of any software application or service made available by the Customer that interfaces with the Service. The prohibited conduct in this AUP is not exhaustive. Customer is responsible for its End Users' compliance with this AUP. If a Customer or any End User violates this AUP, **Copper Canyon Communications** may suspend the Customer's use of its Service. This AUP may be updated by **Copper Canyon Communications** from time to time upon reasonable notice, which may be provided via Customer's account, e-mail, or by posting an updated version of this AUP on our website.

No Inappropriate Content or Users

Do not use the Service we provide to transmit or store any content or communication (commercial or otherwise) that is illegal, harmful, unwanted, inappropriate, or objectionable, including, but not limited to, content or communications which **Copper Canyon Communications** determines:

- (a) are false or inaccurate;
- (b) are hateful or encourage hatred or violence against individuals or groups; or
- (c) could endanger public safety.

This prohibition includes use of the Service by a hate group as defined by **Title 18 U.S.C. § 249**. Customer and its End Users are also prohibited from using this Service to promote or enable the transmission of or access to any prohibited content or communications described in this section.

Prohibited Activities

Do not use this Service to engage in or encourage any activity that is illegal, deceptive, harmful, a violation of others' rights, or harmful to **Copper Canyon Communications'** business operations or reputation, including:

Violations of Laws:

- Violating laws, regulations, governmental orders, or industry standards or guidance in any applicable jurisdiction ("Applicable Laws"), including:
 - (a) transmitting, recording, collecting, or monitoring data or communications without required consent.
 - (b) failing to comply with opt-out requests.

Interference with the Services:

- Interfering with or negatively impacting any aspect of the Service or third-party networks linked to the Service.

Reverse Engineering:

- Reverse engineering, copying, disassembling, or decompiling the Service.

Falsification of Identity or Origin:

- Creating a false identity, spoofing, phishing, or misleading others about the identity of the sender or the origin of any communication.

No Service Integrity Violations

Do not violate the integrity of **Copper Canyon Communications'** Service, including:

Bypassing Service Limitations:

- Attempting to bypass, exploit, defeat, or disable limitations or restrictions placed on the Service.

Security Vulnerabilities:

- Discovering and exploiting security vulnerabilities or attempting to bypass any security mechanism or filtering.

Disabling the Services:

- Conducting denial-of-service (DoS) attacks or any activity meant to disrupt, disable, or overload the Service.

Harmful Code or Bots:

- Transmitting code, files, scripts, agents, or programs meant to do harm (e.g., viruses or malware), or using bots or automation to access or use the Service.

Unauthorized Access:

- Attempting to gain unauthorized access to the Services or related systems.

Data Safeguards

The Customer is responsible for ensuring the Service provides appropriate safeguards for their use, including but not limited to those required under Applicable Laws, prior to transmitting, processing, or allowing End Users to transmit or process any data via the Services.

Reporting Violations

Violations of this AUP, including any prohibited content or communications, may be reported to **service@copperccaz.com**.

Customer agrees to immediately report any violation of this AUP to **Copper Canyon Communications** and provide full cooperation, as requested, to investigate or address the violation.