



Community Kiosk Service Platform

Digital access, resource navigation, and coordinated community services delivered through an accessible public-facing platform.

CONNECTING PEOPLE TO ESSENTIAL SERVICES

A Community Access Point



From information to action

The platform brings community resources into one accessible experience, helping people discover services, understand next steps, and connect with participating providers.

- Access to housing, shelter, healthcare, workforce development, education, transportation, and community services
- Digital self-service and guided resource navigation
- Multilingual, accessible, and inclusive user experiences
- QR code, SMS, mobile engagement, alerts, and service updates
- Analytics and reporting to support planning and service delivery

Key Platform Capabilities

1 Resource Navigation

Search, referral, and service coordination across participating organizations.

2 Appointments & Referrals

Support appointment requests, referrals, follow-up steps, and case-support workflows.

3 Accessible Experience

Multilingual content, accessible interfaces, and inclusive navigation options.

4 Digital Engagement

QR codes, SMS, mobile pathways, community outreach, and public information.

5 Real-Time Updates

Timely information on programs, resources, eligibility, availability, and service changes.

6 Analytics & Reporting

Dashboards and insights for utilization, service visibility, and community-impact reporting.

Typical Deployment Locations

Flexible environments for public access, service delivery, and community engagement.

1

Libraries

Accessible information and referral access

2

Community Centers

Local programs and community services

3

Workforce Centers

Jobs, training, and career resources

4

Public Housing

Resident services and community information

5

Transportation Centers

Wayfinding and mobility resources

6

Health & Wellness Facilities

Care navigation and wellness resources

7

Municipal Buildings

Public programs and civic information

8

Nonprofit Locations

Coordinated services and outreach

9

Public Spaces

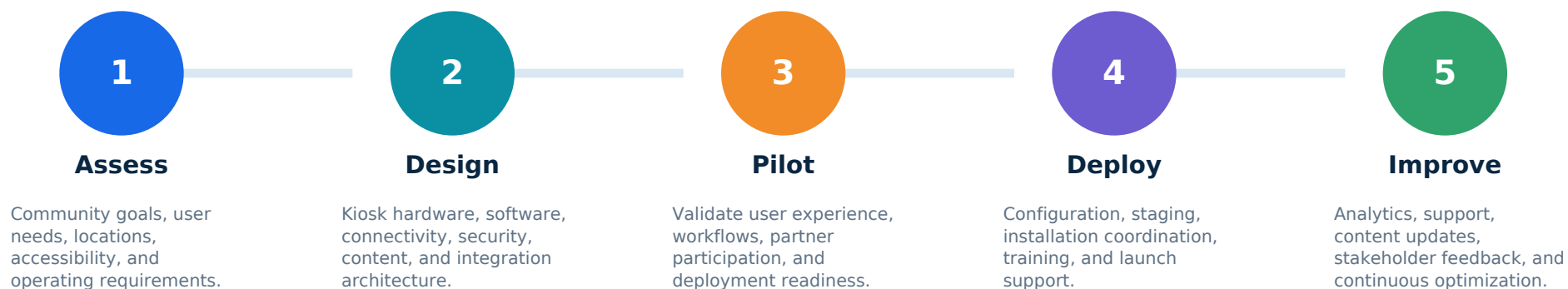
Outdoor access and community engagement

Community & Stakeholder Collaboration



Coordination, visibility, feedback, and continuous improvement across participating organizations.

Horizon IoT Delivery Approach



Ready to explore a pilot or deployment scenario?

Horizon IoT supports consulting, systems integration, technology products, deployment coordination, and ongoing support.