

# Shuttle and Van Rental Terms and Conditions

Nadayaw Travel and Tours (As of May 1, 2026)

## 1. Service Scope

These Terms and Conditions govern the shuttle service and van rental provided by Nadayaw Travel and Tours within the Philippines. Our services include:

- **Shuttle Service:** Pre-arranged transportation between specified locations (e.g., airports, hotels, tourist destinations) according to a predetermined schedule or itinerary.
- **Van Rental:** The provision of a van for chauffeur-driven use, subject to the terms outlined herein.

**NOTE:** We do not offer van rental for self-drive due to security reasons.

Nadayaw Travel and Tours reserves the right to modify or discontinue services with prior notice.

## 2. Booking and Payment Policies

### Booking:

- Advance booking is highly recommended, especially during peak season.
- Bookings can be made through our website, email, or phone.
- Bookings through third party persons or unofficial affiliations and partners may be considered invalid to prevent schedule conflicts.
- Confirmation is subject to vehicle availability and receipt of payment.

### Payment:

- A deposit may be required upon booking confirmation.
- Full payment is due prior to the commencement of the service or rental period.
- We only accept payments to our official bank account:  
**BANK OF THE PHILIPPINE ISLANDS (BPI)**  
**ACCOUNT NAME: NADAYAW TRAVEL AND TOURS**  
**ACCOUNT NO.: 8619-2465-28**
- Payment to other channels or accounts not stated above may be invalidated and we will not be responsible for any misses or reckless actions on the sender's part.

## 3. Cancellation and Refund Terms

Cancellation of bookings must be made in writing (via email) to Nadayaw Travel and Tours. Refund eligibility is based on the following schedule:

- **More than 7 days prior to service:** Full refund less a 10% administrative fee.
- **3-7 days prior to service:** 50% refund.
- **Less than 3 days prior to service:** No refund.

No-shows will be charged the full amount of the booking. Nadayaw Travel and Tours reserves the right to cancel a booking due to unforeseen circumstances (e.g., vehicle breakdown, natural disasters). In such cases, a full refund will be issued, or an alternative service will be offered, subject to availability.

## 4. Passenger Responsibilities

Passengers are responsible for:

- Providing accurate information and all necessary requests during booking.
- Adhering to the agreed-upon pick-up time and location.
- Maintaining appropriate behavior during the service/rental period.
- Ensuring the safety and security of their personal belongings. Nadayaw Travel and Tours is not liable for any loss or damage to personal belongings.
- Complying with all applicable laws and regulations.

Nadayaw Travel and Tours reserves the right to refuse service to passengers who are disruptive, intoxicated, or pose a safety risk without providing any cancellation or compensation fees.

## 5. Driver Responsibilities

Drivers are responsible for:

- Providing accurate information and all necessary requests during booking.
- Adhering to the agreed-upon pick-up time and location.
- Maintaining appropriate behavior during the service/rental period.
- Ensuring the safety and security of their personal belongings. Nadayaw Travel and Tours is not liable for any loss or damage to personal belongings.
- Complying with all applicable laws and regulations.

Nadayaw Travel and Tours reserves the right to replace drivers who are disruptive, intoxicated, or pose a safety risk without providing any cancellation or compensation fees.

## 6. Vehicle Use Guidelines (Rentals)

For vehicle rentals:

- The vehicle must be used in accordance with traffic laws and regulations.
- The vehicle must not be used for illegal activities.

- The renter is responsible for all parking fees, toll fees, and traffic violations (unless it is proven that it is due to the driver's negligence).
- The vehicle must be returned in the same condition as when it was rented, except for normal wear and tear.
- Unauthorized modifications to the vehicle are strictly prohibited.
- Sub-leasing is not allowed.
- The renter is responsible for fuel costs, driver meals, driver accommodations, etc., unless specified or agreed upon proposed quotation.

## 7. Insurance and Liability

Nadayaw Travel and Tours maintains comprehensive insurance coverage for its vehicles. However, the renter may be liable for damages exceeding the insurance coverage, or for damages resulting from negligence or violation of these Terms and Conditions. Nadayaw Travel and Tours is not liable for any indirect, incidental, or consequential damages arising from the use of its services or vehicles.

## 8. Contact Information

For inquiries, bookings, or assistance, please contact us:

- **Phone:** +63 949 660 7605
- **Email:** [admin@nadayawtravelandtours.com](mailto:admin@nadayawtravelandtours.com)
- **Website:** [🌐 Nadayaw Travel and Tours](#)
- **Facebook Page:** [📘 Nadayaw Travel and Tours | Banayoyo](#)
- **Instagram:** [📷 Nadayaw Travel And Tours \(@NadayawTravelandTours\)](#) • Instagram profile
- **Tiktok:** [🎵 Nadayaw Travel and Tours on TikTok](#)

## Summary

These Terms and Conditions provide a clear framework for the shuttle service and van rental offerings of Nadayaw Travel and Tours. By detailing the service scope, booking process, cancellation policies, passenger responsibilities, vehicle use guidelines, and liability information, we aim to ensure a transparent and satisfactory experience for our customers. For any questions or clarifications, please don't hesitate to contact us using the provided contact information.