

JOINER & EXCLUSIVE TOURS TERMS AND CONDITIONS

Nadayaw Travel and Tours (As of May 1, 2026)

1. Booking Policies

- 1.1. All bookings are subject to availability at the time of reservation.
- 1.2. A booking is considered confirmed only upon receipt of a deposit or full payment, as specified by Nadayaw Travel and Tours.
- 1.3. Nadayaw Travel and Tours reserves the right to refuse any booking at its discretion.
- 1.4. Clients are responsible for providing accurate information (e.g., names, passport details, allergies, health issues, dates, pet/kid/senior companions, etc.) during the booking process. Any discrepancies may result in additional charges or booking cancellation.

2. Payment Terms

- 2.1. A deposit, as determined by Nadayaw Travel and Tours, is required to secure a booking. The remaining balance must be paid by the due date specified in the booking confirmation.
- 2.2. Payments can be made via bank transfer only through the official BPI account as specified by Nadayaw Travel and Tours.

BPI Account Name: Nadayaw Travel and Tours

BPI Account Number: 8619 2465 - 28
- 2.3. Failure to pay the balance by the due date may result in cancellation of the booking and forfeiture of the deposit.
- 2.4. All prices are quoted in Philippine Pesos (PHP) unless otherwise stated.

3. Cancellation and Refund Policies

- 3.1. Cancellation requests must be submitted in writing (e.g., email).

3.2. Cancellation fees vary depending on the timing of the cancellation relative to the travel date, as outlined below:

- * More than 30 days prior to departure: Full refund less administrative fees (e.g. bank charges).
- * 15-29 days prior to departure: 50% refund.
- * Less than 14 days prior to departure: No refund.

3.3. Certain services (e.g., flights, non-refundable hotel bookings) may be subject to stricter cancellation policies imposed by the service provider. These will be communicated at the time of booking.

3.4. Nadayaw Travel and Tours is not responsible for refunds if clients voluntarily leave a tour or activity after it has begun.

3.5. Refunds will be processed within 30 business days of the cancellation request being approved.

4. Responsibilities of Nadayaw Travel and Tours

4.1. Nadayaw Travel and Tours is responsible for arranging the travel services as described in the booking confirmation.

4.2. Nadayaw Travel and Tours will provide accurate information about the itinerary, inclusions, and any relevant travel advisories.

4.3. Nadayaw Travel and Tours will assist clients in resolving any issues that may arise during their trip, to the best of its ability.

4.4. Nadayaw Travel and Tours will act in good faith and with reasonable care and skill in providing its services.

5. Responsibilities of the Client

5.1. Clients are responsible for possessing valid travel documents (e.g., passport, visa, valid ids, medical certificate) and complying with all applicable laws and regulations.

5.2. Clients are responsible for their own safety, medications, personal necessities, valuables, and well-being before, during, and after the trip.

5.3. Clients are expected to adhere to the instructions of tour guides and service providers.

5.4. Clients are responsible for purchasing adequate travel insurance to cover unforeseen circumstances (e.g., medical emergencies, trip cancellations, loss of baggage).

5.5. Clients should inform Nadayaw Travel and Tours of any special needs or medical conditions that may affect their travel arrangements at the time of booking.

6. Liability Disclaimer

6.1. Nadayaw Travel and Tours acts as an intermediary between clients and service providers (e.g., airlines, hotels, tour operators). Therefore, Nadayaw Travel and Tours is not liable for any loss, injury, damage, or delay caused by the acts or omissions of these service providers.

6.2. Nadayaw Travel and Tours is not liable for any unforeseen circumstances, such as natural disasters, political instability, or pandemics, that may disrupt travel plans.

6.3. Nadayaw Travel and Tours' liability is limited to the total amount paid by the client for the booking.

7. Other Terms

7.1. Nadayaw Travel and Tours reserves the right to modify these terms and conditions at any time without prior notice. The most current version will be available on our website.

7.2. These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of the Philippines.

7.3. Any disputes arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts of the Philippines.

7.4. Nadayaw Travel and Tours is a duly licensed and registered travel agency in the Philippines.

Summary

This document outlines the Terms and Conditions for Nadayaw Travel and Tours. It covers key aspects such as booking confirmation, payment deadlines, cancellation policies, and the responsibilities of both the agency and the client. It also includes a liability disclaimer to clarify the agency's role and limitations.