

# Privacy Policy for StainDaddy LLC

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Effective Date: 10/01/2025

StainDaddy LLC ("we", "us", or "our") values your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services. Please read this policy carefully. If you do not agree with the terms of this policy, please do not use our services.

## Information We Collect

We may collect the following types of personal information:

- Contact Information: Name, email address, phone number, mailing address
- Payment Information: Credit/debit card details (processed securely via third-party payment processors)
- Usage Data: IP address, browser type, pages visited, time spent on site
- Customer Preferences: Service history, feedback, and communication preferences

## How We Use Your Information

We use your information to:

- Provide and manage our cleaning services
- Process payments and send invoices
- Communicate with you about appointments, promotions, and updates
- Improve our website and services
- Comply with legal obligations

## Sharing Your Information

We do not sell your personal information. We may share your data with:

- Service Providers: Payment processors, scheduling platforms, and marketing tools
- Legal Authorities: If required by law or to protect our rights
- Business Transfers: In the event of a merger or acquisition

## **Data Security**

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, or destruction. These include encryption, secure servers, and access controls.

## **Your Rights**

Under Florida law and applicable privacy regulations, you have the right to:

- Access the personal data we hold about you
- Request corrections or deletions
- Opt out of marketing communications
- Be notified in case of a data breach (within 30 days, as required by FIPA)

## **Cookies and Tracking Technologies**

Our website may use cookies to enhance user experience and analyze traffic. You can manage cookie preferences through your browser settings.

## **Children's Privacy**

We do not knowingly collect personal information from children under 13. If we learn that we have collected such data, we will delete it promptly.

## **Changes to This Policy**

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

## **Contact Us**

If you have questions or concerns about this Privacy Policy, please contact us at:

StainDaddy LLC

Email: [support@staindaddy.org](mailto:support@staindaddy.org)