

Terms of Service — StainDaddy LLC

Last Updated: October 13, 2025

Welcome to **StainDaddy LLC**. By using our website, requesting a quote, or communicating with us through phone, email, or text (if the OPT IN choice is chosen) you agree to the following terms and conditions.

1. Services

StainDaddy LLC provides professional exterior wood cleaning, staining, and maintenance services to residential and commercial clients in Santa Rosa and Escambia County Florida. Free virtual estimates are based on the information provided by the customer and may change upon inspection of the project site due to inaccurate or missing information. We do our best to provide service to anyone in need. StainDaddy reserves the right to refuse service to any consumer that goes against company policy or moral standards. Profanity and anger will not be tolerated.

2. Appointments & Payments

Scheduling is subject to availability and is weather dependent. All work to be performed, materials needed, and all remaining financial needs will be agreed upon by the company and client in a written estimate, this can be in handwritten or digital form. A deposit for stain/paint products to be used will be collected at the end of wash and preparation day and. Final payment is due upon completion of work unless otherwise agreed in writing. Accepted payment methods include cash, check, or approved digital payments. **NO REFUNDS ON STAINS OR PAINTS**

3. Messaging & Communications

By providing your phone number, you consent to receive calls related to your project, scheduling, and occasional promotions. **SMS text messaging consent.** If you selected the **OPT IN** box to receive text messages from us on the request and estimate form, you have consented and subscribed to receive text messages to the phone number provided. These messages are used for communication regarding estimates, invoicing, ETA and work order information, maintenance tips, and promotional offers. Message and data rates may apply. Message frequency varies and is company to client dependent. You can reply **STOP** at any time to unsubscribe or **HELP** for assistance. Contact support@staindaddy.org for more information and assistance.

4. Cancellations

If you need to cancel or reschedule a service, please provide at least 24 hours' notice. Missed appointments without notice may incur a cancellation fee. There are **NO REFUNDS** on stains or products(s) that were purchased for the agreed work.

5. Liability

We take great care during every project, but StainDaddy LLC is not liable for pre-existing damage, structural issues, or conditions beyond our control. All services are performed in accordance with industry best practices. You can request a certificate of insurance at any time.

6. Privacy

Your information is used only for communication and service-related purposes. Please review our [Privacy Policy](#) for more details on how we collect and protect your data.

7. Changes to Terms

We may update these Terms of Service at any time. The latest version will always be available on our website. Continued use of our services after changes means you accept the updated terms.

8. Contact Us

For any questions or concerns about these Terms, please contact us:
support@staindaddy.org

850-463-3035