

Gothic Cruise Cancellation Policies and Fees

Due to the severe high penalties of these types of event cruises, travel insurance is strongly recommended.

<p><u>Hotel Packages Cancel/Refund Policy:</u> Once deposited the hotel booking is nonrefundable.</p> <p><u>Shore Excursion Company:</u> Please consult your shore excursion company for their cancel policy which is independent of All Genre Travel.</p>	<p><u>Cruise Cancel/Refund Policy</u> The cancellation policies for each year's gothic cruise varies by date, cruise line, length of cruise, the type of fare booked and increases as a booked sailing date draws closer. In addition, the cruise line penalties are separate from the agency cancel fees. Please keep in mind this a festival type event. Normal cruise line cancellation penalties do not apply. For that reason, we have listed the cancellation penalties below by cruise year.</p> <p>However, all booked items are 100% nonrefundable within 120 days of sailing.</p> <p>Please consult the tables below for the year you are sailing for your cancel and/or name change fee rules.</p>
<p><u>Exceptions:</u> There are rare times when exceptions are made to above policies, such as world pandemic. These kind of exceptions are not guaranteed and can vary by person and/or incident. However exceptions cannot be made for death, sickness, budget issues or accident. Please consider travel insurance to protect your vacation dollars when purchasing the gothic cruise as this is what travel insurance is for.</p>	
<p><u>Who charges what?</u> You will see the following charges on your credit card statements: The cruise line we are sailing on All Genre Travel The hotel for pre and post stays Shore Excursions – if you book the private excursions</p>	<p><u>Our Contact Information</u> If you have questions about any cancel policy please contact us using one of the methods below: info@allgenretravel.com</p> <p>Reach us by telephone at 813-325-7435 ©2021 All Genre Travel All rights reserved.</p>

2021 Gothic Cruise Cancel & Name Change Fees:

Remember, if you chose to roll your 2020 Gothic Cruise over to 2021 instead of the refund option last year, your cruise is nonrefundable. HOWEVER. If MSC is forced to close our sailing this year due to

closed borders or pandemic, you will be automatically moved to next year as will your insurance. At this time we have not been made aware of any further refund options beyond June 30 2021.

Everyone can still make name changes as needed regardless if your cruise was rolled over or you booked a new one.

Cancelation Policies:

Cancel By	Amount of Penalty		Name Change Before	Name Change Fee
May 1 2021	\$400 Per person		May 1 2021	\$250
May 1 - May 31 2021	\$650 Per person		May 1 – May 31 2021	\$300
On or After June 1 2021	NONREFUNDABLE		June 1 – Aug 1 2021	\$500
			Name changes may not be allowed after Aug 1 st .	

Note, after June 1 2021, at least one ***originally*** booked passenger must remain on booking or cruise line will consider this a full cancellation if both or all names are changed.

NAME CHANGE FEE IS WAIVED IF NAME CHANGE IS DUE TO MARRIAGE

2022 Gothic Cruise

If you booked a brand new reservation for 2021 and chose to move it to 2022 instead of a refund, then your cruise is nonrefundable. All rolled over cruises are nonrefundable.

Everyone can still make name changes as needed regardless if your cruise was rolled over or you booked a new one.

Cancelation Policies: CANCEL FEES ARE PER PERSON DO NOT APPLY TO SUITES.
SINGLE CABINS ARE DOUBLE CANCEL FEES AS CABINS ARE BASED DOUBLE OCCUPANCY.

Cancel By	Amount of Penalty		Name Change Before	Name Change Fee
April 1 2022	\$400 Per person		May 31 2022	\$300
April 2 to May 31 st	\$650 Per person			
On or After June 1 2022	NONREFUNDABLE		June 1 – Aug 1 2022	\$500
			Name changes may not be allowed after Aug 1 st .	

Note, after June 1 2022, at least one ***originally*** booked passenger must remain on booking or cruise line will consider this a full cancellation if both or all names are changed.

NAME CHANGE FEE IS WAIVED IF NAME CHANGE IS DUE TO MARRIAGE