



# Totnes Fringe Festival – Privacy Policy

Last updated: 28.01.26

## Who we are

Totnes Fringe Festival is a volunteer-led arts organisation producing an annual programme of performances and events in Totnes.

For the purposes of data protection law, Totnes Fringe Festival is the data controller of the personal information we collect.

The person responsible for data protection is:

Susie Hudson

Email: [susie@totnesfringe.uk](mailto:susie@totnesfringe.uk)

## What information we collect

We may collect names and contact details, information provided by artists, volunteers or partners, ticket purchase information via third-party platforms, and communications you send to us. We do not collect sensitive personal data.

## How we use your information

We use personal data to communicate with artists and partners, manage festival programming, send updates, administer ticketing, and respond to enquiries.

## Lawful basis

We rely on legitimate interests, consent where applicable, and contractual necessity to process personal data.

## How we store your data

We store data within the Totnes Fringe Workspace (e.g. Google Workspace), secure systems such as ticketing platforms and in mailerlite our email marketing tool.

Access is restricted and we aim to keep data within Fringe-managed systems rather than personal accounts or devices.



### **How long we keep your data**

We retain data only as long as necessary for festival delivery, relationships, and legal requirements, and review it regularly.

### **Sharing your data**

We do not sell personal data. We may share it with trusted service providers and team members where necessary.

### **Your rights**

You have the right to access, correct, delete, or object to how your data is used. Contact us to exercise these rights.

### **Third-party services**

We use external platforms such as ticketing and email providers, which have their own privacy policies.

### **Changes to this policy**

We may update this policy from time to time. The latest version will be available on our website.