

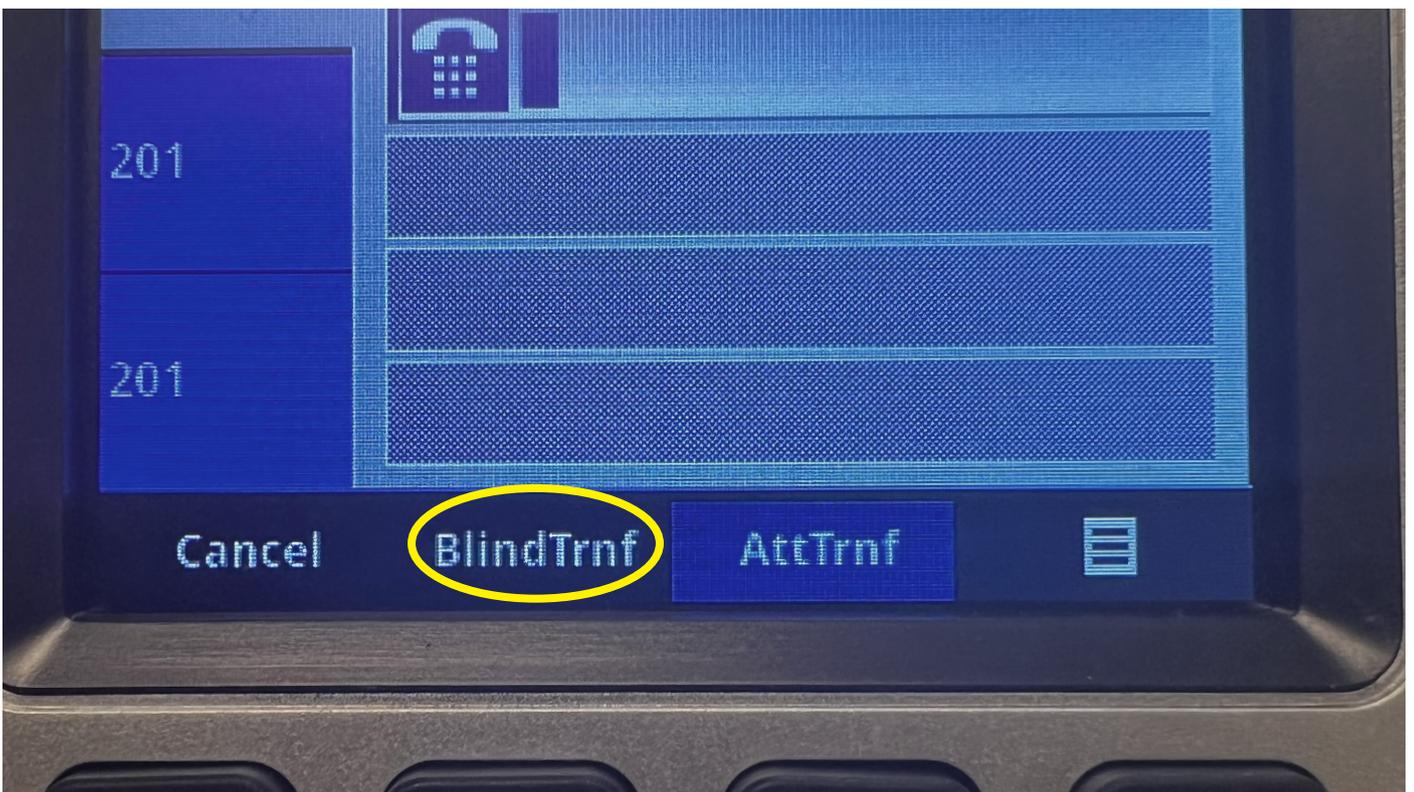
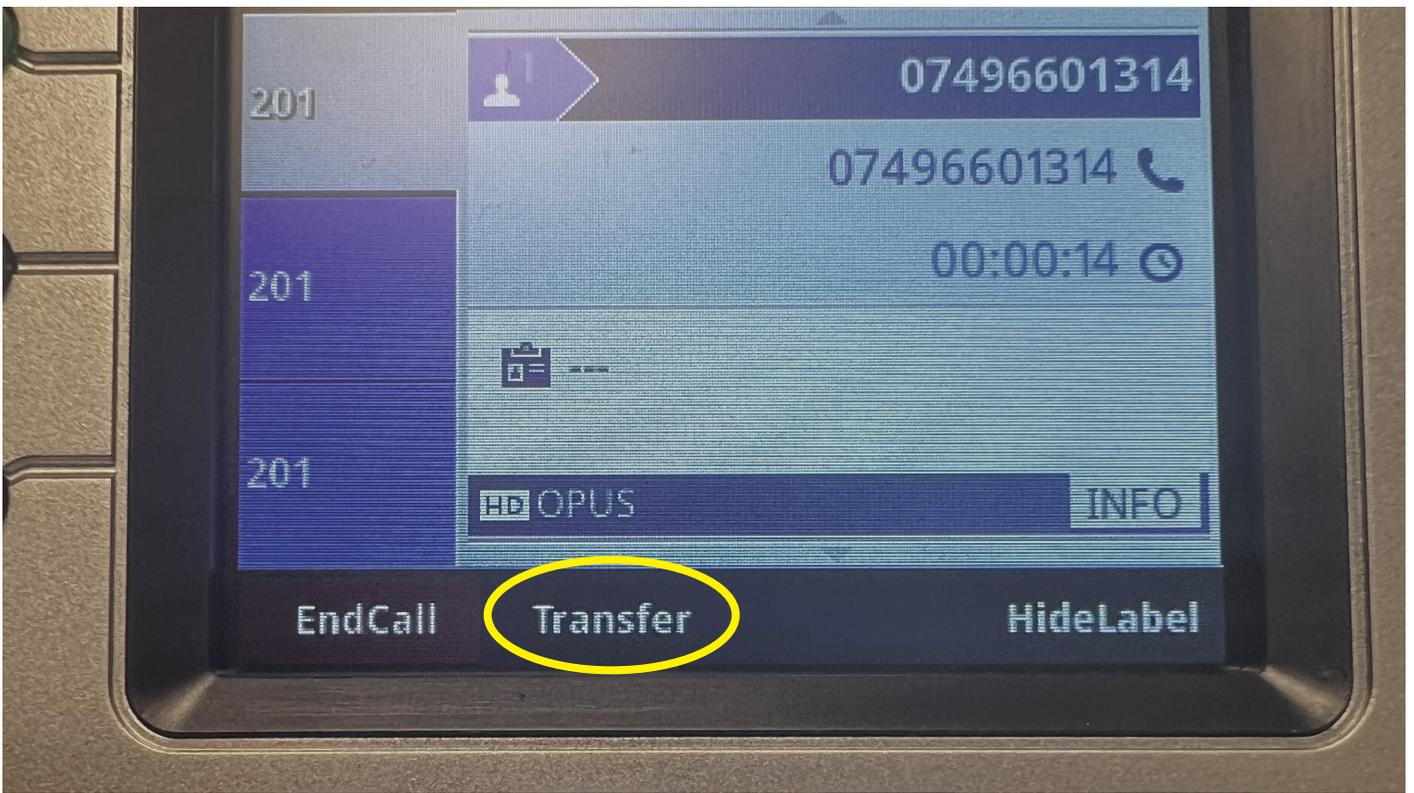


# USER GUIDE

## Transferring Calls

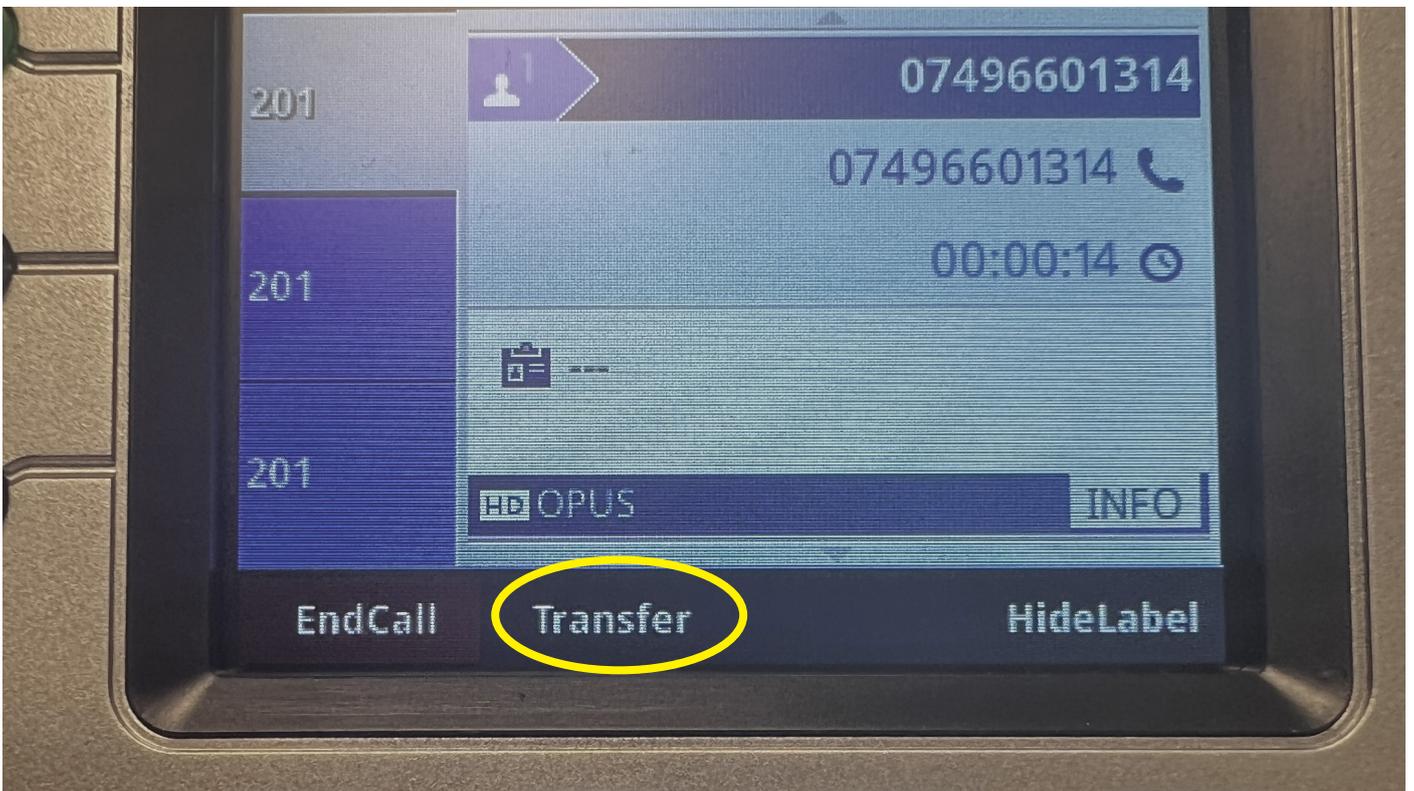


**Cloud Telematics**



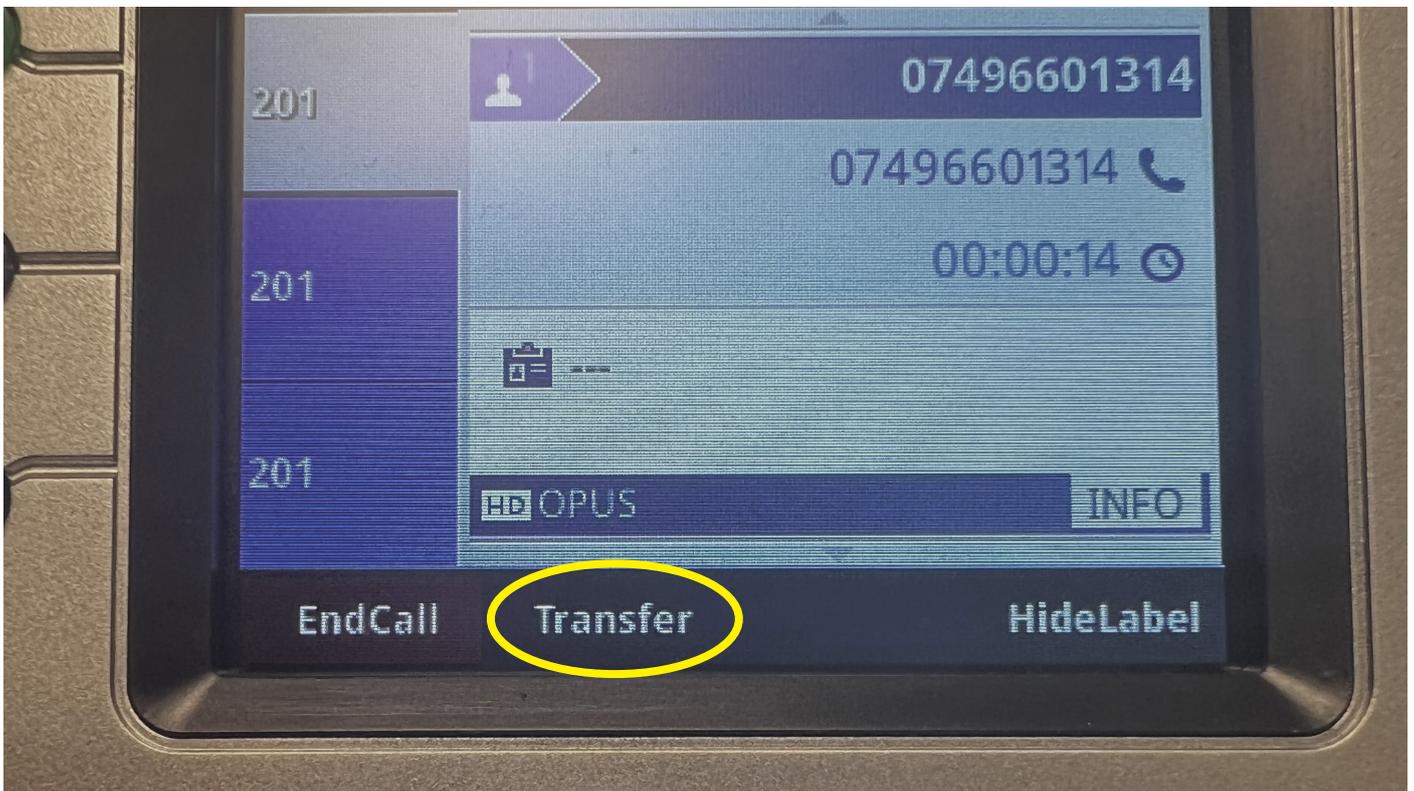
### **Blind Transfer.**

During an active call, press the “Transfer” button, then “BlindTrnf” and dial the number you want to transfer to then press SEND key or # to complete transfer of active call.



### **Attended Transfer.**

During the first active call, press "Transfer" key then "AttTrnf" The first call will be put on hold;  
Enter the number for the second call in the new line and establish the call and press "Transfer";  
Press the other LINE key which is on hold to transfer the call.



### **Auto-Attended Transfer.**

Set “Auto-Attended Transfer” to “Yes” under Web GUI->Settings->Call Features.

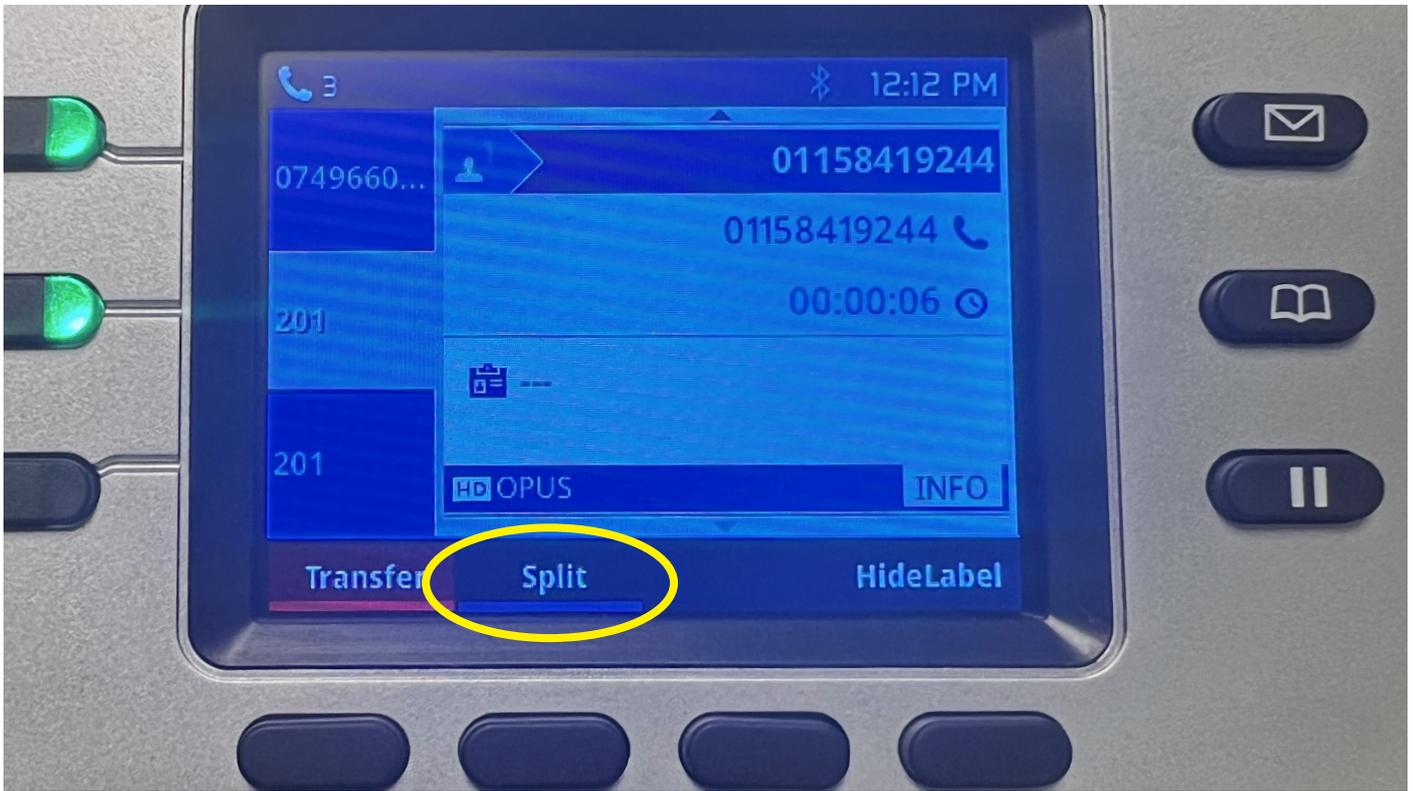
Then click “Save and Apply” on the bottom of the page;

Establish one call first, During the call, press “Transfer“. A new line will be brought up and the first call will be automatically placed on hold;

Dial the number and press SEND or # to make a second call. (Once the number is entered, a “Transfer” soft key will show.

If “Transfer” soft key is pressed instead of SEND or #, a blind transfer will be performed)

Press “Transfer“ again. The call will be transferred.



### **Attended Transfer.**

For Auto-Attended Transfer, after dialing out the number for the second call, a “Split” soft key will show. If the second call is not established yet (ringing), pressing “Split” will hang up the second call.

If the second call is established (answered), pressing “Split” will resume the second call and keep the first call on hold.