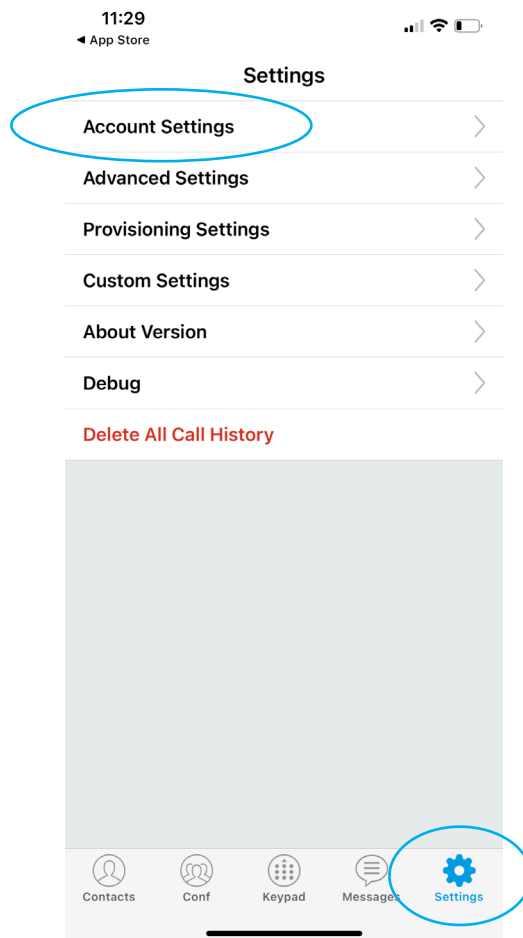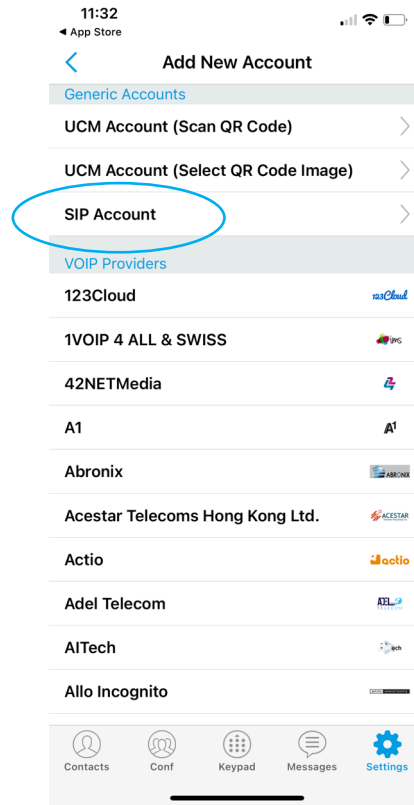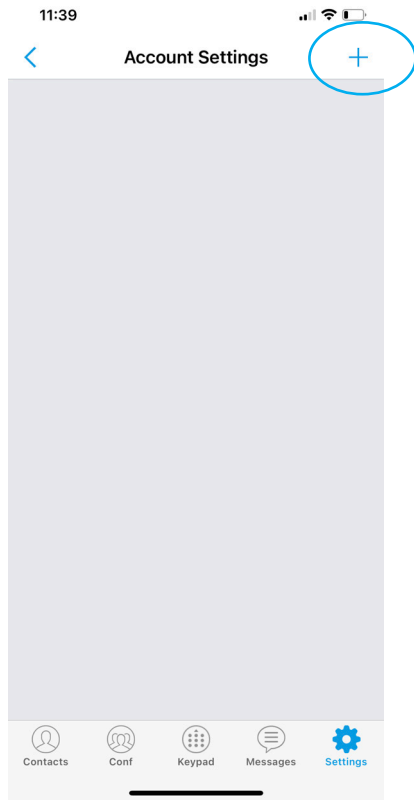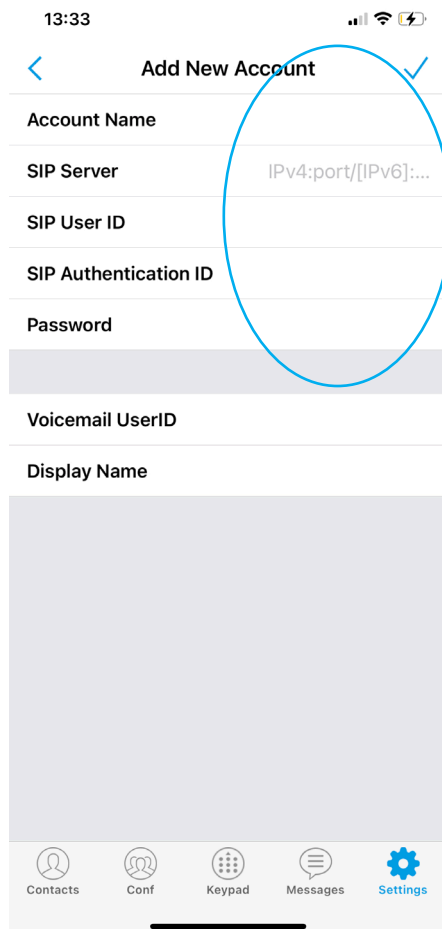1. Download the Grandstream Wave Lite App from the Apple Apple store or Google Play store.
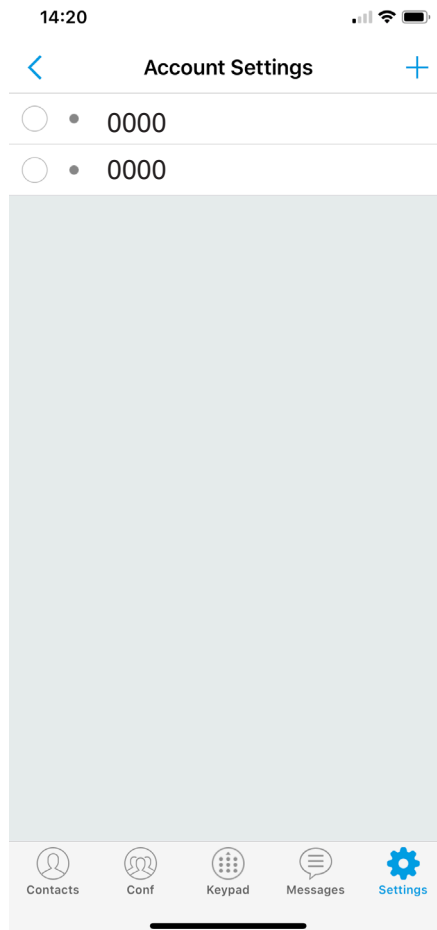

2. Click settings in the bottom right corner, then click on the account settings option
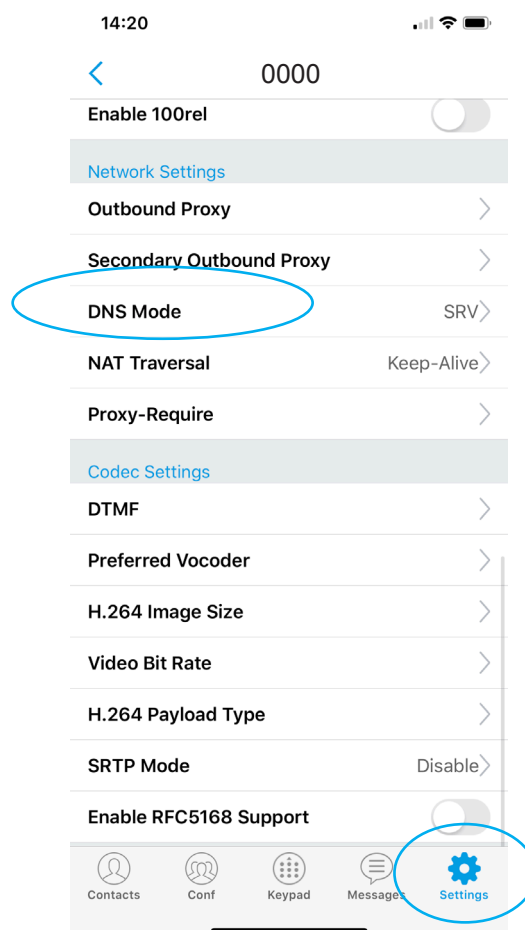
3. Click the + symbol in the top right hand corner and select 'SIP Account'

4. Complete the account details with your extensions credentials and click the tick icon. These are included on the email sent

6. Click the account name you have just created

7. Scroll down and change DNS Mode under Network Settings to UDP or SRV

You all now setup to make and receive calls through the app as if using your office phone.

Under account settings, selecting the account name you created will allow you to toggle activate account on and off as required

If you have any issues setting up or using the app please do not hesitate to contact Cloud Business Communications on either support@cloudgroup.uk or call us on 01773 768888