Woofle Watchers Dog Care Service Agreement

Elaine Boisseau-Beville, DBA Woofle Watchers Dog Care
Address: 12909 Boydton Plank Road, Dinwiddie, VA 23841
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1. Services Offered

A free Meet & Greet is required before boarding to ensure compatibility between your dog, the environment, and other dogs.

Woofle Watchers Dog Care offers the following services:

- **Overnight Boarding & Daycare** at our premises
- **Pick-Up & Drop-Off Service** (optional)
- **Drop-In Visits** at client's home (**Address:** _____
- Included services: feeding, walks, playtime, oral medication administration

2. Rates & Payment

Boarding Rates Per Night Per Dog:

- **Regular Rate:** $40
- **Puppy Rate (1 year and under):** $50
- **Holiday Rate:** $45

Extended Stay Charges:

- If pick-up is **4-6 hours later** than drop-off, a **50% additional charge** applies.
- If pick-up is **over 6 hours later** than drop-off, a **100% additional charge** applies.

Day Care:

Flat Rate up to 5 Hours

25

Each additional hour or part of an hour = $5

Puppy Rate - 1 year and under Flat Rate up to 5 Hours **35**

Holiday Rate Up To 5 Hours **35**

Each additional hour or part of an hour for puppy rate and holiday rate = $6.

Other Services:

- **Pick-Up & Drop-Off Service:** $25 each way
- **Drop-In Visits:**
  - Regular Rate: **30 minutes - $25** | **60 minutes - $40**
  - Holiday Rate: **30 minutes - $30** | **60 minutes - $45**
  - Additional Pets: **$15 per extra pet**

Payment & Deposits:

- **Accepted Payment Methods:** Cash, Check, Venmo, Zelle, Paypal Cash App
- **Deposit:** 50% due at booking, balance due on drop-off day

3. Cancellation & Refund Policy

- Cancellations made **by noon the day before the stay starts** receive a **full refund**.
- Cancellations made **after this deadline**:
  - First **7 cancelled days**: **50% refund**
  - Any days **beyond 7 days**: **100% refund**

4. Dog Requirements & Owner Responsibilities

To ensure the safety and well-being of all dogs, owners must provide:

- Proof of up-to-date **vaccinations** (Rabies - 3 years, DHPP - 3 years, Bordetella - 1 year)
- **Flea & tick prevention** confirmation
- Essential supplies, including **food, leash, bed, and medication** (if applicable)
- A friendly, non-aggressive dog that gets along well with other dogs and people

5. Health & Emergency Care

- Owners confirm their pet is in good health.
- In the event of an emergency, Woofle Watchers Dog Care has permission to seek medical care from the vet listed on the attached form. If unavailable, an emergency vet or hospital will be used.
- The owner agrees to cover **all medical expenses** incurred during their dog's stay.

6. Liability & Waivers

- While every effort is made to ensure the safety and well-being of all dogs, Woofle Watchers Dog Care is **not responsible for minor injuries** (e.g., scratches from play).

- Owners are financially responsible for **any damage caused by their dog** to property or other dogs.
- If emergency medical treatment is required, the owner **agrees to cover all associated costs**.

7. Drop-Off & Pick-Up Policies

- **Drop-off and pick-up times** must be prearranged at booking.
- If a dog is picked up **4 to 6 hours later** than the original drop-off time, an **additional 50% of the nightly rate** will be charged.

- If a dog is picked up **more than 6 hours later** than the original drop-off time, an **additional 100% of the nightly rate** will be charged.

8. Aggression & Behavior Policy

- Woofle Watchers Dog Care **reserves the right to refuse service** if a dog shows signs of reactivity, aggression, or does not get along with others.
- If a dog becomes aggressive **after drop-off**, the owner (or emergency contact) **must pick up the dog immediately**.

Owner's Name: _____

Owner's Signature: _____

Date: _____