



Date : October 29, 2025  
Reference : L93/25-Testimonial/07 – v1.0  
To : M/S M Smart Solutions  
Project : Cooling Tower Refurbishment  
Subject: : Testimonial Letter

To whom it may concern

Al Shaheen Facilities Management combines smart technology with eco-friendly innovations to deliver a higher standard of quality in total facilities management services.

Having served the Abu Dhabi market for several years, we have encountered a wide range of recurring and costly issues caused by conventional U-traps used in air conditioning fan coil units — including severe water leaks, frequent clogging, unpleasant Oduors, and the need for constant maintenance.

For a long time, there was no viable alternative to traditional U-traps — until the introduction of MValve.

In 2019, we managed a highly reputed building in Abu Dhabi known for its serious condensation water issues and inadequate drain slopes. To address these challenges, we replaced all U-traps with MValve units. The results exceeded our expectations: MValve delivered exceptional performance and reliability over several years, right up to the building's demolition a couple of years ago.

Based on our experience, we strongly encourage all facility management companies and property developers to adopt MValve as a superior, maintenance-free alternative to traditional U-traps.

Sincerely,

MSc. Mohamad Baydoun



On Behalf of AlShaheen Specialized Services