



## 2025 Policies and Procedures

1. **Early setup times:** The early setup times are strict rules due to insurance reasons. No vendor shall go past the fairground parking lot gates or enter any venue before the posted Early setup time unless approved by market management. If times change, market management will notify you via email, text, or Facebook. All vendors must remain set up and available to our customers until the market closes. If you would like to close early, you must book an outdoor vendor space. If you decide to leave early and are booked outside, you will need to notify market management before closing up your booth.
2. **Service animals:** No vendor or customer shall bring in any animal except a service animal providing a service to its handler. The ONLY acceptable service animal is a dog or miniature horse under [A.R.S. 11-1024](#). No vendor shall ask another vendor or customer what service the animal provides . If you have a concern, please notify market management of the situation, and management will address it.
3. **3-Strike rule:** Any vendor who does not call or show up to a market will no longer be allowed to participate as a vendor at any market hosted by Ramak LLC dba Mohave Markets.
4. **No Call, No Show:** Management understands that life events happen. If you can not make the event and notify management 72 hours in advance, you will forfeit your vendor booth fee for that market. However, if an illness or emergency occurs on the day of the event, management will be notified by phone. We will work with you on your payment for that event by **crediting** your account to use for another market, but NO refund will be given.
5. **Drop Dead Setup Time:** All vendors must be set up no later than 30 minutes before market opening.
6. **Vendor Booth Space:** No vendor shall encroach upon another vendor's space without an agreement with the other vendor and notifying market management. This includes setting up outside of their marked space, including the walkways. We must enforce this policy to remain ADA-compliant. [ADA compliance](#)

7. **No vendor shall discriminate against anyone due to sex, race, religion, sexual preference, or orientation.** Any vendor that does will directly violate the law and will be immediately removed from the market and no longer be welcome to participate in any event hosted by Ramak LLC dba Mohave Markets. [HB 2802](#)
8. **Vendor Merchandise:** All vendors must go onto the portal and update their portal with all items they plan to sell. If items are placed out for sale and not included on their profile, they will be asked to remove the non-approved items. Per Mohave County Fairground rules, no vendor shall sell any CBD, paraphernalia, or weapons of ANY kind. This includes squirt and toy guns; the only approved item by the county is kitchen cutlery.
9. **Face Painting and Beauty Products:** Per the county rules, no vendor may apply face painting or Beauty products to any customer. If you sell Beauty products, the customers may use them for themselves.
10. **Advertisement:** Due to recent scammers' events, no vendor shall create an advertisement without the prior consent of market management. Mohave Markets welcomes all vendors to use and share our ads. Ramak LLC dba Mohave Markets and its affiliates are not responsible for refunding scammed vendors.
11. **Ramak LLC dba Mohave Markets reserves the right to adjust this agreement at any time and will notify and require vendors to accept the new policies before participating in the following market.**
12. **Ramak LLC dba Mohave Markets reserves the right to refuse service to anyone.**

**By acknowledging this agreement, you agree to these terms.**