

#### Welcome to Sunny Ridge RV Park! Thank you for staying with us. To make your stay the most enjoyable we appreciate your consideration of these policies and procedures

### **Reservation Policy**

Payment for all reservations is made in full at the time of booking. Cancellations made 7 days or more prior to your arrival date will be refunded to the credit card given at the time the reservation was made less \$20 cancellation fee. Reservations cancelled within 7 days of your arrival date are non-refundable.

Holiday Weekend reservations require a 2-night minimum and must be cancelled 30 days prior to your arrival date to receive a refund less a \$20 cancelation fee. Reservations cancelled within 30 days of your arrival date are non-refundable. Reservations not checked in by 10am the morning following your scheduled arrival date will be released without refund. Camping is an outdoor experience and refunds will not be given due to the discomforts of nature.

Monthly reservation cancellation fee is \$100 with no refund 30 days prior to arrival.

Refunds will not be issued for bad weather, bugs, or other naturally occurring conditions. Camp is an outdoor activity.

## Check in – Check out

Our check-in and check-out times are designed to assure that all of our guests' expectations are met upon arrival. It is very important that all of our guests abide by these times. Check in is at 3:00pm, Check out is at 11:00am. Early check-in and late departure may be available, for \$5hr, with prior approval from management.

For ease of check in, please click the "check in now" link in the email you received before you come to camp.

After Hours Check in - Please visit the welcome booth to log into the wifi and make your reservation online.

## Parking

One RV and One vehicle allowed per site. Please do not park on the grass or on any unoccupied site. Extra vehicles may be permitted with prior management approval for \$5.00 a night.

#### **Direction & Speed**

Please observe the posted 5 mph speed limit and all directional signs. Be cautious of playing children.

# **Quiet Hours**

Quiet Hours are observed from 10:00 pm until 7:00 am. If you are staying up during quiet hours, please refrain from excessive noise. Violators are not welcome and will be asked to leave.

# **Children & Pets**

- Children are your responsibility and must be under your supervision at all times.
- Please do not let your children climb Pharmacy Hill
- Pets must be leashed at all times.
- Please pick up after your pets wherever it is.
- Please limit pets to 2 per site.
- No pets in any of the buildings
- Leaving pets unattended at site is prohibited.
- Please do not allow your pet to bark/howl continuously

#### Campfires

It can be very windy here in Jordan Valley, for this reason we do not supply firepits. Small personal propane firepits are permitted. Please do not leave your campfires unattended, campers are responsible for the safety and care of their firepits and are liable for damages.

#### **More Information**

- Climbing Pharmacy Hill is prohibited in Sunny Ridge RV Park violators are subject to immediate removal.
- Trash left in your site is subject to a \$50 trash removal fee.
- All campground buildings are smoke free.
- All vehicles / units in park must be registered.
- Gray water may not be drained on the ground.
- Clotheslines are not permitted. Only racks that are attached to the bumper of unit are accepted.
- We are unable to permit vehicle washing or repair on site.
- No outside refrigerators are permitted.
- Patios or platforms provided by the park are permitted. Canvas awnings and screen porches are allowed, but no other structures or buildings are permitted.
- Rugs or other ground covers are not allowed on the grassy area of the site pad.
- Nothing is to be hung, nailed, or tied to any trees. Any ornaments, flags, signs, etc. must be attached to the camping unit. Any ornamental lights must be hung on the RV, not on trees.
- Please no gas bottles in excess of 40 lbs.
- Alcoholic beverages may be responsibly consumed by adults 21 and older. Any minors caught drinking are subject to immediate removal.
- It is always a good idea to secure any valuable items, such as bicycles or coolers, before retiring for the evening.
- Unless required for a medical condition or accessibility, golf carts, motorized scooters, mopeds, or dirt bikes are not permitted in the park. If a mobility vehicle is required for medical purposes, the handicap placard must be presented when completing our paperwork and is required to be displayed on the vehicle at all times.
- We may occasionally experience outages including water, electric, cable, wireless internet and any other utilities that might apply, which are beyond our control. No refunds or compensation will be given for any outages.
- <u>STRICTLY PROHIBITED</u>: Use of drugs, firearms or fireworks; and rowdiness, drunkenness, disorderly conduct, or profane language. These activities will result in immediate removal from camp property. No Refunds