



FULLSTERKUR Limited
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Quality Policy Statement

Our Commitment

We, FULLSTERKUR Limited, are committed to providing high-quality hydraulic and mechanical systems and solutions that meet or exceed the expectations and requirements of our customers, stakeholders, and regulators.

We recognise that quality is a key factor in achieving customer satisfaction and business success, and we aim to continually improve our quality performance and management.

What we will do

- Comply with all applicable legal and other requirements and adhere to the relevant standards and codes of practice in our industry.
- Implement and maintain a quality management system that is aligned with the international standard ISO 9001:2015.
- Set and review quality objectives and targets and monitor and measure our performance against them.
- Provide adequate resources, training, and information to enable our employees and contractors to work competently and effectively.
- Consult and communicate with our employees and contractors on quality matters and encourage their participation and feedback.
- Identify and assess the risks and opportunities associated with our activities and implement appropriate controls to prevent or mitigate them.
- Design, engineer, and deliver our hydraulic and mechanical systems and solutions in accordance with the customer specifications and expectations, and ensure that they are safe, reliable, and efficient.

- Control and verify the quality of our hydraulic and mechanical systems and solutions throughout the project lifecycle and ensure that they are inspected and tested by competent persons in accordance with a written quality plan (QP).
- Report and investigate any quality issues, non-conformities, or complaints, and take corrective and preventive actions to resolve them and prevent recurrence.
- Review and update our quality policy and management system periodically, or whenever there are significant changes in our activities, customer feedback or best practice.

Who this applies to

We expect all our employees and contractors to comply with this policy and our quality management system, and to cooperate with us in achieving our quality goals.

We also expect our customers and other parties to follow our quality rules and instructions when dealing with us.

We will not tolerate any breach of this policy or our quality management system, and we will take appropriate disciplinary or legal action against anyone who does so.

This policy is signed by the Managing Director of FULLSTERKUR Limited and is communicated to all our employees and contractors and made available to our clients and other interested parties.

Signed:



Steven Bottomley - Managing Director

Date: 20th November 2023