



Debt recoveries | Collections | Arbitrations | Call Centre

Preferred partner for commercial debt recoveries in India.







BACKGROUND

Owing to dynamic market conditions, globalisation, the constant churning of economies, debt recovery has become an increasing challenge for banks and NBFCs.

Increasing employment opportunities, access to low-cost loans, lifestyle demands, has lead to an increase in consumerism.

Due to a significant increase in defaulters, banks and financial institutions have no choice but to outsource debt recoveries to professional firms, enabling them to focus on the core functions of their business.



CATCH SERVICES



Catch Services Inc is a well-established financial services enterprise specialising in legitimate, professional debt recoveries with an incredible track record of over 16 years.

The firm is renowned for its extremely innovative approach to Skip tracking services, unique for each case.

Catch Services Inc has been empanelled by leading banks and financial institutions in India and abroad for debt recovery services, with a recovery rate of over 80%.

Catch Services Inc is emerging as one of the top debt recovery services company in Bengaluru and is poised to scale its operations nationwide through a network of local service providers, and a dedicated call centre.

OBJECTIVES

To facilitate the settlement of debts between institutions and their clients through;

- Amicable, legitimate approach
- Ethical and professional processes to debt settlement
- Peaceful, Hassle-free settlements



SERVICES







CORE STRENGTHS

- Highly networked Management team
- Synergy through broad basing of business interest and resources



- In-depth market knowledge
- An excellent database of defaulters (especially Bengaluru)
- Need-based analysis and approach to the market and the consumer
- Sophisticated infrastructure to focus on specialised deployment of human resources
- Financial flexibility through cross-subsidy of parallel business operations
- Ability to scale operations through recruitment of qualified, trained professionals

INFRASTRUCTURE

- Over 3000 sq.ft, office space
- Furnished and Equipped with workstations
- 100 Personnel with dedicated Work Stations
- State-of-the-art Call Centre with dialler



HUMAN RESOURCES



Catch Service Inc has over 150 qualified and trained resources, specialised in debt recoveries, headed by a specialised management team.

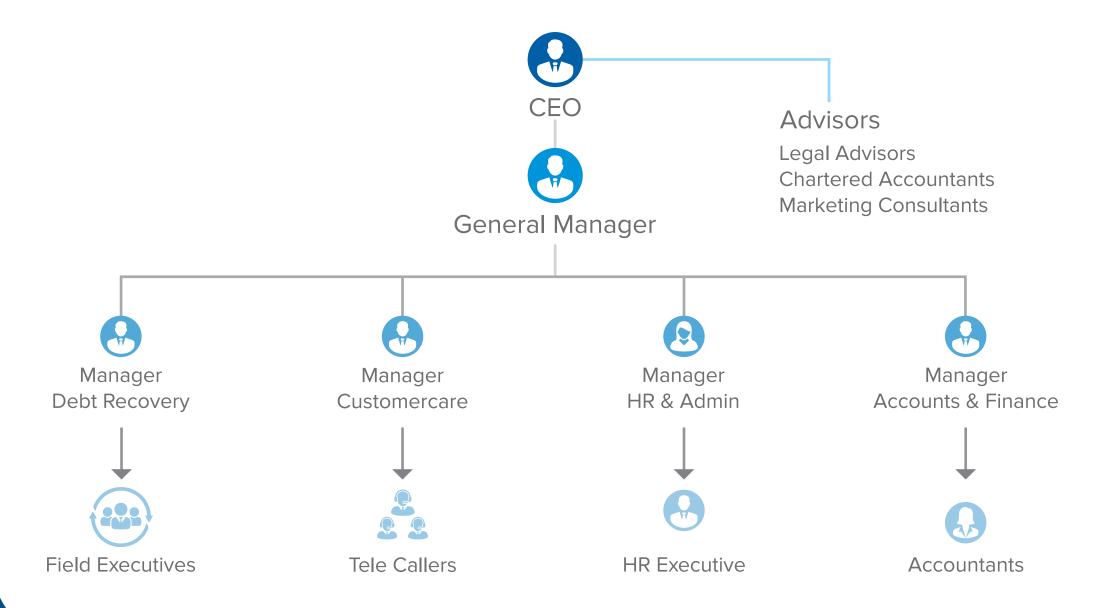
Based on the continuous requirements, the management dynamically recruits the required professionals to meet the client's needs.

- General manager
- 4 Managers
- 10 Team Leaders
- 100 Tele callers
- 120 Field Executives
- ◆ 1 HR Manager
- 1 HR Executive
- 2 Accountants





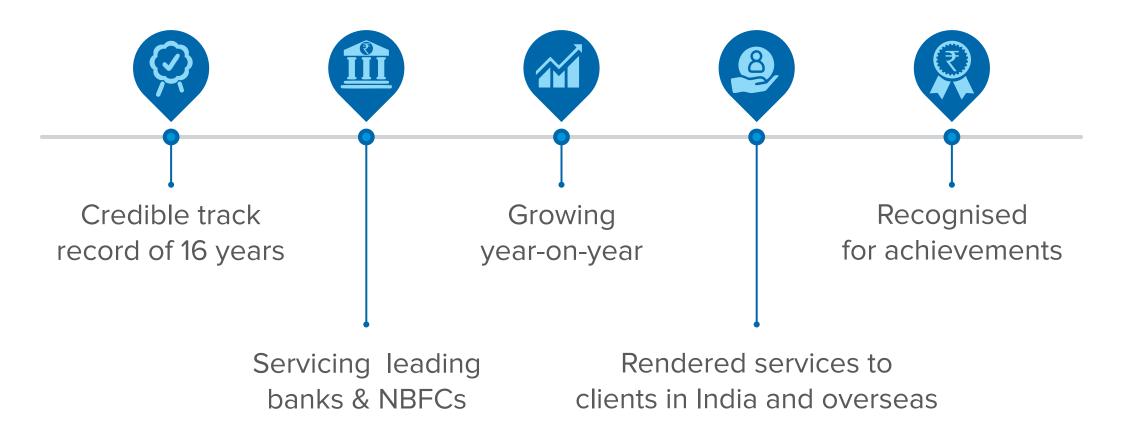
ORGANISATION STRUCTURE







TRACK RECORD



CLIENTELE







































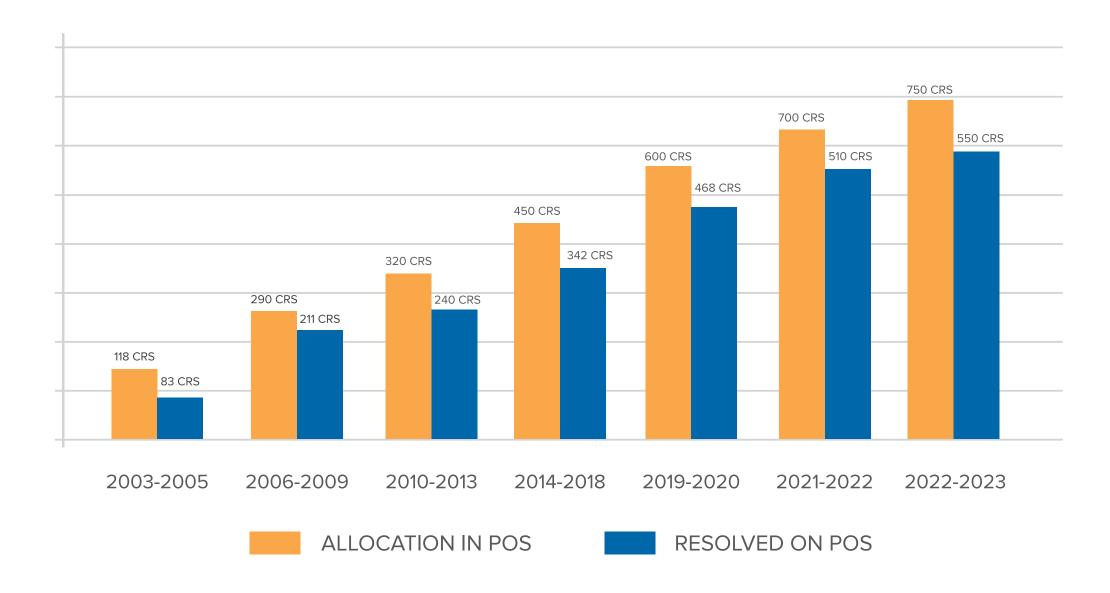






Encore

DEBT RECOVERIES







PORTFOLIOS MANAGED

CLIENTS	PORTFOLIOS MANAGED			
AIRTEL	MOBILITY			
VODAFONE	MOBILITY			
TATA MOTOR FINANCE LTD	AUTO, COMMERCIAL VEHICLE			
AXIS BANK LTD	CREDIT CARDS AND PERSONAL LOANS			
L&T FINANCE LTD	AUTO, COMMERCIAL VEHICLE, TWO WHEELER, AND HOME LOANS			
JANALAKSHMI BANK LTD	PERSONAL LOAN			
HDFC BANK LTD	AUTO LOAN			
ICICI BANK LTD	PERSONAL LOAN AND CREDIT CARDS LOANS WRITE OFF			
MONEY VIEW (NBFC)	PERSONAL LOAN APP BASED FINANCE			
VARTHANA (NBFC)	SCHOOL DEVELOPMENT LOAN			
LOAN ZEN (NBFC)	COMMERCIAL VEHICLES LOANS			
RELIANCE COMMERCIAL LOANS(NBFC)	TWO WHEELER LOANS			
RELIANCE AUTO LOANS (NBFC)	AUTO AND PERSONAL LOANS			
CAPITAL FIRST (IDFC BANK LTD)	TWO WHEELER LOANS			
RELIGARE FINVEST LTD (NBFC)	ARBITRATION			
VOLVO FINANCIAL SERVICES (NBFC)	AUTO, CONSTRUCTION EQUIPMENT, AND COMMERCIAL VEHICLE LOAN			
BAJAJ FINANCE LTD (NBFC)	CONSUMER DURABLES AND TWO WHEELER LOANS			





PERFORMANCE MATRIX

PRODUCTS	X (CURRENT)	1-30 DPD	30-60 DPD	60-90 DPD	90-120 DPD	120-150 DPD	150-180 DPD	180-210 DPD	STATUS
CREDIT CARDS	92%	85%	75%	60%	50%	40%	35%	30%	SETTLEMENT
PERSONAL LOANS	85%	75%	60%	50%	40%	30%	SETTLEMENT	X	X
AUTO LOANS	92%	85%	75%	60%	50%	40%	35%	30%	SETTLEMENT
COMMERCIAL VEHICAL LOANS	90%	82%	78%	X	X	X	X	X	SETTLEMENT
CONSTRUCTION EQUIPMENTS	92%	85%	75%	70%	SETTLEMENT	X	X	X	X
HOME LOANS	95%	90%	85%	X	X	X	X	X	SETTLEMENT
SCHOOL DEVELOPMENT LOANS	95%	90%	85%	75%	SETTLEMENT	X	X	X	X





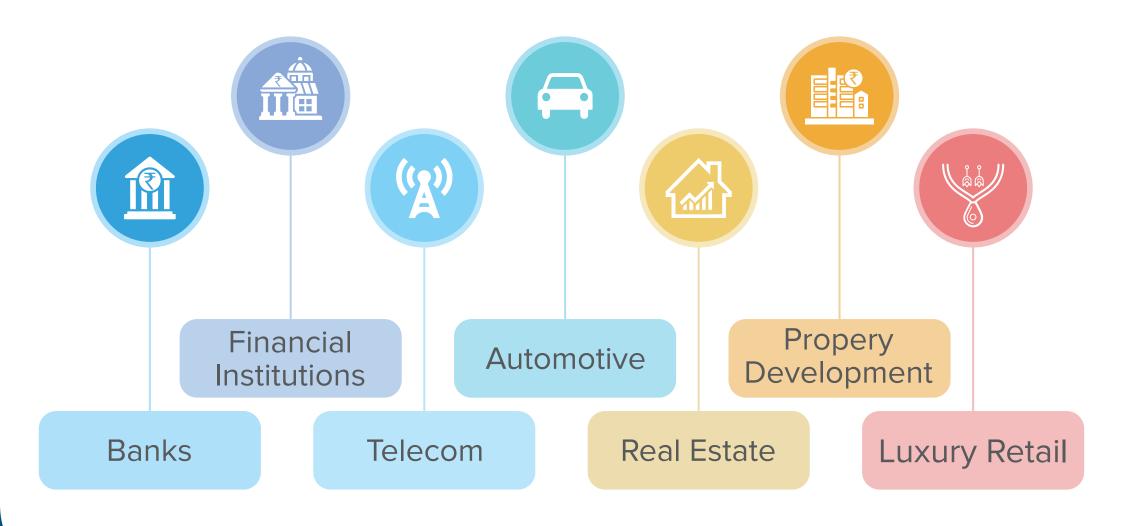
VALUE PROPOSITION







DOMAINS SERVICED







REFERENCES

With due respect to our clients and their business, Catch Services Inc maintains the highest levels of integrity and confidentiality.

To uphold our values and also the relationships, we do not disclose the references, as this is classified information.

However, if necessary, with due approvals from our clients, we shall share references with potential clients to listen to our success stories from clients.



Thank you

"Through legitimate debt recoveries, we ensure a sustainable business, while strengthening the relationships with your debtors"

Catch Services Inc

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