

# Gateway Technical College Opens HERO Center

**G**ateway Technical College (WI) held a community grand opening ceremony on September 3, 2010 of its new Health and Emergency Response Occupations (HERO) Center, a state-of-the-art facility which will provide added opportunities for EMS students and firefighters to receive realistic, hands-on training.



The ceremony featured the dedication of a HERO Center monument, "On Eagles Wings," paying tribute to emergency workers. The monument includes a piece of the World Trade Center pulled from the wreckage caused by the terrorist attacks of Sept. 11, 2001.

The HERO Center will provide access to real-life, scenario-based training, disaster simulation and technology-equipped classroom instruction. A few of the many training features include:

- staged scenarios in several breakout rooms to simulate real-world emergencies in settings like industrial areas, kitchens, second-floor apartments or even a medical facility.
- simulated communitywide emergency command so firefighters gain leadership skills as they implement procedures. They also receive the "soft skills" just as important for today's leaders and managers.
- providing EMS students with the opportunity to train on simulated situations encompassing a broad spectrum of patient care – from treating a computerized "patient" in a living room to loading them into a working ambulance and then bringing them back to the HERO Center into a simulated emergency room.



The \$1.5 million, 12,000-square-foot addition and remodeling to the facility is located at 380 McCanna Parkway near Gateway's Burlington Center.

- training for firefighters on a number of simulated emergency and fire situations, providing them with the skills to more efficiently perform their job and protect themselves and the public.
  - a 911 Dispatcher/Telecommunications Officer Training Center aligned with APCO national industry standards will include CriteCall® pre-assessment on skills such as multi-tasking, data entry and prioritization along with hands-on learning using simulators for those seeking employment, along with continuing professional education for incumbent workers.
- Gateway has partnered with several companies ~ see **HERO** page 8

SAVE THE DATES!

**NCATC**

2011 NATIONAL EVENTS

**Summer Workshop**

Lexington, KY  
June 8-10



Hosted by:

**Bluegrass**  
Community & Technical College

**Fall Conference**

Hosted by:



**Chattanooga, TN**  
October 5-7

## National Center for Welding Education and Training Dedicated at Lorain County Community College

The National Center for Welding Education and Training at Lorain County Community College is a dynamic partnership between business and industry, community and technical colleges, universities, the American Welding Society and government.

The 4,000 square-foot center, doing business as Weld-Ed, was recently renovated with support from a \$4.9 million grant from the National Science Foundation.

Officials from LCCC were joined by representatives from the National Skills Panel from Maryland, Washington, D.C., California and Alabama as well as by local representatives from General Motors and Lincoln Electric for the dedication ceremony.

Located in the Nord Advanced Technologies Center at LCCC the Weld-Ed portion of the facility has been redesigned to include state-of-the-art welding lab facilities, new classrooms and offices ~ see **WELDING** page 6



The 4,000 square-foot center, doing business as Weld-Ed, was recently renovated with support from a \$4.9 million grant from the National Science Foundation.



# NCATC President's Message

Aloha NCATC Members,

2010 has been an exciting year for Advanced Technology Centers (ATC) nationwide. With tremendous opportunities in new funding sources and the drive to a new national economy built on sustainable technologies, ATCs nationwide are delivering quality training in new technologies in shorter amounts of time.

To prepare our national workforce for this new economy, we have all been tremendously busy working with federal, state and local agencies to create the next generation of high skilled workers and a retooled, technically skilled incumbent workforce. As a quick highlight, eight NCATC member colleges were awardees of the U.S. Department of Labor Recovery Act Health Care and High Growth Grants. These include San Bernardino Community College, Ivy Tech Community College, Community College of Baltimore County, Macomb Community College, Northland Community College, Columbus State Community College, Florence Darlington Technical College, and San Jacinto Community College. In Hawaii, we've been busy working on a U.S. Department of Labor ARRA Statewide Energy Sector Grant and a U.S. Department of Energy Smart Grid Curriculum Development Grant.

As I reported in our Spring newsletter, your Board of Directors has been working diligently to improve NCATC's operational efficiency to better position the coalition as a major player in shaping future national workforce development issues. By reinstating and empowering our standing committees, I'm proud to report on the following 2010 accomplishments:

First, in operations, your Finance Committee has completed and ratified an Investment Policy Statement that will steward our limited resources to long-term financial viability. Your Board has completed both a strengths based leadership session in Santa Fe and a strategic planning session in Milwaukee.

Second, the Marketing Committee piloted for our 2010 Summer Workshop in Santa Fe a new online registration system which offers a more streamlined online registration experience. Following the successful pilot, the system was again used for the 2010 Fall Conference in Milwaukee.

Third, a new member database is now available for your use. Upon your NCATC membership renewal, 2010 member colleges received their NCATC Certificate of Membership as well as instructions on accessing this new Online Member Database. This is a remarkable tool that connects your ATC to national and regional partners improving your competitive advantage in today's grant driven environment.

Fourth, NCATC has expanded its value added services. Adding to our member services, NCATC now offers professional External Grant Evaluation services. This service helps leverage your grant management capabilities, improving your overall competitiveness for achieving outcomes and improving your opportunity for subsequent funding.

Fifth, through the leadership of the Strategic Partner Alliance Committee, I'm honored to announce the enactment of a new Strategic Partner Advisory Board. This advisory board will work with the Strategic Partner Alliance Committee enhancing the voice of our valued industry partners and improving the collaboration between strategic partners and member colleges. Their focus will be the sharing of information through expanded newsletter articles and the offering of webinars.

In closing, I can't express my gratitude enough for the extraordinary voluntary commitment and dedication demonstrated by the NCATC Board of Directors. They have made 2010 truly a year of measured success. On behalf of your Board, thank you for all that you do every day in transforming our national economy and workforce. Congratulations to all of you on your success this year.

My sincere appreciation and admiration for all you do and gratitude for your continued support.

Aloha,  
Scott Murakami, President, NCATC

## NCATC Board of Directors

### President

*Scott Murakami  
Honolulu Community College (HI)*

### President-Elect

*Debbie Davidson – Gateway Technical College (WI)*

### Secretary

*Hank Wade  
Lawson State Community College (AL)*

### Treasurer

*Jack Roach – Florence-Darlington Technical College / SiMT (SC)*

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*Gerald Sexton – Danville Community College (VA)*

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*Sid Valentine – West Virginia Community & Technical Education Council (WV)*



## Time for an Advocacy Change



Over the years, I have watched NCATC grow into a highly successful organization . . . one that provides professional development for faculty and administrators, technical assistance on curriculum, facilities, strategic planning, and personal growth through networking and social media.

As with any organization, there are opportunities to transform or reinvent themselves to engage in larger social or organizational shifts.

On October 5th, the White House Summit placed Community and Technical Colleges at the center of the national education agenda.

NCATC is poised to serve in an advocacy role to build greater public understanding of what it takes to deliver advanced technology training and education.

A focused effort to advocate for the legislative and public support of NCATC is now more important than ever to accomplish the goals set for us by the White House. This is our time to transform our role as the President's Advisory Council (PAC) to one of advocacy.

At our October PAC meeting in Milwaukee, I presented a resolution to the NCATC Board that would refocus our advisory council and better position us to support our association well into the future.

These efforts start with our new name, Presidents' Advocacy Council. While we all acknowledge the Presidents' Advisory Council served us well through our first 20 years of association work, today we are about advocacy.

We must be champions and share our support for the vision of NCATC in all aspects of our work. The Presidents' Advocacy Council will still have direct access to the NCATC Board through an annual appointment of an ad hoc committee made up of College Presidents and NCATC Board members.

This committee will select NCATC champion presidents to share a President's Perspective at NCATC Board meetings, conferences, on the website, and through our NCATC newsletter. Throughout each year, NCATC will strive to align its work and services with key issues shaping the future of advanced technology centers and use the President's Perspectives as guiding markers for membership success.

As a member College President, I encourage you to leverage the knowledge and experience of NCATC to enhance your own advanced technology center.

Be one of the champion presidents willing to share your ideas and advocate for one of our nation's most innovative workforce and economic development resources . . . NCATC.

Respectfully,  
Bryan Albrecht, Gateway Technical College  
NCATC Presidents' Advocacy Council

## NCATC Membership Benefits

- FREE membership in the National Council of Advanced Manufacturing (NACFAM) - valued at \$5,000 a year
- FREE access to best practices from most of the top Advanced Technology Centers (ATC) in the nation
- FREE access to the membership listserv where members readily exchange and share information and resources
- FREE access to our information-rich website
- Discounted registration for our annual national conference and our summer workshop
- Reduced costs for technical consulting through the Member Assistance Program (MAP)
- Exclusive discounts for products and services from our strategic partners, including: 3D Rapid Prototyping, Amatrol, EON Reality, Festo, Lab Volt, Lincoln Electric, MSSC, Materialise, NOCTI, PTDA/ICP, Profiles International, The Quality Group, Solidworks, ToolingU, Virtual Training Center
- Recognized external evaluation services for national grants such as Department of Labor (DOL), Department of Transportation (DOT), and the National Science Foundation (NSF)
- Discounted prices for "Necessary Skills Now."

## TNCC Precision Welding Center Shapes Region's Future Workforce



Mr. Ed Dupree, New Horizons Regional Education Center Welding Instructor, demonstrates new welding center techniques.

In a year where most employment news continues to be bleak, there has been an exciting and welcome development at Thomas Nelson Community College in Hampton, VA. On May 13, supported by representatives from the Peninsula's most prestigious manufacturing and shipbuilding enterprises, a ribboncutting ceremony was held to celebrate the opening of the TNCC Precision Welding Center. The Center is a comprehensive training facility designed to develop and certify a new generation of highly-skilled welders, to fill a significant gap in the skilled-worker pipeline.

Dr. Deborah Wright, TNCC's Vice President of Workforce Development, talks about how and why this project

was born. "Companies across the Peninsula have been deeply concerned about the fact that a generation of skilled welders are beginning to retire, without an adequate supply of trained workers to take their place," she explains. "Businesses are projecting a shortage of at least 3,000 skilled welders over the next five years just on the Peninsula."

Although many traditional manufacturing jobs have gone overseas, precision welding and other advanced technology jobs are on the rise, according to Wright. "The demand for skilled tradesmen represents an enormous employment opportunity for our region, and the Precision Welding Center is a ticket to entering high-demand, highpaying careers."

The project, shepherded by John Calver, Director of Advanced Manufacturing at Thomas Nelson Community College, was initiated in September 2009, and completed in February 2010 at a cost of \$225,000. This cost was shared between Northrop Grumman Shipbuilding Newport News, Alcoa Howmet, and Miller Electric, along with a grant from the US Department of Labor in support of advanced manufacturing skills training. It is the only center of its kind in the area.

Dr. Alvin J. Schexnider, President of TNCC, is extremely enthusiastic about the TNCC Precision Welding Center. "This project is of immense importance to the community," he says. "It gives people who may not have experience the chance to explore and learn a lifelong skill."

The importance of welding and other related manufacturing skills to Southern Virginia cannot be overestimated. Shipbuilding alone is estimated to represent nearly 20% of the region's economy. Several years ago, representatives of the area's most influential manufacturing corporations began to encourage local colleges to further develop their training and educational programs in precision trades and advanced technologies. Representatives who attended the opening of the TNCC Welding Center, in fact, say they are "literally overjoyed" that the facility was opened. "This center represents an enormous investment on behalf of our companies to ensure access to talent, both today and years from now," said Bob Baker, Plant Manager at ALCOA Howmet in Hampton.

The TNCC Precision Welding Center comprises almost 2,500 square feet, and houses 30 state-of-the-art welding booths, open to students every day from 7 a.m. to 10 p.m. Highly experienced, qualified instructors will be on hand to provide nationally recognized (American Welding Society) certification. Preparation and training is available across multiple disciplines. Additional information can be found at <http://manufacturingtraining.tncc.edu>.

# Strategic Partners – Spotlight

## The Quality Group Delivers e-Learning, Training Solutions

The Quality Group has been an NCATC Corporate Sponsor since 2006. Today, TQG serves top corporations and revered subject matter experts in addition to dozens of leading community and technical colleges (i.e. Albany, CPCC, Cuyahoga, Gateway, Kanawha Valley, Oklahoma City, St. Louis CBIL, etc.) with whom TQG shares revenue.

When you need frontline worker level technical and soft skills training, think The Quality Group and the TQG Academic Partner Network.

TQG sets you up to thrill your customer with world class blended e-Learning in Lean, Six Sigma, ISO Internal Auditing, Healthcare Quality, Basic Statistics, Problem Solving, Logistics (via TQG's partnership MSSC), Employability "Soft" Skills and more. TQG can even teach you to create top notch custom e-Learning for your clients' specific needs.

With Process Excellence (Lean, Six Sigma, Quality etc), TQG Master Champions — led by John Best, Master Black Belt formerly of Seagate Technologies — get you up and running quickly and easily. Our solution can be exactly what you need . . .

- A turn-key blended program to train and certify Yellow, Green, and Black Belts;



WinAt-Work®, TQG's 6-8 hour e-Learning Series consisting of four modules - Interviewing, Good Work Habits, Getting Along, and Getting Ahead - features dozens of actors and hundreds of video scenarios requiring non-stop learner interaction.

- A TQG resource who trains and mentors your local instructor;
- A virtual program for a single student or a class;
- Plant floor level training in Lean Manufacturing;
- Pinpoint training using any module combination from TQG's 100+ module e-curriculum

Do you assure that every entry-level worker you train has the fundamental soft skills needed to succeed? Meet WinAt-Work®, TQG's 6-8 hour e-Learning Series consisting of four modules - Interviewing,

Good Work Habits, Getting Along, and Getting Ahead. WinAt-Work features dozens of actors and hundreds of video scenarios requiring non-stop learner interaction. Learners develop work-appropriate attitudes, behaviors, and skills by making real-time decisions, getting feedback, taking quizzes, navigating simulations, and experiencing consequences. See [www.winatworkonline.com](http://www.winatworkonline.com)

All TQG e-Learning is powered by OpusWorks®, TQG's proprietary, 100% web-based, blended e-Learning platform that makes it possible for you to . . .

- Manage, deliver, and track the e-Learning via your own branded portal;
- Use content from TQG, TQG Partners, and others;
- Implement 'green' blended e-Learning programs;
- Customize content and delivery, as needed, for larger clients;
- Develop new e-Learning – collaboratively and virtually with your customer, your co-workers, and even your peers at other colleges.

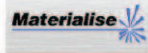
TQG greatly values its relationships and partnerships with NCATC members and together, we advance e-Learning with innovative solutions to everyday challenges.

TQG Contacts: Rob Stewart ([rstewart@thequalitygroup.net](mailto:rstewart@thequalitygroup.net)) and Tricia Berrett ([tberrett@thequalitygroup.net](mailto:tberrett@thequalitygroup.net)).



TQG delivers blended e-Learning in Lean, Six Sigma, ISO Internal Auditing, Healthcare Quality, Basic Statistics, Problem Solving, Logistics (via TQG's partnership MSSC),





# Strategic Partners – Spotlight

## ***NOCTI Provides Tools, Options, Assessment for Secondary and Post-secondary Education***

In 2009 The National Occupational Competency Testing Institute (NOCTI) recognized the value of a closer relationship with NCATC and became one of its Strategic Partners. NOCTI provides curricular and instructional improvement tools for both secondary and post-secondary institutions. NOCTI also provides a viable avenue for students enrolled in the nation's Career and Technical Education (CTE) system to move between secondary and post-secondary levels and from post-secondary to technician levels.

Secondary schools across the nation are searching for effective options for students to earn college credit. States are also looking to institute state-wide articulation agreements as a clear-cut, standardized method for awarding advanced credit. As an example of NOCTI's work in this area, look to the Office of the Commissioner of Higher Education in Montana which recently unveiled its articulation agreement for the Accounting program. For this program in Montana, NOCTI's Job Ready Accounting assessment is utilized as a vehicle for awarding advanced credit to any secondary student pursuing post-secondary education across the state.

In addition to state-led initiatives, NCATC members can take advantage of the over 75 standardized assessments NOCTI offers as well as the opportunity to create customized solutions. Services include job and task analysis, assessment construction, delivering assessments and certifications, score reporting, score interpretation and professional development workshops. The Whitener Group, a subsidiary of NOCTI, addresses the needs of business/industry by offering customized solutions to enhance workplace productivity.

NOCTI has also had the opportunity to work with several member organizations of the NCATC network to address assessment and accountability requirements. One such program is the Computer Numerical Control (CNC) Boot Camp that takes place through Gateway Technical College in Wisconsin. This 14-week certificate program is an innovative, fast-paced, hands-on program offering participants the opportunity to learn CNC essentials as well as college credit toward a diploma or degree. NOCTI's assessment serves as a critical component to this leading-edge program.

As certification, accountability and meeting regulatory guidelines continue to be in the forefront of our nation's educational system, NOCTI's efforts are focused on creating and delivering assessments and providing data in formats that can be used for program improvement. For more information on ways in which NOCTI can assist your organization, please contact Dr. John Foster at 1-800-334-6283 x218 or [john.foster@nocti.org](mailto:john.foster@nocti.org).

## ***ToolingU.com and SkillsTrac Partner to Launch Industrial Maintenance Training***

Tooling U is pleased to announce a partnership with SkillsTrac to provide industrial maintenance training for dislocated and incumbent workers in Western Ohio. SkillsTrac will employ Tooling U's web-based curriculum to teach essential maintenance theory to its students.

SkillsTrac, a project funded by a \$2 million U.S. Department of Labor Community-Based Jobs Training grant, consists of several key organizations that have partnered to teach industrial maintenance via innovative training approaches. SkillsTrac members include: Edison Community College, Sinclair Community College, Wright State University--Lake Campus, Upper Valley Joint Vocational School, and several western Ohio Job Center Networks.

The SkillsTrac initiative is an industry-driven certificate program that is practical for industry and stackable for its students. Students progress through a series of training levels, which reflect career paths. Tooling U's web-based training effectively blends with the hands-on lab component of the program, supporting each level of training and containing information relevant to today's companies.

Amy Ferrell, Senior Training Representative of Behr Dayton Thermal Products, has already seen the benefits of Tooling U's training. Behr is currently the largest customer of SkillsTrac, with 40 people enrolled in the program. According to Ferrell, "because the content is targeted to our type of maintenance work, Tooling U will be the catalyst that ties the student's learning experience to increased job knowledge in today's demanding market."

SkillsTrac partners are consciously striving to provide a training program that is dynamic and focused on today's students. Web-based training introduces a new element that engages students and teaches essential manufacturing theory in an innovative, flexible and self-paced approach. According to Ferrell, "implementing Tooling U at this point in our Advanced Manufacturing Training Program was the change that was needed to energize and re-engage our students. Our students praise Tooling U's easy navigation and the richer content of the classes--they are learning more in less time." For more information on SkillsTrac, visit [www.skillstrac.com](http://www.skillstrac.com).

In addition to maintenance-related content, Tooling U also provides training for CNC machinists, assemblers, welders, and numerous other manufacturing professionals. For more information, contact Tooling U at [info@toolingu.com](mailto:info@toolingu.com).

## "Two D?" or not "Two D?"...



By Dr. Paul Pierpoint  
VP Community Education; Dean, Southside Center  
Northampton Community College, Bethlehem, Pa.

"Two D?" or not "Two D?"...

...that is the question on many people's minds today. Are we heading into a "Double Dip" recession or are we just seeing a temporary slowdown in an already glacial recovery? Economists pre-

dicting a second recessionary plunge are still in the minority but their voices are beginning to resonate with more and more of the general public. The national optimism that appeared to be gaining momentum last spring seems to have dissipated under the dead weight of nearly double-digit unemployment and an inert federal government paralyzed by self-serving party politics.

To quote Jimmy Carter on something he never actually said, we seem to be a nation engulfed in malaise.

But there are reasons to be hopeful. Many companies, especially those in high tech fields and communications, are sitting on a lot of cash. They are hesitant to invest it yet in people and equipment having been burned so badly two years ago, but their financial position is in many cases stronger than it has been in decades.

Manufacturers who have maintained their investment in advanced technology have the capacity to adjust quickly to any uptick in market demand. You may not like the auto industry "bail outs" but it is hard to argue they didn't work allowing not only GM but thousands of suppliers to survive and redesign themselves as efficient, responsive manufacturers. Financial companies have bounced back from the capital crisis of 2008 (the "bank bailouts" also worked and probably saved the globe from the Great Depression II) and will be ready to reenergize the economy once their risk models point upward.

In other words, business and industry is poised to drag the country and the world back to economic well-being even if it will be a long, hard slog. What does this mean for NCATC members? It means we can't pull back from our key mission of preparing the nation's advanced technological workforce whether they are incumbent workers or emerging workers. We can't allow our own short term challenges to distract us from our reason for being.

The coming years and decades will be good only to those with skills and enormous resiliency. We are the best opportunity for millions of workers to get the preparation they will need to survive in the post-recession economy. We need to move forward aggressively to ensure this opportunity does not dissipate before we have the chance to fulfill it. Even as public funding continues to fall and will probably fall even more steeply in the coming year, NCATC members need to become the entrepreneurial, highly flexible organizations we know we can be. We need to be innovative in our development and delivery of programs. We need to generate revenue and resources from new or underutilized sources. We need to use new and improved processes. We need to invest in training our own organizations to be leaner, better and more reliable just as we have trained thousands of clients to be.

Double dip recession or temporary slowdown in an already painfully slow recovery? Whatever it turns out to be, NCATC members need to remain hopeful, engaged, and committed to our mission. We are critical to the future economic well being of this nation.

## WELDING *continued from page 1*

support the operation. The lab facilities were built using cutting-edge technology in the materials-joining industry through partnerships with the major welding equipment and supply manufacturers.

"This center signifies our national and local response as well as our commitment to the changing nature of our manufacturing environment in a very positive and progressive manner," said LCCC President Dr. Roy A. Church. "Our college's affiliations with nationally recognized organizations like the National Center for Welding Education and Training, the National Association of Manufacturers and The National Science Foundation are addressing our desire to stay ahead of the curve and develop innovative training and recruitment strategies."

LCCC is the lead institution for the Weld-Ed initiative that will increase the number of welding technicians to meet workforce demands. The Center will also promote a comprehensive reform in welding education by providing technologically current educational materials and professional development opportunities to two-year colleges and other educational institutions.

Although the focus will be technician education at community colleges, secondary and post community college education will also be supported through LCCC's "model of vertical articulation" where students can take coursework while still in high school, secure their associate's degree at LCCC and their bachelor's degree through the University Partnership.

The Weld-Ed center provides education that is driven by industry needs through a network of regional partners. Educator workshops are offered at convenient regional locations and online courses are supplemented by national conferences, print media, and web casts. Instructors are able to exchange ideas, thus bringing synergistic benefits to the center and its members. They will be exposed to state-of-the-art equipment via demonstrations at their institutions; web casts of live demonstrations; and/or travel to modern factories where their students will eventually work.

LCCC is also the only approved provider in Ohio for the Manufacturing Skills Standards Council (MSSC). Planned collaboration between the Center and the MSSC will address education reform to foster implementation of national skills standards. Allied processes such as brazing, soldering, cutting, and thermal spraying (coating) will be part of the Center's scope. Students with physical disabilities will have more opportunities when working with automated systems.

LCCC is also home to the Materials Joining Institute that provides customized training for industry as well as non-credit and credit certificates and associate degrees for new students and those in need of skills updates.



The Weld-Ed center provides education that is driven by industry needs through a network of regional partners.



# 2010 Fall Conference Hosted by Milwaukee Area Technical College



Outgoing board members Will Johnson, Sandra Everett, and Hank Wade with board president Scott Murakami.



President-Elect Deb Davidson presents outgoing President Scott Murakami with an NCATC inscribed clock.



Keynoter Jeff Roesch, Johnson Contr.



2011 Conference Host Jim Barrott, Chattanooga State CC, congratulates registration winner Amy Sonderman of St. Louis CC



NCATC Board at the Milwaukee Conference

# 2010 Summer Workshop Hosted by Santa Fe Community College



Dr. Sheila Ortego, SFCC president, welcomes workshop attendees.



Workshop attendees engage in green technology sessions.



Lincoln Electric demo.



Strategic Partner ToolingU exhibit.



Strategic Partner Lab Volt exhibit.



2011 summer workshop hosts Annette Parker and Mark Manuel of KCTCS/Bluegrass CTC congratulate Marilyn Barger, FLATE Center, on winning free registration



# Welcome New Members

The NCATC Membership Committee is pleased to announce the addition of these new member organizations since the last newsletter was published.

## Full Centers:

Bridgerland Applied Technology College (UT)  
Lake Washington Technical College (WA)  
Lakeshore Technical College (WI)  
Northwestern Michigan College (MI)

## Associate Members:

Northeast State Community College (TN)  
Central Oregon Community College (OR)  
Hillsborough Community College (FL)

## Strategic Partners

Cisco Systems, Inc.  
National Coalition of Certification Centers (NC3)

Full contact information, web site addresses, and email addresses for each member is located in the Members section of the NCATC web site. If you are interested in joining NCATC, membership applications are available on the NCATC web site, [www.ncatc.org](http://www.ncatc.org), under the "Member Benefit/Join" tab.

**To contact NCATC, please call, email, fax or write us at:**

**National Coalition of  
Advanced Technology Centers**

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Cleveland, OH 44139-5578

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FAX: 708-326-2511

Website: [www.ncatc.org](http://www.ncatc.org)

**Executive Director:**  
**J. Craig McAtee**  
[ncatc1@gmail.com](mailto:ncatc1@gmail.com)

## HERO continued from page 1

in the development of the HERO Center, including Pierce Manufacturing, Medtec Ambulance Corporation and SimplexGrinnell.

"Pierce and Medtec understand the importance of hands-on training and education. We're proud to work with the HERO Center to provide the resources and expertise to develop and enhance firefighters' and first responders' leadership and professional skills," said Jim Johnson, Oshkosh Corporation executive vice president and president, Fire & Emergency. "We are honored that we played a role in bringing this state-of-the-art Center from the drawing board to reality." Pierce Manufacturing and Medtec Ambulance Corporation are part of Oshkosh Corporation's Fire and Emergency Segment.

"SimplexGrinnell shares Gateway Technical College's commitment to providing education and training to those involved in life safety and property protection," said Dave Baer, SimplexGrinnell vice president of marketing. "Our support of the HERO Center is a key piece of our ongoing effort to raise the overall standard of protection in the industry and share knowledge and experience with fire officials and other life-safety professionals, architects, engineers, building owners, facilities managers and contractors."

"The HERO Center stands as a testament to the men and women who serve every day to keep our communities safe," said Gateway Technical College president Bryan Albrecht. "We are proud to partner with our community EMS and fire service departments in providing a state-of-the-art leadership and training facility. The HERO Center reflects our respect for all first response professions."

For more information on Gateway's HERO Center please contact Debbie Davidson at 262-564-3422 or [davidsond@gtc.edu](mailto:davidsond@gtc.edu).



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