

# **Booking Policy**

We appreciate your understanding regarding our booking policy, as we are a small business, late changes, cancellations and no shows do not only impact us greatly but also impact other clients.

**A \$25 deposit will be required to secure your appointment.**

We kindly request 24hrs notice for any cancellations or changes to your scheduled appointment. If you have given 24hrs notice, your deposit will be carried over to your rescheduled appointment or refunded.

**Failing to arrive, cancellation or any changes not given within 24hrs of your appointment, will result in the loss of your deposit.**

Deposit is required when rebooking with us.

IF you're unable to pay the deposit over the phone, we will require that you come into the salon to pay before we can book your appointment.

Thank you,

# The Crystal Rose Salon & Spa