

# The Crystal Rose Salon & Spa

## Wedding Party Policies

- All parties need to be confirmed one week before the scheduled appointment date.
- Your appointment dates and services will be secured when this contract has been read and the NON-REFUNDABLE deposit has been received.
- NON-REFUNDABLE deposit is required to secure the date and time of your event.
- All parties need to pay half amount of services 1 month prior to appointment.
- Remaining balances are due on day of appointment.
- Prices are subject to change as styling needs or services are added.
- Prices do not include gratuity.
- We accept cash or credit cards only! NO CHECKS
- All agreements will only be made in salon or via email.
- Charges for guests requiring additional services must be paid in full the day of service.
- Wedding party is responsible for providing a picture of hair and makeup styles that are desired 1 week prior to the event.

## Booking and Cancellation Policy

Thank you for booking with The Crystal Rose Salon & Spa. We are very happy to be a part of your big day. To ensure your date and time of appointment(s) are secured, a NON- REFUNDABLE deposit will be required.

This Deposit is not subject to be refunded or transferable for any other services by any means.

We require for half of total amount due (service fee) to be paid 1 month prior to appointment(s) scheduled, this payment will be put forth to services on day of appointment(s) and is subject to be refunded. We value your time as much as we do ours. All Cancellations should be made as early as possible. If you are unable to keep your scheduled appointment(s), we appreciate a notice 1 month in advance. If cancellation is done with less than a month of appointment, the service fee will not be refunded.