



## **Mankato Mental Health Associates, P.A.**

201 North Broad Street, Suite 308 • Mankato, MN 56001

Main Office: 507-345-4448 • Fax: 507-345-6761

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### **Patient Bill of Rights**

The mental health professionals at this clinic take your right to exceptional care seriously. In recognition of our responsibility to you as a mental health consumer, the following rights are affirmed in this care environment.

- ❖ To be treated with respect, consideration and dignity regardless of psychosocial, spiritual, and/or cultural values.
- ❖ To feel secure of self and property.
- ❖ To be provided physical access to the facility for the physically and visually impaired.
- ❖ To obtain the name and function of any person providing services to you.
- ❖ To be provided with privacy and safety during care.
- ❖ To expect that information gathered during sessions, disclosures, and records are treated confidentially, except when required by law, and to retain the right of consent to approve or deny their release.
- ❖ To be given information about your diagnoses, treatment, and prognosis.
- ❖ To participate in the creation of your plan of care, including decisions about which treatments you accept, and whether to continue care.
- ❖ To receive from your provider information necessary to give informed consent prior to the start of any treatment, except in emergencies. This information includes the specific treatment suggested, anticipated risks and benefits of treatment, alternatives to the suggested treatment, and risk of refusing treatment.
- ❖ To refuse treatment and to be informed of the potential consequences associated with this refusal.
- ❖ To have complaints reviewed, and when possible, resolved.

If you have a complaint or concern with the care you have been offered, please feel free to discuss this with your provider as we continually strive to offer patient-centered, compassionate, professional care.

Should this not resolve your concern, in the State of MN Nurse Practitioners are licensed by the following:

Minnesota Board of Nursing  
2829 University Ave SE Suite 200  
Minneapolis, MN 55414  
Phone: 612-317-3000  
Fax: 612-617-2190

Email: [Nursing.Board@state.mn.us](mailto:Nursing.Board@state.mn.us)