



FROISTONE
MARBLE & GRANITE

THE VILLAGE 1228 NEAPEAN HIGHWAY CHELTENHAM
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Maintenance Manual

How to Maintain the Natural Beauty of Marble & Granite

With the proper care, your marble and granite products will stay looking new year after year. Stone is one of the most permanent and easiest to maintain of all surfacing materials. It is so easy, in fact, that routinely all you have to do is to give it a quick wipe with a cloth and clean water.

This is your guide to preserving the beauty of your installation. Follow these simple pointers and maintain the beauty of your marble and granite with a minimum of care.

Occasional Cleaning

Periodic wiping with clean water and a cloth is generally sufficient to keep your marble and granite installation looking like new. Do not use detergents acids or caustic for cleaning.

Caution:

All marble and granite products from **Froistone Marble & Granite Pty Ltd** has already been sealed once it leaves our factory. But extreme care has to be taken with natural stone. Juices containing acidic products, strong detergents, corrosive liquids or scouring powders can react on the surface leaving residues and dull the polished marble and granite surface and destroy the sealant.

Wine, ink or oil still can penetrate into the marble or granite surface once the sealant is destroyed. So in order to avoid permanent stains, wipe it immediately and do not leave it overnight. Keen & sharp objects can make scratches on the bench tops and hence proper care must be taken while using knives, and sharp utensils.

Sealers:

Sealers must be applied periodically depending on the wear and tear of the material and the porosity of the material, such as marble, granite or limestone.

How to Maintain the Beauty of Reconstituted Stone and Marble

Reconstituted stone is a 91%-95% quartz-based product that has outstanding properties to ensure ease of maintenance and longevity of your surfaces. It will withstand exposure to tea, soda, wine, vinegar, lemon juice and strong spices. It does not require sealing.

With the proper care, your reconstituted stone products will stay looking new year after year. Stone and marble is one of the most permanent and easiest to maintain of all surfacing materials. It is so easy, in fact, that routinely all you have to do is to give it a quick wipe with a cloth and clean water.

This is your guide to preserving the beauty of your installation. Follow these simple pointers and maintain the beauty of your reconstituted stone with a minimum of care.

Stubborn stains or dried spills

To clean we recommend water and a mild detergent. If, however, you wish to give a more thorough clean, Jif or powder Ajax with a plastic scourer can be used without damaging the stone. Bleach and acetone can also be used if required to remove stubborn marks.

To remove adhered materials like food, gum, nail polish, first scrape away the excess with a sharp blade. If there are any grey metal marks on the surface, one of the regular cleaning agents will remove it.

Heat resistance

Reconstituted stone and marble can tolerate moderately hot temperatures for brief periods of time without warping, discolouring, or otherwise being damaged. Care should be taken to avoid direct contact for a prolonged time.

Polishing

Reconstituted stone and marble is non-porous and will keep its lustrous gloss and ultra smooth surface without polishing.

Tough, but not indestructible

As with any surface, reconstituted stone and marble can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties. Do not use products that contain trichloroethane or methylene chloride, such as paint removers or strippers.

Avoid any highly aggressive cleaning agents like oven cleaners that have a high alkaline/pH levels. Should the surface be accidentally exposed to any of these damaging products, rinse immediately with water to neutralize the effect.

In the warranty

Warranty does not cover any defect in, or damage to, the Product arising from any work done by any person other than **Froistone Marble & Granite**

Warranty covers any defects in the manufacture of the original slabs. The subsequent fabrication, application and workmanship is under this warranty.

Warranty does not cover any defect in, or damage to, the Product which results from not being cleaned in accordance with the Care and Maintenance Guide;

the warranty; Changes in the appearance of the slab from reflected light is a natural part of the slabs. of the surface of the slabs is to be in a normal viewing position with the slab being illuminated by "non-critical light".

light" means the light that strikes the surface is diffused and is not glancing or parallel to that surface.

Warranty does not cover any defect in, or damage to, the Product which results from mishandling or misuse;

Warranty does not cover any defect in, or damage to, the Product which results from placing hot items including, but not limited electric frying pans or oven trays directly on the Slab;

Warranty does not cover any defect in, or damage to, the Product which results from the use of products which contain or methylene chloride (such as paint removers or stripper) or cleaning agents which have high alkaline/pH levels. Process and are a characteristic of the material.

Warranty is applicable to the original purchaser of the materials and is not transferable to subsequent

.

The Warranty does not cover any defect in, or damage to, the Product arising from any work done by any person other than

Froistone Marble & Granite

the Warranty does not cover any defect in, or damage to, the Product which results from the use of products which contain trichloroethane or methylene chloride (such as paint removers or stripper) or cleaning agents which have high alkaline/pH

**PLEASE DO NOT HESITATE TO CONTACT ME ON THE NUMBER BELOW
IF YOU HAVE ANY FUTHER QUERIES.**

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