

Privacy Notice

Scam Awareness & Fraud Education CIC

(Trading as "S.A.F.E.")

Last Updated: 16/05/2025

1. Introduction

At Scam Awareness & Fraud Education CIC, trading as S.A.F.E. ("we," "us," "our"), we are committed to protecting and respecting your privacy. This Privacy Notice explains how we collect, use, and safeguard your personal information when you visit our website **becomecybersafe.org** or engage with our services.

2. Information We Collect

We may collect and process the following personal information:

- **Personal Identification Information:** Name, email address, phone number, postal address.
- **Donation Information:** Payment details processed securely through PayPal or other payment platforms.
- **Communication Data:** Messages or inquiries submitted through our website forms.
- **Website Usage Data:** Information collected via cookies to understand user behaviour and improve user experience.

3. How We Collect Your Information

We collect information through:

- Online forms (e.g., contact forms, donation forms)
- Event registrations and community engagements
- Cookies and analytics tools when you visit our website

4. How We Use Your Information

We use your personal information for the following purposes:

- To process donations and manage financial records
- To respond to your inquiries and provide information
- To improve our services and user experience
- To organise and communicate about events and community projects
- To comply with legal obligations

Additionally, if you have consented by ticking the relevant checkbox, we may use your contact information to send you updates and information about S.A.F.E., including scam awareness tips, community news, and project updates. You can opt out of these communications at any time by clicking the "unsubscribe" link included in our emails or by contacting us directly at gdpr@becomecybersafe.org

5. Legal Basis for Processing

We process personal data under the following legal bases:

- **Consent:** When you actively submit information to us.
- **Legitimate Interests:** For internal operations and improving our services.
- **Legal Obligation:** When we are legally required to process information.

6. Sharing Your Information

We do not share personal information with third parties, except where:

- Required by law
- Necessary to process payments (e.g., PayPal, bank processors)
- Explicit consent has been given

7. Data Security

We are committed to ensuring your information is secure. We have implemented suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

8. Data Retention

We will retain your personal information only as long as necessary for the purposes set out in this Privacy Notice and to comply with legal obligations.

9. Your Data Protection Rights

Under data protection law, you have rights including:

- **The right to access:** You can request copies of your personal information.
- **The right to rectification:** You can request corrections to inaccurate or incomplete data.
- **The right to erasure:** You can request the deletion of your personal data.
- **The right to restrict processing:** You can request the restriction of data processing.
- **The right to object to processing:** You can object to our processing of your personal data.
- **The right to data portability:** You can request the transfer of your data to another organisation.

If you make a request, we have one month to respond to you.

10. How to Contact Us

If you have any questions or concerns about our Privacy Notice or your personal data, please contact us at:

gdpr@becomecybersafe.org
