





# What is Repaired for Life™

## For the **Customer** RFL is:

- **Peace of Mind / Protection Against Future Expenses**
- **An Incredible Value Add**
- **Confidence the Repairs are Done Correctly.**



# What is Repaired for Life™

## For the Dealership & Service Department RFL is:

- **A Proactive Risk Mitigator**
- **A Differentiator from the Competition**
- **A Transfer of Trust and Confidence, in Materials and Workmanship**
- **A New and Untapped Revenue and Reinsurance Opportunity**

EXAMPLE: SERVICE AGREEMENT



5% Added to Parts & Labor

CUSTOMER #: 123456

1234555

ABC MOTORS

Buick · GMC · Kia

555 Auto Row Dr.

Any Town, USA 77777

PHONE 123-456-7890

www.abcmotors.com

JOHN W EXAMPLE

123 MAIN ST

ANY TOWN, USA 77777

HOME: 555-555-5555

CONT: BUS:

CELL:

INVOICE

PAGE 1

SERVICE ADVISOR: 444 SAM WRENCH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
CHERRY	21	CHEVROLET TRAVERSE	1GNEVGKW2MJ123456		23457/23457	T056	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
21JUN21	DI		17:00	23SEP23		CASH	23SEP23
R.O. OPENED		READY		OPTIONS: SOLD-STK: V21737 DLR: 15092			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A LUBE, OIL & FILTER USING FULL SYNTHETIC OIL							
CAUSE: MAINTENANCE							
911 LUBE, OIL & FILTER USING FULL SYNTHETIC OIL							
3308 CE							
1 12731742 (S) FILTER							
6 19432351 OIL							
PARTS:	39.18	LABOR:	20.95	OTHER:	0.00	TOTAL LINE A:	60.13
*****							
B ROTATE TIRES AND CHECK BRAKES							
CAUSE: MAINTENANCE							
913 ROTATE TIRES AND CHECK BRAKES							
3308 CE							
PARTS:	0.00	LABOR:	19.95	OTHER:	0.00	TOTAL LINE B:	19.95
*****							
C REPLACE WATER PUMP							
560 REPLACED WATER PUMP							
3308 CPC							
RFL REPAIRED FOR LIFE							
1 19325605 (S) PUMP KIT							
PARTS:	243.68	LABOR:	372.50	OTHER:	30.81	TOTAL LINE C:	646.99
*****							
D REPLACE AXLE SHAFT							
560 REPLACED AXLE SHAFT							
3308 CPC							
RFL REPAIRED FOR LIFE							
1 85660319 SHAFT							
PARTS:	305.40	LABOR:	223.50	OTHER:	26.45	TOTAL LINE D:	555.35
*****							
E REPLACE TIE ROD ENDS							
560 REPLACED TIE ROD ENDS							
3308 CPC							
RFL REPAIRED FOR LIFE							
1 23214215 B- (S) ROD							
PARTS:	71.73	LABOR:	149.00	OTHER:	11.04	TOTAL LINE E:	231.77

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. Please call if you have any questions. When we use information from your check to make an electronic funds transfer, funds may be withdrawn from your account as soon as the same day you make your payment, and you will not receive your check back from your financial institution.

AUTHORIZATION TO REPAIR

I hereby authorize the repair work described herein to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees the permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

STATEMENT OF DISCLAIMER

DESCRIPTION

TOTALS

LABOR AMOUNT

785.90

PARTS AMOUNT

659.99

REPAIRED FOR LIFE

68.30

SUBLET AMOUNT

0.00

SHOP MATERIALS

40.00

LESS ADJUSTMENTS

1554.19

SALES TAX

65.28

PLEASE PAY THIS AMOUNT

1619.47

CUSTOMER COPY

CUSTOMER #: 123456

1234555

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21JUN21	DI		17:00	23SEP23		CASH	23SEP23
R.O. OPENED		READY		OPTIONS: SOLD-STK: V21737 DLR: 15092			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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CAUSE: MAINTENANCE							
911 LUBE, OIL & FILTER USING FULL SYNTHETIC OIL							
3308 CE							
1 12731742 (S) FILTER							
6 19432351 OIL							
PARTS:	39.18	LABOR:	20.95	OTHER:	0.00	TOTAL LINE A:	60.13
*****							
B ROTATE TIRES AND CHECK BRAKES							
CAUSE: MAINTENANCE							
913 ROTATE TIRES AND CHECK BRAKES							
3308 CE							
PARTS:	0.00	LABOR:	19.95	OTHER:	0.00	TOTAL LINE B:	19.95
*****							
C REPLACE WATER PUMP							
560 REPLACED WATER PUMP							
3308 CPC							
RFL REPAIRED FOR LIFE							
1 19325605 (S) PUMP KIT							
PARTS:	243.68	LABOR:	372.50	OTHER:	30.81	TOTAL LINE C:	646.99
*****							
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560 REPLACED AXLE SHAFT							
3308 CPC							
RFL REPAIRED FOR LIFE							
1 85660319 SHAFT							
PARTS:	305.40	LABOR:	223.50	OTHER:	26.45	TOTAL LINE D:	555.35
*****							
E REPLACE TIE ROD ENDS							
560 REPLACED TIE ROD ENDS							
3308 CPC							
RFL REPAIRED FOR LIFE							
1 23214215 B- (S) ROD							
PARTS:	71.73	LABOR:	149.00	OTHER:	11.04	TOTAL LINE E:	231.77

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68.30

SUBLET AMOUNT

0.00

SHOP MATERIALS

40.00

LESS ADJUSTMENTS

1554.19

SALES TAX

65.28

PLEASE PAY THIS AMOUNT

1619.47

CUSTOMER COPY

Populates on every eligible repair line as an option for the customer to purchase.

EXAMPLE: LIMITED WARRANTY AGREEMENT



10% Added to Parts Cost

CUSTOMER #: 123456

1234555

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG				
CHERRY	21	CHEVROLET TRAVERSE	1GNEVGKW2MJ123456		23457/23457	T056				
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE			
21JUN21	DL		17:00	23SEP23		CASH	23SEP23			
R.O. OPENED		READY		OPTIONS: SOLD-STK:V21737 DLR:15092						
07:25 23SEP23		07:39 23SEP23								
LINE OPCODE		TECH TYPE		HOURS		LIST	NET	TOTAL		
A LUBE, OIL & FILTER USING FULL SYNTHETIC OIL										
CAUSE: MAINTENANCE										
911 LUBE, OIL & FILTER USING FULL SYNTHETIC OIL										
3308 CE								20.95	20.95	
1 12731742 (S) FILTER								5.40	5.40	
6 19432351 OIL								10.24	5.63	33.78
PARTS: 39.18 LABOR: 20.95 OTHER: 0.00 TOTAL LINE A:								60.13		
B ROTATE TIRES AND CHECK BRAKES										
CAUSE: MAINTENANCE										
913 ROTATE TIRES AND CHECK BRAKES										
3308 CE								19.95	19.95	
PARTS: 0.00 LABOR: 19.95 OTHER: 0.00 TOTAL LINE B:								19.95		
C REPLACE WATER PUMP										
560 REPLACED WATER PUMP								372.50	372.50	
3308 CPC										
RFLW REPAIRED FOR LIFE										
1 19325605 (S) PUMP KIT								268.05	268.05	
PARTS: 268.05 LABOR: 372.50 OTHER: 0.00 TOTAL LINE C:								640.55		
D REPLACE AXLE SHAFT										
560 REPLACED AXLE SHAFT										
3308 CPC								223.50	223.50	
RFLW REPAIRED FOR LIFE										
1 85660319 SHAFT								335.94	335.94	
PARTS: 335.94 LABOR: 223.50 OTHER: 0.00 TOTAL LINE D:								559.44		
E REPLACE TIE ROD ENDS										
560 REPLACED TIE ROD ENDS										
3308 CPC								149.00	149.00	
RFLW REPAIRED FOR LIFE										
1 23214215 B-(S) ROD								78.90	78.90	
PARTS: 78.90 LABOR: 149.00 OTHER: 0.00 TOTAL LINE E:								227.90		

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CUSTOMER SIGNATURE

DESCRIPTION

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LABOR AMOUNT

785.90

PARTS AMOUNT

722.07

MISC. BODYSHOP

0.00

SUBLET AMOUNT

0.00

SHOP MATERIALS

40.00

SALES TAX

65.02

TOTAL CHARGES

1557.97

LESS ADJUSTMENTS

0.00

SALES TAX

65.02

PLEASE PAY THIS AMOUNT

1622.99

CUSTOMER COPY

CUSTOMER #: 123456

1234555

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R.O. OPENED		READY		OPTIONS: SOLD-STK:V21737 DLR:15092				
07:25 23SEP23		07:39 23SEP23						
LINE OPCODE		TECH TYPE		HOURS		LIST	NET	TOTAL
CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER								40.00
ALL RETURNED CHECKS ARE SUBJECT TO A \$30.00								
RETURN FEE AND COST OF COLLECTION								
When you provide a check as payment, you authorize us either to use info from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.								

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SHOP MATERIALS

40.00

SALES TAX

65.02

TOTAL CHARGES

1557.97

LESS ADJUSTMENTS

0.00

SALES TAX

65.02

PLEASE PAY THIS AMOUNT

1622.99

CUSTOMER COPY

In this example parts are marked up 10%, resulting in \$62.08 in customer dollars.

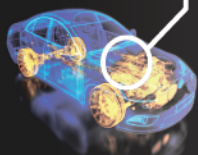




## LIMITED LIFETIME REPAIR

### EXAMPLE

YOU PURCHASE  
A NEW TRANSMISSION



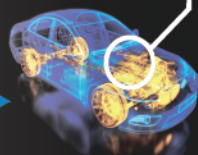
COST TO YOU:

**\$3,300**

YOU NOW HAVE  
REPAIRED FOR LIFE  
FOR YOUR VEHICLE'S  
TRANSMISSION



THE NEXT TIME  
YOU NEED A NEW  
TRANSMISSION



COST TO YOU:

**\$0**

ASK OUR SERVICE ADVISORS FOR MORE INFORMATION.

[RepairedForLife.com](http://RepairedForLife.com)

### LIMITED LIFETIME PARTS WARRANTY

THIS IS A LIMITED PRODUCT WARRANTY AND IS NOT INSURANCE.

This Limited Product Warranty ("Warranty") is between the Customer ("You", "Your") and Century Automotive Service Corporation ("We", "Us", "Our", "Warrantor"). This Warranty is not subject to state insurance laws. No representative, employee, seller, agent of Us, is authorized to alter, extend, amend, or modify this Limited Warranty. This Warranty is noncancellable and nontransferable.

#### ELIGIBILITY

You may go to any Licensed Repair Facility for repairs to Covered Parts on Your Vehicle. This Warranty is not required in order to have Your Vehicle repaired, maintained or serviced.

#### BENEFITS

Coverage under this Warranty begins on the date listed on the Original Repair Order and remains effective for as long as You own Your vehicle. If a Covered Part listed on the Original Repair Order fails during the Term of this Warranty, We will pay the cost for the Covered Part(s) and installation of the Covered Part(s) completed by the Repair Facility. We reserve the right to require that the Repair Facility use like kind and quality parts or remanufactured parts when replacing a failed Covered Part under this Warranty. If You prefer to use an alternative part, You will be responsible for the difference in the cost. If We make a payment under this Warranty and You have a right to recover against another party, Your rights shall become Our rights and You shall do whatever is reasonably necessary to enable Us to enforce these rights. Our subrogation right becomes effective after You are made whole. We will cover up to Manufactured Suggested Retail Price (MSRP) for a repair of each Covered Part(s) and labor. Once a Covered Part has been replaced under this Warranty coverage ends for the Covered Part(s). Each Covered Part is eligible for 1 repair for the Term of this Warranty.

#### EXCLUSIONS


This Warranty is for Your sole benefit and is not renewable. This Warranty WILL NOT PROVIDE BENEFITS FOR:

1. Any part that is not listed on the Original Repair Order, or including, but not limited to: Accessory Drive Belts; Body Panels; Bumpers; Carpet; Clutch Friction Disc and Pressure Plate; Dash Cover and Pad; Door Trim, Handles, and Fabric; Filters; Fluids; Glass (including Windshields); Headliner; Heating Hoses, Lines and Tubes; Hinges; Hybrid Battery Plug Assembly; Hybrid Vehicle Relay Assembly; Interior and Exterior Trim and Moldings (including but not limited to Cup Holders, Covers, and Vents); Lamps (Brake Light, Back-up, Fog Light, Side Marker, and Turn Signal Light Assemblies); Light Bulbs; LED's; Laser Lights and Headlight Assemblies, Nuts, Bolts, Clips Retainers, and Fasteners; Paint; Rust and Corrosion Damage; Seat Covers; Sheet Metals; Shiny Metals; Spark Plugs; Structural Framework and Welds; Tires; Vacuum Hoses, Lines & Tubes; Weather Stripping; Wheels and Rims; Windshield Wiper Blades (Rubber Component). Filters, Lubricants, Coolants, Fluids and Refrigerants will be covered only if replacement is required in connection with a failure of a Covered Part.
2. Any condition that existed prior to the commencement of this Warranty.
3. The failure of a part prior to the Date of the Original Repair Order.
4. Any consequential damage by a Covered Part to a non-covered part, or by a non-covered part to a Covered Part.
5. Any Covered Part that has been misused, abused, or modified after the Date of the Original Repair Order.
6. Any Individual Repair less than \$200 per line on the Original Repair Order.

Toll Free: 1-888-338-0389  
[RepairedForLife.com](http://RepairedForLife.com)



RepairedForLife.com



YOUR DEALER EXPERIENCE

### Access Service


Customers

Advisors

Start or Review a Claim  
Need to create an account?

Last Name

Agreement # or VIN

 Login with email instead?

GET STARTED

GET IT ON  
Google play

Download on the  
App Store

#### Customers

- Access Contract(s)

#### Advisors

- Look Up Contract Data
- File Claims



# Repaired for Life™

## Claims

- Proprietary Claim Portal: [www.RepairedForLife.com](http://www.RepairedForLife.com)
- Auto Claim Approval on 95% + of Most Claims.  
(Assuming meets policy guidelines)
- Administration Support
- Client & Advisor-Facing Web-Portal Access



## CLAIMS

**Tel: XXX-XXX-XXXX**

**Mon-Fri: 6:00AM-6:00PM (MST)**

**Sat: 8:00AM-1:00PM (MST)**

**Sun: CLOSED**



[illegible]