

# Pleasant Holidays®

## FAMILY VACATIONS



2021







# FAMILY IS EVERYTHING

Pleasant Holidays has created memorable family vacation experiences in the world's most beautiful destinations for more than 60 years. Trust our experts to navigate your family's travel needs, whether you are embarking on a quick weekend getaway with your immediate clan or gathering the entire tribe for an epic, multi-generational adventure.

This guide is designed to help you take the first step in finding the destination that's right for you and yours.

## THE PLEASANT HOLIDAYS DISTINCTION

**SUPERIOR SERVICE:** Includes after-hours and in-destination customer service

**GLOBAL PORTFOLIO:** Our extensive portfolio spans the globe and ranges from luxury five-star resorts to budget-friendly hotels and everything in between, including amazing cruises

**ACTIVITIES AND EXPERIENCES:** Everything from water adventure, local tours and jungle safaris to spa replenishment and cultural excursions, including private guides and transfers

**ADDED VALUE:** Exclusive discounts, amenities and more plus all-inclusive resort options with kids stay, play and eat free offers.

### BOUTIQUE GROUPS

- The ideal fit for gatherings needing as few as 3 rooms
- No contract required
- Group Leader is not financially responsible for entire group
- Call: 1-800-818-9080

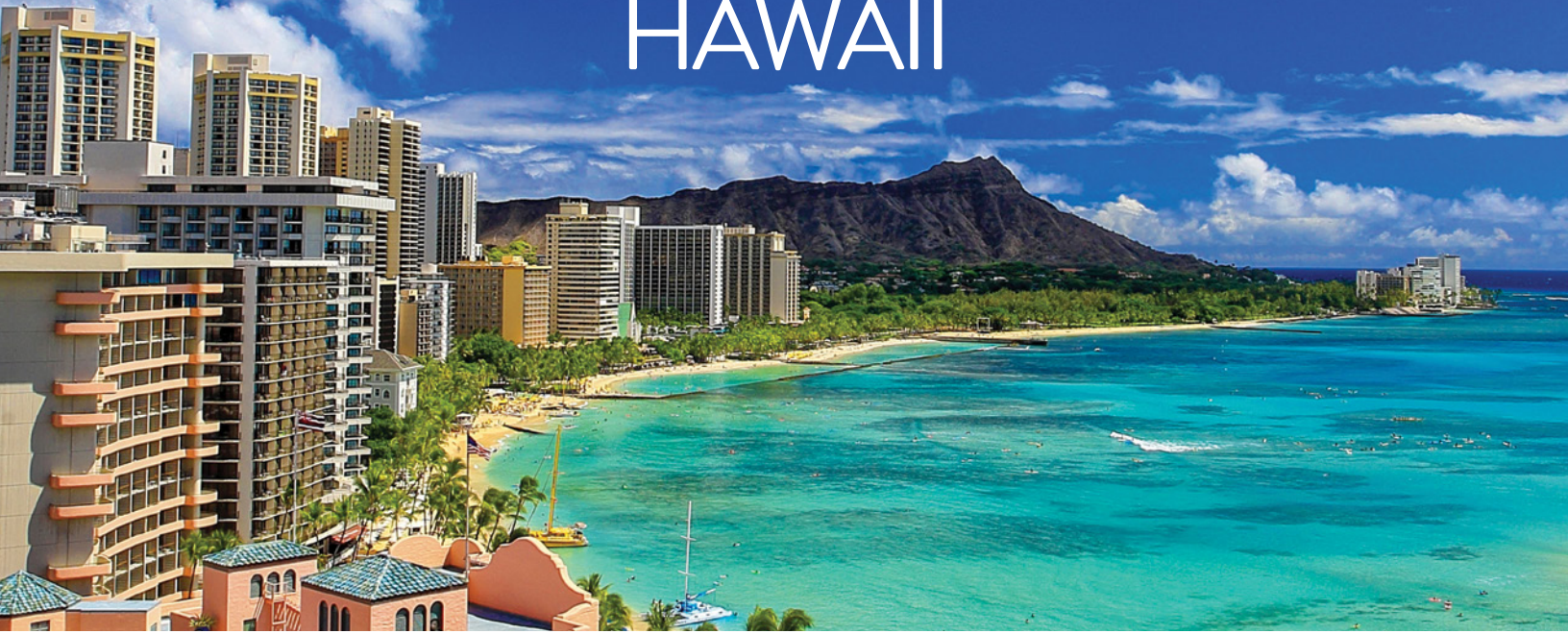
### GROUPS

- The choice for gatherings needing 10 rooms or more
- Offers site selection to ensure that your group's needs are matched with the right destination and hotel
- Call: 1-800-542-9244

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# HAWAII



## GRAND WAILEA ★★★★★

Maui



### FAMILY-FRIENDLY FEATURES:

- Located on Maui's Most Beautiful Beach
- Luau
- Large Art Collection
- The Rock Kids & Teen Center
- Ohana Hale Game Lounge
- Nanny Services
- 9 Pools
- 6 Restaurants
- Connecting Rooms
- Spa

## KĀ'ANAPALI BEACH HOTEL ★★★

Maui



LGBTQ-Friendly

### FAMILY-FRIENDLY FEATURES:

- Aloha Passport for Kids Program
- Boki Boarding, Canoe Tour & Snorkeling
- Hawaiian Cultural Activities Daily
- Kids 17 & Younger Stay FREE
- Breakfast-Included Stay Options
- Family Concierge
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear

## THE RITZ-CARLTON, KAPALUA ★★★★★

Maui



LGBTQ-Friendly

### FAMILY-FRIENDLY FEATURES:

- Ocean-Focused Activities by Cousteau
- Ritz Kids Welcome Kit with Toy
- Kids' Scavenger Hunt Activity
- Ritz Kids Menu in All Restaurants
- Kids' & Teens' Clubs
- Family Concierge
- Babysitting/Nanny Service
- Family Suites Available
- Baby Gear
- Kids' Pool

## AULANI, A DISNEY RESORT & SPA ★★★★★

Oahu



LGBTQ-Friendly

### FAMILY-FRIENDLY FEATURES:

- Auntie's Beach House Kids Club
- Pool, Water Slides, Lazy River & More
- Luau, Movie Nights & Fireside Stories
- Holoholo Activity Desk
- White-Sand Beach & Secluded Lagoon
- Lanikai Spa Offering 150 Therapies
- Connecting Rooms
- Family Suites Available
- Baby Gear
- Villas Available



Hawaii

**HILTON HAWAIIAN VILLAGE® WAIKIKI BEACH RESORT** ★★★★★½

Oahu



**FAMILY-FRIENDLY FEATURES:**

- Water Sports on a 5-Acre Lagoon
- Kids' Club
- Friday Night Fireworks
- Hula, Lei-Making & Ukulele Lessons
- Connecting Rooms
- Family Suites Available
- Baby Gear
- Kids' Pool
- Adults-Only Section
- Flexibility for Family Groups

**HILTON WAIKOLOA VILLAGE®** ★★★★★½

Island of Hawaii



LGBTQ-Friendly

**FAMILY-FRIENDLY FEATURES:**

- Water Sports in a Salt-Water Lagoon
- Hula, Lei-Making & Ukulele Lessons
- Museum Walkway & Polynesian Artifacts
- On-site Trams & Mahogany Canal Boats
- Yoga and Pilates Classes
- Connecting Rooms
- Baby Gear
- Kids' Pool
- Adults-Only Section
- Flexibility for Family Groups

**WAIKIKI BEACH MARRIOTT RESORT & SPA** ★★★★★½

Oahu



LGBTQ-Friendly

**FAMILY-FRIENDLY FEATURES:**

- Hula & Lei-Making Classes
- Yoga & Paddleboarding Classes
- Honolulu Zoo & Waikiki Aquarium Trips
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear
- 2 Saltwater Family-Friendly Pools
- 2 Starbucks® Locations On-Site
- Rooms with Private Lanais

**GRAND HYATT KAUAI RESORT & SPA** ★★★★★

Kauai



LGBTQ-Friendly

**FAMILY-FRIENDLY FEATURES:**

- Camp Hyatt for Kids 12 & Younger
- Use of Bicycles
- Parrot Time, Koi Feeding & Wildlife Tours
- Family Hospitality Lounge
- Hula & Lei-Making Lessons
- Water Playground with 2 Pools & Lagoon
- Kids' Club
- Babysitting/Nanny Service
- Connecting Rooms

# CARIBBEAN



## TAMARIJN ARUBA ALL INCLUSIVE ★★★½

Aruba



All-Inclusive,  
LGBTQ-Friendly

### FAMILY-FRIENDLY FEATURES:

- Kids Stay, Play and Eat FREE
- Sea Turtle Club (Ages 5 – 12)
- 30-Foot Rock Climbing Wall
- Bicycles and Bike Tours
- Kids' Club
- Babysitting/Nanny Service
- Connecting Rooms
- Baby Gear

## DREAMS PALM BEACH PUNTA CANA ★★★★★

Dominican Republic



Unlimited-Luxury®

### FAMILY-FRIENDLY FEATURES:

- Movies on the Beach
- Nightly Entertainment
- Horseback Riding
- Explorer's Club for Kids
- Core Zone Teens Club
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Adults-Only Section

## THE ROYAL AT ATLANTIS ★★★★★

Bahamas



Meal Plan Available

### FAMILY-FRIENDLY FEATURES:

- Aquaventure Waterpark
- Dolphin Cay
- Underwater Ruins to Explore
- Atlantis Kids Adventures (Ages 3-12)
- CRUSH Teen Lounge (Ages 13-17)
- Family Concierge
- Babysitting/Nanny Service
- Family Suites Available
- Baby Gear
- Kids' Pool

## RIU PALACE BAVARO ★★★★★

Dominican Republic



All-Inclusive

### FAMILY-FRIENDLY FEATURES:

- Access to SPLASH Water World
- Complimentary Scuba Course
- FREE Wi-Fi
- Kids' Club
- Kids' Pool
- Babysitting/Nanny Service
- Connecting Rooms



**ROYALTON PUNTA CANA RESORT & CASINO ★★★★★**

Dominican Republic



All-In Luxury®

**FAMILY-FRIENDLY FEATURES:**

- Complimentary Waterpark Access
- All-In Connectivity™
- Cooking Classes
- Theme Park/Adventure Park (Nearby)
- Kids' & Teens' Clubs
- Family Concierge
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Adults-Only Section

**BEACHES NEGRIL RESORT & SPA**

Jamaica



Luxury Included®

**FAMILY-FRIENDLY FEATURES:**

- Pirates Island Water Park
- Kids Kamp and Nursery
- Trench Town Teen Program
- Family Concierge
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear
- Kids' Pool
- Washer/Dryer

**MOON PALACE JAMAICA ★★★★★½**

Jamaica



All-Inclusive

**FAMILY-FRIENDLY FEATURES:**

- Swimming With Dolphins
- FlowRider® Double Wave Simulator
- 24-Hour Room Service
- Kids 17 & Younger Stay, Play and Eat FREE
- FREE Wi-Fi
- Kids' & Teens' Clubs
- Connecting Rooms
- Family Suites Available

**BEACHES TURKS & CAICOS RESORT VILLAGES AND SPA**

Turks & Caicos



Luxury Included®

**FAMILY-FRIENDLY FEATURES:**

- Pirates Island Water Park
- Xbox Play Lounge with Plasma Screens
- Caribbean Adventure with Sesame Street®
- Teens' Club
- Family Concierge
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear

# MEXICO



## DREAMS PLAYA MUJERES GOLF & SPA RESORT ★★★★★

Cancun



Unlimited-Luxury®

### FAMILY-FRIENDLY FEATURES:

- Theme Nights & Beach Parties
- On-Site Dolphin Habitat
- Kids' Waterpark
- Theme Park/Adventure Park (Nearby)
- Kids' & Teens' Clubs
- Family Concierge
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Kids Pool

## ROYALTON RIVIERA CANCUN ★★★★★

Cancun



All-In Luxury®

### FAMILY-FRIENDLY FEATURES:

- Splash Safari Water Park
- Clubhouse Kids Club (Ages 4-12)
- All-In Connectivity™
- Theme Park/Adventure Park (Nearby)
- Teens' Club
- Family Concierge
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear

## FIESTA AMERICANA CONDESA CANCUN ALL INCLUSIVE ★★★★★

Cancun



All-Inclusive, LGBTQ-Friendly

### FAMILY-FRIENDLY FEATURES:

- Nightly Entertainment
- Kids' & Teens' Clubs
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear
- Kids' Pool

## RIU PALACE CABO SAN LUCAS ★★★★★

Los Cabos



All-Inclusive

### FAMILY-FRIENDLY FEATURES:

- Access to SPLASH Water World
- Complimentary Scuba Course
- FREE Wi-Fi
- Renova Spa with 5 Massage Rooms
- Kids' Club
- Babysitting/Nanny Service
- Connecting Rooms
- Kids' Pool





**FIESTA AMERICANA PUERTO VALLARTA  
ALL INCLUSIVE AND SPA ★★★★★**

Puerto Vallarta



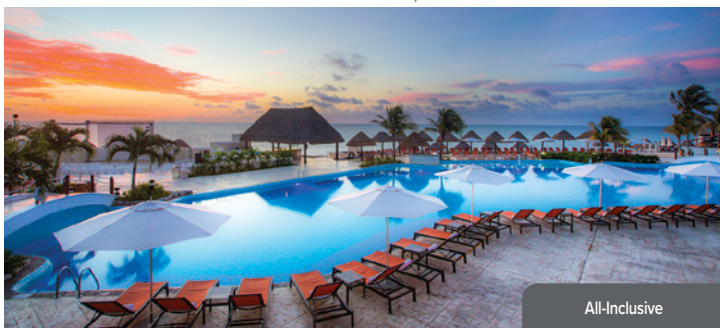
All-Inclusive,  
LGBTQ-Friendly

**FAMILY-FRIENDLY FEATURES:**

- Chef's Table Experience
- Kids' & Teens' Club
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear
- Kids' Pool
- Adults-Only Section

**MOON PALACE CANCUN ★★★★★**

Riviera Maya



All-Inclusive

**FAMILY-FRIENDLY FEATURES:**

- Nightly Entertainment
- FlowRider® Double Wave Simulator
- 24-Hour Room Service
- FREE Wi-Fi
- Kids 17 & Younger Stay, Play & Eat FREE
- Kids' & Teens' Clubs
- Connecting Rooms
- Family Suites Available
- Kids' Pool

**HOTEL XCARET MEXICO ★★★★★**

Riviera Maya



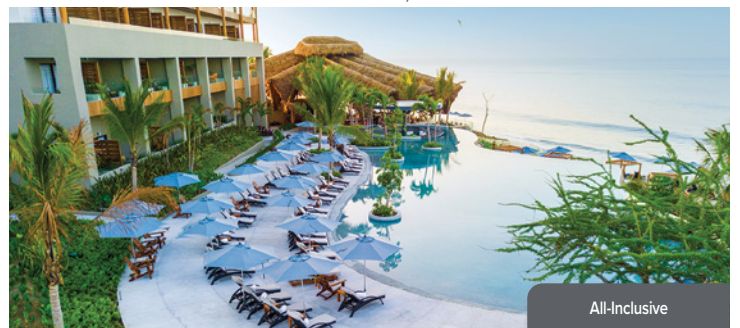
ALL-FUN INCLUSIVE\*,  
LGBTQ-Friendly

**FAMILY-FRIENDLY FEATURES:**

- Admission to 7 Xcaret Parks & 2 Tours & Transportation Included
- Muluk Spa with 21 Treatment Cabins
- Theme Park/Adventure Park (On-Site)
- Kids' & Teens' Clubs
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Kids' Pool
- Roundtrip Airport Transfers Included

**MARIVAL ARMONY LUXURY RESORT & SUITES ★★★★★**

Riviera Nayarit



All-Inclusive

**FAMILY-FRIENDLY FEATURES:**

- Surfing Clinics
- Marival Kids Passport
- Family Emotion Experience
- Teens' Club
- Family Concierge
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear
- Adults-Only Section

# EUROPE



## AMIRANDES GRECOTEL EXCLUSIVE RESORT ★★★★★

Crete, Greece



Meal Plan Available, Breakfast Included, Villas Available

### FAMILY-FRIENDLY FEATURES:

- Grecoland Kids Club (Ages 4 – 12)
- Teens' Club During High Season
- Soccer Academy Summer Camp
- Complimentary Kids Tasting Corner
- Robes and Slippers in Room
- Family Concierge
- Babysitting/Nanny Service
- Kids' Pool
- Connecting Rooms
- Family Suites Available

## VILLA AGRIPPINA GRAN MELIÁ ★★★★★

Rome, Italy



LGBTQ-Friendly

### FAMILY-FRIENDLY FEATURES:

- Treasure Hunt in Suites
- Very Important Kids Program
- In-Suite Tent and Games
- Kids' Bath Amenities
- Welcome Milk, Cookies and Juice
- Good-Bye Gifts
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear

## MELIÁ WHITE HOUSE LONDON ★★★★★

London, England



### FAMILY-FRIENDLY FEATURES:

- Kids & Co. Program
- Baby Menu with Organic Baby Food
- Welcome Pack
- Located near Regent's Park
- Kids' Buffet
- Connecting Rooms
- Family Suites Available
- Baby Gear

## THE RITZ-CARLTON, VIENNA ★★★★★

Vienna, Austria



### FAMILY-FRIENDLY FEATURES:

- Ritz Kids Program
- Kids' Check-In and Treasure Hunt
- Kids' Menu
- Kids' Amenity and Bathrobes
- Heated Indoor Pool
- Located Near Zoo Schonbrunn
- Family Concierge
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available

# TAHITI & FIJI



## HOTEL KIA ORA RESORT & SPA ★★★★★ Tuamotu Atolls, Tahiti



Meal Plan Available, Breakfast Included, LGBTQ-Friendly

### FAMILY-FRIENDLY FEATURES:

- Blue Lagoon Excursion
- Bicycles Available for Rent
- Pearl Farm Visits
- Drift Snorkeling
- Babysitting/Nanny Service
- Family Suites Available
- Villas Available

## HILTON FIJI BEACH RESORT & SPA ★★★★★½ Viti Levu, Fiji



Breakfast Included

### FAMILY-FRIENDLY FEATURES:

- Daily Resort Activities
- Kids' Pool With Slides
- 2.5 km of Beach
- Kids' Club
- Babysitting/Nanny Service
- Family Suites Available
- Adults-Only Section
- Villas Available
- Kitchen/Kitchenette
- Washer/Dryer

## JEAN-MICHEL COUSTEAU RESORT FIJI ★★★★★½ Northern Islands, Fiji



All-Inclusive, LGBTQ-Friendly

### FAMILY-FRIENDLY FEATURES:

- Treehouse for Kids
- Family Pool With Water Slide
- Native Village Visits
- Kids' & Teens' Clubs
- Family Concierge
- Babysitting/Nanny Service
- Family Suites Available
- Baby Gear
- Kids' Pool
- Adults-Only Section

## OUTRIGGER FIJI BEACH RESORT ★★★★★½ Viti Levu, Fiji



All-Inclusive Available, Meal Plan Available, LGBTQ-Friendly

### FAMILY-FRIENDLY FEATURES:

- Kula Adventure Park
- Lagoon-style pool
- Kids' & Teens' Clubs
- Family Concierge
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear
- Kids' Pool
- Adults-Only Section

# COSTA RICA



## THE SPRINGS RESORT AND SPA ★★★★★

Arenal



Villas Available

### FAMILY-FRIENDLY FEATURES:

- Wildlife Sanctuary Tour
- Tubing on the Arenal River
- Horseback Riding
- Club Rio Outdoor Center
- Game Lounge
- 28 Hot Springs and Pools
- Family Concierge
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available

## PLANET HOLLYWOOD BEACH RESORT COSTA RICA ★★★★★

Guanacaste



All-Inclusive

### FAMILY-FRIENDLY FEATURES:

- Stars Kids Club
- Sports Bar with Top Matchups
- FREE Wi-Fi
- Authentic Memorabilia
- 24-Hour Room Service
- Bathrobes and Slippers
- Babysitting/Nanny Service
- Connecting Rooms
- Family Suites Available
- Baby Gear

## DREAMS LAS MAREAS COSTA RICA ★★★★★

Guanacaste



Unlimited-Luxury®

### FAMILY-FRIENDLY FEATURES:

- Weekly Beach Parties
- Big-Screen Movies
- Kids' Water Slide
- Spa Experiences for Kids
- Camp-Outs for Kids
- Dance Mixers for Teens
- Kids' & Teens' Clubs
- Babysitting/Nanny Service
- Connecting Rooms
- Kids' Pool

## RIU PALACE COSTA RICA ★★★★★

Guanacaste



All-Inclusive

### FAMILY-FRIENDLY FEATURES:

- Free Scuba Course
- RiuLand Kids' Club
- Live Music and Shows
- FREE Wi-Fi
- Babysitting/Nanny Service
- Connecting Rooms
- Kids' Pool

# UNITED STATES & CANADA



## HYATT REGENCY LAKE TAHOE RESORT, SPA AND CASINO ★★★★★

Lake Tahoe, Nevada



Villas Available

### FAMILY-FRIENDLY FEATURES:

- Family Fire Pits
- Boat Tours & Water Sports
- Camp Hyatt Kids Program
- Private Beach
- Connecting Rooms
- Family Suites Available
- Baby Gear
- Kitchen/Kitchenette

## UNIVERSAL'S CABANA BAY BEACH RESORT ★★★★★½

Orlando, Florida



### FAMILY-FRIENDLY FEATURES:

- Galaxy Bowl™ (Fees Apply)
- Game-O-Rama Arcade
- Theme/Adventure Parks (Nearby)
- Early Park Admission
- Connecting Rooms
- Family Suites Available
- Baby Gear
- Kids' Pool
- Kitchen/Kitchenette
- Washer/Dryer

## JW MARRIOTT MARCO ISLAND BEACH RESORT ★★★★★

Marco Island, Florida



### FAMILY-FRIENDLY FEATURES:

- 10K Alley Sports Bar
- Full-Service Spa
- 2 Pools & White-Sand Beach
- Kids' Club
- Baby Gear
- Adults-Only Section

## FAIRMONT LE CHÂTEAU FRONTENAC ★★★★★½

Québec City, Canada



### FAMILY-FRIENDLY FEATURES:

- Historic Hotel Tours
- Shuttle Service to Ski Resorts
- Kids' Bathrobes
- Kids 5 & Younger Eat FREE, 6-11 at Half Price
- Indoor Pool with Water Toys
- Babysitting/Nanny Service
- Connecting Rooms
- Baby Gear

# CRUISE VACATIONS



## UNCRUISE ADVENTURES

Alaska, The Columbia & Snake Rivers, Hawaiian Islands, Latin America, Mexico's Sea of Cortes and The Pacific Northwest



Onboard Dining Included, LGBTQ-Friendly

### FAMILY-FRIENDLY FEATURES:

- "I spy" with Breaching Whales
- Tide Pool Treasure Hunts
- Kids & Families Sailings (Ages 8+)
- Kayak & Snorkel Equipment
- Guided Hikes
- Cultural Experiences
- Underwater Bow Camera
- Hydrophone (Select Ships)

## AMERICAN CRUISE LINES

Mississippi River, New England, Pacific Northwest & Alaska and Southeast United States



Onboard Dining Included

### FAMILY-FRIENDLY FEATURES:

- Nightly Musical Entertainment
- Top Deck Putting Green
- Private Dining Areas
- Family Concierge
- Connecting Cabins

## NORWEGIAN CRUISE LINE

Alaska, Asia, Canada & New England, Hawaii, The Caribbean, Europe, Mexico, Panama Canal & More



Onboard Dining Included

### FAMILY-FRIENDLY FEATURES:

- Waterslides
- Entertainment
- Flexible Dining
- Top-Deck Race Track (Select Ships)
- Kids' & Teens' Clubs
- Babysitting/Nanny Service
- Family Suites Available
- Connecting Cabins

## CAPTAIN COOK CRUISES

Fiji



Onboard Dining Included

### FAMILY-FRIENDLY FEATURES:

- Cultural Experiences
- Guided Tours: Island, Village, School
- Early Dinner for Kids
- Kids' Club
- Babysitting/Nanny Service
- Family Suites Available

## VACATION COVERAGE

Prepare for unexpected events that impact vacation plans with Pleasant Holidays' extensive travel protection plans, which offer benefits, coverage and assistance services designed to meet travelers' needs at affordable rates.

### Travel Protection Plan:

- Exclusively for land/non-cruise vacations
- Two pre-departure waiver options
  - **Cancel for Any Reason - Cash Back:** with this option, refunds are paid back in the original form of payment (cash, check or credit card)
  - **Cancel for Any Reason - Future Travel Credit (FTC):** for this more affordable option, compensation is paid in the form of credits for future travel with Pleasant Holidays

**Cruise Vacation Protection Plan Plus:** Exclusively for cruise vacations

Both plans include Pre-Departure Travel Arrangement and Waiver Benefits combined with Post-Departure Travel Insurance Benefits.

### PLEASANT HOLIDAYS' PRE-DEPARTURE TRAVEL ARRANGEMENT AND WAIVER BENEFITS INCLUDE:

- Price Protection
- Change Coverage
- Trip Cancellation Benefits including cancel for any reason

### POST-DEPARTURE TRAVEL INSURANCE BENEFITS INCLUDE:

- **Trip Interruption** can reimburse expenses for unused non-refundable land travel arrangements, plus additional transportation costs paid, if you interrupt your trip for a covered reason.
- **Pre-Existing Medical Condition Exclusion Waiver** when plan is purchased with your initial deposit/payment for your trip, provided you are not already disabled from travel at time of purchase.
- **Accident & Sickness Medical Expense Benefit** can cover medical expenses incurred during your trip.
- **Emergency Medical Evacuation, Medical Repatriation, and Return of Remains Coverage**
- **Baggage and Personal Effects**
- **Trip Delay**
- **Missed Connection**
- **Baggage Delay**
- **Accidental Death and Dismemberment**

**PLUS Generali Global Assistance** (non-insurance assistance services, which include travel, medical, business and concierge services).

For detailed Plan Documents visit [PleasantHolidays.com](http://PleasantHolidays.com). Certain restrictions apply. Plan must be purchased with initial vacation deposit.

## GENERAL INFORMATION

All transportation and accommodations featured in this brochure are arranged by Pleasant Holidays, LLC, 2404 Townsgate Road, Westlake Village, California, 91361. Complete information, including terms and conditions, is available online at [PleasantHolidays.com](http://PleasantHolidays.com).

**RESPONSIBILITY.** The suppliers providing transportation, sightseeing arrangements, tours, shore excursions and property/cruise accommodations ("Suppliers") for the vacations are independent contractors and are not agents, affiliates, representatives or employees of PH, or any of its subsidiaries, related companies, or parents ("PH Parties"). PH has no ownership interest in any Supplier. Any use of the PH name by a Supplier is for identification purposes only and does not constitute ownership, agency, supervision or control by PH. All documentation, receipts and tickets are issued subject to the terms and conditions specified by the Supplier. By utilizing the services of the Suppliers, you agree that neither PH nor any of the PH Parties shall be liable for (1) any accident, loss, injury or damage to you or to those traveling with you in connection with any accommodations, transportation or other services or resulting directly or indirectly from any occurrences or conditions including, but not limited to, negligence, defects in vehicles, equipment malfunction, strikes, "Acts of God," riots, terrorist acts or threats, wars, acts of governmental authority, theft, delays, weather conditions, environmental conditions, cancellations or changes in itineraries or schedules or (2) loss or damage to property or injury to persons, caused by reason of any act or omission, intentional, negligent or otherwise by such third party Suppliers. PH makes no implied or expressed warranties in the offering of any vacation described in these materials. Remember that all travel documents and required personal identification, as well as compliance with all applicable governmental regulations and requirements, is your responsibility. The terms under which you agree to take a vacation cannot be changed or amended except in writing, signed by an authorized officer of PH. The customer contract in use by the airline, when issued, constitutes the sole agreement between you and the airline. The right is reserved to decline to accept or retain any person as a member of the vacation at any time prior to departure or during the course of the vacation. In the unlikely event that the services or accommodations are not available as stated, due to reasons beyond PH's control, efforts will be made to provide services or accommodations of equal standard and quality. Any dispute arising out of, or relating to, any vacations offered shall be submitted to non-binding arbitration under the Federal Arbitration Act. Refer to the travel information enclosed with travel documents for assistance once travel has commenced or contact our Customer Experience Department at Pleasant Holidays, LLC, 2404 Townsgate Road, Westlake Village, CA 91361 in writing within 30 days of your return regarding service issue disputes. In those cases where a refund is warranted, all unused documentation must be returned in order to process the refund.

### PHOTO CREDITS:

Cover: *Family on Beach*. Source: Hilton Hawaiian Village® Waikiki Beach Resort  
Page 5: *Mother and Son on Paddle Board*. Source: Hilton Hawaiian Village® Waikiki Beach Resort  
Page 7: *Family Walking on Beach*. Source: Beaches Negril Resort & Spa  
Page 9: *Kids Playing in Waterpark*. Source: Dreams Playa Mujeres Golf & Spa Resort  
Page 11: *Boy Whispering in Nanny's Ear*. Source: Outrigger Fiji Beach Resort  
Page 14: *Family on Cruise Deck*. Source: Norwegian Cruise Line  
Back Cover: *Family on Horseback*: The Springs Resort and Spa

### TRAVEL CONSUMER RESTITUTION FUND

**DISCLOSURE.** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRF's website at: [www.tcrfinfo.org](http://www.tcrfinfo.org). For customers located outside California at the time of payment: This transaction is not covered by the TCRF.

Some listed features may require an additional cost or minimum length of stay, be seasonal in nature, or carry additional conditions or restrictions. Please ask for details.

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