Quickway Food Store, Inc. P.O. Box 796 Roseland, LA 70456 (985)748-6993

Dear BGS Family,

It's getting to be that time again! Quick Way Food Store, Inc. is proud to support our local schools and our community. We are looking forward to a new school year and getting to know you and your child(ren).

Our goal is to provide the students with a breakfast and/or lunch that they enjoy and offer them other options as well.

Student accounts may be managed by a system we use called "**MyPaymentsPlus**." On this app you can view all transactions the student makes and conveniently make payments. Payments through this system are applied to the account immediately. It is a simple and effective way to keep up the student(s)' account.

A "Pre-Pay" system is required. Accounts **MUST** be pre-paid to prevent YOUR child from not being able to have lunch. Pre-payment is accepted in three (3) forms. 1. Check payable to Quick Way, with the student's name in the memo of the check. 2. Cash in an envelope with the student's name written on the envelope. 3. Online payments can be made at www.mypaymentsplus.com.

All student(s)' lunch accounts are required to have a positive balance. Each time the student makes a purchase the purchase amount is deducted from that balance. When that balance decreases to a positive balance of \$15.00, you will be notified by email from our software. It will notify you again when the positive balance decreases to \$10.00. This allows time to apply funds to the account. If funds are not available in the account, the student will have to put back all items and will be asked to call home to make a payment or bring payment to the cafeteria. If funds are not added by 9:00 a.m., they will be given a sandwich and free water for the day. There will be a charge added to their account of \$2.50 for the sandwich. We strongly suggest parents/guardians to use www.mypaymentsplus.com app to monitor balances and purchases. If you experience problems with the mypaymentsplus app

while adding funds, the customer service number is 1-877-237-0946. If there is a discrepancy with your child's account, please contact us immediately. We will review the account and make the necessary corrections if needed.

If you have multiple children and one does not have enough funds, we will put the charges one the other student's account. If you do not want us to take from their accounts, please contact us.

It is the parent's responsibility to monitor the student's account at all times. The parent needs to discuss with their child(ren) what they are allowed and not allowed to purchase in the cafeteria.

Please take the time to update your information with us for the new school year. Such as e-mail/phone numbers. We will be sending out e-mails twice a day regarding your child's balance.

If your child is caught taking items out of the cafeteria without payment, a parent will be called and must come to the school and discuss the situation. There is a camera in the cafeteria, footage can be reviewed.

Account inquiries: quickwaycafeteria@gmail.com