 ON-LINE PAYMENT

The Website: From the Coast Communications Company website (http://coastcommunications.com)
Select "Pay Your Bill" under *Helpful Links*

Registration: In the Customer Care portal select "Activate your account" from the *Not Registered?*
section of the page. You will need your Subscriber ID and the balance from your current statement. .
You will be sent an email with your pin code.

Logging in after registering: Enter your Subscriber ID and your pin code.

Pay: "Select Make a Payment". Enter the amount you wish to pay. Select "Continue". Then you will be
able to add your credit card information. If you do not wish to keep your card information on file, do
not select "Save for future payments". Select "Continue". From the next screen you either submit
payment, cancel, or can go back to edit the information entered. An email confirmation will be sent.

Refreshing your equipment: If your cable box is not showing all the channels, you may be able to
correct this issue with a refresh. Log into the account and select "Refresh Services".