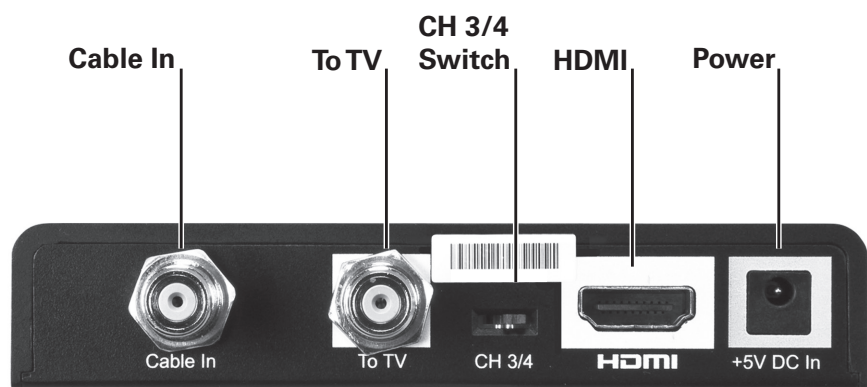




HD-DTA100u Quick Start Guide



Troubleshooting

Check here before calling your service provider.

The HD-DTA100u will not turn on

- Make sure the POWER LED on the front of the HD-DTA100u is lit green.
- If the HD-DTA100u is connected to a switched outlet, make sure the switch is turned on. It is recommended to use an unswitched outlet, if possible.
- Unplug the HD-DTA100u from the AC outlet, and then plug it back in.
- Make sure the remote control is in DTA mode, and turn the HD-DTA100u on by pressing the DTA button.

The remote control does not work

- Make sure the remote control is in DTA mode.
- Make sure there are no obstructions between the remote control and the HD-DTA100u. Aim the remote control directly at the HD-DTA100u front panel, not the TV or VCR.
- The angle between the remote control and the HD-DTA100u may be too large. Stand in front of the HD-DTA100u and not too far to either side.
- Press and release operation buttons one at a time, firmly and deliberately.
- Check the batteries in the remote control. Install new batteries if needed.

There is no video on the TV screen

- Make sure the TV is on and set to the appropriate input source for the HD-DTA100u.
- Make sure the HD-DTA100u is on and tuned to an authorized cable channel.
- Make sure the cables between the HD-DTA100u and the TV are firmly connected.
- Make sure the coaxial cable feed is firmly connected to the HD-DTA100u and the wall jack.

There is no audio when viewing cable channels

- Press MUTE on the remote control to restore sound.

No closed captions display

- Make sure closed captions are enabled on the TV. (Note: Closed captioning may not be available for the current program.)

Setting Up Your HD-DTA100u and RF4CE Remote Control

IMPORTANT! Read the enclosed Safety Instructions before you begin.

1. Connect your cable service.

Connect the coaxial cable from your wall outlet to the **Cable In** port on the HD-DTA100u.

2. Connect your TV.

If you have a high-definition TV, use the **HDMI** connector.
If you have a standard-definition TV, use the **To TV** connector.

3. Plug in the HD-DTA100u.

Connect the power cord to the HD-DTA100u, then plug it into an unswitched electrical outlet.

4. Turn on the TV and select the input.

If you have an HDTV, use the remote control for your TV to select the HDMI port you used to connect the HD-DTA100u.

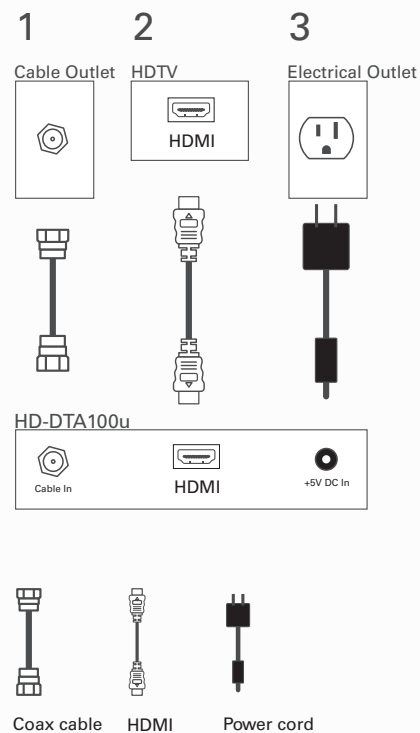
If you have an SDTV, tune your TV to Channel 3 and set the switch on the back of the HD-DTA100u to CH 3. If your screen remains black, switch your TV and HD-DTA100u to CH 4.

5. Put the batteries in the HD-DTA100u remote control.

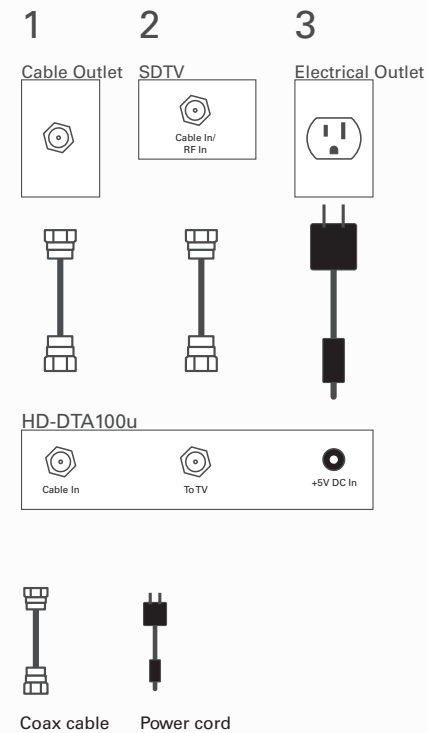
6. Program the RF4CE remote control.

Point the remote control at the HD-DTA100u. Press and hold the SETUP button until the LED on the remote control blinks twice, then press the Menu button. The LED will blink continuously until the remote control is paired. Follow the pairing instructions on the screen. (Pairing instructions are also printed on the back of the remote control.)

HDTV



SDTV



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