



CUSTOMER REGISTRATION FORM

349 Damon Rd NE ~ Ocean Shores, WA 98569 ~ 888-224-6502 ~ Fax: 360-289-2750 sales@coastaccess.com

Business Hours: Mon ~ Fri: 8:00 am to 5:00 pm

Date:	Customer Service Rep:	Appointment Date & Time:
Referred by:	Are you eligible for our Satellite Buy Back Program? Yes No	Account Number:
Name of Responsible Party:		
Would you like to Authorize anyone else on the account? Yes No If yes: Name: _____ Authorized for: Billing Changes Service Requests		
Service Address:		City/Zip Code
Mailing Address:	City	State/Zip Code
Phone Number:	Cell Phone Number: Would you like to receive notification text messages on this number? Yes No	Drivers License Number: Last 4 digits of SS Number:
Please provide an Email address: Sign up for Email Billing? Yes No		Sign Up for Auto Pay? Yes No (if yes, card # below) Exp. Date:
Let's talk about your home:		
1. Do you Rent or Own? If renting, we will need landlord's written permission to install any new outlets.		
2. Are you an existing Satellite or HughesNet customer? Are they using all of your wall jacks? Yes No		
3. Are there existing wall jacks? Yes No Are these wall jacks where you want them? Yes No		
4. Is your home a: a. Stick Built b. Manufactured – does it have smurf tubes and is there access underneath the home? c. Trailer or RV – Is there a service pole and Power? d. Any other details you would like to share with us for a smoother install?		
Please create a new username and password for a Coastaccess.com email address. You will use this email as your log in to our support pages and to receive notifications regarding your data should you choose a limited data plan. The notifications are sent at 80% and 100% of usage.		
Username: _____@coastaccess.com Password: _____		
USEFUL INTERNET INFO Pay Your Bill; Check Your Email; Check Your Data and Much More! https://coastcommunications.com/online-services 24 X 7 Technical Support: 1-866-708-8515 Local Office: 1-888-224-6502 Mail Server info: Server is a POP3 Both incoming & outgoing info is: mail.coastaccess.com		





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SERVICES ORDERED: (Office Use Only)			
<u>SERVICE</u>	<u>COST</u>	<u>SERVICE</u>	<u>COST</u>
Connection Fee			

In signing, I agree to the following:

1. I understand all Internet packages offer speeds “up to” the maximum speed offered in the individual package and Coast Communications is only responsible for these speeds up to the modem.
2. The equipment Coast communications provides me for service will not be altered or tampered with and I will exercise reasonable care to prevent damage or loss to this equipment.
3. When returning equipment to Coast Communications, I will include all cables, power cords, remote controls, if not, I agree to pay any and all appropriate charges for missing items.
4. When returning Roku devices, I understand it is my responsibility to do a factory reset on the device to ensure my personal information has been removed. Coast Communications is not responsible for personal information left on device.
5. My residence will be available by appointment for inspection, repair, replacement, or removal of equipment between 8am and 5 pm, Monday through Friday.
6. I understand I will pay for service until such time it is physically disconnected. I also agree to pay any unpaid balance due and any legal costs of collection should the balance go unpaid.
7. I agree there will be no extensions, alterations, tampering or sharing of any service, television, phone or WiFi outside of my residence or business at any time under penalty of law.

Signature of Responsible Party:

Date:

Signature of Authorized Person if they are also a Responsible Party:

Date:

Notes: