



# TQRE System-Wide Risk Governance & Ethical Infrastructure

TQRE begins where urgent reform is needed and extends where siloed systems cannot. We invite governments, communities and sector leaders to be part of what comes next.

## DEPARTMENT OF COMMUNITIES & JUSTICE

CHILD PROTECTION, JUSTICE, DOMESTIC & FAMILY VIOLENCE, OUT-OF-HOME CARE

### SERVICE IMPACT

Enables early risk detection and coordinated response across high-risk domains, Minimises bias and moves beyond the use of reactive models.

### COMMUNITY IMPACT

Families experience faster, more coordinated responses, reducing repeated trauma or crisis.

Prevention means early identification, less intrusive or policing-type responses, access to services when they're needed for shorter time frames and systems that protect and empower family units.

## DEPARTMENT OF HEALTH/ MENTAL HEALTH COMMISSION

MENTAL HEALTH, SUICIDE PREVENTION, AOD, PUBLIC HEALTH

### SERVICE IMPACT

TQRE enables real-time risk visibility and cross-agency coordination. Integrated models like this have reduced mental health emergency callouts by 25% and hospital admissions by 20%, improving outcomes and easing system pressure.

### COMMUNITY IMPACT

Communities gain access to the right support before crisis, reducing harm and stigma. People receive compassionate care when they're struggling, not just when they break down.

## POLICE & EMERGENCY SERVICES

EMERGENCY RESPONSE, CRIME RATES, DOMESTIC VIOLENCE, COMMUNITY SAFETY

### SERVICE IMPACT

TQRE equips frontline responders with real-time information improving safety & coordinated response. It enhances preparedness, alerting police & paramedics to contextual risk before they arrive, reducing harm to officers & the public. It also decreases repeat callouts and system strain by connecting people to the right services earlier.

### COMMUNITY IMPACT

Families feel safe and seen before things spiral. Emergency help becomes the last resort, not the first response.

## DEPARTMENT OF EDUCATION

EARLY LEARNING, SCHOOL ENGAGEMENT, WELLBEING

### SERVICE IMPACT

TQRE identifies the root causes of disengagement and unmet needs. It allows departments to proactively wrap supports around children, rather than responding after academic or behavioural decline.

### COMMUNITY IMPACT

Children are seen holistically, not just through performance. Families feel supported, not judged, and schools become places of belonging, not exclusion.

## DEPARTMENT OF HOUSING

HOUSING INSECURITY, HOMELESSNESS, TENANCY BREAKDOWNS

### SERVICE IMPACT

TQRE flags housing-related risk earlier and informs responsive, place-based interventions. It allows departments to stabilise families before eviction or crisis, reducing long-term service costs.

### COMMUNITY IMPACT

Families avoid displacement and the trauma of homelessness. Stable housing keeps children connected to school, support, and community.

## ABORIGINAL AFFAIRS

CULTURAL SAFETY, POLICY CO-DESIGN, COMMUNITY-LED SOLUTIONS

### SERVICE IMPACT

TQRE embeds First Nations governance and oversight into system risk assessment and service evaluation. It's a model designed to recognise, not override, cultural voice.

### COMMUNITY IMPACT

First Nations communities are respected and empowered. Culture is recognised as a protective factor, and solutions are led by community, not imposed.

## TREASURY AND FINANCE

BUDGETING, INVESTMENT, FUNDING LOGIC

### SERVICE IMPACT

TQRE enables outcome-based funding, not volume-driven budgeting. It links spend to measurable impact, allowing Treasury to redirect funds toward what works and where additional need is identified.

### COMMUNITY IMPACT

Communities see resources used transparently and effectively. Trust is rebuilt when impact is visible and communities are heard.

## DEPARTMENT OF CUSTOMER SERVICES/ DIGITAL

SERVICE DESIGN, DIGITAL INCLUSION, ETHICAL TECH

### SERVICE IMPACT

TQRE offers an ethical, data-integrated reform model that supports de-siloed digital delivery. It complements and expands government transformation goals.

### COMMUNITY IMPACT

Families don't have to repeat trauma at every touchpoint. Services are connected, accessible, and responsive to real-world needs.