## REBOUND JUNE NEWSLETTER





Father's Day is a special time to celebrate the dedication, strength, and love that fathers and father figures bring to our lives.



Whether you're a dad, a grandfather, or someone who plays that important role, we hope your day was filled with joy, appreciation, and meaningful moments with your loved ones. At Rebound, we're grateful for all the fathers and caregivers in our community who support their children with unwavering commitment.



Thank you for all that you do!





At Rebound, we are committed to creating a space where everyone feels respected, valued, and empowered to be their authentic selves. Happy Pride to all - we see you, we support you, and we celebrate with you!



# "Meet the Team" Spotlight



### What inspired you to work in ABA?

I was looking for a meaningful career change—one that would allow me to work directly with children and make a real difference in their lives.

### Favorite part of the job:

Definitely the clients! I love being part of the process as they grow, learn, and become more independent. Helping shape young minds is incredibly rewarding.

### Advice for someone new to the field:

Be patient—with your clients and with yourself. Growth takes time, and so does learning. Trust the process!





### I'm a twin!

### Let's Welcome Rebound's New Technicians and Clinicians

#### BT

- Claudia De Jong Muskegon, MI
- Shakari Minor Muskegon, MI
- Laila Smith Coldwater, MI
- Amanda Elliot Bloomingdale, MI
- Dana Torp South Haven, MI
- Max Carney Kalamazoo, MI
- Cecelia Salomon Bangor, MI
- Caitlin Overly Muskegon, MI
- Casey Lloyd Grand Junction, MI
- Roda Snyder Bangor, MI
- Khristine McPike Grand Junction, MI
- Taylor Malloy Kalamazoo, MI
- Brianna Shepard Benton Harbour, MI
- Kayla Monroe Battle Creek, MI

### **BT** (continued)

- Brianna Shepard Benton Harbour, MI
- Kayla Monroe Battle Creek, MI
- Cameren Thompson Norton Shores, MI
- Ebone Cotton Muskegon, MI
- Taniya Steele Muskegon, MI
- Raven Sotallaro West Olive, MI
- Sereniti Huff Muskegon, MI
- Elizabeth Warden Bloomingdale, MI
- Maggie Kinney Coldwater, MI
- Jennifer Shafer Coldwater, MI
- Kaydence Heiden St. Louis, MI

### **BCBA**

- Tyler Stringer Traverse City, MI
- Jennifer Richmond Crystal, MI

### **Client Achievements**

**EmSa** 

In just two months, EmSa has made significant progress—we're seeing a noticeable decrease in barriers, and even more exciting, EmSa pooped on the potty for the first time! We're getting ready to begin full potty training soon—way to go!

JaHa

Although JaHa has only had a few sessions, the progress has been incredible! Initially resistant to playing with toys, JaHa is now independently using a ball ramp and ring stacker. Even more exciting—Mom is thrilled with the changes, especially since JaHa is now more responsive to prompting and no longer pulling away!

LuSc

We're seeing fewer challenging behaviors and a significant reduction in self-injurious behavior (SIB), which is now shorter in duration. Fantastic work by the team and LucSch!

CaNi

Social programming is really taking off! CarNic independently approached the screen, said "Hi" to a virtual clinician, and even remembered their name. A big win for social engagement!

MaVa

We've taken a step back to focus on attending and scanning, and it's paying off! MaVa is showing much stronger joint attention—watching Mom's face and imitating her actions. Beautiful foundational progress!

SaTa

SawTan is now using "I want" statements independently at home, showing natural generalization of learned language skills. Amazing growth!

AdDu

A huge step for AdDu—verbally initiated communication with Mom for the first time, and it was completely unprompted. A proud moment for everyone involved!

### **June Birthdays**





Your Lakeshore trainings need to be renewed in June:

# Important Reminders! Happy 4<sup>th</sup> of July! / How to Request PTO

We hope you have a safe and wonderful Independence Day celebrating with friends and family!

Please note that we will remain open on Thursday, July 4th. If you plan to take the day off, be sure to submit your PTO or unpaid time off request as soon as possible. Thank you for helping us continue to support our clients while also honoring time for rest and celebration!

### **How to Request PTO**

### Step 1:

Fill out the PTO Request Form [Click Here]. This form can also be found in the Google Drive Staff Resources Folder.

### Step 2:

Send an email to:

- Amber Simons
- Your region's Scheduler
- All clinicians you currently work with

Thank you for helping us keep everything running smoothly this summer!

## **Important Reminders!**

**Virtual Supervision Expectations** 

Time that a supervisor is present MUST align within time of the technician session. Supervision can NOT exceed the time of direct therapy. Please remember to communicate these times with the clinician when they are supervising!

### **Virtual Supervision Expectations:**

- At times, you will receive virtual supervision as part of your training and ongoing support during sessions.
- Supervisors will confirm scheduled times with you prior to the session. However, they may also reach out during a session due to last-minute availability or schedule changes.
- You are encouraged to reach out to your supervisor at any time to request additional virtual support, though availability may vary.

### **Be Prepared for Scheduled Supervision:**

- Have your device (phone/tablet/computer) ready and charged. Be sure to have a charger available!
- Ensure you have access to the required virtual meeting platform - Typically Google Meet.
- If a virtual supervision was scheduled and confirmed, your participation is required, unless communicated otherwise.

### Reminder:

- Missing scheduled supervision without valid reason may lead to the development of an improvement plan.
- Always maintain clear and timely communication with your supervisor!

### Who to go to for what:

- Amber Simons: Everything payroll, PTO, & benefits asimons@reboundtherapies OR admin@reboundtherapies
- Nicole Mooney: CMH/Lakeshore trainings information nmooney@reboundtherapies.com or (616) 840-2298
- Trainers: RBT Exam information, RBT log, & any tech questions not answered by your clinical supervisor trainers@reboundtherapies.com
- Evan Karatkiewicz: Scheduling & Authorization Manager for Kent, Muskegon, Ottawa, Allegan, WMCMH ekaratkiewicz@reboundtherapies.com OR (616) 840-5809
- Melanie Swisher: Gratiot Center Manager: Gratiot, CEI, Osceola, Clare, Gadwin, Mecosta, Isabella, Midland, and Wayne.
   mswisher@reboundtherapies.com OR (616) 840-2372
- Leanne Large: Coldwater Center Manager: Branch and Calhoun llarge@reboundtherapies.com OR (616) 840-2372
- Emilie Reeder: SW MI: Van Buren, Berrien, St Joseph, Kalamazoo ereeder@reboundtherapies.com OR (616) 970-0322

### **Attendance**

Our Families Need YOU: Rebound enforces staff attendance as we are exiting the cold/flu season. 90% attendance is our expectation. Should staff begin to dip below 90% attendance for One consecutive month, Rebound will be reviewing a plan to work collaboratively with staff to increase attendance. Similarly, clients who have been frequently cancelling/calling in will also be addressed with our clinical staff and case management supports.





### **On-Call**

Please, only call this number: (616) 965-6929

### When to call On-Call?:

Any reason for scheduling change:
Illness, Car Issues,
Family Emergency, late start to session, stayed late after session, etc.

# Information to Provide when calling On-Call?:

- -Your full name
- -The client's name and day/session time -Makeup time slots



# HOW TO

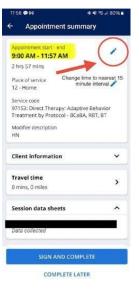
STEP 1: When ending ("Swiping out") of your session, click the Pencil button next to the time to edit.

STEP 2: Change your time to the nearest 15 minute interval. It will look like this:

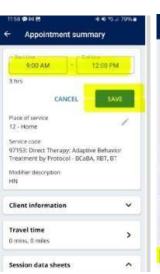
STEP 3: Click "SAVE"

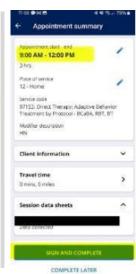
STEP 4: Click "SIGN AND COMPLETE" Time that a supervisor is present MUST align within time of the technician session.

Supervision can NOT exceed the time of direct therapy. Please remember to communicate these times with the clinician when they are supervising!









### **Happy Anniversary**

-90 DaysElijah Strine
Ashanti Bester
Radasha Ashley
Kennedy Wilson
Krystin Kowalski
Lily Seraphina
Taylor Frey
Aiyana Rosinski
Paige Karnes
Jessica Hodge
Anastasia Lambert
Andrea Rayas
Katrenia Busch
John Molina
Nikita Montgomery
Lisa Peterson
Chivon Jones

-6 Months-Nicole Spurbeck Amber Huber

-1 Year-Courtney Geer Danessa DeLong Susana Delgado

> -2 Years-June McGee

# Staff Celebrations!

### **Congratulations to Our New Lead Techs!**

We're excited to announce and congratulate Jen Shepard, who has stepped into the Lead Tech role in Baldwin, and Denessa DeLong, who will be leading the team in St. Louis!

Both Jen and Denessa have consistently demonstrated dedication, leadership, and a strong commitment to client care. We're so proud of their growth and can't wait to see the positive impact they'll continue to make in their new roles. Way to go!



## **STAFF SHOUT OUTS**



### **Antoniqua H**

She shows up with compassion, a great attitude and the amount of patience she displays with this client who has profound needs and almost no skills repertoire. She was sick one day this week and mom said that the client knew it was Monday despite his IDD, and went to get his shoes and socks on while waiting for her. He was disappointed when she could not come.

#### Eric C

We discussed contriving vs capturing to set up trials throughout the session and Eric immediately implemented contriving mands to get more opportunities. Eric always does a great job collaborating with the supervisor and implementing feedback immediately!

#### Claudia D

She has been diving head first with a new client. She does awesome at receiving feedback.

#### **Amber S**

She moved into her 4th office space since Rebound has started. She is great at going with the flow.

### **Caitlin O**

She comes into the Muskegon center with an open mind and a smile. She is doing a great job taking feedback and being flexible.

### Erica G

Her note writing skills are phenomenal! She is great at painting a picture with her session notes.

### **Muskegon Center:**

We're off to a fantastic start, and it's all thanks to the incredible support from the team! Shoutout to Claudia and Cat for their consistently positive attitudes—even in the face of challenging behaviors, especially as they're still new to the field. Huge thanks to Michelle P. for dropping everything to step in for Safety-Care, and to Tori and Evan for their help on Day One. Our new client has made amazing progress in just one week! Special thanks to Megan H. and Autumn for their continued support.

#### **Evan & LeAnne:**

Your collaboration on scheduling changes has been stellar! LeAnne is always quick to respond, and Emsa had nothing but praise for Evan's flexibility and communication. We've even received great feedback from a parent who's thrilled with the team and the schedule. Way to go!

#### Karen:

We're seeing awesome progress thanks to Karen's openness to feedback and willingness to implement new strategies. She's thoughtfully pacing changes, learning quickly, and jumping in to practice new skills—an inspiring commitment to growth!

#### **Sharon A:**

Over the past few weeks, Sharon has been an incredible support for Tyler—helping orient him to clients and modeling a consistent clinical approach. We love seeing strong mentorship in action!



## STAFF SHOUT OUTS



#### Lakavia & KeSmi

Week 3 and already showing strong instructional control with their shared client! Lakavia is doing a wonderful job, and KeSmi is responding with tons of echoics—even allowing Kay to read a book with him! Great teamwork and progress!

### **Bangor Clinic Team:**

A huge shoutout to everyone in Bangor! We've had lots of new techs come on board, and the shadowing and support have been incredible. Thanks to the hiring team for bringing in experienced staff, and kudos to everyone for keeping things clean, organized, and running smoothly—even with some of our more complex clients.

#### **Sharon (again!):**

Continuing to grow Bangor with new assessments and helping clients get started—thank you for your leadership and momentum!

#### **Emilie:**

The VBCMH area is now our second-largest service area—right behind Coldwater/Calhoun and CEI. That's incredible growth!

### Chivon & Jen D.:

Always communicative and deeply engaged with clients. You two are rockstars when it comes to collaborating with the scheduling team.

#### LeAnne

We throw a lot your way, and you all make it work through incredible teamwork!

#### Evan

Always a pleasure to work with—even in high-pressure situations. Your intuition and calmness are appreciated more than you know!

#### **Autumn**

Thank you for always being willing to help, no matter the time of day, and for supporting fieldwork hours. You are such a reliable teammate!

### Tyler, Sharon, and Jen and everyone in Bangor

Jumping in to do IPOS trainings, even when it's not your assigned client. Your teamwork is what makes this possible!

### **WM Clinicians:**

Thank you for your excellent communication, teamwork, and dedication to quality services. Your efforts are noticed and appreciated!