

# REBOUND JULY NEWSLETTER

## “Meet the Team” Spotlight

This month, we're proud to shine the spotlight on two outstanding team members! Karen Hasper, our exceptional RBT in the Muskegon area, consistently exceeds expectations in her care and dedication. Alec Barstow, a dedicated and inspiring BT from the Greater Lansing Area, is making a real impact through his hard work and compassion. Both Karen and Alec are making a positive impact in their communities, and we're grateful to have them on our team!

### Alec Barstow

Alec Barstow, our outstanding BT, also joined us in 2023 in the Greater Lansing Area. He has consistently demonstrated innovative thinking and a proactive approach to every project he touches! His contributions continue to elevate our team.



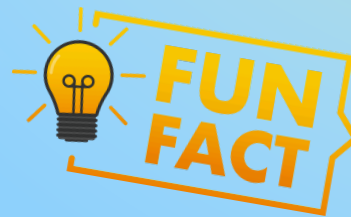
I played drums in a hardcore band for years and got to share the stage with some major international touring acts - those were some of the most fun (and loudest) nights of my life.

### Karen Hasper

Karen, our amazing RBT in the Muskegon area, joined Rebound Therapy in March 2023. Since day one, she has brought incredible problem-solving skills, positive energy, and a deep commitment to her clients.



I ride my bike to work when I can!



My mother worked in Special Education for most of my life, and she inspired me to pursue a degree in psychology, which eventually sparked my interest in ABA.

#### What inspired you to work in ABA?

I was inspired to work in ABA to help people improve the quality of their lives and become more independent!

I enjoy making a difference for those who need support and witnessing their progress along the way.

#### Favorite part of the Job?

My favorite part of the job is when you see the kids have their lightbulb moment!

Prioritizing self-care is essential before you can effectively support others. For me, that means regular exercise, daily meditation, and weekly therapy.

#### Advice for someone new to the field?

Always reach out to your clinician with any questions that you may have!

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## Client Achievements



**KJ**

Has shown amazing insight - he's tackling personal goals, participating in family training, and sharing what he wants to work on to make new friends. Big steps forward!



**KalMes**

Independently manded for Leche per parent report!!! That's big for KalMes because he often relies on model prompts for mands!

## Let's Welcome Rebound's New Technicians and Clinicians

### BT

- Briell Tjapkes - Muskegon, MI
- Christine Sweeney - White Cloud, MI
- Eric Smith - White Cloud, MI
- Jocy Fogle - Claire, MI
- Kaytee Moore - Coldwater, MI
- Kayla Daniel - Battlecreek, MI
- Nikki Kazmirski - Quincy, MI
- Mark Hardiman - Bangor, MI

### BCBA

- Jennifer Vermaak - Boulder, CO
- Anjelica Halim - Miami, FL

*Welcome*



Alert! Your Lakeshore trainings are due for renewal in August

- Autumn Andrus (past due)
- Lily Seraphina (past due)
- Lisa Lovell (past due)
- Megan Hilts (3 to do)
- Tabatha Ezell
- Krissy Beebe
- Jason McGinnis
- Maria Trzbunia
- Kay McKinney

Thank you for staying on top of your training and continuing to support the highest standards of care!

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## July & August Birthdays

- Stephanie Eilers - 7/1
- Brianna Shepard - 7/2
- Elizabeth Lehman - 7/3
- Lillian Schneider 7/3
- Josiah Hayden - 7/6
- Sydney Louis-Ferdinand - 7/10
- Anastasia Lambert - 7/11
- Marquita Petersen - 7/13
- Cameren Thompson - 7/13
- Jennifer Shafer - 7/18
- Briell Tjapkes - 7/20
- Royelle White - 7/25

- Krystin Kowalski - 8/2
- Kennisha Williams - 8/4
- La'Kavia West-Martinez - 8/6
- Arlet Dees - 8/8
- Krysta Meneer - 8/10
- Taniya Steele - 8/12
- Jennifer Zapolnik - 8/13
- Shaina Wilbur - 8/17
- Talonda Brown - 8/17
- Lily Seraphina - 8/19
- Karen Hasper - 8/19
- Cecelia Salomon - 8/20
- Rechelle Black - 8/26
- Courtney Winnie - 8/26
- Michell Pickvet - 8/30
- Megan Adamski - 8/31

ANOTHER  
YEAR  
WISER





# REBOUND NEWSLETTER



Announcements!



## **Melanie Swisher, St. Louis Center Manager**

Congratulations on the arrival of your beautiful baby! This is an exciting and joyful time, and we would like to extend our warmest wishes to you and your growing family. We're all thrilled for you and look forward to hearing more (and possibly seeing a few pictures!) when you're ready to share. Wishing you restful moments, lots of love, and unforgettable memories as you start this new chapter.

## **Matthew Lee Swisher**

Born 6-29-25 @ 10:53pm  
9lbs 8oz  
22" long

**Congratulations to Our  
New Lead Techs and Center  
Managers!**

We're excited to announce and celebrate the following team members on their new roles

## **Lead Technicians**

- Amanda Elliott – Bangor Center
- Danessa DeLong – St. Louis Center
- Taylor Darhower – Lansing Center

## **Center Managers**

- Casey Loyd – Bangor Center
- Taylor Scott – Lansing Center

Thank you for your continued dedication and leadership. We're lucky to have you on the team!



# REBOUND NEWSLETTER

WELCOME



**MILESTONES**  
ABA CLINIC OF MICHIGAN

As of July 14, 2025, Rebound Home and Community Therapy has merged with Milestones ABA Clinic of Michigan in Owosso, MI, to continue the great work Milestones has started in this community and beyond.

**We are excited to welcome the following staff members  
to our Rebound Home and Community Team:**

Jenna Kuhn, BCBA: Regional Director SE Michigan / Milestones Clinical Director,  
Farmington Hills, MI

Krissy Medlen, BCBA: Clinical Manager, Owosso Clinic, Holt, MI

Krista DiPaoloo, BCBA: White Lake, MI

Morgan Hill, BCBA: Grand Blanc, MI

Alex Harvey, BT: (Student Analyst), Owosso, MI

Annaka Zaiser, BT: Saline, MI

Cathyrae Mishoe, BT: Owosso, MI

Crystal Esper, BT: Flushing, MI

Kaya Bates, BT: Owosso, MI

Kyleigh Shaw, BT: Owosso, MI

Ni'Kita (Keke) Montgomery: BT, Owosso, MI

Trevor Loux, BT: Owosso, MI

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Our Coldwater Center is growing, and we're excited to share the news with you!

Join us for the Grand Opening Celebration and help us kick off this exciting grand opening!



**JULY 31ST 3PM-6PM**

**640 E CHICAGO RD COLDWATER, MI**

**616-840-2372**



**Open to the Community!**

***Bounce House - Balloon Animals - Face  
Painting - Firetruck - Sheriffs Department -  
Popcorn - Pizza - Refreshments***

**Building skills, Confidence, Independence through ABA**  
Applied behavioral analysis helps children with Autism improve developmental skills and behavioral challenges. With the addition of our new center, we can now serve more clients!

**Now Hiring!**

- On the spot initial interviews
- Must be 18 to apply
- Your kids can attend your initial interview

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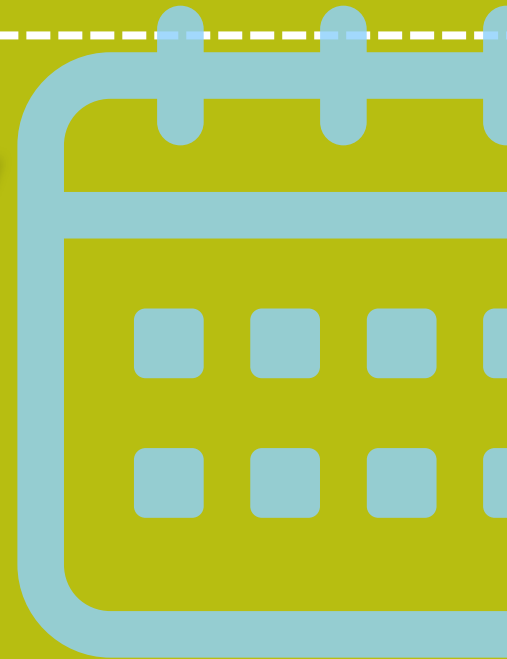
## Important Reminders!

### Back-to-School

As the summer winds down and August arrives, it's time to prepare for an exciting new school year! Whether your child is starting school for the first time, transitioning to a new grade, or continuing their educational journey with support, our team at Rebound is here to help every step of the way!

Please contact your scheduler if your availability changes for the school year.

To update your availability, please contact your region's scheduler directly! All availability changes must be submitted by **August 6th**.

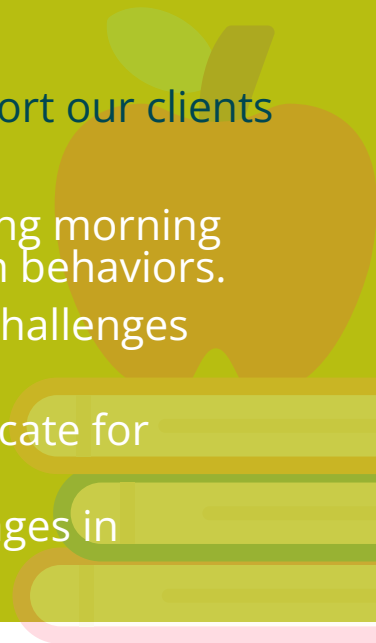


### Back-to-School



Here are a few ways Clinicians and Technicians work to support our clients (and their families) through this transition:

- ☒ Review school routines during sessions, such as practicing morning schedules, using social stories, or role-playing classroom behaviors.
- ☒ Collaborate with caregivers to identify specific goals or challenges related to school transitions.
- ☒ Work on communication skills that will help clients advocate for themselves in a school setting.
- ☒ Be flexible and observant—some clients may show changes in behavior or engagement during this adjustment period.





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**On-Call:** Please, only call this number (**NO TEXTS!**): (616) 965-6929

- Prompt 1: Amber (616) 840-6284
- Prompt 2: Nicole (616) 840-2298
- Prompt 3: Emilie (616) 970-0322
- Prompt 4: Melanie (616) 840-6456
- Prompt 5: LeAnne (616) 840-2372
- Prompt 6: Taylor (616) 970-5638
- Prompt 7: Evan (616) 840-5809

## **When to call On-Call?:**

Any reason for scheduling change: Illness, Car Issues, Family Emergency, late start to session, stayed late after session, etc.

## **Information to Provide when calling On-Call?:**

-Your full name  
-The client's name and day/session time  
-Make-up time slots  
-If your call is not answered, please leave a VM and your call will be returned.

## Important Reminders!

### Virtual Supervision Expectations

#### **Virtual Supervision Expectations:**

- At times, you will receive virtual supervision as part of your training and ongoing support during sessions.
- Supervisors will confirm scheduled times with you prior to the session. However, they may also reach out during a session due to last-minute availability or schedule changes.

You are encouraged to reach out to your supervisor at any time to request additional virtual support, though availability may vary.

#### **Be Prepared for Scheduled Supervision:**

- Have your device (phone/tablet/computer) ready and charged. Be sure to have a charger available!
- Ensure you have access to the required virtual meeting platform - Typically Google Meet.
- If a virtual supervision was scheduled and confirmed, your participation is required, unless communicated otherwise.

#### **Reminder:**

- Missing scheduled supervision without valid reason may lead to the development of an improvement plan.
- Always maintain clear and timely communication with your supervisor!

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The time that a supervisor is present must align with the technician session time. Supervision cannot exceed the time of direct therapy. Please remember to communicate these times to the clinician when they are supervising.

## Who to go to for what:

- ♥ Amber Simons: Everything payroll, PTO, & benefits  
**asimons@reboundtherapies** OR **admin@reboundtherapies**
- ♥ Nicole Mooney: CMH/Lakeshore trainings information  
**nmooney@reboundtherapies.com** or **(616) 840-2298**
- ♥ Trainers: RBT Exam information, RBT log, & any tech questions not answered by your clinical supervisor  
**trainers@reboundtherapies.com**
- ♥ Evan Karatkiewicz: Scheduling & Authorization Manager for Kent, Muskegon, Ottawa, Allegan, WMCMH  
**ekaratkiewicz@reboundtherapies.com** OR **(616) 840-5809**
- ♥ Melanie Swisher: Gratiot Center Manager: Gratiot, CEI, Osceola, Clare, Gadwin, Mecosta, Isabella, Midland, and Wayne.  
**mswisher@reboundtherapies.com** OR **(616) 840-2372**
- ♥ Leanne Large: Coldwater Center Manager: Branch and Calhoun  
**llarge@reboundtherapies.com** OR **(616) 840-2372**
- ♥ Emilie Reeder: SW MI: Van Buren, Berrien, St Joseph, Kalamazoo  
**ereeder@reboundtherapies.com** OR **(616) 970-0322**

## Happy Anniversary!

### - 90 Days -

Jennifer Doering  
Adeline Bayer  
Nicole Rabideau  
Marquita Peterson  
Emma Schieding  
Anna Hauxwell  
Tonya Higgison  
Arlet Dees  
Elizabeth Lehman  
Hannah Gibbs  
Matt Warren  
Talonda Brown  
Stephen Travilla  
Christina Cox  
Mary Serrato

### - 6 months -

Maya Lucero-Eaton  
Krysta Meneer  
La'Kavia West-Martinez  
Alexandra Smith  
Mary St John  
Eric Carey  
Jennifer Zalponik  
Emilie Reeder

### - 1 Year -

Josiah Hayden  
Lisa Lovell  
Stacey Willis  
Kristyn Beebe  
Mary Hayden  
Tina Germinder-Metzger

### - 2 Years -

Caleb Skogen  
Leanne Large  
Kay McKinley

### - 17 Years w/ AdvisaCare -

Kris Jensen

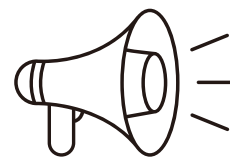
### - 28 Years w/ AdvisaCare -

Lise' Skogen

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## STAFF SHOUT OUTS



### **Muskegon Center Team**

All staff members are working together every day to help our clients have great experiences and make meaningful progress. Your collaboration, communication, and commitment are what make this possible. Thank you for being such an incredible team!

### **Susanna & Paige (RMM Team)**

Tremendous progress on community goals! Our client has a history of eloping, and Susanna started with holding their hand for 6 minutes during walks - now they're up to 10 minutes! Amazing work supporting safety and independence.

### **Nicole M. & Paige (with DJ)**

Tons of progress with DJ! Your teamwork and dedication are clearly paying off. Great job!

### **Evan K.**

Thank you for your ongoing collaboration and communication. You've been incredibly helpful with scheduling and overall support - so appreciated!

### **Evan K. & Emilie**

Shoutout for managing complex scheduling needs like pros! You're turning chaos into clarity and truly helping to hold things together. Thank you both!

### **Evan K. (Again!)**

Working with you has been such a relief - great communication, responsiveness to clinical recommendations, and trust that things will get done. Thank you for being such a solid teammate.

### **Cam (with LucPre)**

Cam jumped right in with LP, even on his first time meeting the family - no hesitation at all! Love the initiative and confidence. Great start!

### **Tina**

Thanks to Autumn for connecting us with Tina for ABC data collection. Tina communicated clearly, took initiative, and started collecting data even before the data sheets were ready. Awesome follow-through!

### **Coldwater Clinic Team**

You're amazing! Staff consistently share positive updates about our client during telehealth sessions. From blocking SIBs to assisting with protective equipment, your teamwork has been outstanding. Shoutout to Mel and the whole team for your on-the-ground support!

### **Amanda E. (Bangor)**

Always ready to jump in and help - whether shadowing, picking up tasks, or providing support with XayBel. You're our go-to! Thank you for going above and beyond! You're also doing a fantastic job with communication and taking initiative across the board. Your consistency and reliability do not go unnoticed - thank you!



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## STAFF SHOUT OUTS



### **Julie & RyJo's Team**

Working with a very young client who has already shown huge gains in the first three weeks -attending to people, visual tracking, responding to name, following listener skills, and even engaging through the telehealth camera. Incredible early progress!

### **Chivon**

Thank you for maintaining such a positive attitude, even when it's tough. Your energy is contagious, and the team is excited to have you in a supervisory role. Your feedback is valued and appreciated!

### **Krissy B., Courtney G., & the Baldwin Team**

A huge shoutout for all the "behind the scenes" work you put into preparing for the audit and site visit. Your effort made everything run smoothly and professionally - great job!

### **Krissy & Jen S. (Baldwin Center)**

Thank you both for being incredibly helpful in organizing the center, making sure we have everything we need, and supporting communication with scheduling. Your work makes the job so much easier for our virtual clinicians, and it's great knowing we can count on you!

### **Tyler, Chivon, & Julie**

Techs have shared some fantastic feedback about you! You're providing clear, supportive guidance and helpful feedback. Keep up the excellent supervision - it's making a difference!

### **Lisa**

Lisa joined Tyler on a virtual "field trip" to meet some in-home clients with higher service hours. She took time to complete thorough IPOS reviews and shared detailed client histories. Awesome job diving in and building that context!

### **Taylor F.**

Taylor does an incredible job with SebHan—creatively supporting parallel play, navigating behaviors with patience, and making sessions fun and engaging. Great work!

### **Megan & Autumn**

Thank you for helping me stay focused and supported while completing my hours. YOU GUYS ROCK! I've learned so much from both of you.

### **Casey Lloyd**

Welcome to the team! Casey brings a great attitude and creativity to pairing and teaching - so excited to have you with us!

### **Emilie R.**

Thank you for navigating complex situations, tricky scheduling needs, and unexpected challenges with such professionalism and grace. Your adaptability is a true asset!

### **Autumn A.**

Appreciation for your prompt, thorough support throughout my training and onboarding period!

### **Cat O**

You have shown incredible adaptability and clinical fluency when managing challenging behaviors—your expertise truly stands out!

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## STAFF SHOUT OUTS



**Elijah Strine**

You are compassionate, attentive, and always looking for and celebrating client growth. Your heart and skill shine through every session.

**Caden Roberts**

You are a strong leader, modeling skill acquisition and de-escalation strategies while stepping in when needed. Your calm presence is a huge support to the team!

**Christina Cox**

You are a natural reinforcer for your clients - identifying skill deficits, collaborating with supervisors, and maintaining strong communication. Great job!

**Lillian S.**

Your creativity and advocacy for her clients are remarkable. You're growing your skill set and consistently going the extra mile!

**Gabe Rife**

Your positive energy and friendly presence make a difference every day. You're always building on your skills and contributing to a great team culture!

**Casie Bruin**

We love that you are open to collaboration and consistently communicate about client needs, parent training, and Central Reach support. We appreciate your reliability!

**Amanda Sykes**

You foster a positive work environment - providing supportive feedback, collaborating with staff and trainers, and maintaining great rapport with everyone!

**Ella Drake**

You're doing an amazing job with ArmKaz - taking feedback, keeping the client engaged, and staying adaptable when challenges arise. Great work!

**Emma Schieding**

You consistently seek and implement feedback, ask meaningful questions, and show exceptional care for the families she supports. Thank you for your thoughtful dedication!

**Alec Barstow**

A huge shoutout to Alec for his commitment to clients. He'll be pursuing his Master's degree this fall - best of luck, Alec! We're cheering you on!

**Renee Waggoner**

You're proactive and thorough - implementing new programs and quickly communicating needs to clinicians. You're a vital part of the team!

**Claire**

Your attention to detail, reliability, and communication skills make such a difference. Thank you for being so dependable and thoughtful - we appreciate you!

**Nicole M.**

We truly appreciate your consistent communication and reliability - your steady presence makes a huge difference!