

# REBOUND AUGUST NEWSLETTER

## "Meet the Team" Spotlight

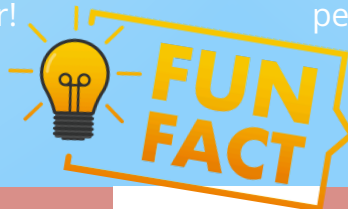
Every month, we shine a spotlight on two exceptional team members whose dedication, compassion, and professionalism inspire us all. Join us in celebrating Raven Sotallaro and Caden Roberts! Both of them have quickly become valuable assets to Rebound. Raven started with us in June 2025, and Caden joined us in February 2025. We're always excited to welcome new faces, but it's especially rewarding to see how quickly our new team members grow into their roles. If you see Raven or Caden around, be sure to say hello and congratulate them on a great start!

### Raven Sotallaro, BT

Raven has consistently gone above and beyond in delivering outstanding care and support to our clients. She is known for her positive attitude, attention to detail, and ability to make everyone feel welcome. She embodies the heart of Rebound, bringing warmth and professionalism to everything she does.



I love video games and I occasionally stream online as a VTuber!



What inspired me was my nephews, who have autism, and I wanted to help them and teach them. They are a great joy in my life and helped me get the inspiration for what I do!

My favorite part would be the laughs and fun our clients are having, and their eagerness to learn!

Always ask questions and take constructive criticism when you can. I promise you it helps you at the end of the day!

**What inspired you to work in ABA?**

**Favorite part of the Job?**

**Advice for someone new to the field?**

### Caden Roberts, BT

Since joining us, Caden has shown a strong commitment to the values we hold dear at Rebound. His compassion, consistency, and client-centered care is amazing. He brings great energy, a willingness to learn, and a genuine passion for supporting clients through ABA!



I live on a farm and have a mini donkey with a big personality!

I was looking for a meaningful job where I could make a positive difference in the world!

It's not just about the kids (though they're amazing). It's the relationships you build - with clients, families, and your team!

Ask questions. Ask for help. Ask where the good snacks are hidden. You don't have to know it all on day one - just be willing to grow!

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## Client Achievements

-  **KE** Incredible progress! KE, who previously vomited with every meal, ate an entire breakfast burrito without gagging—or even saying he'd throw up. With the combined support of a new feeding therapist and ABA team, this is a huge win!
-  **EmSa** Spontaneous manding has taken off beautifully within just two months! Though slow to warm at first, EmSa is now making impressive strides. Self-injurious Behavior has nearly stopped, tantrums are minimal, and the family is preparing to begin potty training. Behavior goals are being mastered, and the family has been incredibly involved. To his techs: June and Karen—fantastic work!
-  **LuSch** Making fantastic progress with denied access tolerance. Recently denied access to a preferred item while in the front of the clinic space—previously a trigger—but instead remained calm, stayed at the table, and continued to play. No challenging Behavior! Huge milestone!
-  **KaMes** Manding is taking off! In just six months of ABA, KaMes is now independently using both vocalizations and ASL for “help” and “more.” When a tech pauses an activity, KaMes independently signs “more”—beautiful communication progress!
-  **JaKu** Big social win! JaKu was placed in an unexpected social setting (typically challenging) and absolutely crushed it! He engaged in reciprocal conversation with people he had never met. Mom has been wonderfully involved, especially in supporting independence and setting boundaries around personal items. Mom's phone is now “Mom's phone” rather than “J's phone”, which is VERY meaningful for the family. Great family collaboration and great work from the techs!
-  **KaaRic** Now independently manding to mom using two-word approximations and is starting to work on three-word phrases. Recently said “I want juice” spontaneously—incredible growth!
-  **DraHan** Steady progress since March! DraHan is engaged, smiling, and happy throughout sessions. So proud of the positive momentum!
-  **CarNic** Doing great with social interactions and beginning vocational training, and now working on tasks like taking shopping orders and giving back change—amazing real-world skill-building.
-  **SC** Major potty training milestone: SC had their first completely dry day! Potty training began just last week—fantastic progress!
-  **AWK** Primarily a signer, AWK surprised everyone by clearly saying “baby” this week—a significant accomplishment considering she's previously struggled with the “B” sound. She's making fast, impressive progress!

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## WELCOME TO THE TEAM

### BCBA

Megan White - Munice, IN  
Shelley Green - Henderson, NV  
Caitlin Wasserberger - Boston, MA



### BT

|                                     |                                      |
|-------------------------------------|--------------------------------------|
| Bianca Rayas - Lacota, MI           | Lacey Cummis - South Haven, MI       |
| Brianna Wheeler - Howe, MI          | Jami Johnson - Dowling, MI           |
| Emilie Kast - Hillsdale, MI         | Audreyanna Morales - Allegan, MI     |
| Kyleigh Sizemore - Mt. Pleasant, MI | Hayley Gleason - Muskegon, MI        |
| Raymond Sexton - Albion, MI         | Jasimine Machnik - Albion, MI        |
| Tiffany Bedwell - Marshall, MI      | Sergio Campos - Battle Creek, MI     |
| Madison Moore - Howe, IN            | Isaiah Lothamer - Coldwater, MI      |
| Rebecca Stowell - Coldwater, IN     | Michelle Williams - Battle Creek, MI |
| Audrey Phillips - Reading, MI       | Tiesha Coleman - Battle Creek, MI    |
| Leah Readcliffe - Battle Creek, MI  | Brittney Griffin - Coldwater, MI     |
| Sarah Hofacker - Corunna, MI        |                                      |

## September Birthday's

- Hannah Canute - 9/1
- Emma Schieding - 9/2
- Evan Karatkiewicz - 9/3
- Kennedy Wilson - 9/6
- Heather Burleson - 9/7
- Magdalena Kinney - 9/9
- Trevor Loux - 9/11



- Tyler Stringer - 9/14
- Izac Reynolds - 9/14
- Gabrielle Jackson - 9/17
- Nicole Mooney - 9/18
- Lisa Lovell - 9/19
- Cassandra Mullings - 9/21
- Tonya Higgison - 9/29

Alert! Your Lakeshore trainings are due for renewal in September



- |                   |                   |
|-------------------|-------------------|
| • Tabatha Ezell   | • Lisa Lovell     |
| • Melanie Swisher | • Jen Shepard     |
| • Krissy Beebe    | • Maria Tzrebunia |

Thank you for staying on top of your training and continuing to support the highest standards of care!

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Announcements!



**Back to School = More Germs!**



Over the next two weeks, many of our clients will be heading back to school — and with that comes an increase in exposure to germs and illness.

Please review our sickness policy. If you're feeling under the weather and cannot attend your session, you must call the on-call line at least 2 hours in advance to notify us.

Your health and our clients' safety are both top priorities. Let's work together to keep everyone healthy this fall season! We are committed to providing a safe and effective learning environment while following best practices for illness prevention.

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## When Sessions Will Be Canceled

Sessions will be canceled if the technician, client, or anyone present in the service location exhibits any of the following symptoms or conditions:

- Fever of 100.0°F or higher
- Persistent or chronic cough
- Vomiting or diarrhea
- Sore throat, especially if diagnosed as strep throat
- Pink eye (conjunctivitis) or any discharge from the eyes
- Unusual rashes or skin conditions, including but not limited to:
  - Chickenpox
  - Hand, Foot, and Mouth Disease
  - Ringworm
  - Impetigo
- Lethargy or unusual fatigue is not typical for the individual
- Excessive green or yellow nasal mucus
- Head lice or evidence of bed bugs (services may resume once proper treatment and clearance steps have been completed)
- Any other contagious illness or condition that may pose a risk to others

## Criteria for Returning to Session

Clients or staff may return to the session once one or more of the following criteria are met:

- Symptom-free for at least 24 hours without the use of fever-reducing or other symptom-masking medications
- At least 24 hours after the start of antibiotic treatment, if applicable
- Medical clearance from a healthcare provider confirming the individual is no longer contagious (this may be required at the discretion of the supervising clinician or administrative team)



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## Additional Considerations

- If a client becomes ill during a session, the session will end immediately, and the client must be picked up or removed from the session location. On-call must be notified immediately.
- Staff are also required to follow this illness policy and will not provide services if they are ill or symptomatic.
- If multiple members of the household are sick, or if there is an outbreak of illness in a home or center-based setting, sessions may be suspended until it is deemed safe to resume.
- Rebound reserves the right to request documentation or additional precautions to ensure the safety of all parties.

## Hygiene & Cleanliness Reminders

- **Hygiene** All staff must follow proper handwashing procedures and are recommended to use hand sanitizer before and after each session.
- **Cleaning** All equipment, toys, and materials should be sanitized between sessions. High-touch surfaces in therapy spaces must be cleaned regularly.
- **Masks** If there is a rise in respiratory illness in the area, masks are recommended for staff. We will follow all local and state health guidelines regarding mask use.

## Makeup Sessions

If a session is missed due to illness, the Rebound will attempt to reschedule, provided there is availability within the week. Makeup sessions are subject to availability and should be discussed with the supervisor AND scheduling.

Let's work together to keep everyone safe and healthy!

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We are actively working to improve the quality and consistency of session notes across the board! High-quality documentation is essential for effective treatment, collaboration, and compliance!



**Important Reminders!**

Writing clear and compelling ABA Session notes is essential for tracking client progress, ensuring compliance, and facilitating effective communication among team members. Here's a guide to help you write professional ABA session notes: Most ABA session notes follow the "SOAP" format. This will ensure you are encompassing all necessary details!

## **S**ubjective

Describe the overall session, with detail, of the client's Behavior, mood, or events from caregivers/staff that may affect the session.

Examples:

- "Client appeared tired as she was yawning and attempting to lie down; she was also less vocal than usual."
- "Mother reported that the client had a poor night's sleep."

## **O**bjective Report on measurable, observable data from the session.

Include targeted behaviors and specific goals.

Examples:

- "Completed DTT trials"
- "Engaged in biting Behavior, the technician responded to this by following the Behavior plan."
- "Independently followed single-step instructions"

## **A**ssessment

Discuss progress, patterns, barriers, and changes related to goals from the treatment plan.

Examples:

- "Client is demonstrating progress with receptive language goals."
- "Client engaged in a much higher rate of aggressive behaviors during the session."

## **P**lan

Outline what will happen next: strategies, goals, and what to focus on in the next session.

Examples:

- "Continue targeting labeling animals with visual prompts as instructed by the supervisor."
- "All goals will remain the same until instructed otherwise by the primary clinician."

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**On-Call:** Please, only call this number (**NO TEXTS!**): (616) 965-6929

- Prompt 1: Amber (616) 840-6284
- Prompt 2: Nicole (616) 840-2298
- Prompt 3: Emilie (616) 970-0322
- Prompt 4: Melanie (616) 840-6456
- Prompt 5: LeAnne (616) 840-2372
- Prompt 6: Taylor (616) 970-5638
- Prompt 7: Evan (616) 840-5809

## **When to call On-Call?:**

Any reason for scheduling change: Illness, Car Issues, Family Emergency, late start to session, stayed late after session, etc.

## **Information to Provide when calling On-Call?:**

- Your full name
- The client's name and day/session time
- Make-up time slots
- If your call is not answered, please leave a VM and your call will be returned.

## Important Reminders!

### Additional Tips:

- Be concise and thorough
- Use objective language - no assumptions or emotional language
- Document any incidents, injuries, or parent feedback

Here are some real-life examples for you to reference!

Link: [Note Example 1](#)

Link: [Note Example 2](#)

Link: [Example 3: Session Summary](#)

After completing your note, **adjust your time at the end of the session by rounding to the nearest 15-minute interval.**

The time that a supervisor is present must align with the technician session time. Supervision cannot exceed the time of direct therapy. Please remember to communicate these times to the clinician when they are supervising.



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## Who to go to for what:

- ♥ Amber Simons: Everything payroll, PTO, & benefits  
**asimons@reboundtherapies** OR **admin@reboundtherapies**
- ♥ Nicole Mooney: CMH/Lakeshore trainings information  
**nmooney@reboundtherapies.com** or **(616) 840-2298**
- ♥ Trainers: RBT Exam information, RBT log, & any tech questions not answered by your clinical supervisor  
**trainers@reboundtherapies.com**

### - 90 Days -

Kate Wilson  
Izac Reynolds  
Amanda Sykes  
Casie Bruin  
Rayven Randle  
Ella Drake  
Brienne Morford  
Laila Smith  
Claudia de Jong  
Shakari Minor  
Jennifer Richmond  
Amanda Elliot  
Danielle Cole  
Casey Lloyd  
Roda Snyder  
Khristine McPike  
Cecelia Salomon  
Caitlin Overly  
Taylor Malloy  
Tyler Stringer

### - 6 months -

Victor Ibarra  
Taylor Scott  
Caden Roberts  
Summer Langdon  
Brennan Bailey  
Gabriel Rife  
Lillian Schneider  
Gabrielle Jackson  
Sharon Allen  
Gregory Harris

### - 1 Year -

Donna VerDuin  
Jason McGinnis  
Maria Trzebunia  
Tabatha Ezell  
Claire Feldcamp

### - 2 Years -

Beth Slagboom

### - 3 Years -

Victoria Hetcel

Happy Anniversary!

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## STAFF SHOUT OUTS



**Tori H.**

Handled an emergency with EHE with calm, confidence, and professionalism. She stayed cool, communicated clearly with both the family and clinician—great job under pressure!

**KarenH.**

Doing excellent work with MyVa! She's communicating closely with the clinician and focusing on slow, steady progress to set the client up for long-term success.

June, Megan A., & Megan H.

Helped support a new client who presented with more aggression than expected. Your flexibility and quick thinking were critical—thank you!

**Chivon**

You continue to be a massive help in Baldwin! From supporting communication and changes to handling a variety of requests, the scheduling team truly appreciates your ongoing support!

**Muskegon Center Team**

Your patience, teamwork, and general awesomeness never go unnoticed. Thank you for all the hard work you put in every day!

**RylOst Team**

Amazing progress with PECS! Ry spontaneously vocally manded for the first time. Despite a recent schedule change, the consistency you've maintained is making a big difference!

**Mary H.**

Your sunny disposition lights up the entire room! Always ready to step in and help, always smiling—you're a joy to work with!

**Nicole M.**

Spent hours tracking down BCBS insurance info and navigating a new system to get authorizations—for a client she hasn't even met! Incredible dedication!

**Tyler S.**

Doing a fantastic job with CarNic. C is excited to work with you and loves your supervision sessions—keep it up!

**Kayla**

Jumped right in with Eva Family and seamlessly picked up the token system. We've seen the highest compliance yet—excellent work!

**Marquita P.**

Killing it with DrHa! Using sign and vocal language, he's becoming more independent with greetings like "hi" and "bye." We love Marquita—she's doing an incredible job!

**Shaina W.**

Super helpful revamping programs and setups for SkyBen and LucPre—thank you for your initiative and effort!

# REBOUND NEWSLETTER



## STAFF SHOUT OUTS



### **June & Jojo**

Helped Megan A. get a highly requested refrigerator into the Muskegon Center—thank you for going the extra mile!

### **Nicole M. & Megan H**

Put in tons of time and effort to get SeHa back into services after hitting an insurance barrier. The family was amazed at how quickly services resumed—fantastic teamwork!

### **Addy Bayer**

Working on a complex case and crushing it. Lou adores her, and Addy's doing an outstanding job—way to go!

### **Megan A.**

Has been a massive help at the Muskegon Center overall as the space continues to grow! Thank you for stepping in to get a new client started AND hosting a last-minute tour when Autumn A. was out sick. Your support made a massive difference!!

### **Mark, Jen V., Roda, Amanda, Casey (Bangor Team)**

Responded flawlessly to a medical emergency for the client. Your quick action helped ensure the client's safety—thank you for your professionalism and care!

### **Evan, Tori, & Cam T.**

Got AIGr started the same day we received confirmed authorization approval. The family was eager to get started, and your quick response made it happen! Special shoutout to Cam T. for being flexible, starting in-home, and transitioning to the center smoothly. You're doing a fantastic job with AIGr!

### **Cam T., Roda, Lisa, Casey, & Tyler**

Huge shoutout to this fantastic team for jumping into an impromptu virtual teen social group connecting clients from the Bangor and Muskegon clinics! The teens seemed to enjoy getting to know each other, and they are brainstorming ideas for future group activities. Fantastic initiative and teamwork!

### **Khristine M**

She has gone above and beyond for XaBe. With the hygiene concerns, she has maintained his personal dignity throughout this process. She has been intentionally keeping him clean and happy, all while keeping our concerns as private as possible - you're a rockstar!

**As always, thank you for your hard work, dedication, and teamwork.**

**Together, we make Rebound a great place to be. Keep up the amazing work, and let's continue to support one another every step of the way. We're excited for what's ahead and all the opportunities to come!**