

**CR Electrical Workers 405 Yellow Plan PPO** 



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.wellmark.com</u> or call 1-800-524-9242. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-524-9242 to request a copy.

| Important Questions   | Answers  | Why this Matters:   |
|---|--|---|
| What is the overall <u>deductible</u> ?                                 | In- <u>Network</u> : <b>\$2,000</b> person/ <b>\$4,000</b><br>family per calendar year. Out-of-<br><u>Network</u> : <b>\$4,000</b> person/ <b>\$8,000</b> family<br>per calendar year.   | Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered before you meet your <u>deductible</u> ?     | Yes. Hearing aids, well-child care,<br>preventive care, prescription drugs and<br>services subject to <u>copayments</u> are<br>covered before you meet your<br><u>deductible</u> .   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .   |
| Are there other <u>deductibles</u> for specific services?               | No. There are no other <u>deductible</u> s.  | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ? | Health In- <u>Network</u> : <b>\$4,000</b> person/<br><b>\$8,000</b> family per calendar year. Health<br>Out-Of- <u>Network</u> : <b>\$8,000</b> person/ <b>\$16,000</b><br>family per calendar year. Drug Card:<br><b>\$3,600</b> person/ <b>\$7,200</b> family per<br>calendar year. The In- <u>Network</u> health<br>and drug card <u>out-of-pocket</u> maximum<br>amounts accumulate separately. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the<br>out-of-pocket limit?                     | Premiums, hearing aids, <u>balance-billed</u><br><u>charges</u> , and health care this <u>plan</u><br>doesn't cover.   | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you use<br>a <u>network provider</u> ?             | Yes. See <u>www.wellmark.com</u> or call 1-<br>800-524-9242 for a list of <u>network</u><br><u>providers</u> .   | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an out-of- <u>network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an out-of- <u>network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |

| Important Questions  | Answers | Why this Matters:  |
|--|---------|--|
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No.     | You can see the <u>specialist</u> you choose without a <u>referral</u> . |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common<br>Medical Event   | Services You May Need                            | What You Will Pay<br>In- <u>Network</u> (IN)<br><u>Provider</u><br>(You will pay the<br>least) | What You Will Pay<br>Out-of- <u>Network</u><br>(OON) <u>Provider</u><br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important<br>Information  |
|---|--|--|--|--|
|   | Primary care visit to treat an injury or illness | Exam: \$30 <u>copay</u> per<br>date of service<br>Other services: 20%<br><u>coinsurance</u>    | 40% coinsurance  | If covered by Medicare Part A, benefits will be coordinated<br>with benefits available under Medicare Part A and Part B,<br>even if not enrolled in Part B. Payment will be calculated<br>by reducing allowed charges by 80% for benefits<br>attributable to Part B eligibility.                                 |
| If you visit a health<br>care <u>provider's</u><br>office or clinic | <u>Specialist</u> visit                          | Exam: \$30 <u>copay</u> per<br>date of service<br>Other services: 20%<br><u>coinsurance</u>    | 40% coinsurance  | Podiatry care of the feet is covered. One routine hearing exam per calendar year. 30% in- <u>network</u> /50% out-of- <u>network</u> chiropractic services.  |
|   | Preventive care/screening/<br>immunization       | No charge  | 0% coinsurance   | One preventive exam and one gynecological exam per calendar year. One mammogram per calendar year. Well-child care is covered to age 17. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test  | Diagnostic test (x-ray, blood work)              | 20% <u>coinsurance</u>   | 40% coinsurance  | Pathologists and Radiologists are covered at the in-<br>network level.   |
| If you have a test  | Imaging (CT/PET scans,<br>MRIs)                  | 20% coinsurance  | 40% coinsurance  | Radiologists are covered at the in-network level.  |

| Common<br>Medical Event  | Services You May Need                          | What You Will Pay<br>In- <u>Network</u> (IN)<br><u>Provider</u><br>(You will pay the<br>least)                         | What You Will Pay<br>Out-of- <u>Network</u><br>(OON) <u>Provider</u><br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important<br>Information   |
|--|--|--|--|---|
|  | Tier 1   | 20% coinsurance  | Not covered  |   |
| If you need drugs to<br>treat your illness or<br>condition   | Tier 2   | 30% coinsurance  | Not covered  | Drugs listed on Wellmark's Blue Rx Value Plus Drug List are covered. Drugs not on this Drug List are not covered. 30-day supply for prescription drugs.   |
|  | Tier 3   | 40% coinsurance  | Not covered  | 90 day prescription maximum (maintenance).<br>Specialty drugs are covered only when obtained through  |
| More information<br>about <u>prescription</u><br><u>drug coverage</u> is at<br><u>www.wellmark.com/</u><br><u>prescriptions</u> .<br>Specialty drugs | Specialty drugs                                | Generic: 20%<br><u>coinsurance</u><br>Preferred: 30%<br><u>coinsurance</u><br>Non-Preferred: 40%<br><u>coinsurance</u> | Not covered  | the CVS Specialty Pharmacy Program.<br>See wellmark.com/prescriptions for information about<br>drugs and drug quantities that require prior authorization<br>by Wellmark to be covered by your plan.  |
| If you have<br>outpatient surgery  | Facility fee (e.g., ambulatory surgery center) | 20% <u>coinsurance</u>   | 40% coinsurance  | None  |
| outpatient surgery   | Physician/surgeon fees                         | 20% coinsurance  | 40% coinsurance  | Anesthesiologists are covered at the in-network level.  |
|  | Emergency room care                            | Facility: \$200 <u>copay</u><br>per date of service<br>Practitioner: 20%<br><u>coinsurance</u>                         | Facility: \$200 <u>copay</u><br>per date of service<br>Practitioner: 20%<br><u>coinsurance</u>     | For <u>emergency medical conditions</u> treated out-of- <u>network</u> ,<br>it is likely you may not be balance billed pursuant to the<br>federal rules developed for implementation of the No<br>Surprises Act.  |
| If you need<br>immediate medical<br>attention  | Emergency medical<br>transportation            | 20% coinsurance  | 20% coinsurance  | For covered non-emergent situations, out-of- <u>network</u><br>ambulance services are NOT reimbursed at the in- <u>network</u><br>level. The member may be balance billed for any out-of-<br><u>network</u> service as established under the rules developed<br>for implementation of the No Surprises Act. |
|  | <u>Urgent care</u>                             | Exam: \$30 <u>copay</u> per<br>date of service<br>Other services: 20%<br><u>coinsurance</u>                            | 40% coinsurance  | Waive <u>copay</u> on in- <u>network</u> <u>urgent care</u> services for mental health/substance abuse.   |
| If you have a hospital   | Facility fee (e.g., hospital room)             | 20% coinsurance  | 40% coinsurance  | Reduction for failure to precertify out-of- <u>network</u> services will not exceed \$200 per admission.  |
| stay   | Physician/surgeon fees                         | 20% coinsurance  | 40% coinsurance  | Anesthesiologists are covered at the in- <u>network</u> level.  |

| Common<br>Medical Event  | Services You May Need                     | What You Will Pay<br>In- <u>Network</u> (IN)<br><u>Provider</u><br>(You will pay the<br>least) | What You Will Pay<br>Out-of- <u>Network</u><br>(OON) <u>Provider</u><br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important<br>Information  |
|--|---|--|--|--|
| If you need mental<br>health, behavioral<br>health, or substance | Outpatient services                       | Office Exam: 0%<br>coinsurance<br>Other services: 20%<br>coinsurance                           | 40% coinsurance  | None   |
| abuse services   | Inpatient services                        | 20% coinsurance  | 40% coinsurance  | Reduction for failure to precertify out-of- <u>network</u> services will not exceed \$200 per admission.   |
| lf you are pregnant  | Office visits 20% coinsurance             |  | 40% <u>coinsurance</u>   | Except for <u>complications of pregnancy</u> and mandated<br><u>preventive services</u> , all maternity services for dependent<br>children are not covered. Maternity care may include tests<br>and services described elsewhere in the SBC (i.e.<br>ultrasound). Cost sharing does not apply for <u>preventive</u><br><u>services</u> . For any in- <u>network</u> services that fall outside of<br>routine obstetric care, the office visit benefits shown above<br>may apply. |
| Childbirth/delivery profess<br>services                          | Childbirth/delivery professional services | 20% coinsurance  | 40% coinsurance  | Benefits shown reflect OB/GYN practitioner services<br>which are typically globally billed at time of delivery for<br>pre-natal, post-natal and delivery services.   |
|  | Childbirth/delivery facility services     | 20% coinsurance  | 40% coinsurance  | Anesthesiologists are covered at the in-network level.   |

| Common<br>Medical Event                             | Services You May Need      | What You Will Pay<br>In- <u>Network</u> (IN)<br><u>Provider</u><br>(You will pay the<br>least) | What You Will Pay<br>Out-of- <u>Network</u><br>(OON) <u>Provider</u><br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important<br>Information  |
|---|----------------------------|--|--|--|
|   | Home health care           | 20% coinsurance  | 40% coinsurance  | <u>Home health care</u> is limited to 100 visits per calendar year combined with outpatient hospice care. Reduction for failure to precertify will not exceed \$200 per covered service. |
|   | Rehabilitation services    | 20% coinsurance  | 40% coinsurance  | Biofeedback, vision therapy and orthoptics are not covered.  |
| If you need help                                    | Habilitation services      | 20% coinsurance  | 40% coinsurance  | Biofeedback, vision therapy and orthoptics are not covered.  |
| recovering or have<br>other special health<br>needs | Skilled nursing care       | 20% coinsurance  | 40% coinsurance  | Limit of 60 days per calendar year. Reduction for failure to precertify out-of- <u>network</u> services will not exceed \$200 per admission.   |
|   | Durable medical equipment  | 20% <u>coinsurance</u>   | 40% coinsurance  | 50% <u>coinsurance</u> applies to hearing aids. Orthopedic shoes, shoe inserts and accessories are covered. Trusses for back or hernia are covered. Penile prosthesis is not covered.    |
|   | Hospice services           | 20% coinsurance  | 40% coinsurance  | Inpatient hospice care is limited to 185 days per calendar year. Outpatient hospice care is limited to 100 visits per calendar year combined with <u>home health care</u> .              |
|   | Children's eye exam        | Not covered  | Not covered  | None   |
| If your child needs dental or eye care              | Children's glasses         | Not covered  | Not covered  | None   |
|   | Children's dental check-up | Not covered  | Not covered  | None   |

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)  |   |  |  |
|---|---|--|--|
| <ul> <li>Acupuncture</li> <li>Bariatric surgery</li> <li>Cosmetic surgery</li> <li>Custodial care - in home or facility</li> <li>Dental care - Adult</li> <li>Dental check-up</li> <li>Eye exam</li> </ul>  | <ul> <li>Glasses</li> <li>Infertility treatment</li> <li>Long-term care</li> <li>Routine eye care - Adult</li> <li>Some pharmacy drugs are not covered</li> <li>Weight loss programs</li> </ul>   |  |  |
| Other Covered Services (Limitations may apply to  | o these services. This isn't a complete list. Please see your <u>plan</u> document.)  |  |  |
| <ul> <li>Applied Behavior Analysis therapy</li> <li>Chiropractic care (26 visits per calendar year)</li> <li>Extended home skilled nursing (Limited to 21 visits per calendar year)</li> <li>Hearing aids (limited to \$2,500 every 36 months)</li> </ul> | <ul> <li>Most coverage provided outside the U.S.</li> <li>Private-duty nursing -<br/>short term intermittent home skilled nursing<br/>(applies to <u>home health care</u> limit)</li> <li>Routine foot care (podiatry care of the feet is<br/>covered)</li> </ul> |  |  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, you can contact: Wellmark at 1-800-524-9242 or Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

\_\_ To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next page. \_\_\_

# Wellmark Blue Cross and Blue Shield of Iowa is an independent licensee of the Blue Cross and Blue Shield Association.

This contains only a partial description of the benefits, limitations, exclusions and other provisions of the health care plan. It is not a contract or policy. It is a general overview only. It does not provide all the details of coverage, including benefits, exclusions, and policy limitations. In the event there are discrepancies between this document and the Coverage Manual, Certificate, or Policy, the terms and conditions of the Coverage Manual, Certificate, or Policy will govern.

## About These Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plan</u>s. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a Baby</b><br>(9 months of in- <u>network</u> pre-natal care<br>delivery)   | /<br>and a hospital           | Managing Joe's type 2 Dia<br>(a years of routine in- <u>network</u> care<br>controlled condition)  | <b>betes</b><br>of a well-    | Mia's Simple Fractur<br>(in- <u>network</u> emergency room visit and t   | <b>e</b><br>follow up care)     |
|--|-------------------------------|--|-------------------------------|--|---------------------------------|
| <ul> <li>The plan's overall <u>deductible</u></li> <li>PCP <u>copayment</u></li> <li>Hospital(facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>  | \$2,000<br>\$30<br>20%<br>20% | <ul> <li>The plan's overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital(facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>                             | \$2,000<br>\$30<br>20%<br>20% | <ul> <li>The plan's overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital(facility) <u>copayment</u></li> <li>Other <u>coinsurance</u></li> </ul>                           | \$2,000<br>\$30<br>\$200<br>20% |
| This EXAMPLE event includes services like:<br><u>Specialist</u> office visits ( <i>prenatal care</i> )<br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br><u>Diagnostic tests</u> ( <i>ultrasounds and blood work</i> )<br><u>Specialist</u> visit ( <i>anesthesia</i> ) |                               | This EXAMPLE event includes servitPrimary care physicianoffice visits (includes a constraint)disease education)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose restrict) | cluding                       | This EXAMPLE event includes serving<br>Emergency room care (including media<br>supplies)<br>Diagnostic test (x-ray)<br>Durable medical equipment (crutches)<br>Rehabilitation services (physical thera | ical                            |

Total Example Cost

In this example, Peg would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| <u>Deductibles</u>         | \$2,000 |  |
| <u>Copayments</u>          | \$0     |  |
| Coinsurance                | \$2,000 |  |
| What isn't covered         |         |  |
| Limits or exclusions \$60  |         |  |
| The total Peg would pay is | \$4,060 |  |

\$12,700

| In this  | exam   | ple. Jo | e would | nav: |
|----------|--------|---------|---------|------|
| iii uiiə | Craili | pic, 00 | c would | pay. |

**Total Example Cost** 

| Cost Sharing               |         |  |  |  |
|----------------------------|---------|--|--|--|
| <u>Deductibles</u>         | \$400   |  |  |  |
| <u>Copayments</u>          | \$200   |  |  |  |
| <u>Coinsurance</u>         | \$1,200 |  |  |  |
| What isn't covered         |         |  |  |  |
| Limits or exclusions \$20  |         |  |  |  |
| The total Joe would pay is | \$1,820 |  |  |  |
|                            |         |  |  |  |

# Total Example Cost

\$2,800

### In this example, Mia would pay:

\$5,600

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| <u>Deductibles</u>         | \$1,800 |  |
| <u>Copayments</u>          | \$300   |  |
| Coinsurance                | \$70    |  |
| What isn't covered         |         |  |
| Limits or exclusions \$0   |         |  |
| The total Mia would pay is | \$2,170 |  |

The amounts shown in the maternity <u>claim</u> example above are based on amounts using a single per person <u>deductible</u>. Some <u>plans</u> may actually apply a two-person or family <u>deductible</u> to maternity services for the mother and newborn baby.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

# Required Federal Accessibility and Nondiscrimination Notice



### Discrimination is against the law

Wellmark complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Wellmark does not exclude people or treat them differently because of their race, color, national origin, age, disability or sex.

#### Wellmark provides:

- Free aids and services to people with disabilities so they may communicate effectively with us, such as:
  - · Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - · Information written in other languages

If you need these services, call 800-524-9242.

ATENCIÓN: Si habla español, los servicios de asistencia de idiomas se encuentran disponibles gratuitamente para usted. Comuníquese al 800-524-9242 o al (TTY: 888-781-4262).

注意:如果您说普通话,我们可免费为您提供语言协助服务。请拨打 800-524-9242 或 (听障专线: 888-781-4262)。

CHÚ Ý: Nếu quý vị nói tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ miễn phí có sẵn cho quý vị. Xin hãy liên hệ 800-524-9242 hoặc (TTY: 888-781-4262).

NAPOMENA: Ako govorite hrvatski, dostupna Vam je besplatna podrška na Vašem jeziku. Kontaktirajte 800-524-9242 ili (tekstualni telefon za osobe oštećena sluha: 888-781-4262).

ACHTUNG: Wenn Sie deutsch sprechen, stehen Ihnen kostenlose sprachliche Assistenzdienste zur Verfügung. Rufnummer: 800-524-9242 oder (TTY: 888-781-4262).

تنبيه: إذا كنت تتحدث اللغة العربية. فإننا نوفر لك خدمات المساعدة اللغوية، المجانية. اتصل بالرقم 800-524-9242 أو (خدمة الهاتف النصبي: 828-781-888).

ສິ່ງຄວນເອົາໃຈໃສ່, ພາສາລາວ ຖ້າທ່ານເວົ້າ: ພວກເຮົາມີບໍລິການຄວາມຊ່ວຍເຫຼືອດ້ານພາສາ ໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າ ຫຼື 800-524-9242 ຕິດຕໍ່ທີ່. (TTY: 888-781-4262.)

주의: 한국어 를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 800-524-9242번 또는 (TTY: 888-781-4262)번으로 연락해 주십시오.

ध्यान रखें : अगर आपकी भाषा हिन्दी है, तो आपके लिए भाषा सहायता सेवाएँ, निःशुल्क उपलब्ध हैं। 800-524-9242 पर संपर्क करें या (TTY: 888-781-4262)।

ATTENTION : si vous parlez français, des services d'assistance dans votre langue sont à votre disposition gratuitement. Appelez le 800 524 9242 (ou la ligne ATS au 888 781 4262).

If you believe that Wellmark has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Wellmark Civil Rights Coordinator, 1331 Grand Avenue, Station 5W189, Des Moines, IA 50309-2901, 515-376-4500, TTY 888-781-4262, Fax 515-376-9073, Email <u>CRC@Wellmark.com</u>. You can file a grievance in person, by mail, fax or email. If you need help filing a grievance, the Wellmark Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail, phone or fax at: U.S. Department of Health and Human Services, 200 Independence Avenue S.W., Room 509F, HHH Building, Washington DC 20201, 800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

Geb Acht: Wann du Deitsch schwetze duscht, kannscht du Hilf in dei eegni Schprooch koschdefrei griege. Ruf 800-524-9242 odder (TTY: 888-781-4262) uff.

โปรดทราบ: หากคุณพูด ไทย เรามีบริการช่วยเหลือด้านภาษาสำหรับคุณโดยไม่คิด ค่าใช้จ่าย ติดต่อ 800-524-9242 หรือ (TTY: 888-781-4262)

PAG-UKULAN NG PANSIN: Kung Tagalog ang wikang ginagamit mo, may makukuha kang mga serbisyong tulong sa wika na walang bayad. Makipag-ugnayan sa 800-524-9242 o (TTY: 888-781-4262).

တါဒုးသွင်္ဂညါ–နမ္)ကတိၤကညီကိုဂ်ိ.ကိုဂ်ိတာ်မာစားတာဖ်းတာ်မာတစင်္ဂလာတာဉ်လာဘာ့လဲ.အိခ်လာနဂိၢိလိၤ.ဆဲးကျိုးဆူ စဝဝ–၅၂၄–၉၂၄၂မှတမ့်(TTY:၈၈၈–၇၈၁–၄၂၆၂)တက္.

ВНИМАНИЕ! Если ваш родной язык русский, вам могут быть предоставлены бесплатные переводческие услуги. Обращайтесь 800-524-9242 (телетайп: 888-781-4262).

सावधान: यदि तपाईं नेपाली बोल्नुहुन्छ भने, तपाईंका लागि नि:शुल्क रूपमा भाषा सहायता सेवाहरू उपलब्ध गराइन्छ । 800-524-9242 वा (TTY: 888-781-4262) मा सम्पर्क गर्नुहोस् ।

ማሳሰቢያ፦ አማርኛ የሚና7ሩ ከሆነ፣ የቋንቋ እንዛ አንልግሎቶዥ፣ ከክፍያ ነፃ፣ ያንኛሉ። በ 800-524-9242 ወይም (በTTY: 888-781-4262) ደውለው ያነጋግሩን።

HEETINA To a wolwa Fulfulde laabi walliinde dow wolde, naa e njobdi, ene ngoodi ngam maaɗa. Heɓir 800-524-9242 malla (TTY: 888-781-4262).

FUULEFFANNAA: Yo isin Oromiffaa, kan dubbattan taatan, tajaajiloonni gargaarsa afaanii, kaffaltii malee, isiniif ni jiru. 800-524-9242 yookin (TTY: 888-781-4262) quunnamaa.

УВАГА! Якщо ви розмовляєте українською мовою, для вас доступні безкоштовні послуги мовної підтримки. Зателефонуйте за номером 800-524-9242 або (телетайп: 888-781-4262).

Ge': Diné k'ehjí yáníłti'go níká bizaad bee áká' adoowoł, t'áá jiik'é, náhóló. Koji' hólne' 800-524-9242 doodaii' (TTY: 888-781-4262)

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