

***Town of Bethel***  
***Smallwood Water District***

**Email:** [Smallwoodwater@townofbethelny.gov](mailto:Smallwoodwater@townofbethelny.gov)  
**Address:** P.O. Box 82, Smallwood, NY 12778

**Service & Maintenance Phone:** (845) 583-4211  
**Billing Phone:** (845) 583-4350 ext:113

**March 26, 2026**

**Welcome to the New Smallwood Water District!**

The Town of Bethel has recently acquired JD Water. We look forward to serving you and have hired a Service & Maintenance team and formed a new Customer Support Team to help with the transition.

Service and Maintenance will be managed by Will Weiss. The maintenance number will remain the same, **(845) 583-4211**.

- **Water Service will be turned on by May 1, 2026.**
  - We are aiming for sooner, but weather may impact the workflow.
  - Water Service is turned on and off in phases so times may vary slightly.
- **Water Service will be available through October 15, 2026**

Our team is already out and about working to get things ready for the 2026 season.

Your new Customer Support Team are Meg Maniec, Kelly Bonnaci and Dina Sturm. They will manage billing, receive payments and update your account information.

You can contact your Support Team by calling **(845)583-4350 ext. 113** or by emailing [Smallwoodwater@townofbethelny.gov](mailto:Smallwoodwater@townofbethelny.gov)

Your current invoice is based on information we received from JD Water. Please complete the enclosed **Account Update Form** to ensure we have the correct contact information for you. If you would like to make any changes to your service, please complete the **Change of Service Request Form**. Please return these forms with your payment.

**This initial invoice is due in full by June 1, 2026.**

Payments can be made by cash, check or money order, made out to: Smallwood Water District. Please write your invoice # or your SBL# in the memo line.

Mail payments and forms to: **Smallwood Water District**  
**PO Box 82**  
**Smallwood, NY 12778**

Payments can also be made in person at the Town Hall. For cash payments, please bring exact change.

Late fees of 4.4% will be applied each month to any outstanding balance. Any outstanding balance as of November 1<sup>st</sup> will be re-levied to your January Town/County Tax bill.

Going forward, annual bills will be issued by February 1<sup>st</sup>, due in full by April 1<sup>st</sup>.

Best Wishes,  
Smallwood Water Customer Support Team.