

CHOC HOWELL LTD PRIVACY POLICY

This privacy policy sets out how Clare CHOC Howell uses and protects any information that you give me when you use my website. This policy covers www.chochowell.com. I may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 25 May 2018.

We may ask to collect the following information:

- Contact information including email, address and telephone number
- Demographic information such as postcode, preferences and interests
- IP addresses of computers used by those posting material online
- Other information relevant to customer or research surveys and/or competitions and offers.

I take your online privacy very seriously. The details of my privacy policy follow below.

Customer Data

Your privacy is of the upmost important to me. I will never release your personal details to third parties for marketing purposes without first asking your permission.

Data Protection

The information I hold about you (usually your name and email address, occasionally your mailing address and phone number) is kept securely and confidentially as required by the Data Protection Act 1998. I am a registered Data Handler with the Information Commissioner's Office (ICO).

Mailing List

I do not currently operate a mailing list. You will only receive emails from me if you have requested specific information via email.

Personal Information

You do not have to provide any information to us to use the main areas of this website. However, to use the 'Contact Me' email link and e-commerce facilities within this site, customers will be required to submit essential information. This will include your name, email address, billing address, delivery address, telephone number, product selections, credit card / other payment information, and a password.

By using the site, the website host (GoDaddy.co.uk) may collect information about your Internet connection and website-use, for example, the URL from which you landed on chochowell.com, IP address, browser type, and the web pages viewed during your visit, the country where your computer is located, and any search terms you entered on our website. They may collect this information from registered and unregistered users to ensure my site offers an exceptional online service.

Any personal information I have on file is held in accordance with the registration I have with the Information Commissioner's Office (ICO) and is used to process your order, for statistical purposes and to administer my e-commerce process.

If you have chosen during registration to receive notification of products or special offers that may be of interest to you, then I may use your personal information to send you these notifications by telephone, email or in writing.

I may disclose your personal information if asked to do so by the police or any other regulatory or Government authority investigating suspected illegal activities.

Cookies

A cookie is a small text-only file which is sent from a website and entered into the memory of your browser. The cookies used on chochowell.com help us to provide a more personalised online experience to our customers, for example, by saving the contents of your shopping basket during each visit you make to the site and saving details to help identify you during the purchase process. Therefore, I require both permanent and session cookies to be enabled. Please note that if you have chosen to disable cookies, the e-commerce function of chochowell.com won't function.

Our cookies do not store financial details or any sensitive or confidential information.