

W. Jones & Son
Funeral Directors

Price List
and
Terms of Business

April 2024

Main Road
Brailsford
Ashbourne
Derby DE6 3DA

Tel & Fax: (01335) 360319
www.wjonesandson.com
Email: cwjones600@yahoo.co.uk

All Funeral Directors are legally required to publish a standardised price list of services and products. This is to help you choose, through the options available, and compare between different Funeral Directors (prices can vary).

CMA ATTENDED FUNERAL		UNATTENDED FUNERAL (Funeral Directors charges only)	
This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation:		£2,335	
Taking care of all necessary legal and administrative charges	£1,005	Burial	£1,150 <i>(Funeral Director's charges only)</i>
Collecting and transporting the deceased person from the place of death (15 mile radius) to our premises	£320	Cremation	£1,542 <i>(Funeral Director's charges plus the cremation fee for Markeaton Crematorium)</i>
Providing a suitable coffin. This will be made from MDF, a veneer oak effect coffin. Cross finish.	£255	Fees you must pay	
Viewing of the deceased person for family and friends by appointment with the Funeral Director. (Where viewing is requested by the customer.)	£55	For an attended or unattended burial funeral, the burial fee ¹ is £813.25. <i>In this local area, the typical cost of the burial is £813.25.</i>	
At a date and time you agree with the Funeral Director, taking the deceased person direct to the agreed cemetery or crematorium in a hearse.	£415	For a new grave, you will also need to pay for the plot. For an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.	
Care of the deceased person before the funeral in appropriate facilities at our premises.	£285	For an attended cremation funeral, the cremation fee ² is £590-870. <i>In this local area, the typical cost of a cremation is £870.</i>	

Please discuss any specific religious, belief-based and/or cultural requirements that you have with the Funeral Director.

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- This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for opening and closing an existing grave.
 - In England, Wales and Northern Ireland, you will usually need to pay doctors' fee as well. This is the charge for two doctors to sign the medical certificates for cremation.

Additional Funeral Directors Products and Services

This Funeral Director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:

Additional Mileage (per mile)	£1.20
Additional transfers of the deceased person's body <i>(e.g. to their home, to a place of worship etc)</i>	POA
Collecting and delivering of cremated remains <i>(within a 15 mile radius)</i>	£15.00
Embalming Services	£135.00
Funeral Officiant (e.g. Celebrant, Minister of Religion etc)	£165-£250
Services supplied outside of normal office hours	POA

The Funeral Director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

Third Party Costs (Disbursements)

Derbyshire Dales District Council

Exclusive Right of Burial

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|--|-----------|
| a. Grave size 2.4m x 1.2m single plot
<i>2 Interments</i> | £796.00 |
| b. Grave size 2.4m x 2.4m double plot
<i>4 Interments</i> | £1,499.00 |

Garden of Remembrance for cremated remains

Exclusive right of burial of cremated remains, period not exceeding 100 years, 450mm x 500mm	£265.00
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Earth Interment Fee

Of the body of a person whose age at time exceeded 16 years	£894.50
Cremated remains	£188.00

Double fees will be charged for non-residents unless possible discretion to waive double fees: e.g. past residency.

Derby City Council

Earth Grave Exclusive Right of Burial (50 years)	£1,331
Cremation Grave	£253
Interment: Depth 4'6"	£800
Depth 6'0"	£940
Cremated Remains	£145

Local Church Fees

All local churches have set charges agreed by the Church of England; they are:

Service in church	£228
Interment following service in church	£366
Interment of cremated remains	£192
Cremation following service in church	£34

Other Charges:

Organist	£80 to £120	Sexton:	Single	from £460
Verger	£45		Re-open	£440
Heating	£45 to £70		New double	from £520
Travel	£25+		New Treble	from £550
			Removal of surplus soil	from £50
			Ashes	£100
			Rodding of grave	£45

Local Crematoriums

Markeaton	Unattended service 8 - 8.20am	£392
	Attended service	£560
	Direct Appointment	£590
	Additional service time/memorial	£219
	Mid Morning (10.30-11am) Mid Afternoon (2-3.30pm)	£817
	Midday (11.30am – 1.30pm)	£870
	Early Morning (8.30 – 10am)	£654
Bretby	Unattended service	£420
	Attended service	£825
	Memorial	£170
	Saturday	£900
	Sunday	£1,200
Trent Valley	Unattended service	£370
	Attended service	£729
	Full Adult Cremation Fee	£960
	Saturday	£987
	Sunday	£1,639
Amber Valley (From May 2024)	Early	£905
	Normal times	£995 to 1,020
	Unattended (8-9)	£450
	FD Non-Attended (9-5)	£825

All Trent Valley prices are currently subject to a £35 fuel surcharge.

All crematoria have facilities to provide webcast, visual tributes and recordings.

PROFESSIONAL FEES

Standard Service Charge	£1,005
Provision of Hearse	£415
Provision of Limousine	£300
Transfer of Deceased	£320
Removal mileage (above 15 mile radius)	£1.20 per mile

Extra Professional Charges

Bearers	(1) £65 / (4) £260 / (6) £390
Reception into church evening before funeral	POA
Take coffin home in hearse before funeral in normal working hours	POA
Saturday funerals, extra charge	£330
Horse drawn hearse	<i>from</i> £800
Wooden casket for cremated remains	£90
Wicker casket for cremated remains	£140
Solid oak cross with name plate	£70
Names at church	1 person £50 / 2 persons £85
Service sheets	<i>each from</i> £1.20
Plastic grave marker	£10
In attendance for interment of cremated remains	£100

We also offer a varying range of keepsake items; ashes into glass, fingerprint jewellery, miniature urns etc.

DISCLOSURE

C W Jones & Son Ltd, T/A W Jones & Son
Main Road
Brailsford
Ashbourne DE6 3DA
Tel: 01335 360319

The company is wholly owned by the family, consisting of Mr Thomas Raymond Jones, Mrs Karen Caney and Mr John Caney.

The family business was established in 1864.

We are an independent family owned funeral service and members of The National Association of Funeral Directors.

Karen Caney is also a Fellow of The British Institute of Embalmers and Examiner IEBE (International Examination Board of Embalmers).

TERMS AND CONDITIONS OF BUSINESS

C W Jones & Son Ltd are members of The National Association of Funeral Directors and subscribe to its current Codes of Practice, copies of which are available on request. We aim to act in a professional manner providing a personal, sensitive and dignified service to our clients.

1 Estimates and Expenses

The estimate overleaf sets out the services we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges.

We may not know the amount of third party charges in advance of the funeral; however, we give you a best estimate of such charges in the written estimate. The actual amount of the charges will be detailed and shown in the final account.

If you amend your instructions we will require your written confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list.

We will add VAT to our charges, where applicable, and at the rate applicable when we prepare the invoice.

2 Payment Arrangements

The funeral account is due for payment within thirty days of our account, unless otherwise agreed by us in writing.

If you fail to pay us in full on the due date we may charge you interest:

- at a rate of 4% above our bank's Base Rate from time to time in force;
- calculated (on a daily basis) from the date of our account until payment;
- compounded on the first day of each month; and
- before and after any Judgment (unless a Court orders otherwise).

We may recover (under Clause 3) the cost of taking legal action to make you pay.

3 Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms.

This means that you are liable to us for losses we incur because you do not comply with these Terms. For example, we will charge you an administration fee where we receive a cheque from you which is subsequently not honoured or if we write to remind you that an account is overdue. If we instruct debt collection agents we may also recover from you the fees we incur. Further details regarding these fees are available on request. We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.

4 Data Protection

Words shown in *italics* are defined in the Data Protection Act 1998 ("the Act").

We respect the confidential nature of the information given to us and, where you provide us with *personal data* ("data"), we will ensure that the data will be held securely, in confidence and *processed* for the purpose of carrying out our services. In order to provide our services we may need to pass such data to third parties and those third parties, who are performing some of the services for you, may contact you directly. Under the Act you have the right to know what data we hold on you and you can, by applying to us in writing and paying a fee, receive copies of that data.

5 Cooling-Off Period

The Cancellation of Consumer Contracts made in the Consumer's Home or Place of Work etc Regulations 2008 may give you the right to terminate this agreement in the cooling-off period of seven days. If you wish the performance of the agreement to which this right applies to commence before the end of the cooling-off period, you must sign the authority in the form which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling-off period, you will be required to pay a reasonable amount for goods and services already supplied.

6 Termination

This agreement may also be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions.

If we or you terminate your instructions you may, depending upon the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

7 Standards of Service

The National Association of Funeral Directors' Code of Practice requires that we provide a high quality service in all aspects. If you have any questions or concerns about the service we provide to you, please raise them in the first instance with our designated senior person. If that does not resolve the problem to your satisfaction the National Association of Funeral Directors through *Resolve* provides a low cost dispute resolution service, as an alternative to legal action. You can contact *Resolve* at resolve@nafd.org.uk. *Resolve*, and how it can be accessed, is explained in the leaflet entitled 'NAFD Resolve' made available to you and on display on our premises. *Resolve* provides independent conciliation and arbitration.

All dates and times provided on the estimate cannot be guaranteed until final bookings are made and confirmed. Although we endeavour to provide a prompt and efficient service for you, there may be instances where, because of circumstances beyond our control, we are unable to fulfil our obligations to you on the date or time specified. Where this is the case we will attempt to contact you in advance, using the details overleaf, and advise you of alternative arrangements.

8 Agreement

Your continuing instructions will amount to your continuing acceptance of these Terms of Business.

Your instructions will not create any right enforceable (by virtue of the Contracts Rights of Third Parties Act 1999) by any person not identified as our client.

If any of these terms are unenforceable as drafted:-

- it will not affect the enforceability of any other of these Terms; and
- if it would be enforceable if amended, it will be treated as so amended.

Nothing in these Terms restricts or limits our liability for death or personal injury.

This agreement is subject to English Law. If you decide to commence legal action, you may do so, in any appropriate UK Court.

9 Data That We Collect

In order to carry out, arrange and conduct the funeral of your loved one, we have to collect some of your personal data. We cannot function unless this is done.

We need your full name, address, phone number, email address and your signature, as well as the details of the deceased such as full name, address, date of birth and date and time of death etc.

Sharing your Data

We only share data with people/organisations for the purpose of arranging and carrying out the funeral (e.g. hospitals, GP surgery, churches, ministers, celebrants, solicitors, burial and cremation authorities and DWP). We may need to share your contact details with a florist/printer/organist/other for you to discuss your requirements.

We are not able to do our job unless this happens, so by signing a contract before we start any work with you, you are agreeing to this happening. The people who we share data with also comply with the current legislations (GDPR).

We only keep your data for historical reasons, e.g. next of kin or other family members may pass away 5 or more years later, and the family request the same instructions to carry out the funeral.

