



Fixed Assets Module

Release Notes

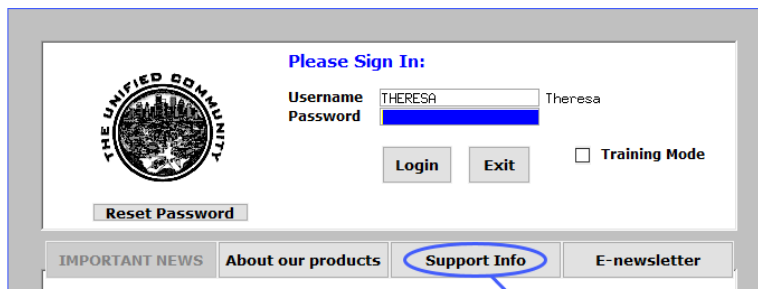
September 2023

This document explains new product enhancements added to the **ADMINS Unified Community for Windows (AUC) FIXED ASSETS** system.

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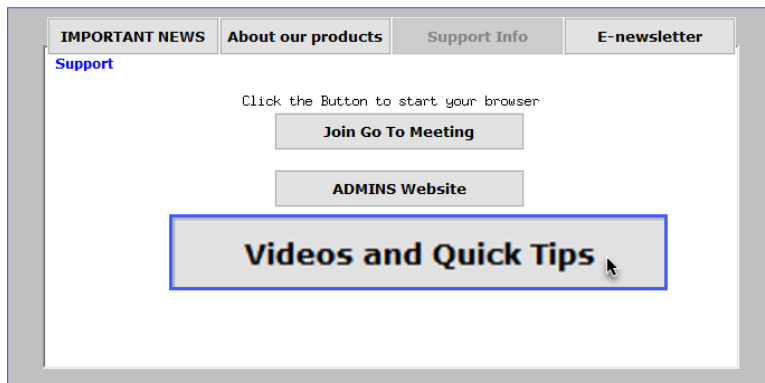
- 1 ACCESS VIDEOS & QUICK TIPS FROM THE AUC LOGIN SCREEN 1
- 2 USING GOTORESOLVE 2

1 Access Videos & Quick Tips from the AUC Login Screen

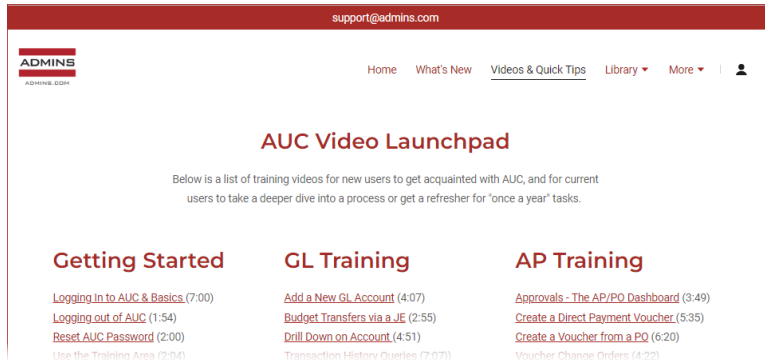


Support Info

Click on the link to go to the [Video Launchpad](#) on the [ADMINS website](#).



The [website direct address](#) is above. The link on the AUC home page shown at left is a quick option if the site allows direct access from the AUC server.



We are adding content all the time so check back often; we also send out a “Featured Video of the Month” email.

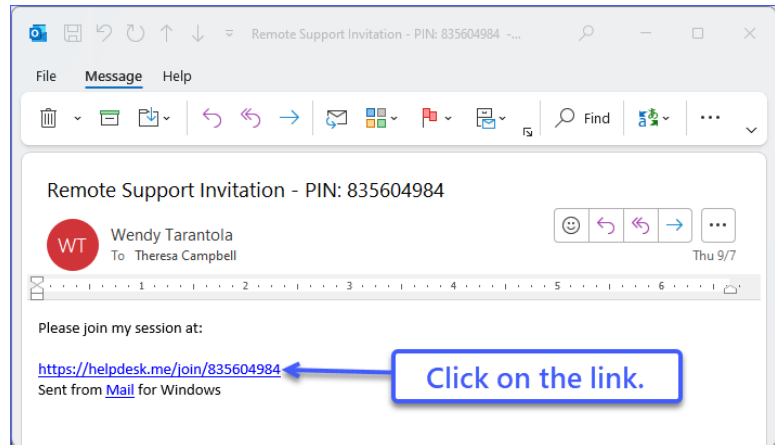
[ADM-AUC-SY-8305]

2 Using GoToResolve



AUC support staff will use a new tool called “GoToResolve” to allow users to share their screens more easily.

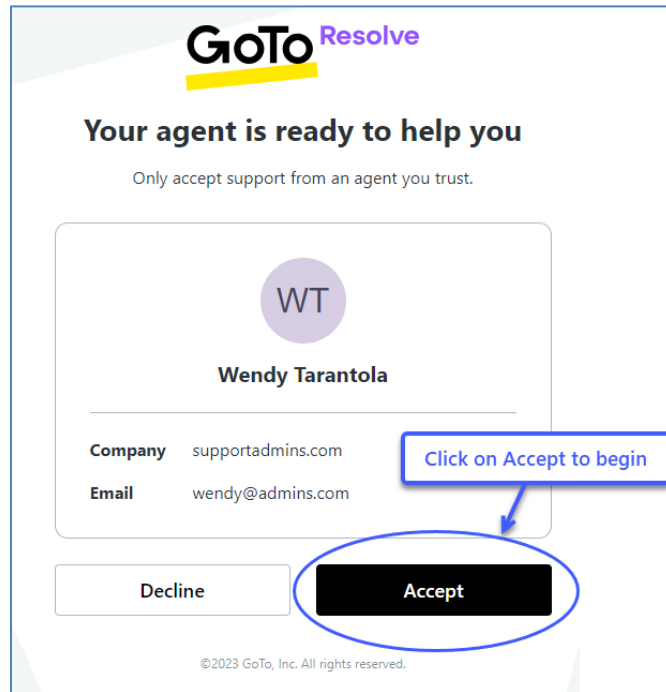
We will telephone you first to review the problem. Then we will send an e-mail with a link to click on.





Clicking on the link will open a browser window that looks like this.

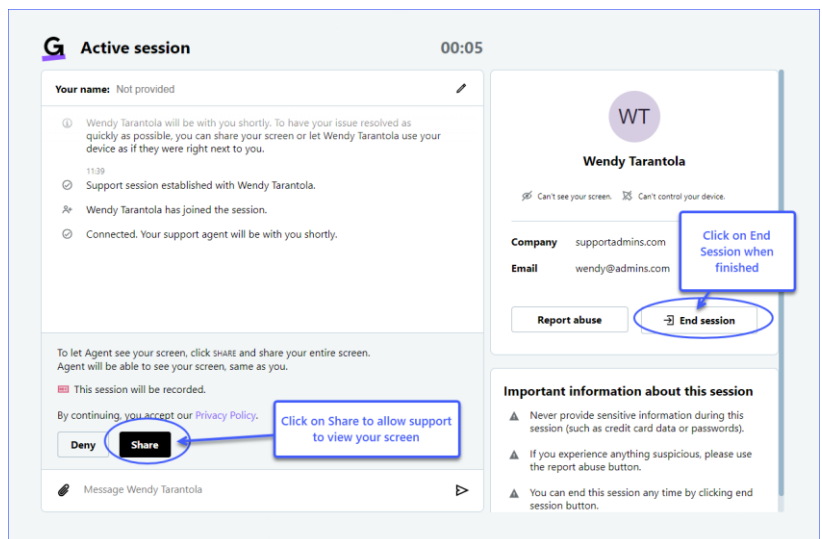
Click on the accept button to begin.



A browser window with instructions opens.
Click on the **Share** button.

During the support session you may be asked to provide additional access. The support team member will walk you through that process if we need to control your screen instead of just view it.

Click on end session when finished.



[ADM-ADM-ADM-6500]