MISCELLANEOUS BILLING RELEASE NOTES – MARCH 2022

This document explains new product enhancements added to the **ADMINS** Unified Community for Windows **MISCELLANEOUS BILLING** system.

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1 MAINTENANCE–Multiple Customer Email Addresses

The customer tab allows entering email addresses for each customer; if the Email Bill ☑ is checked, the bill will be emailed to the email address(es) in the E-Mail Addr field. Up to 80 characters can be entered for email addresses; this shows four email addressed entered in the field. Separate each email address with a comma. From the menu, select:

| == [AUC] 10000-C | Customer Maintenance (theresa) | - 0 × |
|------------------|---|---------|
| / | Customer Maintenance | |
| Goto Actions | Cust No Service Address Parcel# - Primary - | |
| X Add Cust | Secondary Location Location# 53/05 Street# 53/07 City St Zip 00000-0000 Line 2 City B0/STCN St KMA Zip [08831-0000] | |
| Z Add Invoice | 1Customer 2 PRG Invoice (1) 3 Attachments 4 Bill History 5 Titx History 6 Notes 7 Custom Fields 8 Field Loss (5) | |
| L Search | Mailing Address Same as Service Address Name 1 IVUBRRD, BRUCE ES0 Name 2 (732) 934-9351 Ext [0000 Typ] | |
| 9 Reports | Line1 B3075 SH 15230 TER #615 Phone 3 [0000 000-0000 Ext [0000 Typ] Line2 E-mail Bill Imail Addr Compbellt189@gmail.com, theresa@admins.com | m, anth |
| | City BOSTON campbellt189@gmail.com, theresa@admins.com, anthea@admins.com, wendy@admins.co Country Program Enrollment M Enrol to Service Enrollment only and the service of | n |
| and a | | and and |

Misc Billing Maintenance Customer Maintenance [1 Customer] tab

[ADM-AUC-MB-133]-1a

1.1 Cutomer Maintenance – [2 PRG Invoice] Screen Last Invoice Date

| K | ••• [A | UC] 10001 | I-Customer Maintenance - I | Program Invoices | | | | - | ٥ | × |
|---|--------|------------|------------------------------|---------------------|--------------|----------------|-----------|-----------------|-----------|-----------|
| | | | | Customer Main | enance | - Program Invo | pices | | | |
| | | | 1 Customer 2 PRG Invoice (2) | 3 Attachment (21) 4 | Bill History | 5 Trx History | 6 Notes | 7 Custom Fields | 8 Field I | Logs (30) |
| | Line | Program | Description | 1 Parameter | 2 Parame | Start Date | Stop Date | Last Invoiced | | |
| | 1 | SCHTUITKMA | KMA TUITIONS | Judy | 4 | 30-Jun-2021 | | 04-Mar-202 | 2 |) Clear |
| | 2 | SCHIULIKMH | KMH TUITIUNS | Elroy | 2 | 30-Jun-2021 | | 03-Jun-202 | 2 | |
| | | | | | | | - | | _ | |
| | | | | | | | | | | up |
| | | | | | | | | | | UP |

Figure 1 The date of last invoice via Special Invoice Billing or Process Unbilled Charges is stamped on the program record

The last step in the Special Invoice Billing or Process Unbilled Charges procedures is to stamp the "Last Invoiced" date on the program record for each customer. Subsequent billings will compare this invoice date to the work in progress and report if there is a duplicate bill identified based on the customer, program, and invoice date.

To provide flexibility, **ADMINS** added a **[D Clear]** button that allows clearing out the Last Invoice date for unusual circumstances, for example, an invoice was accidentally generated for a customer, or a program was added to the wrong customer and that customer was invoiced before it was removed.



| | 1 Customer 2 PRG Invoice (2) | Customer Ma | aintenance - Prog | am Inv | oices | | | | |
|--------------|------------------------------|-------------------|---------------------|---------|-------------|-----------|--------------|------------|---------|
| | 1 Customer 2 PRG Invoice (2) | | | | | | | | |
| | | 3 Attachment (21) | 4 Bill History 5 Tr | History | 6 Notes | 7 Custor | n Fields | 8 Field Lo | ıs (30) |
| Line Program | Description | 1 Parameter | 2 Parameter | FRQ | Start Date | Stop Date | Last Invoice | | |
| 1 SCHTUITKMA | KMA TUITIONS | Judy | 4 | Q | 30-Jun-2021 | | 04-Mar-2 | | Cla |
| 2 SCHTUITKMA | KMA TUITIONS | Elroy | 2 | Q | 30-Jun-2021 | | 03-Jun-2 | L | |
| | | | | | | | | | |

Select the program by clicking on it; click on [D Clear]. The system will present a confirmation prompt:



Click **[Yes]** to confirm clearing the "Last Invoiced Date", click **[No]** to cancel and leave the date as is.

Once the "Last Invoiced" date is removed from the program record, the record is eligible for removal. The **[D Clear]** button will be replaced with a **[D Remove]** button.

| | | | | С | ustomer M | ainte | nance - | Progran | n Invo | pices | | | | |
|------|------------|--------------|-------------------|------|----------------|--------|-------------|------------|--------|-------------|-----------|---------------|-------------------|-----|
| | | 1 Customer | 2 PRG Invoice (2) | 3 At | ttachment (21) | 4 Bill | History | 5 Trx Hist | tory | 6 Notes | 7 Custo | m Fields | 8 Field Logs (31) | |
| Line | Program | Description | | | 1 Parameter | | 2 Parameter | | FRQ | Start Date | Stop Date | Last Invoiced | 1 | |
| 1 | SCHTUITKMA | KMA TUITIONS | | | Judy | | 4 | | Q | 30-Jun-2021 | | | D Dem | ove |
| 2 | SCHTUITKMA | KMA TUITIONS | | | Elroy | | 2 | | Q | 30-Jun-2021 | | 03-Jun-20 | DIRGI | 046 |
| | | | | | | | | | | | | | | |

Customer Maintenance - Field Logging Service Address Cust No b000000 2 PRG Invoice (2) 3 Attachment (21) 4 Bill History 5 Trx History 7 Custom Fields 8 Field Logging 1 Customer Field From/To Change Date Time User Where Chang 8-Mar-2022 10:28 THERES CUSTUPD Last Invoice Date Clear Last Invoice 04-Mar-28-Feb-2022 15:28 THERESA Email anthea@admins.com CUSTUPD theresa@admins.com 01-Feb-2022 13:30 ANTHEA Email CUSTUPD anthea@admins.com E-Mail Bill Chkbox 01-Feb-2022 13:30 ANTHEA CUSTUPD

When this feature is used, the change is logged in the Field Logging tab on the Customer Maintenance record:

Figure 2 The [8 Field Logging] Tab on the Customer Maintenance screen tracks and reports on all changes



NOTE: This changes nothing in Bill History for the invoice(s) already generated. To change an invoice, do an adjustment. This just allows either *removing* the program from the customer program invoice screen entirely via the **[D Remove]** button or makes the program eligible for invoicing.

[ADM-AUC-MB-138]

ADMINS Unified Community Miscellaneous Billing

2 BILLING–Special Invoice Process

ADMINS added bill date and due dates to the special invoice screen, an optional prompt to allow a copy of emailed invoices to the sent to any user, a message on the screen showing if the invoice will be printed or emailed, and enhanced error checking messages.

2.1 Bill Date and Due Date [Enhancement]



To print all charges for programs with the radio button set to

"O No", *leave the Bill Date & Due Date fields blank on all the lines in the grid*. This tells the system that all the lines will use the bill date and due date set at the top of the screen.

If desired, fill in the *Bill Date & Due Date fields* in the grid to print on invoices with the **Print Unbilled Charges radio button** set to **O Yes**.

2.1.1 Individual Special Invoice Entry

The special invoices entered one at a time will also have the same program options for "Bill Date" and "Due Date" as described above.

[ADM-AUC-MB-133]-2

2.2 Note on Special Invoice Screen for Email or Print

Customers can opt to receive a bill via email. The Customer Maintenance screen will have a checkmark and an email address.



| Customer Maint | tenance |
|---|---|
| Cust No 00000132 ParCelli Primary Secondary Location City St Zip 00000-0000 | Service Address Name 1 HEALY, GEORGE W IV Name 2 |
| 1 Customer 2 PRG Invoice (2) 3 Attachments 4 B story Mailing Address Same as Service Address Name 1 HERLY, GEDRGE W IV Name 2 Line1 14302 Line1 14302 PENHSYLVANIA AVE Line2 Line4 Line4 City BOSTOH St MA Zip [02110-0000] | 5 Trx History 6 Notes 7 Custom Fields 8 Field Loos (7) Phone 1 (215) 211-9639 Ext 0000 Typ B Business Phone 3 (215) 417-9637 Ext 0000 Typ C Cell Phone 3 (215) 417-9637 Ext 0000 Typ C Cell Phone 3 (215) 417-9637 Ext (215) Typ C Cell E-mail Bill E-mail Addr theresa@admins.com |

Figure 3 Set an Email Address and Checkbox on the Customer Maintenance Screen

Prior to the software update, the special invoice screen did not show that the bill would be emailed. **ADMINS** added a note to the right of the customer number indicating how the bill will be sent; either via "Print" or "Email Invoice".

| KMN2 [AUC] 1 | 0520-Add / Edit Special Invoices | |
|-----------------|---|--|
| | Add / Edit Speci | al Invoices BillForm TPILOTANP PILOT - ANP |
| Goto Actions | Invoice# Bill Date Due Date Program Year 000305=00 04=Mar=2022 TCELE01 2023 | Invoice Message |
| In | voice To Customer 00000132 Email Invoice | |
| 1 Steps | 14302 PENNSYLVANIA AVE | Remit Message |
| 2 Add Invoice | | |
| 3 Del Invoice | BOSTON MA 02110-0000 | |

Figure 4 The Special Invoice screen note for an Email Invoice

[ADM-AUC-MB-133]- B1

2.3 Receive a Copy of Emailed Forms

When emailing invoices as part of the special billing process, there is a field available on the prompt to specify an email address as a "CC". From the menu, select:

| [AUC] 10500-Special Invoice Process [theresa] | | | | - | - @ X |
|---|---------------|-------------|-------------|---------|-------|
| | | | | | |
| | | | | | |
| Special Invoic | e Process | | | | |
| Description | Date | Start | End | Success | |
| Restart Special Invoice Processing | 01-Feb-2022 | 13:47:35.65 | 13:47:35.65 | 5 🗹 | |
| Build Program Invoices | 01-Feb-2022 | 13:49:38.33 | 13:49:41.20 | | |
| Create Program Invoices | 01-Feb-2022 | 13:49:58,97 | 13:50:03.99 | 3 🗹 | |
| Add / Edit Special Invoices | | _ | _ | | |
| Special Invoice Register | 01-Feb-2022 | 13:50:10.42 | 13:50:16.30 | | |
| Print Invoices | 01-Eeb-2022 | 13:50:24.69 | 13:50:32.66 | 6 🗹 | |
| Email Invoices Email Inv | oices 022 | 14:33:23.09 | 14:34:42.08 | 3 🗹 | |
| Post Invoices | | | | | |
| | | | | | |
| | MBSPCINV-Sing | le User | | | UP |

Misc Billing Billing Special Invoice Process [Email Invoices]

Enter the addresses to whom a copy should be sent; separate addresses with a comma (no space); a copy of each invoice emailed to a customer will be sent to the email addresses specified. These addresses will be retained and will auto-populate the field the next time the process is run. To clear the addresses, click on the [Clear All] button on the prompt.

| ADMINS Unified Community | Release Notes – Version 22.1 |
|---|----------------------------------|
| Miscellaneous Billing | March 2022 |
| | |
| Task 10532-Email Invoires X | 1 |
| Email Invoices | |
| Optional: Enter Program Type | |
| Optional: Enter Invoice# Edit 0 values: | |
| Optional: Send Copies of Email Invoices to Email Address support@admins.com,theresa@a | dmins.com,compbellt189@gmail.com |
| | |
| | |
| Lookup OK Cancel Clear All | |

Figure 5 Generate a "CC:" to multiple email addresses when Emailing Original Invoices

[ADM-AUC-MB-133]-1b

2.4 Build Program Invoices – Message if Add Invoice is Cancelled [Fix]

| | | | | Add / Ed | it Spec | ial Invoices Bill Form | | | | |
|-----------------|------------------|-----------------|--------------------|----------|---------|------------------------|-----------|---------------------|-----------------------|---|
| Goto | Invoice# | Bill Date | Due Date | Program | Year | Invoice Message | | | | |
| Actions | <u>p00000-00</u> | | | | 0000 | | | | | |
| | Invoice To Cu | stomer 0000000 | ō | 1 | | | | | | |
| 1 Steps | | 🔳 Task 10510: A | dd Special Invoice | | | | | × | | |
| 2 Add Invoid | ;e | Ad | ld Special Invoi | ce | | | | | | |
| 0. Ded Investor | | Optional: Ente | r Customer Nu | mber | | | | E | | |
| 3 Del Invoice | | Required: Ent | er Program Typ | e | | | | | | |
| | ¹ | | | | | | | | | |
| | | | | Lookup | 0 | K Cancel ear All | [AUC] 105 | 20-Add / Edit Speci | al Invoices | × |
| | | | | | | | 0 | P66-Cancel selecte | ed. Record not added. | |
| | | | | | | | | | ОК | |

Prior to the software update, the system would display a message that was not relevant if cancelling the additional special invoice. This was corrected.

[ADM-AUC-MB-138]

2.4.1 Checks for the Bill Year When Building Program Invoices

If adding a program in the build program step and the Bill year in MODCTR 4009 does not exist in the service type table or no charges on the service type table are checked for inclusion on invoices, this error message will display:

This could occur if a change is made to the bill year in module control 4009 prior to copying the tables for the coming year. Check the bill year; if it is correct, check that at least one Service Type is marked for inclusion in Special Invoices on the Service Type Table.

| [AUC] 10 | 520-Add / Edit Special Invoices | \times |
|----------|---|----------|
| | New Invoice not created Check 2025 Year exists for Program table and that at least 1 Service Type marked to be included in Special Invoices on the Service Type Table | |
| | ОК | |

[ADM-AUC-MB-138]



2.5 Create Invoices

ADMINS fixed an issue with the Create Program invoices step edit list report.

[ADM-AUC-MB-133

2.5.1 New "No Selection" Report Based on Last Invoice Date

To prevent duplicate invoices being created for a customer program for the same bill dates, **ADMINS** added a new report **#10562 "Customers Not Selected Due to Last Date Invoiced".** This report compares the invoice date stamped on the customer program (see section 1.1 above) to the Program Bill Date; if the *Last Date Invoiced is after the Program Bill Date*, the customer is not selected. If it is valid to create multiple bills for a customer for the same program and date, add the program to the customer record for each.

| 10562-MBPRGINVNO: | SEL.REP Printed 08-Mar-2022 at 09:4 City of ADMINS ustomers not selected due to 14 | ast dat | Page 1 |
|-------------------|--|---------|----------------------------------|
| Program Bill | Date: 08-Mar-2022 | PRG== | PRG Last |
| SCHTUITEMA 1 | 00000006 FDANKLIN DIBLIC SCHOOLS | 2 | 30-Jun-20 |
| SCHTUITKMA 1 | 00000129 BRANFORD WIRE & MFG CO | 1 | 01-Mar-20 03-Jun-2022 |
| SCHTUITKMA 1 | 00000130 EAST COAST MARKETING | 1 | 01-Jan-20 03-Jun-2022 |
| SCHTUITKMA 1 | 00000132 HEALY, GEORGE W IV | 1 | 01-Jan-20 |
| SCHTUITKMA 1 | 00000132 HEALY, GEORGE W IV | 2 | 01-Jan-2003-Jun-2022 |
| SCHTUITKMA 1 | 00000133 ALPENLITE INC | 1 | 01-Jan-20 03-Jun-2022 |
| SCHTUITKMA 2 | 00000006 FRANKLIN PUBLIC SCHOOLS | 2 | 30-Jun-20 |
| SCHTUITKMA 2 | 00000129 BRANFORD WIRE & MFG CO | 1 | _{01-Mar-20} 03-Jun-2022 |
| SCHTUITKMA 2 | 00000130 EAST COAST MARKETING | 1 | 01-Jan-20 03-Jun-2022 |
| SCHTUITKMA 2 | 00000132 HEALY, GEORGE W IV | 1 | 01-Jan-20 0.2 Tup 2022 |
| SCHTUITKMA 2 | 00000132 HEALY, GEORGE W IV | 2 | 01-Jan-20 03-001-2022 |
| SCHTUITKMA 2 | 00000133 ALPENLITE INC | 1 | 01-Jan-2022 03-Jun-2022 |
| SCHTUITKMA 3 | 00000006 FRANKLIN PUBLIC SCHOOLS | 2 | 30-Jun-2021 03-Jun-2022 |
| SCHTUITKMA 3 | 00000129 BRANFORD WIRE & MFG CO | 1 | 01-Mar-2022 03-Jun-2022 |
| SCHTUITKMA 3 | 00000130 EAST COAST MARKETING | 1 | 01-Jan-2022 03-Jun-2022 |
| SCHIUIIKMA 3 | 00000132 HEALY, GEORGE W IV | 1 | 01 Jan 2022 03 Jun 2022 |
| SCHTUITKMA 3 | 00000132 REALI, GEORGE W IV | 2 | 01-Jan-2022 03-Jun-2022 |
| SCHTUITEMA A | 00000006 FRANKLIN RUBLIC SCHOOLS | 2 | 30_Jun_2021_03_Jun_2022 |
| SCHTUITKMA 4 | 00000129 BRANFORD WIRE & MEG CO | 1 | 01-Mar-2022 03-Jun-2022 |
| SCHTUITKMA 4 | 00000130 EAST COAST MARKETING | 1 | 01-Jan-2022 03-Jun-2022 |
| SCHTUITKMA 4 | 00000132 HEALY, GEORGE W IV | 1 | 01-Jan-2022 03-Jun-2022 |
| SCHTUITKMA 4 | 00000132 HEALY, GEORGE W IV | 2 | 01-Jan-2022 03-Jun-2022 |
| SCHTUITKMA 4 | 00000133 ALPENLITE INC | 1 | 01-Jan-2022 03-Jun-2022 |

3 BILLING – Process Unbilled Charges Steps Menu [Enhancement]

During the Special Invoice Process there is an opportunity to enter different Bill and Due Misc Billing Dates for charges on an Invoice. Maintenance > Billing Subscription Billing Process > This allows for the entire invoice to be booked to Accounts Special Invoice Process Collections > Processing Receivable in the General Ledger but only print the current billed **Process Unbilled Charges** charges on the initial invoice; additional charges will be included

on future printed invoices.

For example: an invoice is to be billed and paid quarterly with all four quarter amounts booked to Account Receivable when the first invoice is created. This process allows printing quarter one on the initial invoice to send to the customer, with



subsequent invoices produced each quarter. If a program is setup as **"Print Unbilled Charges O No"** any charge setup on an invoice where **the Bill Date for the charge is after the bill date of the original invoice** will not be printed on the original invoice. The process is not limited to quarterly payments; any interval may be used.

This process provides the ability to print successive invoices including additional charges as the billing dates are changed. Use the **"Process Unbilled Charges"** steps menu to bill charges that are already booked but have not appeared on an original bill. <u>Please see MB-330</u> Process Unbilled Charges in the Help Reference Library where each step of the menu is described.

4 COLLECTIONS

Each of the different lines will show the Charge Bill Date and Due Date that was setup on the Special Invoice



Figure 6 Detail Payment screen

4.1 Bill Reprint/Email

Bill reprints and emailed bills use the **payment date** to know what to print on the invoice. For programs that have the **"Print Unbilled Charges"** set to **O** No – if the payment date is prior to the first bill **due date** (for example, 14-Mar-2022 in example) then the reprint will use the first bill date; only the first quarter charges will be shown on the reprint.

| | INVOICE | 2 | | | |
|---------------------|---|----------------|---------|---------------|---------------|
| 2021 - 2022 Scho | ol Year - Keough Memorial Academy Tuition | For Student: E | Iroy Gr | ade: 2 | |
| Description of Ser | rvices Rendered | | Qty | Rate | Amount Billed |
| 1st Quarter Tuition | Billed: 04-Mar-2022 Due: 14-Mar-2022 | | 25 | 241.66 | \$6,041.50 |
| | | 1 | - | Total Billed: | \$6,041.50 |
| | Reprint with a March 7, 2022 payment date | | | Net Due: | \$6,041.50 |

Figure 7 Reprint with a payment date prior to 2nd Quarter bill date will show only 1st Quarter Charges

This is only for the programs with "Print Unbilled Charges" set to • No. All others always print all charges. If the *payment date* is 01-Sep-2022 – the reprint will include the March, June, and September charges on the invoice.



| INVOIC | <u>E</u> | | |
|---|------------------------|---------------------------|----------------------------|
| 2021 - 2022 School Year - Keough Memorial Academy Tuition | For Student: Elroy Gra | ide: 2 | |
| Description of Services Rendered | Qty | Rate | Amount Billed |
| 1st Quarter Tuition Billed: 04-Mar-2022 Due: 14-Mar-2022 | 25 | 241.66 | \$6,041.50 |
| 2nd Quarter Tuition Billed: 03-Jun-2022 Due: 13-Jun-2022 | 25 | 241.66 | \$6,041.50 |
| 3rd Quarter Tuition Billed: 01-Sep-2022 Due: 11-Sep-2022 | 25 | 241.66 | \$6,041.50 |
| Reprint with a September 1, 2022 payment date | · · · | Total Billed: Net Due: | \$18,124.50 \$18,124.50 |

Figure 8 Figure 9 Reprint with a payment date on or after 3rd Quarter bill date shows Quarter 1, 2, & 3 Charges

[ADM-AUC-MB-133]-C

5 REPORTS

MB Reports Report Library [2 Collection Reports]

| Report Name | View | Report |
|---|---------|--------|
| 10630-Bill Type - As of a Date | Sample | Run |
| .0635-Credit Redistribution Report | Sample | Run |
| 0625-Aged Recievables (Curbside) | Sample | Run |
| | Sample | |
| 10654-Pending Receipts | Sample | Run |
| 10655-Pending Odjustments | Sample | Run |
| 10000 Fending Hajasakenes | Bample | |
| 0656-Revenue Summary - By Type, Date, Category | Sample | Run |
| 0657-Posted Receipts - by Date, GL# | Sample | Run |
| 0658-Posted Adjustments - by Date, Txn Code, Category | Sample | Run |
| | Sample | |
| 0660-Posted Transactions - Summary | Sample | Run |
| .0662-Posted Transactions - Refund History | Sample | Run |
| .0663-Posted Transactions - Payments by Batch | Sample | Run |
| .0664-Posted Transactions - By Deposit Date | Sample | Run |
| 0665-Statistics - How our Bills are Paid | Sample | Run |
| 0667-Subscriber Analysis | Sample | Run |
| | Sample | |
| 0659-Lockbox Batch Summary Report | Sample | Run |
| | Sample | |
| 10645-Special Invoices Outstanding Reg | ister 📘 | Run |
| | Summer | Run |

5.1 Report #10654 & 10655 Pending Transaction Reports [Enhancement]

| Task 10654: Pending Receipts | × |
|---|-------------|
| Pending Receipts | |
| Optional: Enter Username | |
| Optional: Enter Bill Year | |
| Include Bill Type O All O Curbside O Toters @ Special Invoice | 85 |
| Optional: Enter Program Department Group | |
| Run as O Preview O Print O PDF If Printing use Duplex O Yes O No | n as" Excel |
| Lookup OK Cancel Clear All | |



| File Home Insert Page Layout Formulas Data Review View C Tell me Theresa Campbell Q Sha P63 - | | |
|--|----------|------|
| 63 I X F A B C D E F G H I K L Type Year Bill-Number Run Service-Type Batch Trx Num Cash Check Other Paid 95 2022 00128-00 PREKTUTI22 10222021 230 330 000 300 00 300 00 95 2022 00128-00 PREKTUTI22 10222021 290 300 00 < | | |
| A B C D E F G H I K L Type Year BillNumber Run Service-Type Batch Trx Num Cash Check Other Paid 9 5 2022 000126-00 PREKTUIT22 10222021 230 330.00 340.00 <t< th=""><th></th><th></th></t<> | | |
| Type Year Bill.Number Run Service-Type Batch Trx Num Cash Check Other Paid 95 2022 00078-00 PREKTUIT22 10222021 230 300.00 300. | | |
| 95 2022 000126-00 PREKTUIT22 10222021 303 340.00 340.00 95 2022 00128-00 PREKTUIT22 10222021 289 300.00 300.00 95 2022 00128-00 PREKTUIT22 10222021 289 300.00 300.00 Total for type Misc Billing GRTLY INV 76 321 500.00 500.00 Total for type Misc Billing GRTLY INV 76 321 500.00 500.00 Total for type Misc Billing GRTLY INV 76 321 500.00 500.00 Total for type Misc Billing GRTLY INV 76 321 500.00 500.00 Total for type Misc Billing GRTLY INV 76 321 500.00 500.00 Total for Batch 28 GRTLY INV 76 321 500.00 500.00 Total for Batch 38 GRTLY INV 78 Tetaler dand Submitted Pending Receipts Total for Batch 38 1.456.00 6.970.00 8.435.00 | | |
| 99 2022 000124-00 PREKUTI22 10222021 290 300.00 300.00 Total for Type Misc Billing 965.00 6,470.00 7,435.00 95 2022 00016-00 965.00 6,470.00 7,435.00 95 2022 00016-00 0 000.00 500.00 500.00 Total for Type Misc Billing 0RTLY INV 26 321 600.00 500.00 Total for Type Misc Billing 0RTLY INV 78 Report now includes both 5 2022 00021-00 0RTLY INV 38 Pending Receipts Total for Type Misc Billing 0RTLY INV 38 1,456.00 6,970.00 8,435.00 | | |
| 95 2022 000.289 00 200.00 <td></td> <td></td> | | |
| Total for Batch 10222021 QRTLY INV 26 321 500.00 7,435.00 95 2022 00001-60 QRTLY INV 26 321 500.00 500.00 Total for Type Misc Billing QRTLY INV 26 321 500.00 500.00 Total for Type Misc Billing QRTLY INV 38 Report now includes both Entered and Submitted Pending Receipts Total for User ANTHEA 1,454.00 6,970.00 8,435.00 | | |
| Total for Batch 1022021 GRTLY INV 26 321 965.00 6,470.00 7,435.00 55 2022 000016:00 500.00 500.00 500.00 Total for Type Misc Billing GRTLY INV 26 321 965.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 S00.00 500.00 500.00 500.00 S00.00 S00.00 500.00 500.00 S00.00 S00.00 S00.00 500.00 S00.00 S00.00 S00.00 500.00 S00.00 S00.00 S00.00 500.00 Report now includes both Entered and Submitted Pending Receipts Total for User MITHEA 1,456.00 6,970.00 8,435.00 | | |
| 95 2022 000016-00 QRTLY INV 26 321 500.00 500.00 Total for Type Misc Billing GRTLY INV 26 321 500.00 500.00 Total for Batch 26 GRTLY INV 78 Report now includes both Entered and Submitted Pending Receipts Total for Batch 38 Total for Liber ANTHEA 1,466.00 6,970.00 8,435.00 | | |
| Total for Type Misc Billing article for type Misc Billing Total for Batch 26 Report now includes both 5022 000021-00 GRTILY INV Total for Batch 38 Pending Receipts Total for Liber ANTHEA 1,456.00 | | |
| Total for Batch 26 ORTLY INV 38 Report now includes both Entered and Submitted Pending Receipts Total for Batch 38 146500 6.970.00 8.435.00 | | |
| Total for Batch 26 Report now includes both 95 2022 000021:00 QRTLY INV 58 Total for Type Misc Billing QRTLY INV 58 Entered and Submitted Total for Batch 38 1496:00 6,970:00 8,435:00 | | |
| B6 2022 000021-00 QRTLY INV 58 Total for Type Misc Billing Pending Receipts Total for Batch 38 Total for Liber ANTHEA | | |
| Total for User ANTHEA CRELY INV 38 Entered and Submitted Pending Receipts Total for User ANTHEA 1,466.00 6,970.00 8,435.00 | | |
| Total for Batch 38 Total for Batch 38 Total for Batch 38 Total for User ANTHEA 1,495.00 6,970.00 8,435.00 | | |
| Total for Batch 38 Total for User AWTHEA 1,456.00 6,970.00 8,435.00 | | |
| Total for User ANTHEA 1,456.00 6,970.00 8,435.00 | | |
| Total for Liser ANTHEA 1,455.00 6,970.00 8,435.00 | | |
| | | |
| | <u> </u> | |
| Total for Entered Receipts 1,465.00 6,970 | 0.00 | 8,43 |
| | 1.11 | |
| 95 2022 000008-00 FREDETTEPMT 35 585 50.00 50.00 | | |
| Total for Type Misc Billing 50.00 50.00 | | |
| | | |
| Total for Batch 35 50.00 50.00 | | |
| | | |
| 10(a) 10(2) 40(1) (2) (3) (3) (3) (3) (3) (3) (3) (3) (3) (3 | | |
| Total for Submitted Receipts 5 | 0.00 | 5 |
| Grant Total 1,465.00 7,020.00 8,485.00 | TT | |
| | | |
| | | |
| | | |
| Selection Legend: | | |
| | _ | |
| Select Username: ANTHEA | _ | |
| Bill Year. 2022 | | |
| Bill Turne: 95 | | |
| Bill Type: 95 | - | |
| Bill Type: 95 Mbrecpen | | |

Prior to the software update, the reports only showed payments and adjustments that had been *entered* but not yet *submitted*. These reports now combine both *Entered* and *Submitted* Receipts (or Adjustments) and totals by *Entered* or *Submitted* and now has *Excel*® output.

The report provides totals by **"Entered"** and **"Submitted"** receipts.

ADMINS also added the option to run as **Excel**[®] for both reports.

Figure 10 Pending Payments report #10654 shows both Entered and Submitted receipts

| 10655-MBADJPEN.REP Printed 25-Feb | Pending Adjustmen | ts | | | Page 2 |
|---|--|---------|----------|--------|------------|
| Type Year Bill Number Run Service Type Batch | Trx Num Trx Code | Charge | Payment | Refund | Adjustment |
| Total for Batch 37 | | -200.00 | 500.00 | | |
| 95 2022 000074-00 1 PREKTUIT22 39 | 390 Adjustment | | -1040.00 | | |
| Total for Type Nisc Billing | | | -1040.00 | | |
| Total for Batch 39 | | | -1040.00 | | |
| Total for User ANTHEA | | -200.00 | -540.00 | | |
| | | | | | |
| Total for ENTERED Adjustments | L | -200.00 | -540.00 | | |
| 95 2022 000022-00 1 QRTLY INV 44 95 2022 000025-00 4 QTRLY INV4 44 | 472 MISC BILL ADJ 474 SPECIAL INVOI | -599.97 | -3500.01 | | |
| Total for Type Misc Billing | | -599.97 | -3500.01 | | |
| Total for Batch 44 | | -599.97 | -3500.01 | | |
| Total for User THERESA | | -599.97 | -3500.01 | | |
| | | | | | |
| Total for SUBMITTED Adjustments | L | -599.97 | -3500.01 | | |
| | | | | | |
| ··· Grand Total ··· | | -799.97 | -4040.01 | | |
| | | | | | |
| Selection Legend: | | | | | |

Figure 11 Pending Adjustments report #10655 with both Entered and Submitted adjustments

[ADM-AUC-MB-129]

5.2 Report #10645 Special Invoices Outstanding Register [Enhancement]

ADMINS added three columns showing work in progress (WIP) to the report at a customer's request. To run this report, select:



Misc Billing Reports Report Library [2 Collection Reports] #10645 Special Invoices Outstanding Register

| Special Invoice Outstanding Register |
|--|
| |
| Required: Enter Bill Year Range From Year: 2022 To Year: 2022 |
| Optional: Enter Program Department Group |
| Optional: Enter up to 9 Program Types Edit 1 values: SCHTUITKMA, |
| Exclude Fully Paid Bills: Yes O No |
| Run as Preview Print PDF Excel If Printing use Duplex Yes No |

| Field (Required are in Bold) | How Used |
|--------------------------------------|---|
| Enter Bill Year Range: | The register can span one or multiple bill years. The "From Year" value must be earlier or equal to the "To Year" value. |
| Enter Program Department Group | Restrict the report to the invoices for the specified Program Department Group. Enter the group directly if known or select it from a lookup. |
| Enter up to 9 Program Types | Click on the [Edit] button to choose up to nine program types from a lookup or enter them directly if known. |
| Exclude Fully Paid Bills | Choose ⊙ Yes to only show bills with outstanding balances; choose ⊙ No to include all special invoices, paid and unpaid. |
| Run as: | The report is available to run as Preview to the Screen, Printed, PDF [®] , or Excel [®] . |
| If Printing use Duplex | The report will print on both sides of the page if O Yes is selected. Each site manages the default setting. |

| -MBSPCINVBIL.REP Printed 24-Feb-2022 at 1 | 16:53:00 Special | City of ADMI Invoices Outsta | INS Inding Register | | | | | Page 1 | |
|--|--|--|--|--|--|---|-------------------------------------|--|--|
| Customer Owner Name | Charges | Daimante | Adjustments | Pafunda | Balance | wir Payme | | ajustment | WIP-Dalar |
| Year: 2022 | | , | | | | | | | |
| am: SCHTUITKMA KMA TUITIONS | | | | | | | | | |
| 4-00 0000006 FRANKLIN FUELIC SCHOOLS 6-00 0000005 FRANKINGHW FUELIC SCHOOLS 1-00 000002 MILTEOR FUELIC SCHOOLS 2-00 000002 MILTEOR FUELIC SCHOOLS 4-00 0000007 MILTEOR FUELIC SCHOOLS 4-00 0000004 MILTEOR FUELIC SCHOOLS 6-00 000004 MINGTON FU | 12,282,24 43,500.01 43,500.01 43,500.01 43,500.01 43,500.01 43,500.01 43,500.01 43,500.01 43,500.01 | 12,282.24 650.00 4,000.00 3,500.01 43,500.01 110.00 .00 .00 | .00 .00 .00 .00 .00 .00 .00 .00 | .00 .00 .00 .00 .00 .00 .00 .00 | .00 42,850.01 39,500.04 40,000.00 43,390.01 43,500.01 43,500.01 43,500.01 | (12,282. 500. (3,500. (43,500. | 24) 00 00 01) 01) 00 | .00 .00 .00 .00 .00 | 12,282.2 42,350.0 39,000.0 43,500.0 43,500.0 43,300.0 |
| Adjustments that affe | ct payments ar | e in the W | /IP Paymen | ts colum | n. | ,782. | 25 00 | (599.97) | (12,882. 43,500. |
| WIP-Adjust Negative amounts within pare | ments are adju | stments t that a cha | o <i>charges</i> . rge or payr | nent wa | s reduced. | .00 | .00 .00 (599.97) | 28,999.20 28,999.20 856,619.37 856,619.37 | 43,500.0 |
| Year: 2022 | 930,844.59 | 76,125.26 | | | 854,719.33 | (2,500.01) | (599.97) | 856,619.37 | |
| t Total: | 930,844.59 | 76,125.26 | | | 854,719.33 | (2,500.01) | (599.97) | 856,619.37 | |
| ection Legend: Select Bill Year: 2022 2022 Programs: SCHTUIRP Exclude Fully Paid Bills: Y | 2 2 1A | | | | | | | | |

Figure 12 Special Invoice Register with columns for WIP Payments, WIP Adjustments, and WIP Balance

[ADM-AUC-MB-114]



5.3 Weekly Reminders of Invoices [Enhancement]

Each week a report of Invoices due is sent to the members of the MBWKLYRPT distribution list. The email looks like this, and has an attached **PDF**[®] report:



Figure 13 Sample email sent to the members of the MBWKLYRPT distribution list

Review **SY–150 Email Distribution Lists** in the Help Reference Library for information on adding email addresses to the distribution list.

| 10692-MBSPCINVDUE_EOW.REP Printed 20-Feb-2022 at 02:08:20 | by AUCBATCH | | | | | | Page 1 |
|---|----------------------------|---|----------------------|----------|-------------|---------|----------------------|
| | Invoices due | City of ADMIN within 7 day | IS /s or Past Due | | | | |
| | | | | | | | |
| Bill# Customar Owner Name | Bill Date | Due Date | Charges | Daymonte | Adjustments | Pofunda | Balance WTD |
| biii# Customer owner Name | BIII Date | seeseeseeseeseeseeseeseeseeseeseeseesee | | raymencs | | Refunds | Barance wir |
| Due within the next 7 Days | | | | | | | |
| 000269-00 00000112 EDER ASSOCS CONSLING ENGRS PC | 02-Feb-2022 | 22-Feb-2022 | 18,250.00 | | | | 18,250.00 |
| Total Program: TANMCTRL | | | 18,250.00 | | | | 18,250.00 |
| Total Due within the next 7 Day | | | 18,250.00 | | | | 18,250.00 |
| | | | | | | | |
| Past Due within 30 days | | | | | | | |
| 000235-00 00000006 FRANKLIN PUBLIC SCHOOLS | 19-Jan-2022 | | 241.66 | | | | 241.66 |
| Total Program: SCHTUITKMA | | | 241.66 | | | | 241.66 |
| 000237-00 00000123 ORINDA NEWS | 02-Jan-2022 | 26-Jan-2022 | 18,250.00 | | | | 18,250.00 |
| Total Program: TANMCTRL | | | 18,250.00 | | | | 18,250.00 |
| 000236-00 00000115 RAPID TRADING INTL | 31-Dec-2021 | 23-Jan-2022 | 12,840.00 | | | | 12,840.00 |
| Total Program: TESTQTR | | | 12,840.00 | | | | 12,840.00 |
| | | | | | | | |
| Total Past Due within 30 days | | | 31,331.66 | | | | 31,331.66 |
| | | | | | | | |
| Past Due over 30 days | | | | | | | |
| 000210-00 00000036 RAPID TRADING INTL | 01-Nov-2021 | | 250.00 | | | | 250.00 |
| Total Program: FIREINSP | | | 250.00 | | | | 250.00 |
| 000008-00 00000009 HANNAH FREDETTE 000132-00 00000098 TONYA LAJOIE | 30-Jun-2021 01-Oct-2021 | 10-Jul-2021 | 417.44 474.66 | 217.44 | | | 200.00 *** 474.66 |

| 0 | ADMINS Unified Community |
|---|--------------------------|
| U | Miscellaneous Billing |

| | | City of ADMIN | S | | | |
|-----------|-----------------------------|-------------------------|-------------|-----------|-------------|----------|
| | | Invoices due within 7 d | ays or Past | Due | | |
| Bill# | Customer Owner Name | Bill Date Due Date | Charges | Payments | Adjustments | |
| 000115-00 | DODODOS TO THE DARENTS OF. | 14 | 1 530 00 | F10 00 | | Balance |
| 000113-00 | 00000085 TO THE PARENTS OF: | 14-001-2021 | 1,550.00 | 510.00 | | |
| 000119-00 | 00000083 TO THE PARENTS OF | 14-001-2021 | 1,040,00 | 630.00 | | |
| 000121-00 | 00000089 TO THE PARENTS OF | 14-041-2021 | 1 300 00 | 650.00 | | 1,020.00 |
| 000124-00 | 000000002 TO THE PARENTS OF | 14-3021 | 1 300 00 | 020.00 | | |
| 000126-00 | 00000094 TO THE PARENTS OF: | 20-Jul-2021 | 1,700.00 | 170.00 | | 680.00 |
| 000128-00 | 00000051 TO THE PARENTS OF: | 20-Jul-2021 | 3,000.00 | 600.00 | | 520.00 |
| | | | | | | 650.00 |
| Total Pro | ogram: SCHTUITPRE | | 83,070.00 | 27,122.00 | | 1.300.00 |
| 000230-00 | 00000110 | 16-Dec-2021 | 3,285.00 | | | 1 530 00 |
| 000232-00 | 0000006 | 16-Dec-2021 | 2,530.00 | 250.00 | | 1,550.00 |
| | | | | | | 2,400.00 |
| Total Pro | ogram: TESTMTH | | 5,815.00 | 250.00 | | 505, C |
| 000231-00 | 0000006 | 16-Dec-2021 | 10,520.00 | | | 10 520 |
| 000233-00 | 0000003 | 16-Dec-2021 | 7,740.00 | | | 7,740 |
| Total Pro | ogram: TESTQTR | | 18,260.00 | | | 18,260 |
| 000137-00 | 00000101 | 14-Oct-2021 30-Nov-2021 | 124,241.00 | | | 124,241 |
| Total Pro | gram: TSOL02KSG | | 124,241.00 | | | 124,241 |
| 000134-00 | 0 00000099 385 SOLAR LLC | 15-Oct-2021 15-Nov-2021 | 3,000.00 | | | 3,000 |
| Total Pro | ogram: TSOL05HEL | | 3,000.00 | | | 3,000 |
| 000207-00 | 00000090)L | 25-Oct-2021 | 3,408.00 | 185.00 | | 3,223 |
| Total Pro | ogram: WSSPCINV | | 3,408.00 | 185.00 | | 3,223 |
| Total Pag | st Due over 30 days | | 747,443.08 | 43,765.20 | | 704,057 |
| | | | | | | |

Figure 14 Sample report – breaks out the invoices based on due date and shows *** WIP that indicates pending payments

The report now splits out the invoices by those due within the next 7 days, past due within 30 days, and past due over 30 days. There is a column that indicates if there are pending payments. The legend explains what the ******* (three asterisks) mean under the **WIP** column and that bills without a set Due Date are given 30 days from the bill date.

[ADM-AUC-MB-131]

6 TABLES

ADMINS added a feature to copy the service type table by program, a radio button on the bill form table to suppress or include the service addresses on invoices, and a <u>Print Unbilled Charges</u> radio button to the program table. See below for details.



6.1 Copy Service Type Tables by Program

Misc Billing ▶ Tables ▶ Service Type Table

| [//00] 10 | JU4-Service Type |
|----------------|---|
| | Service Type |
| Goto | Year Type Program |
| Actions | 2023 95 CABLECLUB CABLE CLUB YEARLY INVOICE |
| | 1 Service 2 Bill Rates 3 Accounting 4 Notes 5 Groups 0 Add/Chg Form |
| 6 Add New | I [AUC] 10004-Service Type [theresa] |
| 7 Delete | Service T Copy Year Services Required Daily Bal Bill? Bill Form |
| 8 Edit List | ADVISORF Required: Enter From Bill Year 2022 |
| | QUARTERL Required: To Bill Year 2023 |
| | Update Existing New Year Records Yes No |
| 9 Copy Yea | |
| | |
| U Copy Program | Lookup OK Cancel Clear All |
| | |
| | |

6.1.1 [9 Copy Year] Button

Prior to the software update, the **[Copy Table]** button copied the entire year to another year (including all programs for the service type). **ADMINS** changed the label of the button to **[9 Copy Year]** and added a **O Yes/No** radio button to update existing new year records.

6.1.2 [0 Copy Program] Button

| [AUC] 10004-Service Type [theresa] | | | × |
|------------------------------------|------------|------------------------------|---|
| Copy Program | | | |
| Required: Enter From Bill Year | 2022 | | |
| Required: Enter FROM Program Type | TESTMTH | Testing Monthly Bills | |
| Required: To Bill Year | 2023 | | |
| Required: Enter TO Program Type | TCELE01 | CELEBRATION FUND - EL HARVEY | |
| Update Existing TO Service Types | • Yes 🔿 No | | |
| | | | |
| | | | |
| | okup OK | Cancel Clear All | |
| 20 | | Calleer Clear All | |

Selecting **O** Yes for "Update Existing TO Service Types" means if that program and service types already exist then replace the "To" service types with the data from the "From" service types. If **O** No is selected, and the program and service types already exist, no replacement will be made. The new **[O Copy Program]** button will copy from one program to another program.

The **"From"** and **"To"** Bill Year can be different or can be the same.

The **"From"** and **"To"** program type **must be different.** If the same program type is specified, the system will present an error message.





corner and on the lower

third of the invoice.

6.2 Suppress/Include Service Addresses on Invoices

The Service Address is entered on the Customer Maintenance screen. Customers are assigned programs on the [PRG] tab. A bill form must be set up for programs; the form used is specified on the Service Type table.

Misc Billing > Tables > Bill Form

6.2.1 Bill Form Setup



To include the service address, select the Yes radio button; to suppress the service address from printing, select the No radio button. Each Form code can be set individually.



The Service Address appears in the top right

| 0 | ADMINS Unified Community | Release Notes – Version | | | |
|---------------|--|-------------------------|-------------|---|--|
| | Miscellaneous Billing | | | March 2022 | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| 💻 [AUC] 1 | 10000-Customer Maintenance | 2.00 | [AUC] 10 | 004-Service Type | |
| | Customer Maintenance | _ | | Service Type | |
| Goto | Cust No. Records | | Goto | Year Type Program | |
| Actions | Name 1 KEOUGH MEMORIAL HOHDENY | | Actions | THE SOFTLETION AND TUTIONS | |
| | Primary raime z | | | 1 Service 2 Bill Rates 3 Accounting 4 Notes 5 Groups 0 Add/Chg Form | |
| X Add Cust | Secondary Locatione Steeld Stored Locatione | 6. | Add New | IN THE SECOND AND A SECOND AND | |
| Y Delete Cust | City St Zip cocco-colo Une 2 | | 7 Delete | Short Include in Include in Allow Multi Enrol Include in Recurring USE | |
| | Current Balance: 43,390.01 City BELLINGHAM SI MA Zip (22019-0000 | | / Denis | Service Type Description Desc Day# Refunds Spec trv Services Required Daily Bal Ba? Dim FOTT | |
| Z Add Invoice | | 8 | 8 Edit List | PROUNT DUE Personnt due F12021 | |
| | 1 Customer 2 PRG Invoices 3 Attachment (2) 4 Bit History 5 Tox History 6 Notes 7 Custom Fields 8 Field Loos (19) | | | CFEDIT1 Dredit For 1st Quarter Pagent | |
| L Search | Mailing Address 🔲 Same as Service Address | | | SEDITE Dredit for 3rd Querter Payent | |
| | Name 1 HILLIS FURIC SOURCES Phone 1 (500) 376-7016 Ext DOOD Typ B Business Name 2 Phone 2 (500) 376-7016 Ext DOOD Typ B Business Phone 2 (500) 200-0000 Ft Directory 1000 Typ B Business | | | FEE Returned Oneck/InsuFFicient Funds SCHKMA | |
| 9 Reports | Line1 245 FLAIN STREET Phone 3 (000) 000-0000 Ext (0000 Typ | 91 | Copy Year | CRUT 11W 125 Quarter futtion 2 SCHKMA | |
| | Line2 E-mail 8d | 0.00 | nov Dronram | GRTLY 1M/3 Brd Quarter Tuition D 3 D SCHKMA | |
| | Line4 E-mail Addr | 100 | | ORLY 1W4 4th Quarter Tuition | |
| | | | | SCHIMA | |
| | County Access of the law processor | | | SCHKMA | |
| - | | | | | |

Figure 15 Customer Maintenance & Service Type Tables

The Service address is entered on the Customer Maintenance form; the Bill Form is specified on the Service Type table.

[ADM-AUC-MB-138]

6.3 Print Unbilled Charges Radio Button on the Program Type Table

| | 002-Prog | gram Type | | | | | | | |
|-------------|---|---|--|---|--|---|--|-------|--|
| | | | Program T | уре | | | | | |
| Goto | | | | | | | | | |
| | | | | | Print Unbilled | l Charges | 1 | | |
| Actions | | | | | Yes (| No | _ | | |
| | Туре | Program | Description | Bills in Yr Dept Group | <u> </u> | | • | | |
| 1 Add New | 00 | | | | 🔍 Yes 🛛 🤇 | | | | |
| | 20 | CHBLEULUB | CHBLE CLUB YEARLY INVUICE | UISTRICT UNCLOCATETED | Yes (| ONo I | | | |
| 2 Delete | 20 | FIREINOF | ENDLOYEE OVERDOVMENTS | DISCHOOL | Non (| | | | |
| | 95 | SCHRENTO | SCHOOL BUTLIDING PENTOLS | DISTRICT | e tes (| | | | |
| 3 Edit List | 95 | SCHTUTTEM2 | checking conu preorae | UNCLOSSTETED | 🔘 Yes 🛛 🤇 | ONo ∎ | | | |
| | 95 | SCHTUITKMA | KMA TUITIONS | KMA | Ves (| No | | | |
| | 95 | SCHTUITPRE | BECP PRESCHOOL TUITION | PRESCHOOL | | | | | |
| | 95 | TANMCTRL | ANIMAL CONTROL - IMA - FRANKLIN | UNCLASSIFIED | OYes (| • No | | | |
| | 95 | TCELE01 | CELEBRATION FUND - EL HARVEY | | | - M | | | |
| | 96 | TECTMTH | Testing Monthlu Bills | elect no to allow b | ooking of all c | cnarges on a | in invoice to A/ | R I | |
| | 55 | Leannin | reserve noneing birrs | | | | | · | |
| | 95 | TESTQTR | testing qtr billing at | the time the invo | ice was creat | ed and then | selectively pri | nting | |
| | 96 95 | TESTQTR TPILOTANP1 | testing dr billing at PILOT-ANP th | t the time the invo te charges on the | ice was creat invoice when | ed and then the bill date | selectively pri approaches | nting | |
| | 95 95 95 | TESTQTR TPILOTANP1 TPILOTFPL1 | PILOT-ANP the pilot of the pilo | the time the invo the charges on the | ice was create invoice when | ed and then the bill date | selectively pri approaches | nting | |
| | 95 95 95 | TESTQTR TPILOTANP1 TPILOTFPL1 TSOLO1BRGO | essing rotation billing all PILOT-NP th PILOT-FPL SOLAR AGRMT-BORREGO S | the time the invo te charges on the elect Yes to print : | ice was creat invoice when all charges on | ed and then the bill date Invoice at th | selectively pri approaches he time invoice | nting | |
| | 95 95 95 95 95 | TESTQTR TPILOTANP1 TPILOTFPL1 TSOL01BRG0 TSOL02KSG | ALL AND A AN | the time the invo te charges on the elect Yes to print a created | ice was creat invoice when all charges on | ed and then the bill date Invoice at th | selectively pri approaches he time invoice | nting | |
| | 95 95 95 95 95 95 | TESTQTR TPILOTANP1 TPILOTFPL1 TSOLO1BRGO TSOLO2KSG TSOLO3KSG | Instant attract Vesting etro billing t PILOT-RNP tt SOLRA RARMT-BORREDO S SOLRA RARMT-REARSAGE LEASE (119 SO MA) SOLRA RARMT-REARSAGE PILOT (119 SO MA) | the time the invo te charges on the elect Yes to print a created | ice was creat invoice when all charges on | ed and then the bill date Invoice at th | selectively pri approaches he time invoice | nting | |
| | 95 95 95 95 95 95 95 | TESTQTR TPILOTANP1 TPILOTFPL1 TSOLO1BRGO TSOLO2KSG TSOLO3KSG TSOLO4KSG | INCLUSING THIS IS AND THE STATES THE STATES AND THE | the time the invo the charges on the elect Yes to print a created | ice was creat invoice when all charges on | ed and then the bill date Invoice at th Active | selectively pri approaches he time invoice | nting | |
| | 3 95 95 95 95 95 95 95 95 95 | TESTQTR TPILOTANP1 TPILOTPPL1 TSOLO1BRGO TSOLO2KSG TSOLO3KSG TSOLO4KSG TSOLO4KSG | Instruction attraction PILOT-PHP bt PILOT-PHP bt SOLRA RORM-RORREGO S SOLRA RORM-RORREGO S SOLRA RORM-REARRAGE FILOT (119 SO MA IS SOLRA RORM-REARRAGE FILOT (119 SO MA IS SOLRA RORM-REARRAGE FILOT (119 SO MA IS SOLRA RORM-REARRAGE FILOT (119 SO MA IS SOLRA RORM-REARRAGE FILOT (119 SO MA IS SOLRA RORM-REARRAGE FILOT (119 SO MA IS SOLRA-RORM-REARRAGE FILOT (119 SO MA IS SOLRA-RORM-REARRAGE FILOT (119 SO MA IS | the time the invo e charges on the elect Yes to print a created | ice was creat invoice when all charges on <u>• Yes</u> No • Yes No | ed and then the bill date Invoice at th Active Active | selectively pri approaches he time invoice | nting | |
| | 3 95 95 95 95 95 95 95 95 95 95 95 95 95 | TESTQTR TPILOTANP1 TPILOTPPL1 TSOLO18RGO TSOLO2KSG TSOLO3KSG TSOLO3KSG TSOLO4KSG TSOLO4KSG TSOLO5HEL WSSPCINV | Jesting for billing a PIOT-RP tt SOLRA REAMT-EXPRESS tt SOLRA REAMT-EXPRESS LENEE (119 SO HS SOLRA REAMT-EXPRESS SOLRA REAMT-EXPRESS FLOC (119 SO HS SOLRA REAMT-EXPRESS SOLRA REAMT-EXPRESS FLOC (119 SO HS SOLRA REAMT-EXPRESS SOLRA REAMT-EXPRESS FLOC (119 SO HS SOLRA REAMT-EXPRESS Mater / Source Trouble SOLRA REAMT - INCLOSE | the time the invo e charges on the elect Yes to print a created INCLASSIFIED INCLASSIFIED | ice was creat invoice when all charges on Yes No Yes No Yes No | ed and then the bill date Invoice at the Active Active Active | selectively pri approaches he time invoice | nting | |
| | 35 95 95 95 95 95 95 95 95 | TESTQTR TPILOTANP1 TPILOTFPL1 TSOL01BRGO TSOL02KSG TSOL03KSG TSOL04KSG TSOL04KSG TSOL05HEL WSSPCINV | A Contraction of the second of | the time the invo e charges on the elect Yes to print a created UNCLASSIFIED UNCLASSIFIED | ice was creat invoice when all charges on 9 Yes No 9 Yes No 9 Yes No | ed and then the bill date Invoice at the Active Active Active | selectively pri approaches he time invoice | nting | |
| | 2 95 95 95 95 95 95 95 95 | TESTQTR TPILOTANP1 TPILOTFPL1 TSOLO1BRGO TSOLO2KSG TSOLO3KSG TSOLO3KSG TSOLO4KSG TSOLO5HEL WSSPCINV | A setting through the setting the setting through the setting and the setting and the setting the sett | the time the invo e charges on the elect Yes to print a created INCLASSIFIED INCLASSIFIED | ince was create invoice when all charges on Yes No Yes No Yes No | ed and then the bill date Invoice at the Active Active | selectively pri approaches he time invoice | nting | |
| | 3 95 95 95 95 95 95 95 95 | TESTQIR TPILOTANP1 TPILOTPIL1 TSOLO2KSG TSOLO2KSG TSOLO3KSG TSOLO3KSG TSOLO3KSG | A set of the set of th | the time the invo le charges on the elect Yes to print a created MCLASSIFIED NCLASSIFIED | ice was create invoice when all charges on Yes No Yes No Yes No | ed and then the bill date Invoice at the Active Active Active | selectively pri approaches he time invoice | nting | |
| | 7 95 95 95 95 95 95 95 | TESTQIR TPILOTANP1 TPILOTANP1 TPILOTANP1 TSOLO1845G TSOLO3K5G TSOLO3K5G TSOLO3K5G TSOLO3K5L NSSPCINV | all testing en total international all testing end al | t the time the invo le charges on the elect Yes to print a created INCLASSIFIED INCLASSIFIED | ince was created invoice when all charges on PYes No Yes No Yes No | ed and then the bill date | selectively pri approaches he time invoice | nting | |
| | 2 % % % % % % % % | TESTQIR TPILOTANP1 TPILOTANP1 TPILOTANP1 TSOLOTASG TSOLOGKSG TSOLOGKSG TSOLOGKEL WSSPCINV | Lesting for billing and the second se | t the time the invo le charges on the elect Yes to print a created NCLASSIFIED | ice was creat invoice when all charges on 9 Yes ONO 9 Yes ONO 9 Yes ONO | ed and then the bill date a Invoice at th Active Active Active | selectively pri approaches he time invoice | nting | |

Misc Billing > Tables > Program Type

For each program type, set the radio button on the Print Unbilled Charges column.

The default will be ⊙ Yes; this will print all charges when the invoice is created, regardless of bill date and due date.

Select • No if the charges will be booked to Accounts Receivable when the invoice is created, but only selected charges will appear on the invoice depending on bill and due date.

Figure 16 Program Type screen includes radio buttons for Printing Unbilled Charges

[ADM-AUC-MB-133]-2A

7 QUERIES – Bill Locator Searches [Enhancement]

| Misc Billing | | ADMINS add | ed the ability to sort, filter, and search by customer name and mailing address to |
|------------------------|---|---------------------|--|
| Maintenance | > | the Bill Locat | or screen. |
| Billing | > | | |
| Collections | > | | |
| Processing | > | Note that how | vertext is available without searching or sorting on a particular field. Hovering over |
| Reports | > | | the field will show the mailing address, owner, and service address |
| Tables | , | | |
| Queries | 1 | Bill Locator | |
| Exports | > | Bill Payment he | |
| Module Maintenance | > | Detail Payment | 000125-00 Mail Addr-1 21 ARTHUR STREET |
| Interfaces/Imports | > | Transactions | 000126-00 Owner TO THE PARENTS OF: JONATHAN FERNANDEZ |
| Site Specific | > | Transaction Summary | 000128-00 Service Address 336 HARTFORD AVENUE |
| Help Reference Library | | Batch Query | |
| | | Customer Query | From the menu, select: |



Misc Billing ▶ Queries ▶ Bill Locator

There are five options for displaying a description in the flexible field. By default, the screen will be sorted by bill number, with the mailing address showing in the flexible field. Click on the desired button to activate the column for display and sorting, searching, and filtering.

| Bill Locator | The field contents vary depending on which button is selected. |
|--|---|
| 000001-00 22 M WHITE HVENUE, STE. 2 000002-00 73 MT WAYTE AVENUE, STE. 2 000003-00 355 EAST CENTRAL STREET, STE 3 000004-00 355 EAST CENTRAL STREET, STE 3 000005-00 9 NORTH MAIN STREET 000006-00 PD BDX 507 000006-00 PD BDX 507 | Bill Locator |
| Bill Locator 3 Service Adm 4 Parcel 5 Cust# 6 Cust Name 2 Bill# 7 Maining Adr 6 Cust Name 6 Cust Name 000124-00 338 HARTFORD AVENUE 6 Cust Name 000126-00 338 HARTFORD AVENUE 6 Cust Name 000128-00 338 HARTFORD AVENUE 000129-00 000129-00 338 HARTFORD AVENUE 000129-00 000130-00 338 HARTFORD AVENUE 000237-00 0000237-00 4486 W O ST #1 000001-00 60 000001-00 60 HARPIN STREET 000001-00 60 | 3 Service Adr 4 Parcel 5 Cust# 6 Cust Name 2 Bit# 7 Mailing Adr 900131-00 NORTHBRIDGE FUBLIC SCHOOLS 000252-00 NORTHBRIDGE PUBLIC SCHOOLS 000256-00 NORTHBRIDGE PUBLIC SCHOOLS 000025-00 NORTON PUBLIC SCHOOLS 000025-00 NORTON PUBLIC SCHOOLS 000025-00 NORTON PUBLIC SCHOOLS 000023-00 PARKWAY CM-PANY 000237-00 0000230-00 PARKWAY CM-PANY 000223-00 0002230-00 RAPID TRADING INTL 000223-00 RAPID TRADING INTL 000223-00 RAPID TRADING INTL 000223-00 RAPID TRADING INTL 000223-00 RAPID TRADING INTL |
| Bill Locator | Bill Locator 3 Service Adr 4 Parcel 5 Cust# 6 Cust Name 2 Bill# 7 Mailing Ad |
| 000124-00 00000032 000125-00 00000033 000126-00 00000094 000129-00 00000095 000130-00 00000096 000276-00 00000097 0000252-00 00000097 000131-00 00000097 | 000277-00 76 ERODKS ST #9 000278-00 76 BRODKS ST #9 000066-00 8 SHARDN AVE 000093-00 8 SUTH MAPLE STREET 000101-00 8 METHERSFIELD RD 000088-00 81 MURDN AVENUE 000069-00 83 CLARENCE RDAD |

Figure 17 The Bill locator screen description columns has multiple options

| File | UC] 10 Edit | 0200-Bill Ledgers | Locator [anthea] : Purchase Orders k4 ← → ››ł | Accounts Payable 🚝 🎬 🔍 📟 | Fixed Assets | Human Resources | Budget | Collections | Tax | Motor Excise | Misc Billing | System | — Favorites | D Help | × |
|------|----------------|----------------------|---|-----------------------------|--------------|---|------------------|--------------------|------|--------------|--------------|----------------------------|----------------|-----------|-----|
| (| Bill Locator | | | | | | | | | | | | | | |
| 4 | Actions | | 8 RY 9 RT Year Type | | 2 Bil# | 3 Service Adr | 4 Parc | el 5 C | ust# | 1 | Billed | | Paid | Balan | ice |
| 1 | 1 Selec | x 2 | 022 95 Misc Bil 022 95 Misc Bil 022 95 Misc Bil | ling ling ling | 00000 | 1 <mark>-00</mark> FRAMINGHAM 2-00 FRAMINGHAM 3-00 FRANKLIN B | PUBLIC PUBLIC | SCHOOLS SCHOOLS | | | 12282,2 | 4 1228 4 1228 1 1228 | 32,24 32,24 | | |

Figure 18 Before – only searches were by Bill #, Service Address, Parcel, and Customer Number



The screen is sorted by Bill number by default.

7.1 Search by Customer Name

Enable sorting and searching by Customer Name by clicking the [6 Cust Name] button; then type in a search term and press {Enter}.

| | | Bill L | ocator | | | | | | |
|----------|---|-----------------------|-------------|---------------------------------------|--------------|---------------|----------|---------|---------|
| Goto | 8RY 9RT | 3 Service Ac | Ir 4 Parce | el 5 Cust# 6 Cust Nam | | | | - | |
| Actions | Year Type | 2 Bill# 7 Mailing Ad | r | | Billed | Paid | Balance | • | |
| 1 Select | 2022 95 Misc Billing | 000134-00 TO THE P | RENTS OF: | | 3000,00 | | 3000,00 | | |
| | 2022 95 Misc Billing | 000006-00 HCCECS T | | MEHBOR, INC | 2225,00 | 2225,00 | | | |
| | 2022 95 Misc Billing | 000125-00 BI-C* 41 | Y COLLABORY | TIVE | 73507.50 | 7350,75 | 66156.75 | 4 | |
| | 2022 95 Misc Billing | 000207-00 P ASS | TOS CONSULT | DL G ENGRS PC | 18250.00 | 500,00 | 18250.00 | - | |
| | 2022 95 Miss Billing | RAMINGH | AM PUBLIC S | CHOOLS | 12282.24 | 12282.24 | 10200.00 | | |
| ei | nable the column; first characters; th | type in the column | | Bill Locator | | | | | |
| p | the top of the scre | en sorted | # 3 | Service Adr 4 Parcel 5 Mailing Adr | 6 Cust# 6 Cu | st Name Bi | illed | Paid | Balance |
| | from "A to | Z" | 099-00 | O THE PARENTS OF: | | 10 | 040.00 | 520.00 | 520.00 |
| | | _ | 113-00 | O THE PARENTS OF: | | 15 | 530.00 | 340.00 | 1190.00 |
| | COLC 10 1 1200 D | | 0122-00 | O THE PARENTS OF: | | | | | |
| | 2022 95 Misc B | illing | 00130-00 | O THE PARENTS OF: | | 17 | 700.00 | 1700.00 | |

Figure 19 After – added the ability to search by Customer Name

7.1.1 Hover Text when Customer Name is the Active Description Column

| Goto | Bill Locator | | | |
|--|---|---------------|-------------------|-------------------|
| SRY PRT | 3 Service Adr 4 Parcel 5 Cust# 6 Cust Name 2 Bil# 7 Mailing Adr | Billed | Paid | Balance |
| the hover text will show the Service address, mailing | 000129-00 TO THE PARENTS OF: ALEXANDER GARCIA | .0.00 0.00 | 520,00 340,00 | 520.00 1190.00 |
| address, and customer | 000122-00 Mail Addi-1 363 HARTORD AVENUE 000130-00 Parcel 000092-00 Cust# 00000095 | 0.00 | 1700.00 680.00 | 680,00 |
| | 000075-00 TO THE PARENTS OF: CHARLOTTE DEARDORFF | 2400.00 | 2400.00 | |

[ADM-AUC-MB-130]



7.2 Search by Mailing Address



7.2.1 Hover Text when the Mailing Address is the Active Description Column

| Goto | Bill Locator | | |
|------------------------|---|---------|---------------------|
| Sorting by mailing | 3 Service Adr 4 Parcel 5 Cust# 6 Cust Name 2 Bill# 7 Mailing Adr Billed | Paid | Balance |
| address, the hovertext | 000129-00 RB3 HARTEREN AVENUE | 1200,00 | 1200,00 |
| (Customer Name) | ODD125-00 Parcel | 400.00 | 2300,00 66156,75 |
| Loce to him bitter | 000068-00 Cust# 00000095 | 900,00 | 18250,00 |

[ADM-AUC-MB-132]

8 DRILL DOWN IN GENERAL LEDGER HISTORY [Enhancement]



Miscellaneous Billing charges (GL code **MB01**) are posted in summary and do not provide invoice details; therefore, the query screen offers no detail beyond what is shown on the #1110 Transaction History screen. Clicking on **[6 Drill Down]** for **MB01** transactions will display the message "Cannot View Source. Misc Billing posted in Summary". Other Miscellaneous Billing transactions such as payments or adjustments are available and will drill down to the Transaction DETAIL History screen, as shown below.



8.1 Transaction History & Transaction DETAIL History

Figure 20 Click on the Display – Notes Column Header Button to view the Bill numbers that comprise the payments.

8.2 #1145 Account Balance Listing Screen





| Goto | | A | Account Balance | Listing | | |
|---|---|--|-------------------|---|---|--|
| Actions 1 Acct Bal Inquiry 2 Txn History 3 Excel | Fiscal Year Fund Department | 2022 2290 SPED COLLAB 000 | ORATIVE, ALT HIGH | Account Type Asset Liability Fund Equit Revenue ***** Right Click to | Sub Ty Co V Po: y Sur View Amount | pe htrol htting nmary Details |
| ** Enter or Right Cl | ick on Account for a ne | w Fund/Dept ** | ***** | Debits | Credits | Encumt |
| Account Number | | Description | Opening/Budget^ | 745915 76 | 94705 29 | Remain Balance |
| 2290-000-0000-00 | 0-00-00-13490 | ACCTS REC-SCHOOL DEPAR | | 040010470 | 54705+20 | 250627,16 |
| 2220-000 Trubal 2220-000 Trubal 2220-000 di-Har 2220-000 di-Har 220-000 di-Har 200-000 di | Bit iransaction History fr GL Cod Cod2 Mb01 2022 Mb01 2024 Mb01 2025 Mb01 2026 Mb01 2021 Mb01 2022 Mb01 2021 Mb01 2022 Mb01 2021 Mb01 2022 Mb01 2021 Mb01 | GL Batch UserBatch BB66510 MSPC08863 B886510 MSPC08863 B8865110 MSPC08863 B8865110 MSPC08863 B8865211 MSPC08863 B8865211 MSPC08863 B8865211 MSPC08863 B8865211 MSPC08863 B8865211 MSPC08866 B886527 MS | | REC-SCHOOL DEPARTMENT | AL CHGS, SPED COLL | Bubraillys_m X 27.16 Bbithmurt Tof 88.23 God1.50 88.73 88.73 God1.50 88.73 88.73 God1.50 88.73 88.73 God1.50 88.73 88.73 God1.50 85.00 86.03 God1.50 604.50 79.56 God1.50 604.50 79.56 God1.50 241.67 42.76 241.67 241.67 241.67 241.67 241.67 241.67 241.67 241.67 241.67 |
| 2290-000 | | | | OK Find S | earch Cancel | Help Eof |
| 2290-000-2440-40 | 5-07-00-54160 | UTHER INSTRUCT/REWHRDS | | | | |
| Fun | d/Department Total (o | ne account type) | | | | |
| | | | | | | |

[ADM-AUC-MB-136]

9 Help Reference Library

The following new or updated reports were added to the Help Reference Library.

9.1 New and Updated Documents

• Billing

MB–330 Process Unbilled Charges

[New]