

REAL ESTATE TAX BILLING

RELEASE NOTES – SEPTEMBER 2019

This document explains new product enhancements added to the ADMINS Unified Community for Windows **REAL ESTATE TAX** system.

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1. BILLING

ADMINS added a **stop** error if there are duplicate bill numbers found when running the **[Load Appraisal File]** step in the **Billing** menu. In addition, **ADMINS** corrected an issue with **Betterments** not being marked as **Billed** on the Parcel Details screen after Quarter 3 Bills were posted. See the following sections for details.

1.1. Duplicate Bill # Report [Enhancement]

The program assigns bill numbers based on parcel number. If a "new" parcel number in the uploaded extract matches an existing (even inactive) parcel number, the same bill number will be assigned to two different parcels. This may happen, for example, if a "retired" parcel number is re-used in the valuation software. The re-purposed parcel number will be included in the uploaded appraisal file, trigger the error report / pop-up message, and terminate the upload.

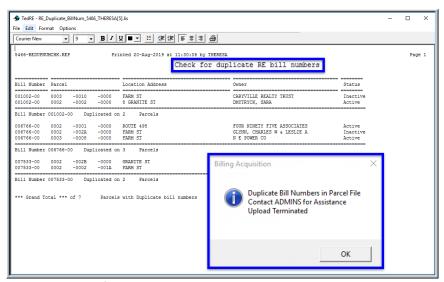


Figure 1 Report of Duplicate Bill Numbers

If no duplicate bill numbers are found, the process will display the customary pop up message. Click on **[Yes]** to continue.



Figure 2 No Duplicate Bill Numbers found

[TOC-SUP-SAPLAUC-3030]

Betterments Marked as Billed [Fix]

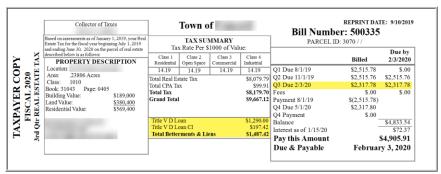
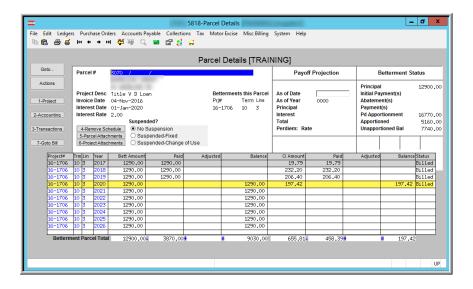


Figure 3 Sample Q3 Bill with Betterments



ADMINS corrected an issue with **Betterments** not being marked as Billed on the Parcel Details screen after Quarter 3 Bills were posted.

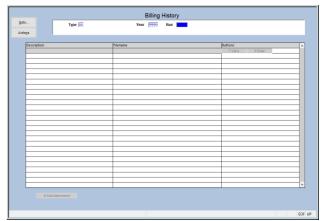
[TOC-SUP-SAPLAUC-3040]

2. QUERIES

To allow users to readily access history regarding real estate and personal property billing processes, the reports generated for each billing quarter are now available in a single Billing History screen.

Billing History Query [Enhancement] 2.1.

Select Tax Queries Billing History. The query screen will be blank until a billing for the quarter is run; once the billing is posted; enter the **bill type, year** and **bill run** to see a list of the reports generated for each billing.



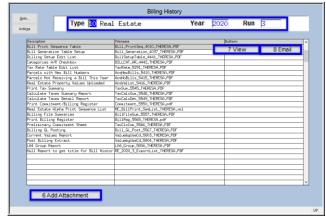
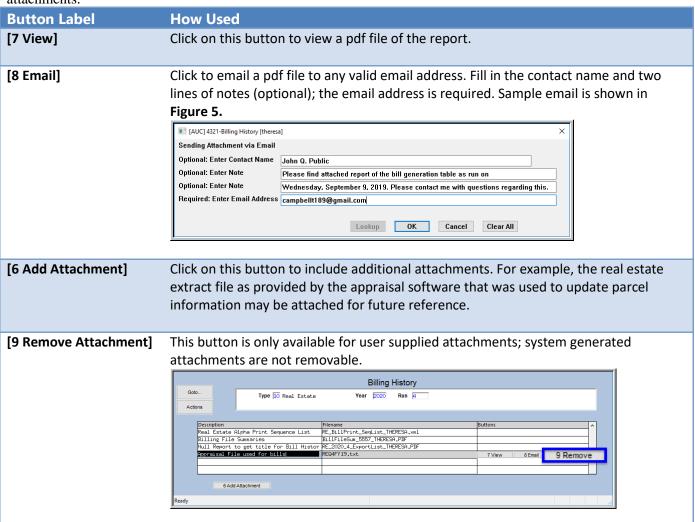


Figure 4 The Billing History screen before and after running the 2020 Quarter 3 billing

2.1.1. Billing History Screen Components

There are three buttons always visible on the screen, and a fourth button used only to remove user-supplied attachments:



Real Estate Tax

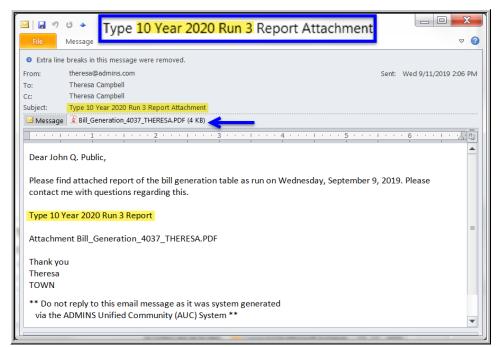


Figure 5 Sample email with an attachment as sent from the Billing History screen

[ADM-AUC-RE-5573]

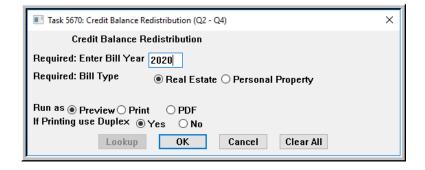
3. BILLING DOCUMENTATION

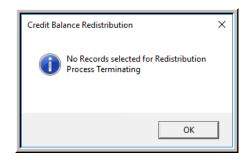
ADMINS added a new document to the **Real Estate Help Reference Library** that describes the **Credit Balance Redistribution** process.

3.1. Credit Balance Re-Distribution [Enhancement]

This process automates moving credits from one quarter or category to offset the dollars owed in another quarter or category. See below and **RE-150 Credit Balance Distribution**.

To begin, select Tax > Billing—Real Estate > Credit Balance Redistribution (Q2-Q4); enter the bill year at the prompt and select the ② Real Estate or ② Personal Property Bill Type. This example shows the Real Estate bill type.





Real Estate Tax

September 2019

If no bills have credit balances, the system will pop up a message that indicates that "No Records selected for Redistribution" and the process will terminate.

If bills with credit balances are found, a list of bill #s with credit amounts that are available for redistribution will be produced, as shown in **Figure 6**.

3.1.1. Review the Report of Bills with Credit Amounts

Review the report, and click on **[Yes]** to continue with the posting. Click on **[No]** to terminate the process if there are bills that require investigation or correction before proceeding.

When clicking on [Yes] to continue with the posting, the next prompt will pop up, to confirm posting the distribution. Click on [Yes] to continue.

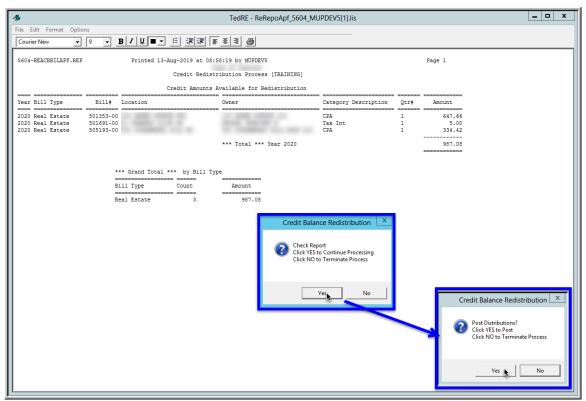
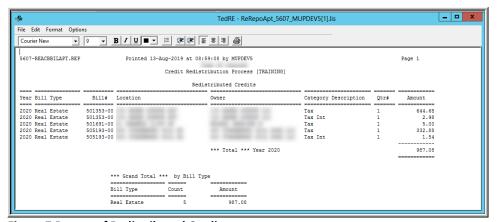


Figure 6 Report #5604 List of Credit Amounts Available for Redistribution

Report of Re-Distributed Credits 3.1.2.



The system generates a report of the redistributed credits.

Figure 7 Report of Redistributed Credits

3.1.3. Seeing the Effect on the Bill Query Screen

Three bills were affected by the redistribution; one is shown in the Bill Query screen capture in Figure 8.

3.1.4. **Redistribution within the Same Quarter**

In this example for bill #505193 the quarter 1 tax is delinquent, and the \$167.21 of CPA had been overpaid (three payments total, so had been overpaid by \$334.42). The CPA overpayment is applied to the tax and tax interest for quarter one.

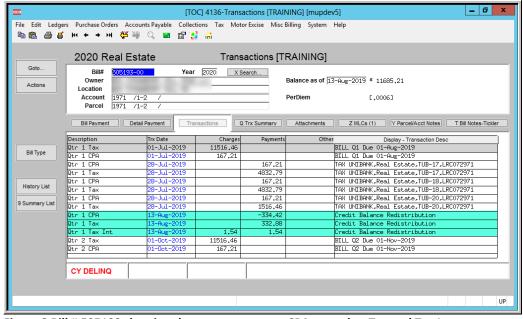
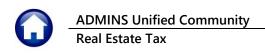


Figure 8 Bill # 505193 showing the overpayment to CPA moved to Tax and Tax Interest

If the quarter 1 tax was fully paid, the credit would have been applied to quarter 2. The system applies payments according to the site's established rules, as defined on the bill category table posting order.



3.1.5. Credit Balance Redistribution System-Created GL Batch

The system creates a revenue collections batch to account for the **Credit Balance Redistribution**, which will be found in the GL unposted file. This batch is necessary, for example, as payments are moved from tax to interest, or from CPA to tax, even though the payments are moved within the same bill, the dollars move within accounts.

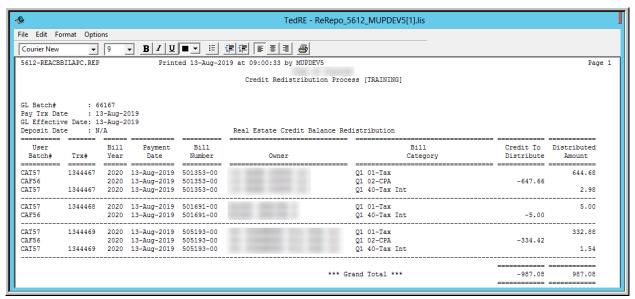


Figure 9 General Ledger Batch created

3.1.6. Finance Posts the Batch

Notify the finance office that the process was run and ask that the batch be posted. CAF# and CAT# user batches are created by the Credit Balance Redistribution process.

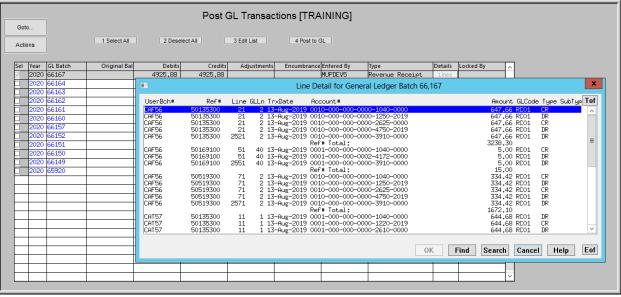


Figure 10 GL transactions ready for posting - note User Bch#s CAF# and CAT# that identify the transactions

[ADM-AUC-DOC-172]

3.2. Q3 Billing [Enhancement]

The **RE–230 Q3 Real Estate Billing** document was updated to reflect changes to menus and screens and to add a section on **Credit Balance Redistribution**.

[ADM-AUC-DOC-172]

3.3. Q3 Balancing Template & Instructions [Enhancement]

The Quarter 3 Balancing template and Instructions were updated with new variance values that take into account sites that have adopted the Massachusetts CPA.

[ADM-AUC-RE-5588]

4. HELP REFERENCE LIBRARY

4.1. New or Updated Documents

• M/	AINTENANCE	RE–150 Credit Balance Distribution	[New]
• BII	LLING	RE–230 Q3 Real Estate Billing	[Updated]
		RE–390 Q3 Balancing Template	[Updated]
		RE-400 Q3 Balancing Instructions	[Updated]
 OT 	HER	RE–725 Training Mode	[New]
• SY	STEM	RE–770 System Administration Kit	[Updated]