#### **AUC 2021 Virtual Site Visit**



Dial (786) 535-3211

Access Code: 608-966-445

https://global.gotomeeting.com/join/608966445

#### Mahmoud Ketabi, Alex Ketabi AUC Team

LuAnn Moore, VP Theresa Campbell Anthea Dimond Wendy Tarantola

Wednesday, October 27, 2021 2:00PM





Fiscal Year 2021 Highlights

Among the new features ADMINS has incorporated this past Fiscal Year.

#### SYSTEM WIDE CHANGES (OUR TOP TEN)

	STSTEM WIDE CHANGES (OUR TOP TEN)	
	Copy Live to Training feature for Super Users with Module Selection	June 2021
	Release notes structure mirrors that of the Help Reference Library	June 2021
	Consolidated the Forms Text & Parameters table to make updates a breeze	June 2021
	Enhanced hovertext on attachments	June 2021
	Converted ADMINS.com training videos to use  Voulube features	June 2021
	Most attachments are now scheduled tasks to speed up processing	December 2020
	Added multiple features for sites working from home due to Covid19 pandemic	Throughout 2020
	Email simultaneously to multiple email addresses for reports and documents	December 2020
	Added a [Reset Password] button to allow users to reset their own AUC passwords	September 2020
•	Miscellaneous Billing Module a true "Accounts Receivables" Module	March 2021
	ACCOUNTS PAYABLE MODULE	
	Improved the voucher entry process with Batch only checking & more	June 2021

•	Miscellaneous Billing Module a true "Accounts Receivables" Module	March	2021
	ACCOUNTS PAYABLE MODULE		
	Improved the voucher entry process with Batch only checking & more	June	2021
	Multiple manual checks in a single batch	June	2021
	Report to identify commodity codes with no posted history	June	2021
	Upload non-sequential check numbers via a spreadsheet for voiding	June	2021
	Merge Process - Error checking for unmatched TINs for selected vendors	June	2021
	Certified Payroll Checkbox for Prevailing Wage POs and Contracts	June	2021
	TIN Truncation (Mask SSN & Fed ID Numbers) on 1099s	December	2020
	Email an encrypted, password protected 1099 on demand	December	2020
	Added 1099NEC processing for Non-Employee Compensation reporting	December	2020
	Added 1099G processing for certain Government Grants (COVID/CARES)	March	2021
	Report #2609 to identify duplicate payment amounts, vendor #s, and dates	December	2020
	"Change Type" & "Copy Address" Buttons on Vendor Maintenance Screen	December	2020
	Vendor field on Vendor Maintenance Screen displays the first active remit address	December	2020
	Remit number, address type, & status fields added to Vendor Name Query screen	December	2020
	Source documents attached to all vouchers in a batch	December	2020
	Optimized the Accounts Payable -> Warrant [Print Checks] process - reduces time to		
	print checks	September	2020
	Warrant History screen includes optional reports run for a given warrant	September	2020
	Enhanced Vendor Check History screen to display meta-data / hover text to help users		
	with limited access understand how the system displays or restricts information	September	2020
	Added checking to the Interfaces/Imports -> Upload Vouchers from a Spreadsheet		
	process - zip code format, blank lines, re-titled column headers, COVID 19 Refunds	September	2020
	Added Form 1099-NEC processing	September	2020
	Added Form 1099G processing for Government Grants (COVID)	March	2021
	Added a "Batch Owner" column to the Voucher Posting Selection screen.	March	2021
	Added an "Active Items Only" option to the Commodity Items lookup menu	March	2021
	The Create Vendor Check Attachments email includes the dollar amount for the warra	nt March	2021
	Added a "sort by User Batch" option to the Disbursement Edit List	March	2021
	Improved the search function on the Bank Account Management by Check Number so		

Property of ADMINS, Inc. No unauthorized use, distribution or reproduction permitted. Legend – Red = Septiember 2020, Green = December 2020, Purple = March 2021, Blue = June 2021 Page 1 of

#:\Training\SY\_Module\ADMINS\_Highlightsfy21.Docx

# Agenda



#### Welcome

#### **FY2021 Highlights**

General

**Accounts Payable** 

**Human Resources** 

**Revenue Collections** 

Calendar Year End, ADMINS.com, Support Future Features



#### General



**Real Estate** 

**Fixed Assets** 

System

**Human Resources** 

Grade Schedules – our "go to" report

Import Timesheets from a Spreadsheet

Improved Warrant Analysis

Federal 941 & Regulatory Changes

Detail Billing for Custodial, Police, Fire services, etc..

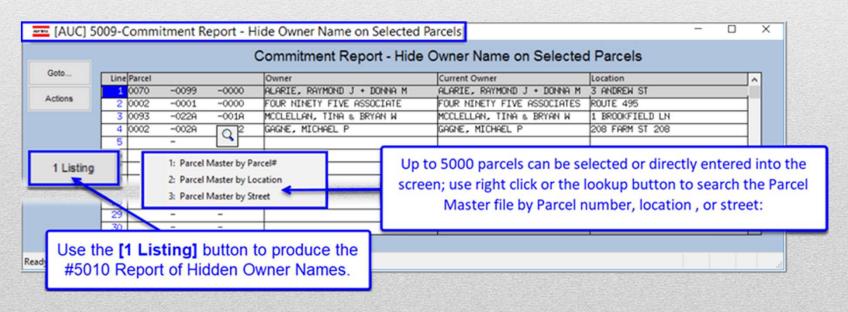


#### **Real Estate**



# Suppress public safety names from appearing on publicly available commitment reports

See page 2 of the June, 2021 Real Estate Tax Release Notes





# **Fixed Assets**



#### Land



#### **Buildings**



### Equipment





#### System



SY-175 Copy Live to Training (Batch)
 System > Administrator > Copy Live to Training (Batch)

SY June 2021 Release Notes

SY–117 Quick Report Selector



SY September 2020 Release Notes

SY–157 Software Update Completion Email Notice

SY March 2021 Release Notes





#6714 – Employee List – Grade Schedule

Emp#	TimesheetGroup	Alt Rate5 Desc	GLPct Typ
Name	PayGroup	Account #1	<b>Budget Amt#4</b>
Position#	ShiftCod	GLPct Typ	Actual Amt#4
Description	OrigHireDt	Budget Amt#1	Account #5
BargainingUnit	PosHireDate	Actual Amt#1	GLPct Typ
Schedule	Alt Rate1	Account #2	Budget Amt#5
Grade	Alt Rate1 Desc.	GLPct Typ	Actual Amt#5
Step	Alt Rate2	Budget Amt#2	Reporting Location
FTE	Alt Rate2 Desc.	Actual Amt#2	<b>Location Grade</b>
<b>Annual Salary</b>	Alt Rate3	Account #3	EmpType
Period Salary	Alt Rate3 Desc.	GLPct Typ	PeriodHrs
Daily Salary	Alt Rate4	<b>Budget Amt#3</b>	DOB
Hourly Rate	Alt Rate4 Desc.	Actual Amt#3	Gender
Per Diem Rate	Alt Rate5	Account #4	





 HR-345 Import Timesheets from a Spreadsheet

[Al	JC] 6764-Timesheet Import from Spreadsheet
Tir	mesheet Import from Spreadsheet
	Description
	Email Timesheet Import Template to User
	Employee List - Import Timesheets
	Import Timesheets





#### Report 6199 – Warrant Analysis

,6199-HRWARANALYSIS.REP Printed		at 09:40:23 by LU City of ADMINS arrant Summary Rep								
		Batch: 3494								
Warrant: 903554 Check Date:	01-Oct-2021	Period 07-Oct-202	21 thru 10-0ct-20	021						
Gross:	5,508.49									
Paid Benefits:	75.22									
Total Expenses:	5,583.71									
Employee Net Pay: Employee Net Direct Deposits:	3,901.99									
Employee Other Direct Deposits:	3,501.55									
Employee Direct Deposits Not in ACH File:		(Void/manual check	ks without a bank	k code)						
Vendor Vouchers:	886.78									
Vendor Checks:										
Vendor Wires:										
Vendor Direct Deposits:	794.94									
Total Disbursements:	5,583.71									
Gross:	5,508.49									
Paid Benefits:	75.22									
Less Vendor Vouchers:	886.78	6221-HRTRNPST	DFD	Drint	ed 08-0et-	2021 at 09:43:57 by LUANN				
		OZZI HRIRMFDI	. NEF	FILITO	ed ob occ	TOZI at 05.45.57 by Bornin	City of ADMINS			
Total Funding:	4,696.93					Labor Di	istribution GL Posti	ing Report		
		FY User Bat		Refer# Cod			Description	Budget/BegBal	Debit	Credit
		Batch#: 90355								
		2022 903554	01-Oct-2021 3	494 HR0		-0000-000-00-00-10400 903554 Payroll Batch: 3494	CASH, GENERAL FU	IND	<b>—</b>	4696.93
		2022 903554	01-Oct-2021 3	494 HR0	1 1000-000	-0000-000-00-00-20210	ACCRUED PAYROLL,	GEN	4696.93	





#### Federal 941 changes

HR September 2021 Release Notes

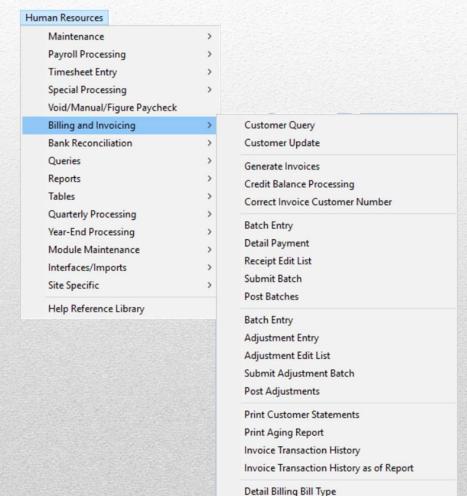
Form 941 For The Quarter Ending 03312020 and Schedule 941 B TOWN OF ADMINS Warrant Check Dates: 01012020 to 03312020 1 Number of employees employed in the pay period..... 3/12, 6/12, 9/12 or 12/12 6.733.180.13 3 Federal income tax withheld from wages, tips, and other compensation. 3 712 553 51 5a Taxable SS wages ...... X .124 = Sa (i) Qualified sick leave wages Sa (ii) Qualified family leave wages X .124 = 5b Taxable SS tips...... X .124 = 5c Taxable Medi wages & tips. 7,679,077.74 X .029 = 222,693.25 5d Addl Medicare Taxable..... 222,693.25 5f Section 3121(q) Notice and Demand - Tax due on unreported tips...... 5f 935,246.76 7 Current quarter adjustment for fractions of cents...... 7 8 Current quarter's adjustment for sick pay...... 8 9 Current quarter's adjustments for tips and group-term life insurance. 9 la Qualified small business payroll tax credit for increasing research.. 11a 1b Nonrefundable portion of credit for qualified sick and family leave.. 11b wages from Worksheet 1 1c Nonrefundable portion of employee retention credit from Worksheet 1.. 11c \_ 1d Total nonrefundable credits. Add lines 11a, 11b and 11c...... 11d \_ 935.249.15 3a Total tax deposits for this quarter, including adjustments applied... 13a 3c Refundable portion of credit for qualified sick and family leave wages 3d Refundable portion of employee rtention credit from Worksheet 1..... 13d \_ 3e Total deposits, deferrals and refundable credits. Add lines 13a, 13c and 13d...... 3f Total advances received from filing Form(s) 7200 this quarter...... 13f

City of ADMINS



# Human Resources – Detail Billing (\$)





Detail Billing Bill Category **Detail Billing Transaction Codes** 

**Batch Query Screen** 



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- Enhancement to Paycheck History Detail screen
- [Delete Step Range] button to Salary Schedule tab on Bargaining Unit Table
- Process to Add a Cost Code to all positions in a Bargaining Unit
- Ability to print direct deposit advices, W2 and 1095C documents from smartphone
- Manual check screen Reset All Deductions button added.

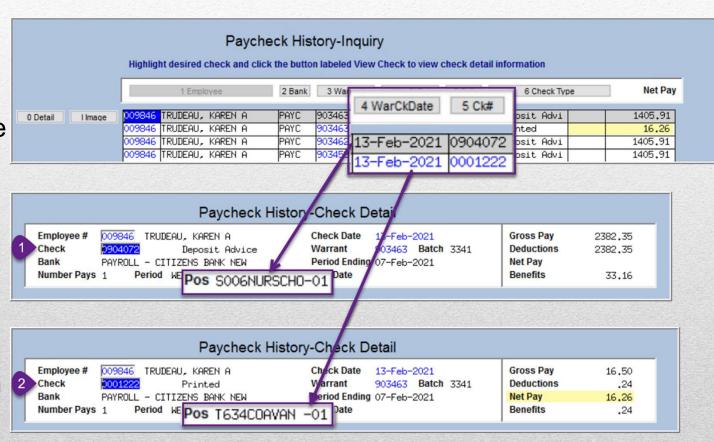


#### **Paycheck History Detail Screen**



The Paycheck
History - Check
Detail screen
now includes the
position #.

If an employee received two checks in a warrant, it is easy to determine which position each check is for.

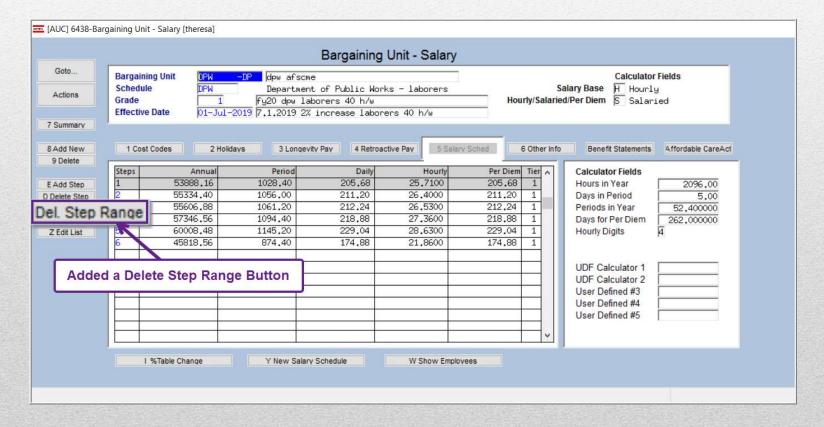




## **Bargaining Unit – Salary Schedule**



**ADMINS** added a **Delete Step Range** button to the Salary Schedule screen.





#### **Add Code to All Positions**



**Human Resources** ▶ **Maintenance** ▶ **Add Cost Code to Bargaining Unit Positions** 

**ADMINS** offers a feature to add a cost code to all *Active* employees assigned to positions in a bargaining unit.

Help Reference HR-527 Add a Cost Code en masse to Existing Employees

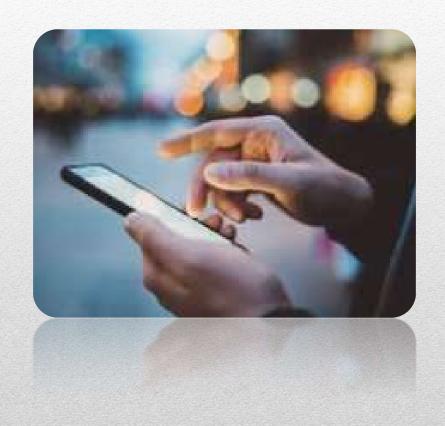
■ Task 6898: Add Cost Code to Bargaining Unit Positions	×
Add Cost Code to Bargaining Unit Positions	
Optional: Enter up to 9 Bargaining Units Edit 2 values: POL ADM PO, PROF 01,	
Required: Enter Cost Code MEDIOVR MEDICARE OVER \$200,000	
Required: Enter Effective Date (mmddyyyy) 01-Jan-2021	
Run as  Preview Print PDF Excel If Printing use Duplex  Yes No  Lookup OK Cancel Clear All	



### **Smartphone HR Documents**



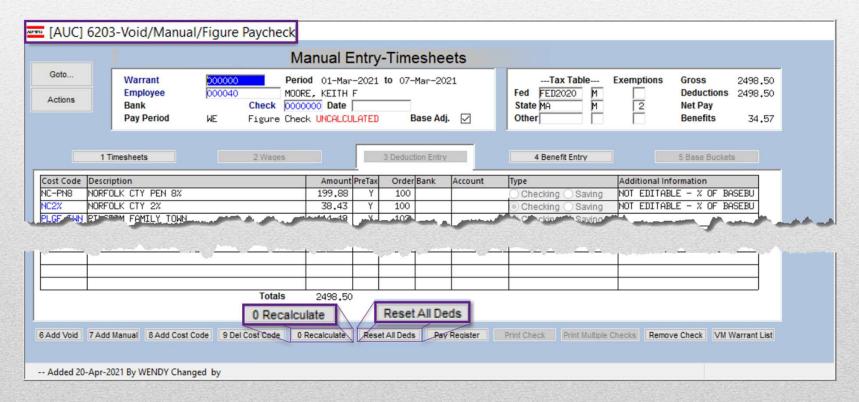
ADMINS produces and emails encrypted, password-protected Direct Deposit Advice, W2, and 1095C documents that employees may print from their smartphone (IPhone or Android).



# Manual Check Reset All Deductions Button



**ADMINS** added a [Reset All Deds] button to the Manual Check screen to remove all deductions from the manual check and refresh with the deductions from the employee's maintenance screen. See HR–430 Manual Checks for details.





# **Accounts Payable**



- Improve Voucher Entry process with "Batch Only Checking"
- Multiple Manual Checks in Single batch
- Voiding multiple non-sequential check numbers via a spreadsheet
- View most recent attachments to Vendor



#### Improve Voucher Entry Process with "Batch Only checking"



Prior to June 2021 the [Check Voucher] button on the voucher entry screen was causing some user confusion when trying to complete a batch. Each individual voucher was being checked but the [Check Batch] step was being missed, prompting support calls when the batch wasn't being moved into the approval process.

By removing the [Check Voucher] button from the screen, it has streamlined checking a batch and reduced user confusion

	6 Add Voucher	7 Add Line	8 Copy Line	9 Check Vouche	P In Progress	Entered Amount
PRODUCTION OF THE PRODUCTION O						

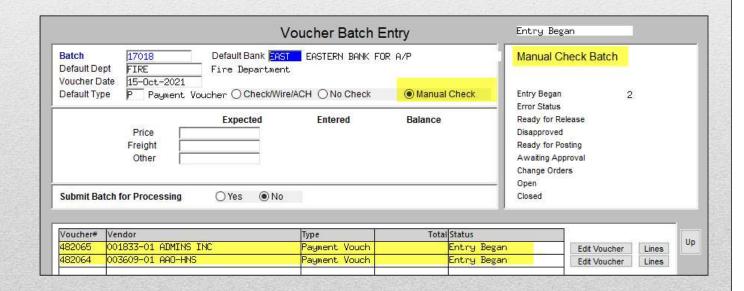


#### Multiple Manual Checks in a Single Batch



Prior to June 2021 a Voucher batch could only contain a single manual check, so if more than 1 manual check needed to be issued, a new batch needed to be created for each check.

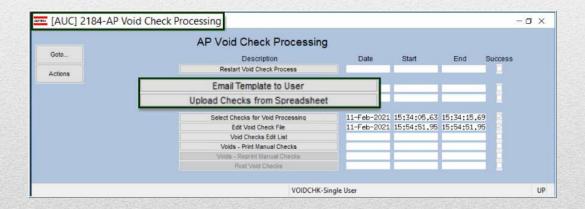
Voucher Batches can now contain multiple manual checks that can be processed and printed at the same time

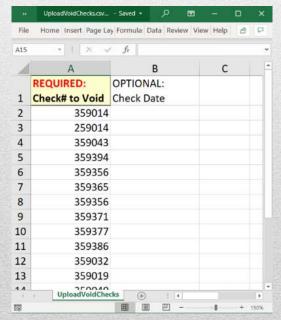


#### Voiding Multiple Non-sequential Check Numbers Via A Spreadsheet



June 2021 a new feature was added to Void Check process to allow uploading of a random series of checks via a spreadsheet. This will help when recovering unclaimed property in the form of uncashed checks.







#### **View Most Recent Attachments to Vendor**



Vendors can have many attachments between Check copies, Purchase Orders, 1099s, and user attachments, there could be 100's of attachments for a vendor.

Prior to June 2021, the user would have to page down multiple times to see the last attachments for a Vendor. The new [X Goto Last] button will now display the last 10 attachments, making it a lot faster to see the newest attachments.

	1 N	ame/Address 2 Addresses 3 Classification	on 4 Attachments 8 Items	9 User Defined
dd Vendor	Seq#	Description	Filename	Buttons
ld Address	257	Check Print Warrant 006715	APCK_EAST0365017.PDF	1/2
	258	Check Print Warrant 006727	APCK_EAST0365760.PDF	
	259	Check Print Warrant 006743	APCK_EAST0366514.PDF	22
Attachment	260	Check Print Warrant 006762	APCK_EAST0367285.PDF	(5)
	261	Check Print Warrant 006777	APCK_EAST0367846.PDF	
	262	Check Print Warrant 006787	APCK_EAST0368210.PDF	
Goto Last	263	Check Print Warrant 006795	APCK_EAST0368474.PDF	
	264	Check Print Warrant 006803	APCK_EAST0368900.PDF	
	265	Check Print Warrant 006805	APCK_EAST0369016.PDF	88
	266	Check Print Warrant 006810	APCK_EAST0362610.PDF	V View Z Email



## **Purchase Orders**



 PO Query improved notes when a check is voided and voucher cancelled

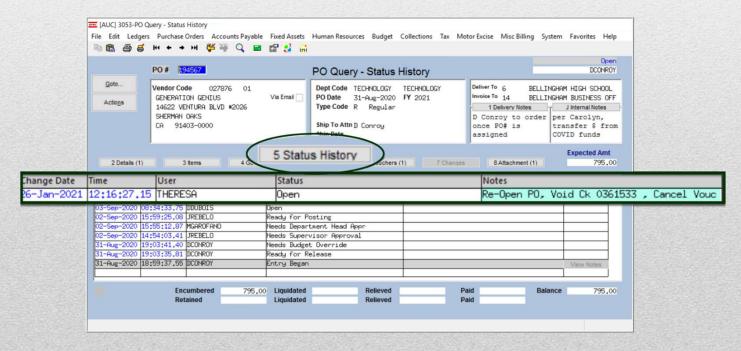
PO Query shows Quantity Balances



# PO Query Improved Notes When a Check Is Voided / Voucher Cancelled



If a voided check / voucher cancellation re-opens a Purchase Order—the system stamps a note on the [5 Status History] tab of the Purchase Order Query screen to explain why the PO was re-opened. The note will include that the PO was re-opened, the check number that was voided, and a note that the voucher was cancelled.



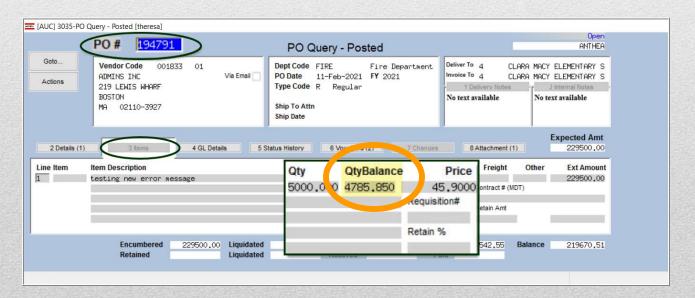


#### **PO Query Shows Quantity Balances**



Purchase Orders created with a quantity can be paid on multiple vouchers using different quantities. To review what has been paid (posted vouchers) use the [3 Items] tab of the PO Query screen to see the remaining quantity balance to be paid.

To show quantity balances for purchase orders with in-progress vouchers, use the [6 Vouchers] tab and click the Excel button





# General Ledger



- Copy Job stream from user to user
- Query in-progress Journals
- Safeguards for Audit Override
   Transactions
- If the Account type must be changed in the GL Chart



#### **Copy Job Stream from User to User**



**ADMINS** added a feature to allow privileged users to copy job stream reports from one user to another. The privilege to use this copy screen is based on menu group.

Could be used when an employee leaves, a different user needs to run the job as someone is on vacation, or to be used as a base for use by another user.

#### **Ledgers** ▶ Reports ▶ Job Stream Copy (Supervisors)





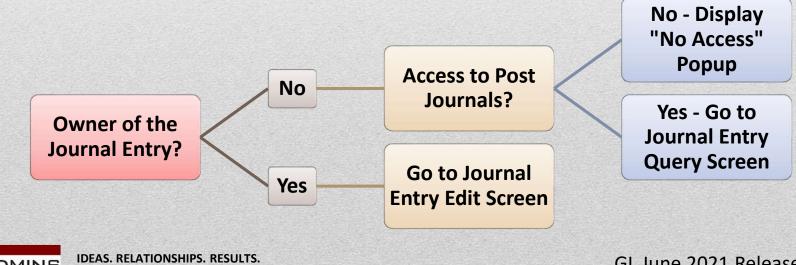
# **Query In-progress Journals**



When a journal entry is created, its owned by the user that created the journal. There is now a Journal Entry Query screen for users that have "Access to Post Journals" on their user profile, to be able to review these inprogress journals prior to being posted.

#### **Ledgers** ▶ Journal Entry Processing ▶ Journal Entry Query

In addition, the Work In Progress Transaction Query will drill down to the Journal Entry Query screen if the user has access to post journals



#### **Safeguards for Audit Override Transactions**



ADMINS provides the Audit Override feature to allow corrections to accounts and amounts that are waiting in the unposted file. Enhancements were made to the process to prevent accidentally causing a previously balanced transaction to become out of balance

The system will not allow account changes from a *subsidiary ledger* (*Revenue or Expenditure*) account to a *Balance Sheet* (*Asset, Liability, Fund*) Account or vice versa.

Summary accounts will no longer be allowed for use in an Audit Override

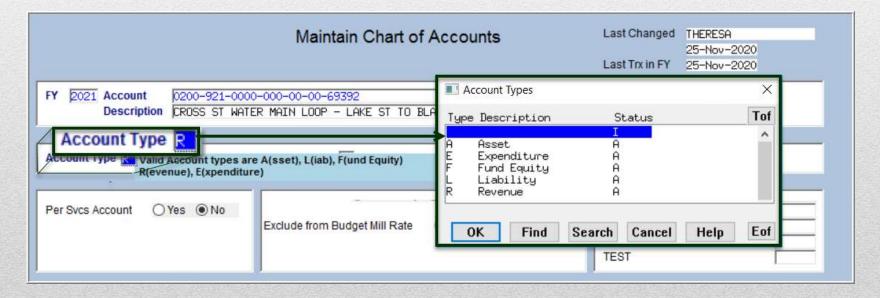
# Ledgers Account Maintenance Journal Entry Processing Posting Control Audit Overrides Enter Audit Change of Unposted Transaction



#### If the Account Type Must Change in the **GL Chart**



Account types (A, L, F, R, E) are assigned in AUC when the account is created. **ADMINS** advises that account types not be changed mid-year; if the account type must be changed, safeguards are in place, to help prevent unintended consequences such as out of balance situations.



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# Revenue/Collections

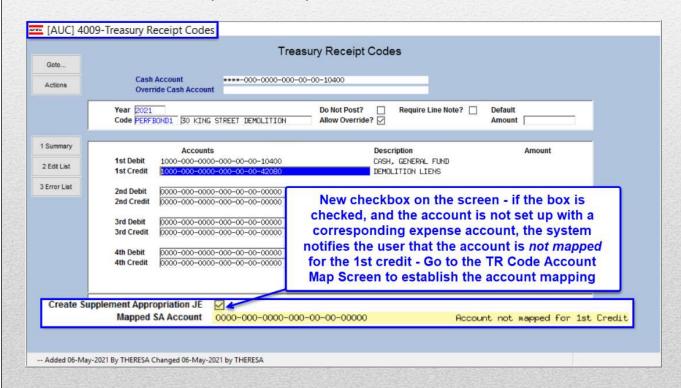


- Automated Supplemental Journals
   Appropriations for Treasury Receipts
- Treasury Receipt Codes added a [Copy Code] button
- Improved *Notes* feature on Tax Inquiry screens

# Automated Supplemental Appropriations Journals for Treasury Receipts



Municipalities receive monies for contingencies which is entered as a Treasury Receipt (TR) –for example, a construction company provides a performance bond of \$5,000 (the money is usually booked to a "revenue" account).

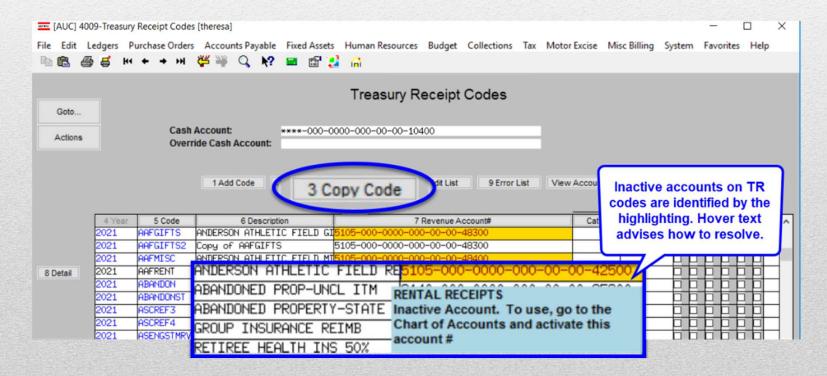


This new feature allows creating an appropriation to an "expense" account of the amount received in the TR module, which reduces the chance of over-expending the expenditure account.

## **Treasury Receipts – Copy Code**



When creating new Treasury Receipt codes, sometimes the code is very similar to a code that already exists in the table. There is now a feature to copy the Treasury Receipt code to a new code



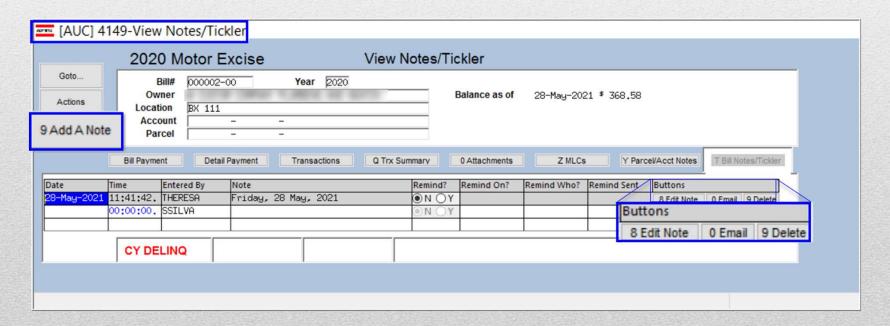


## **Enhanced Notes on Tax Inquiry**



The Bill Notes/Tickler query screen for Tax Inquiry fixed the issue with adding and deleting notes

Payments ▶ Batch Entry ▶ [Enter Receipts] ▶ [Bill Payment] ▶ [T Bill Notes/Tickler]

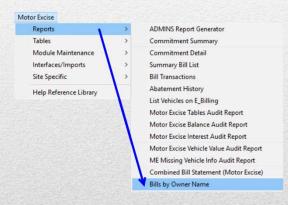




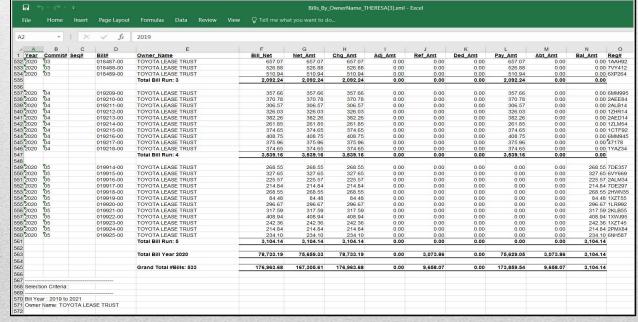
#### Motor Excise Bills by Owner Name



For large companies that have multiple vehicles, this report will combine them together and report on balances for all vehicles that are registered under the same name.



#### Motor Excise ▶ Reports ▶ Bills by Owner Name





# **Email Simultaneously to Multiple Email Addresses**



Emailing reports or documents to multiple email addresses at the same time.

Enter the first email address followed by a COMMA and immediately followed by the second address. Continue to add email addresses until the line is filled

■ Task 360: Email Reports	
Email Reports	
Required: Enter Email Address	anthea@admins.com, theresa@admins.com
Optional: Enter Email Subject	email to multiple email address at the same time
Optional: Enter Note 1	this is a note included in the email body
Optional: Enter Note 2	
Optional: Enter Note 3	
Optional: Enter Note 4	
	Lookup OK Cancel Clear All



### Miscellaneous Billing



The AUC Miscellaneous Billing System was designed to provide billing capabilities for municipal charges that are outside regular Tax and Utility Billing. Charges to be billed can be either repetitive or "single use" in nature. Ability to receive Lockbox payments of these Invoices. Detailed customer search options and complete billing and payment history make it easy to answer customers' questions about their account balance. The system is also fully integrated with the AUC Accounting System.

- Provides all invoicing and receipting capabilities, for both repetitive and "single use" charges
- Detailed customer search and history functions
- Process Lockbox payments for Invoices
- Completely integrated with the AUC Financials
- Ability to deliver Invoices via email



### Miscellaneous Billing





#### TOWN OF ADMINS FIRE DEPARTMENT

215 Lewis Wharf BOSTON MA 02110

INVOICE #. 000204 INVOICE DATE: 18-Oct-2021 DUE & DAVABLE LIDON RECEIDT AMOUNT DUE: \$350.00

Service Address

#### Invoice Fire Alarm Inspection

Description of Services Rendered	Qty	Rate	Amount Billed	
Quarterly Fire Alarm Inspection			\$350.00	
		Total Due: \$3		

000204 Invoice #: 00000046 Customer#: Commercial Fire Alarm Inspection Description:

98839 HAWTHORNE BLVD

Amount Due: \$350.00

For Service Questions Contact: FIRE DEPARTMENT

**617.494.5100** 

For Payment Questions Contact: Treasurer/Collector

MON - TH 8:30-4:30 PM FRI 8:30AM - 1:00PM **2** 508-657-2840 collector@bellinghamma.org

#### DETACH AND RETURN WITH YOUR PAYMENT

REMIT COPY

Mail Payments & Make Payable to:

TOWN OF ADMINS Attn: Directory of Finance 219 Lewis Wharf BOSTON MA 02110-0000

LOWY LIMOUSINE SERVICE 98839 HAW THORNE BLVD #6101

INVOICE #: 000204 INVOICE DATE: 18-Oct-2021 DUE & PAYABLE UPON RECEIPT AMOUNT DUE: \$350.00

#### ADMINS

#### TOWN OF ADMINS

Water/Sewer Department 215 Lewis Wharf

BOSTON MA 02010 water@admins.com

Page 1 of 1 INVOICE #: 000203 INVOICE DATE: 18-Oct-2021 DUE & PAYABLE UPON RECEIPT AMOUNT DUE: \$895.00

Service Address

#### Invoice for Special Services

Sample Invoice message that will print above the data grid

Description of Services Rendered	Qty	Rate	Amount Billed
Application Fee			\$35.00
Life Cycle Fee			\$45.00
			Subtotal: \$80.00
Sewer Application Fee			\$35.00
Sewer Inspection Fee			\$80.00
Sewer Other Fees (Service Calls)			\$120.00
			Subtotal: \$235.00
Water Application Fee			\$35.00
Water Connection Fee			\$150.00
Water Inspection Fee			\$125.00
Water New Meter Fee			\$150.00
Water Other Fees (Service Calls)			\$120.00
			Subtotal: \$580.00
		Total Du	e: \$895.00

000203 Invoice #: 00000088 Customer#: Description:

Service Address: 99385 CHARITY ST #840 Amount Due: \$895.00

For Service Questions Contact: Water/Sewer Department 9-4 M-F @ 671-494-5100

For Payment Questions Contact: Treasurer/Collector MON - TH 8:30-4:30 PM FRI 8:30AM - 1:00PM **9** 508-657-2840 collector@bellinghamma.org

#### DETACH AND RETURN WITH YOUR PAYMENT

print on the remit copy on the bottom third of the special

> TREE MUSKETEERS 99385 CHARITY ST #840 BOSTON, MA 08831-0000

#### REMIT COPY

Mail Payments & Make Payable to: TOWN OF A DMINS

219 Lewis Wharf BOSTON, MA 02110-0000

INVOICE#: 000203 INVOICE DATE: 18-Oct-2021 DUE & PAYABLE UPON RECEIPT AMOUNT DUE: \$895.00



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MB-320 Misc Billing Special Invoices

## **AUC User Experience**



IRS TIN Matching

Searching by Keyword/Topic

**ADMINS.com Video Features** 

**New Users** 

**Support Best Practices** 

**Effective Email Signatures** 

- Gmail, Outlook, AOL Mail



# IRS TIN Matching



The IRS accepts a file to check Social Security and Federal ID Numbers to ensure that the AUC data matches what the IRS has on file; interactive TIN matching for "one-offs" is also available

#### Human Resources ▶ Year End Processing ▶ IRS TIN Matching

Taxpayer Identification Number TIN On Line Matching 1 | Internal Revenue Service (irs.gov)



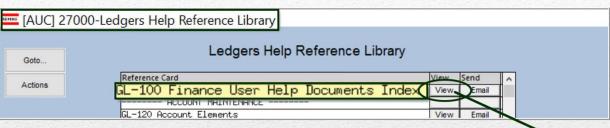


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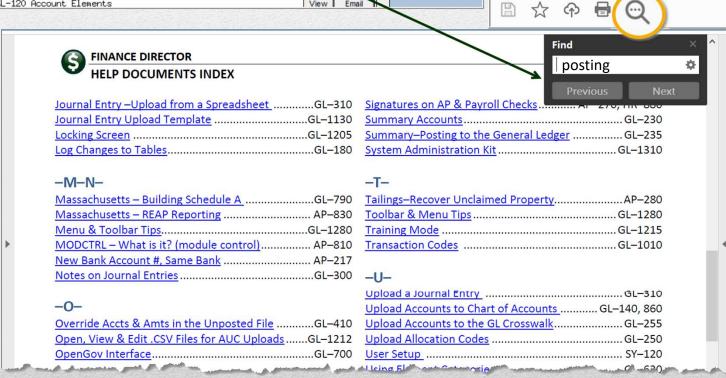
Human Resources March 2021 Release Notes

# Searching by Keyword/Topic





Use the Index at the top of each Help Reference Library to search by keyword or topic.





## admins.com/videos



"Customers only"

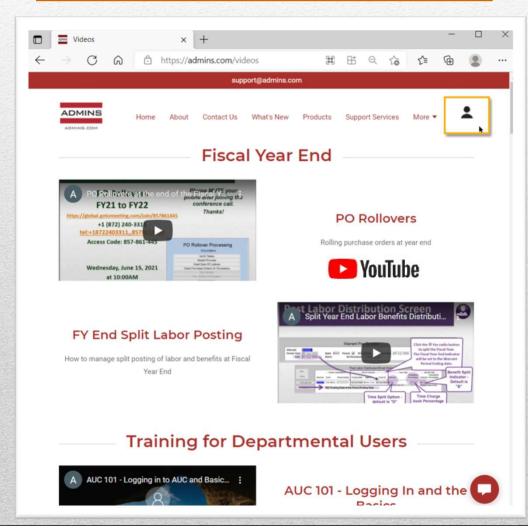
Requires a quick registration process

**Videos (admins.com)** 

Now fast forward, rewind, pause, etc....

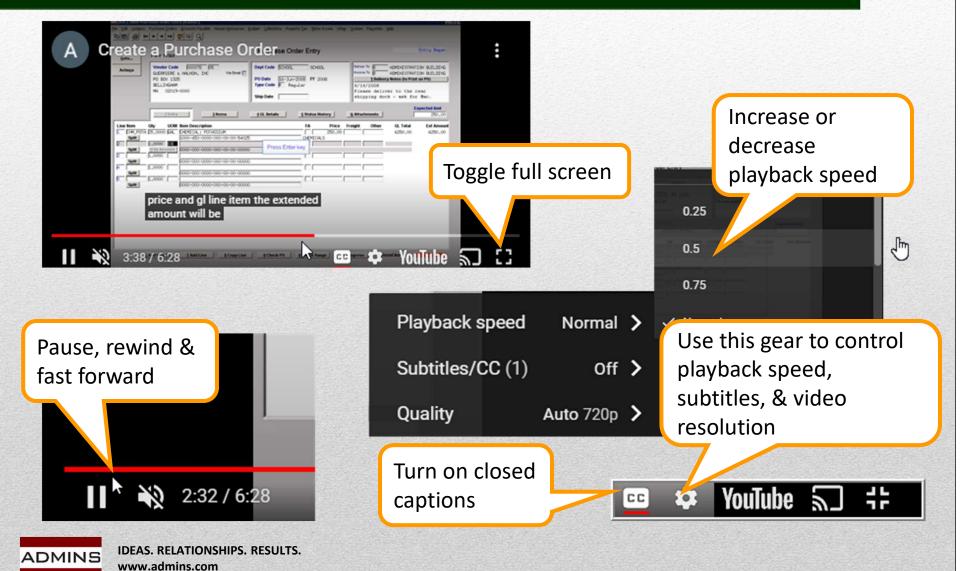


#### **Create Account (admins.com)**



## Improved Video Features





### **New AUC Users**



### **New User Request:**

Domain Username

(AUC Username must be the same)

Email Address (so we can send a welcome message)

Phone Number With Extension

Current User To Model For Menu, Department, & Account Access

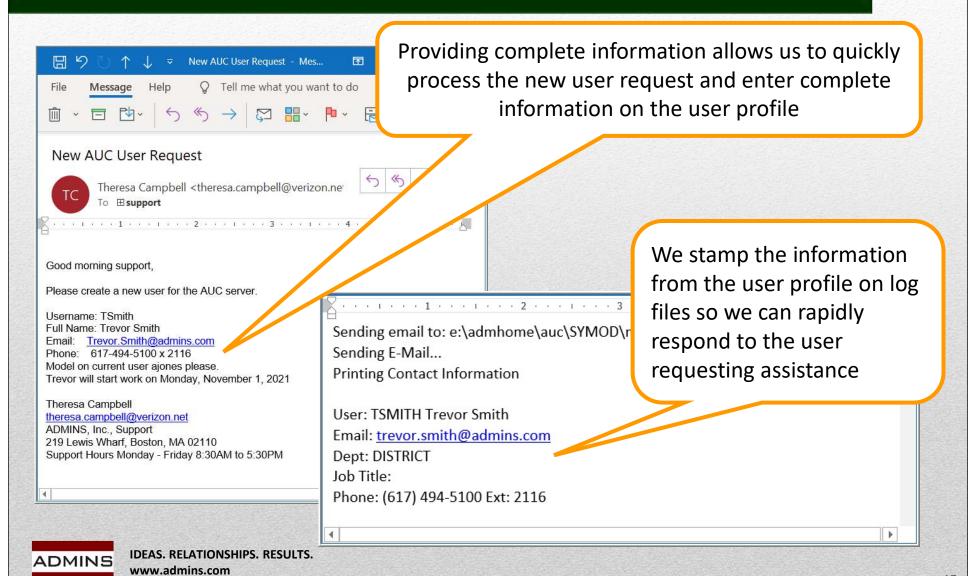
Register for Admins.com access

View the training videos



### New User Request Sample Email





### **Support Best Practices**



Who? – everyone on site or just one user

What? - new subject for each issue

When? - how soon is this needed

Which? - screen/report#/task #

How did it happen? – posting, data entry, query

Include a PDF of any referenced report

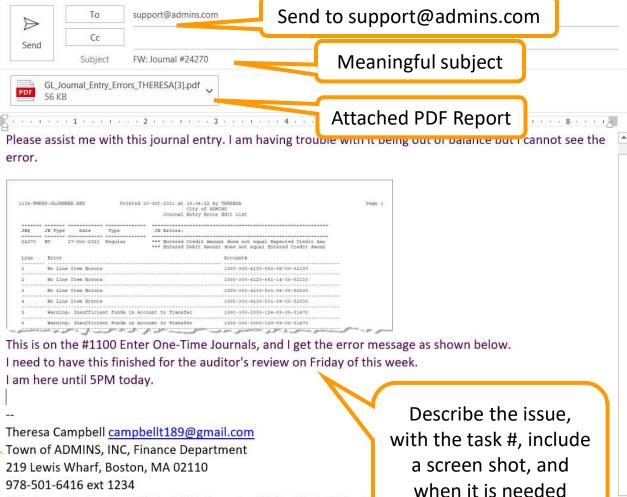


### Sample Email



Use an effective email signature that includes a phone # & extension, and working hours

| Comparison of the comparison



Monday - Wednesday, 9AM - 5PM; Thursday 9AM - 7PM; Friday 9.



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### **Effective Email Signatures**



To see examples of creating an effective email signature, visit the admins.com website

Include a phone number and extension, and hours you are available

Theresa Campbell campbellt189@gmail.com

Town of ADMINS, INC, Finance Department

219 Lewis Wharf, Boston, MA 02110

978-501-6416 ext 1234

Monday - Wednesday, 9AM - 5PM; Thursday 9AM - 7PM; Friday 9AM - 1PM



### **Current Focus**



- Tax Year 2021 Reporting and Webinars
  - W2 Reporting
  - 1099-R Reporting
  - 1099 AP Reporting
  - 1095 Reporting
- Forms Ordering



# Wrap Up





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