

Your Privacy Matters: What You Need to Know
Affordable Care Act (ACA) Navigator Program - Mississippi
Oak Hill Regional Community Development Corporation Privacy Notice

Who We Are

We are certified Navigators funded by the Centers for Medicare and Medicaid Services (CMS). We market our activities through the following initiatives: **Get Covered Mississippi, Healthy Kids Mississippi, and Healthy Together Mississippi**. Our mission is to help you find affordable health coverage through the **Health Insurance Marketplace®**.

Your Information Is Safe with Us

We take your privacy seriously. Here's how we protect your personal information:

- **We only collect what's needed** to help you apply for coverage.
- **We never share your information** without your permission.
- **We encrypt your data** when sending it electronically.
- **We follow strict federal rules** to keep your information secure.

What We May Ask For

To help you enroll, we may ask for:

- Name, date of birth, and contact info
- Household income and size
- Social Security numbers (only if required for eligibility)
- Other relevant personally identifiable information (PII)

We will always explain why we need this information and how it will be used.

Your Consent Is Required

Before we collect or use any personal information, we will ask you to sign an **Authorization Form** that gives consent for services. This form:

- Tells you what information we will collect
- Explains how we will use it
- Gives you the choice to say yes or no
- Acknowledges that you have received a copy of this privacy notice

You can ask questions before signing, and you can withdraw consent at any time.

Questions or Concerns?

Reach out to our Navigator team:

- **Phone:** 662-298-3584
- **Email:** info@getcoveredms.org
- **Website:** www.getcoveredms.org
- **In-person help:** Contact us for a local enrollment event or community collaborator site

 Keep This for Your Records

This handout is for your reference. You will receive a copy of any forms you sign. We are here to serve you with integrity, compassion, and confidentiality.