

## Butter Paws Pet Care – Pet Care Agreement & Veterinary Release Form

This agreement ensures that your pets receive safe, reliable, and loving care in your absence, while also protecting both you and Butter Paws Pet Care. Please read carefully and contact us with any questions before signing.

### 1. BOOKING & PAYMENT

A 50% deposit is required at the time of booking to confirm your reservation. Full payment is due on or before the first day of service. Payments can be made via cash, bank transfer, or MB Way. Reservations are only secured once payment has been received. If you return home early, the reserved time remains payable.

### 2. SERVICES PROVIDED

Butter Paws Pet Care will visit your home as scheduled, feed and care for your pet(s), and provide playtime, companionship, and welfare checks. All visits are completed with care and respect for your home and pets.

### 3. HOME & PROPERTY

Butter Paws Pet Care is not responsible for damage resulting from leaks, electrical faults, or natural events. Clients should ensure their home is secure before leaving. Keys are stored securely and never labelled with personal details.

### 4. PET WELFARE & VETERINARY CARE

Butter Paws Pet Care is authorised to seek emergency veterinary care if needed. Any veterinary costs incurred are payable by the owner. A preferred veterinary clinic may be listed below. If unavailable, the nearest qualified vet will be used. Reasonable efforts will be made to contact the owner or emergency contact when possible.

### 5. OWNER RESPONSIBILITIES

The owner agrees to provide all necessary supplies. All pets must be up to date with flea, worm, and tick treatments. The owner accepts responsibility for behaviour, health, and any resulting expenses. Butter Paws Pet Care may terminate the agreement if a pet poses danger.

### 6. LIABILITY & EMERGENCIES

Butter Paws Pet Care provides services in a reliable and caring manner but cannot be held responsible for illness, injury, or loss beyond control. In emergencies or extreme weather, reasonable steps will be taken to maintain care or ensure safety.

### 7. AGREEMENT & CONSENT

By signing below, you authorise Butter Paws Pet Care to care for your pet(s), confirm that you understand this agreement, and accept responsibility for veterinary costs if required.

CLIENT/OWNER NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

VETERINARY CLINIC: \_\_\_\_\_

VETERINARY PHONE NUMBER: \_\_\_\_\_