Privacy Statement

Last Updated: November 25, 2019

By using the Fetching4U.com website and/or any of the pages, features, widgets, buttons, tools or services available on or through the Fetching4U.com website (collectively, the “Site”), you consent to the collection, use and disclosure of information from you in accordance with this policy.

Fetching4U “Fetching4U”, “we” or “our”) is committed to protecting your privacy. This privacy policy tells you about our online collection, use and disclosure of information from you, including personal information. The terms of this policy apply to all information collected by Fetching4U on the Site. If you have any questions, comments or complaints about this privacy policy or our collection, use or disclosure of information, including personal information, please contact us by e-mail Help@Fetching4U.com.

We reserve the right to change the terms of this privacy policy at any time. When we make changes, we will revise the “last updated” date at the top of the policy and post the changed policy on the Site. If there are material changes to this privacy policy or in how Fetching4U will use your personal information, we will notify you by prominently posting a notice of such changes here or on our home page, or by sending you an e-mail. Notwithstanding the foregoing, your provision of any information on or through the Site following any such change shall constitute your consent to the collection, disclosure and use of such information in accordance with the changed policy. Accordingly, we encourage you to review this privacy policy whenever you visit the Site in order to familiarize yourself with the most recent version.

Collection of Your Personal Information

Fetching4U collects personal information that you provide to us on or through the Site or through your other interactions with us, such as in e-mails or telephone conversations. By voluntarily providing this information to us, you consent to the collection, disclosure and use of your personal information as set out in this privacy policy.

Fetching4U collects personal information when you register on the Site; when you sign up to receive newsletters, RSS feeds or other services available through the Site; and when you request
concierge and/or business referral services provided by Fetching4U. This personal information includes username and password (or equivalent information), your name, your mailing address, email address, and phone number, as well as any other personal information you choose to provide to us to help us deliver concierge and/or business referral services requested by you.

Fetching4U may use PayPal or other third-party service providers to process transactions you conduct through the Site. These service providers receive transaction-related information such as credit card number or other financial account number, banking or other financial institution information, and billing or financial institution address. To improve the security of your information, Fetching4U does not receive the credit or debit card or other financial information you provide to such service providers.

Fetching4U may also receive personal information about you from a third-party vendor to whom we have referred you at your request. For example, we may follow up with vendors to whom we have referred you to make sure that you have had a good experience or to help resolve a problem. Information collected will generally pertain to your experience with that vendor.

You may always choose not to provide personal information, but if you so choose, certain services and features of the Site may not be available to you.

Non-Personal Information

In addition to personal information, when you visit this Site, certain kinds of non-personally-identifiable information, such as the website that referred you to us, your IP address, browser type and language, and access times, may be collected automatically as part of the Site’s operation. We also may collect navigational information, including information about the pages you view, the links you click, and other actions taken in connection with the Site. However, Fetching4U does NOT collect and/or share such information for use in online advertisement targeting.

Use of Your Personal Information

Fetching4U collects and uses your personal information (as well as non-personal information) to:
• create and manage your account;

• process your transactions (in conjunction with our third-party service providers);

• provide the services you have requested;

• provide customer service;

• follow up with vendors to whom we have referred you and to help resolve problems with such vendors;

• perform research and analysis aimed at improving our products, services and technologies;

• provide you with newsletters or other communications or services which you have signed up for or otherwise agreed to receive; and

• communicate with you about your transactions, new products, promotions and services.

We may send account-related or transaction-related communications such as welcome letters and transaction confirmations. We may also send you surveys or marketing communications to inform you of new products or services or other information or offers that may be of interest. These surveys or marketing communications may come from Fetching4U or our service providers. If you do not wish to continue to receive surveys or marketing communications, you may indicate this preference by following the “unsubscribe” or “opt-out” instructions included within each email communication. Please keep in mind that, even if you choose not to receive marketing communications, you may continue to receive transactional or account communications (e.g., confirmation emails) and other communications which are required or permitted by applicable law.

Disclosing Your Personal Information

Except as set out in this privacy policy, Fetching4U will NEVER disclose or sell your personal information to any third parties without your prior consent. We do NOT share the personal information of our website users and clients with unaffiliated third-party marketers without your prior consent.
We may disclose your personal information to third-party service providers who perform services for Fetching4U’s internal business purposes. For example, we may engage other companies to handle the processing of payments, to provide data storage, to host the Site, to assist in marketing, to conduct audits, to provide web analytics, etc. Those third-party service providers (i) shall be permitted to obtain only the personal information they need to provide the service, and (ii) must protect personal information to the same extent as Fetching4U, including not using it for any improper purpose. These third parties are NOT permitted to use your personal information for their own marketing purposes.

We may also disclose personal information to cooperate with law enforcement authorities, a court, or infiltrative agency, or other governmental authority in connection with an investigation or where otherwise required or permitted by applicable law.

We will disclose personal information to provide services requested by you. For example, if you use our business referral services and request a referral to a vendor, we may provide certain personal information to our preferred vendor for the relevant products or services so that they can contact you.

Finally, information about our clients and registrants, including personal information, may be disclosed as part of any merger, acquisition, or sale of Fetching4U and/or its assets, as well as in the unlikely event of insolvency, bankruptcy, or receivership, in which case personal information would be transferred as one of the business assets of the company.

Accessing Your Personal Information

If you would like to review or revise information that you previously provided to us, you may e-mail us at “mailto: Help@Fetching4U.com” for assistance.

Use of Cookies and Other Technologies

A cookie is a small text file that is placed on your hard drive. Cookies contain information, including personal information that can later be read by a web server in the domain that issued the cookie to you. The information that cookies collect may include the date and time of your visit, your registration information, session identification number and your navigational history and preferences.
Fetching4U currently does not use cookies. However, Fetching4U’s third-party payment service provider (such as PayPal) may use cookies to collect information for the purposes described below. If you interact with these service providers in a capacity other than as a Fetching4U client (for example, if you have a PayPal account), they may also use other information-gathering technologies, such as pixels, gifs and/or web beacons, over which we have no control.

Cookies offer you many conveniences. They may be used, for example, to allow a website to identify registered users when they return to the site so that they can retrieve previous site usage results. Cookies can also save you time by eliminating the need to repeatedly enter the same information.

You can accept or decline cookies. Most browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies. If you choose to decline cookies, this may affect your ability to use certain features of our third-party payment service provider’s site.

Security of Your Personal Information

The security of your personal information is important to us. We use reasonable safeguards to help protect your personal information, including without limitation, limiting access to your personal information to those of our employees and service providers who require it to provide services to you. We also try to limit the amount of sensitive personal information we collect; for example, in order to improve the security of your information, we use a reputable third-party payment service provider (such as PayPal) to process credit and debit card transactions, rather than collect credit or debit card and other financial information through the Site.

Please be advised, however, that no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we strive to protect your personal information, we cannot guarantee its absolute security.

If a password is used to protect your account and personal information, it is your responsibility to keep your password confidential.

Forums & Other Interactive Services
Our Site may include discussion forums or other interactive areas or services, including blogs, chat rooms, bulletin boards, message boards, or other areas or services in which you or third parties create, post or store any content, messages, comments, materials or other items on the Site (collectively, “Interactive Areas”). If you use an Interactive Area, you should be aware that these areas are open to the public and any personal information you post or provide at registration may be viewable by others. We are not responsible for personal information you submit in connection with the Interactive Areas, nor are we responsible for how others might use that information, including sending you unsolicited messages. Interactive Area postings may be retained indefinitely.

Links

We may link to websites that have different privacy and security policies and practices from those disclosed here. We assume no responsibility for the privacy or security policies or practices of such linked sites, and we encourage you to become acquainted with them prior to use.

Children’s Privacy

We do not knowingly collect or solicit personal information from anyone under the age of 18.