



## **Terms and Conditions – Garden Games**

Your booking is not confirmed until full payment has been made and the date will remain available to others. We require a signed booking form to be returned to us to confirm the booking. Garden Games can only be hired when booking another of Granny Smith's Ice Cream's services.

All balances must be paid at the time of booking. Payment can be made by cash, BACS or cheque. Payment details are available on your invoice. Payments are non-refundable except as outlined below.

You must provide full details on the booking form, including your contact details and details of the venue.

Please make sure you have permission from your venue for our games to be used. If we are refused entry you will lose your booking. No refund will be issued.

In the event of us being unable to attend due to inclement weather conditions such as snow, wind, rain or any other circumstances beyond our control then the full fee may still be payable, at the discretion of Granny Smith's Ice Cream.

In the event of us being unable to attend due to a breakdown of our vehicle or machinery a full refund will be given.

Abusive and / or aggressive behaviour will not be tolerated. If we feel threatened in any way we will leave immediately and no refund will be given.

We have public liability insurance for £10,000,000 and it is subject to these terms and conditions being complied with. Public Liability Insurance is excluded in its entirety following any claim or injury to any third party or employee whether directly or indirectly related to the use of drugs and/or alcohol.

Any damage or loss to our property caused by the hirer or the hirer's guests will be chargeable to the hirer.

The garden games should be used sensibly and no responsibility whatsoever can be taken by Granny Smith's Ice Cream for any injury caused to the hirer or the hirer's guests through the use of the games.

Any hirer must be at least 18 years of age.

Any changes to the booking must be notified in writing.