



## **Terms and Conditions – Vintage China**

Your booking is not confirmed until full payment has been made and the date will remain available to others. We require a signed booking form to be returned to us to confirm the booking.

All balances must be paid at the time of booking. Payment can be made by cash, BACS or cheque. Payment details are available on your invoice. Payments are non-refundable except as outlined below.

You must provide full details on the booking form, including your contact details, details of the venue and the time for delivery and collection, as well as the quantity of items required.

In the event of us being unable to attend due to inclement weather conditions such as snow, wind, rain or any other circumstances beyond our control then the full fee may still be payable, at the discretion of Granny Smith's Ice Cream. In the event of us being unable to attend due to a breakdown of our vehicle or machinery a full refund will be given.

We have public liability insurance for £10,000,000 and it is subject to these terms and conditions being complied with. Public Liability Insurance is excluded in its entirety following any claim or injury to any third party or employee whether directly or indirectly related to the use of drugs and/or alcohol.

A damage deposit is required at the time of booking which is held against the cost of any breakages. Any damage or loss to our property caused by the hirer or the hirer's guests will be chargeable to the hirer. All breakages / damages are charged at £1 per item and if the damage deposit doesn't cover the full cost of any damages, extra will be charged. Any unused damage deposit will be refunded in full after the event.

The china should be used sensibly and no responsibility whatsoever can be taken by Granny Smith's Ice Cream for any injury caused to the hirer or the hirer's guests through the use of the china.

All items will be delivered washed and ready to use, packed in boxes and separated with kitchen paper. When unpacking, the paper should be retained so that it can be used to re-pack the china into the boxes for collection. China must not be washed as much of it is delicate and cannot withstand abrasive dishwashing or detergents. It should be packed and returned unwashed

Any hirer must be at least 18 years of age.

Any changes to the booking must be notified in writing.