



Booking Terms and Conditions

Welcome, we very much hope you enjoy your stay with us in this beautiful and historic Vicarage. We have put a lot of love into the interior to make your holiday a special one and simply ask that you treat it as your home and follow some simple housekeeping rules.

General

You agree to take proper care of the Property and its contents during your Holiday. The property will be cleaned after your departure, we simply ask that you leave the property in a clean and tidy state, have emptied the dishwasher and left the fridge as you found it on departure. We may deduct costs from your Cautionary Deposit if additional cleaning costs are incurred.

The property is for domestic use only. Prior permission is required for any events to be held at the property.

The property sleeps a maximum of eighteen and this number of people must not be exceeded without permission from ourselves.

The property is strictly no smoking.

Broadband

Whilst broadband is installed, with wifi boosters fitted throughout the property, the owner is not responsible for any issues that may arise with the provider such as broadband speed, bandwidth or uninterrupted provision.

Swimming Pool

For your safety one CCTV camera has been installed in the pool area.

Please do not walk on the safety pool cover or swim in the pool under the influence of alcohol or drugs.

It is a swimming pool with no diving end, so for your safety diving or bombing into the pool is prohibited.

Dogs

Dogs are very welcome but we ask, out of respect for people staying at the property with allergies, that they are not allowed upstairs in the main house and that dogs stay in the boot room overnight and dry off there after being taken for a walk.

We ask that all dog mess be picked up and binned prior to departure. Out of consideration for the other guests, a £50 charge will be added to your booking if any dog waste is not collected from the grounds prior to departure.

If you wish to stay at the property with a different kind of pet, prior permission would be required.

Noise Policy

Out of consideration for our neighbour we ask kindly that you respect a noise policy. After 9pm and before 9am please use the terraces and gardens around the house as quiet areas. Please do not take radios, CD players or other sources of music outside the house. Please do not turn up music within the property to provide music outside. Please limit any loud music playing inside the house so it cannot be heard outside. Please show consideration for our neighbours in the early morning and late evening. If you are having any deliveries or ordering taxis please ensure they have clear directions.

Payment

We will confirm the dates for payment and the price of your Holiday at the time of Booking and you must ensure that you make the payments on time. We take a one third deposit at the time of booking. The balance is due three months before the arrival date. The cautionary deposit is due with the final balance payment. Payments can be made by debit card, credit card, or bank transfer. All payments must have made to have access to the property at the check in time. If these terms are breached then the cancellation policy will be implemented.

Cancellation Rights

All cancellations must be in writing.

If, due to circumstances outside of our control force us to cancel your bookings, we will contact you as soon as this happens and will offer a full refund.

We strongly encourage you to take out a comprehensive travel insurance with cancellation cover.

Cautionary Deposit

You will be informed of the amount of the Cautionary Deposit to be paid at the time of Booking.

The Cautionary Deposit must be paid one week before the Check-in time. If your Check-in time is between the last Friday in December and the first Friday in January, the Cautionary Deposit will be due no later than the 18th December.

The Property will be assessed after your Holiday. If no excessive cleaning is required, or loss or damage is discovered, we will provide you with a full refund of the Cautionary Deposit. Otherwise, if any excessive cleaning, loss or damage is discovered then you will be informed of the amount to be deducted from the Cautionary Deposit.

If any proportion of the Cautionary Deposit is retained, or a further charge is made and you dispute the same, we will endeavour to resolve this directly with you.

Liability

Our liability is limited for:

- (a) death or personal injury caused by the negligence
- (b) fraud or fraudulent misrepresentation; or
- (c) breach of the terms implied by the Consumer Rights Act 2015.

If we fail to comply with these terms and conditions, we will be responsible for any loss or damage you suffer that is a foreseeable result of our breach of the terms or negligence, but neither of us are responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if they were an obvious consequence of our breach or if they were contemplated by us when we entered into this Booking.

We are not responsible for any transport and/or alternative accommodation costs or for loss or damage to any of your items, belongings, or vehicles.

To be clear, we shall not be liable for any loss or damage you suffer due to the breach of these terms by, or the negligence of, the Owner and the Owner shall not be liable to you if we breach these terms or are negligent.