

## Client Testimonials

### CAMcare Health Corporation

Hi Melinda,

Thank you so much for everything you and your team did for CAMcare over the years. We truly appreciate your professionalism and expertise while trying to help CAMcare become a better FQHC. We will be taking your list of issues to the appropriate teammates to discuss ways to minimize these errors.

Thank you again.

Chris

### **Christopher Bernardi, CPA**

Chief Financial Officer

CAMcare Health Corporation

### Dekalb Medical Center

Dekalb Medical was experiencing many financial difficulties and negative cash flow. Ms. Dockery (HRCS) developed an overall plan linking clinical operations, health information management (HIM), revenue integrity, information technology, government and non-government claims processing, and follow up. In addition, she hired temporary staff and developed targeted accounts receivable teams to focus on cashflow.

As a result, Ms. Dockery's project management experience and leadership positively impacted our financial operations in the following manner:

- All hospital vendors with outstanding invoices greater than 60 days were paid.
- Average monthly cash increased to approximately \$1 million per month (an increase of 62%).
- Denied claims decreased to 5% per month.

We appreciate Lakisha's contributions and her daily initiative which allows the Dekalb Medical Center Business Office to embrace the attitude of "with you all the way".

Sincerely,



Clinnie F. Biggs, Jr., MBA, CMC, CPC, CCP

Interim Director Business Office

DeKalb Medical Center

Lancaster Regional Medical Center

We have worked with HRCS for the past year and found their teams to be a highly experienced, responsible, and efficient. HRCS provided value added services and was very professional.

Sincerely,

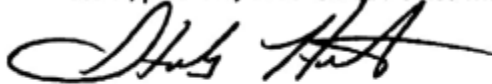


**James Cardenas**  
Director, Finance  
Heart of Lancaster Regional Medical Center and  
Lancaster Regional Medical Center

Mooresville Regional Service Center

Kim Davis came to us from HRCS. She implemented new processes for our Medicaid team and was very instrumental in streamlining procedures. We appreciate her experience and professionalism. She will be an asset to any organization.

**Stanley Hester, Executive Director Mooresville Regional Service Center**



**Phyllis Baker, Director Mooresville Regional Service Center**

