

INFORMATION AND REFERRAL

Business Link.....	1-800-272-9675
Community, government, health and social services programs (24 hr.).....	211
Directory assistance (SHAM).....	411
Health Link Alberta.....	811
Road Reporting.....	511
Service Alberta (provincial government).....	403-310-0000
Service Canada (federal government).....	1-800-622-6232
The City of Calgary (24 hr.).....	311

LANDLORD/TENANT INFORMATION

Landlord and Tenant Information (Service Alberta Contact Centre) Residential Housing Complaints Residential Tenancy Dispute Centre (then enter) 780-644-3000	1-877-427-4088 403-943-2295 403-310-0000
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LEGAL INFORMATION

Calgary Legal Guidance.....	403-234-9266
Children's Legal and Educational Resource Centre Court services:.....	403-207-9029
Civil.....	403-297-7411
Criminal.....	403-297-3152
Family and Youth.....	403-297-3470
Traffic.....	403-297-2283
Lawyer Referral and Dial-a-Law.....	403-228-1722
Legal Aid Alberta.....	403-297-2260
Resolution Services.....	403-476-4744
Student Legal Assistance.....	403-220-6637
Workers Resource Centre.....	403-264-8100

LIBRARY

Central Library and Branch Information.....	403-260-2600
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LICENCES

Dog and cat licences.....	311
Driver's, marriage and vehicle licence Service Alberta Contact Centre.....	780-427-7013
The City of Calgary, Licence division.....	311

LIGHTS

Click Before You Dig (Alberta One Call).....	1-800-242-3447
ENMAX/JUTILETS Customer Care Centre.....	403-310-2010
ENMAX power trouble (24 hr.).....	403-514-6100
Street light, traffic light, water, sewer.....	311

MAJOR'S OFFICE

.....	403-268-5622
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NOISE

Barking dog, general noise complaints (24 hr.).....	311
Late night noise - Calgary Police Service.....	403-266-1234

OFFICE OF THE COUNCILLORS

.....	403-268-2430
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PARKING

Calgary Parking Authority.....	403-537-7000
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PASSPORTS

Passport Canada.....	1-800-567-6868
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POLICE

Emergency.....	911
Arrest Processing.....	403-428-3400
Crime Stoppers.....	1-800-222-8477
Bylaw Issues.....	311
Non-emergency.....	403-266-1234
Ticket Control (Photo radar).....	403-428-5991
Seized vehicles (Impound lot).....	403-537-7111

POST OFFICE

Canada Post.....	1-800-267-1177
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RECYCLING/ENVIRONMENT

Alberta Environment & Parks.....	403-297-7602
Alberta Recycling Hotline.....	1-800-463-6326
Green Calgary.....	403-230-1443
The City of Calgary.....	311

SENIORS SERVICES

Alberta Supports.....	1-877-644-9992
Calgary Seniors Resource Society.....	403-266-6200
Fair Entry (Seniors Services Home Maintenance).....	311
Kerby Centre.....	403-265-0661
Meals On Wheels.....	403-243-2834
Old Age Security and Pensions.....	1-800-277-9914
Senior Connect.....	403-266-4357
Senior Transit pass.....	403-262-1000

SHELTERS

Alberta Council of Women's Shelters.....	1-866-331-3933
Avenue 15 (Youth).....	403-543-9651
Awo Isaan Healing Lodge.....	403-531-1972
Calgary Alpha House.....	403-234-7388
Calgary Drop-In and Rehab Centre.....	403-266-3600
Calgary Women's Emergency Shelter.....	403-234-7233
Centre of Hope, Salvation Army (Men).....	403-410-1111
Discovery House.....	403-670-0467
East Youth Shelter.....	403-509-2223
Imm From the Cold.....	403-263-8884
Kerby Road House (Seniors).....	403-705-3250
Mustard Seed Street Ministry.....	403-269-1319
Women's Housing, Salvation Army.....	403-930-2711
YW Sheaff King House.....	403-266-0707

SOCIAL INSURANCE NUMBERS

Service Canada.....	1-800-206-7218
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STREETS

Street/sidewalk repair, street trouble, street lights (24 hr.).....	311
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TAX

Business, property taxes, assessment.....	311
Fair Entry (Property tax assistance).....	311
Income tax (Canada Revenue).....	1-800-959-8281

VISITOR AND TOURIST INFORMATION

Arts Commons.....	403-294-7455
Calaway Park.....	403-240-3822
Calgary Stampede.....	403-261-0101
Calgary Tower.....	403-266-7171
Calgary Zoo.....	403-232-9900
Chinese Cultural Centre.....	403-262-5071
Devonian Gardens.....	311
Fort Calgary.....	403-290-1875
Glenbow Museum.....	403-268-4100
Hangar Flight Museum.....	403-250-3752
Heritage Park Historical Village.....	403-268-8500
Military Museums.....	403-410-2322
Olympic Oval at University of Calgary.....	403-220-7890
Parks and Recreation (parks, golf courses, pools, arenas, leisure centres, etc.).....	311
Scotiabank Saddledome.....	403-777-4646
SpacePort.....	403-777-7678
Spruce Meadows.....	403-974-4200
TELUUS Spark Science Centre.....	403-817-6800
Tourism Calgary (1-800-661-1678).....	403-263-8510
Travel Alberta.....	1-800-252-3782
Windsport (Canada Olympic Park).....	403-247-5452

VOLUNTEERS

Propellus.....	403-265-5633
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WEATHER

Environment Canada.....	403-299-7878
Road Conditions.....	511

This is not a complete listing of telephone numbers available for citizens of the city of Calgary. Call 211 or visit informationberta.ca for further information.

In partnership with



COMMUNITY CONNECTION



Frequently Requested
Telephone Numbers

For community, government,
health and social services information,
call 211 or visit informationberta.ca

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For City of Calgary service information,
call 311 or visit calgary.ca.

For community information,
call 211 or visit informationlberta.ca.

24-HOUR EMERGENCY NUMBERS

Police, Fire, Ambulance	911
Bullying Helpline	1-888-456-2323
Calgary Emergency Management (EMA)	311
Canadian Red Cross	1-888-800-6493
Child Abuse Hotline	1-800-387-5437
Connect Family and Sexual Abuse Network	403-237-5888
Distress Centre	403-266-4357
ENMAX Power Trouble	403-514-6100
Family Violence Information Line	403-310-1818
Gas leak (AICO)	403-245-7222
Health Link	811
Kids Help Phone	1-800-668-6868
Poison and Drug Information	1-800-332-1414
Water, sewers, streets, signs, animal control, etc.	311

ADDICTION RESOURCES

Adult Addiction Services	403-297-3071
Alberta Health Services Addiction Helpline	1-866-332-2322
Alcoholics Anonymous (24 hr.)	403-777-1212
Alcove Addiction Recovery for Women	403-242-0722
Avenue Addiction Treatment for Women	403-245-9050
Calgary Alpha House	403-234-7388
Distress Centre	403-266-4357
Fresh Start Recovery Centre	403-387-6266
Recovery Acres	403-245-1196
Renfrew Recovery Centre	403-297-3337
Simon House Recovery Centre	403-247-2050
Sunrise Native Addictions	403-261-7921

AMBULANCE

Ambulance billing	1-877-506-3230
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ANIMALS

Animal Control	311
Calgary Humane Society (SPCA)	403-205-4455
Calgary Wildlife Rehabilitation Society	403-239-2488
Fair Entry (No Cost Spray and Neuter Program)	311

BUILDING PERMITS/INSPECTIONS

Building Inquiries	403-268-2738
Building Inspections	403-268-5311
Planning, Development and Licensing	403-943-2288
Environmental Health Inspections	311
Fire Inspections	311

BUS/TRAIN/TRANSPORTATION

Access Calgary	403-537-7770
Calgary Transit and Train Information	403-262-1000
Lost Property	403-268-1600
Senior Transit Pass	403-262-1000
Fair Entry (Low Income Youth and Adult transit pass)	311
Greyhound	1-800-661-8747
Red Arrow	403-531-0350

CERTIFICATES

Birth, death, marriage, vehicle registration, Service Alberta Contact Centre	780-427-7013
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COMPLAINTS/COMMENDATIONS

Better Business Bureau	403-531-8784
Calgary Police Service	403-266-1234
Calgary Transit Bus/Train	403-262-1000
The City of Calgary complaints/commendations (24 hr.)	311

Distress Centre provides both a 24/7 crisis line service and the 211 service for the Calgary area

COMMUNITY/FAMILY RESOURCE CENTRES

BowWest CRC	403-216-5348
Heart of the Northeast Family Centre	403-293-5467
Heart of South Calgary Family Centre	403-452-1124
North Central Family Support Program	403-275-6666 ext.221
North East Family Connections	403-293-0424
Ranchlands CRC	403-374-0448
SE Calgary CRC	403-720-3322
Southwest CRC	403-238-9222
Sunrise Community Link	403-204-8280
West Central CRC	403-543-0555

COUNSELLING/COMMUNITY SUPPORT SERVICES

Access Mental Health	403-943-1500
Calgary Counselling Centre	403-691-5991
Carpa	403-269-9888
Catholic Family Service	403-233-2360
Distress Centre	403-266-4357
Jewish Family Service	403-287-3510
Money Matters	1-888-294-0076
Native Counselling Services	403-237-7850

CHILD AND YOUTH SERVICES

Boys and Girls Clubs of Calgary	403-276-9981
Calgary AfterSchool	311
Connecten	403-264-8336
KIOSFORI	403-202-0251
The City of Calgary, Recreation (Free Assistance)	311
YMCA Calgary	403-237-9622
YW Calgary	403-263-1550
Youth Central	403-266-5448
Youth Employment Centre	403-268-2490

EDUCATION

Atabasca University	403-263-6465
Bow Valley College	403-410-1400
Calgary Board of Education (public)	403-817-4000
Calgary Catholic School District	403-500-2000
Mount Royal University	403-440-6111
SAIT (Southern Alberta Institute of Technology)	403-284-7248
University of Calgary	403-220-5110

ELECTION INFORMATION

Municipal	403-476-4100
Provincial	403-310-0000
Federal	1-800-463-6868

EMPLOYMENT/TRAINING

Alberta Supports Centre	1-877-644-9992
Career Information Hotline	1-877-644-9992
Service Canada (Employment Insurance)	1-800-206-7218
The City of Calgary, Human Resources	311
Youth Employment Centre	403-268-2490

FINANCIAL ASSISTANCE/INCOME SUPPORT

ASH (Assured Income for Severely Handicapped)	403-297-8511
Alberta Supports Contact Centre	1-877-644-9992
Century Park Place (855 8th Ave. S.W.)	1-877-644-9992
Fisher Park II (6712 Fisher St. S.E.)	403-297-2020
Lancore Building (1021 10th Ave. S.W.)	403-297-2094
One Executive Place (1816 Crowchild Tr. N.W.)	403-297-7200
Westland Professional Centre (2752 Sunridge Way N.E.)	403-297-1907
Child Support	403-297-6060
The City of Calgary, Fair Entry	311
Workers Compensation	403-517-6000

FOOD

Calgary Meals on Wheels	403-243-2834
Community Kitchen	403-275-0258
Food Bank (Hamper Requests)	403-253-2055
Royal Canadian Legion (Veterans Food Bank)	403-265-6304

GARBAGE/LITTER

The City of Calgary, Waste and Recycling, landfill site information, waste and recycling rebate	311
Bylaw enforcement, residential garbage collection, landfill site information, unity yards (24 hr.)	311

GRAFFITI COMPLAINTS

	311
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HEALTH INFORMATION/MEDICAL CLINICS

Alberta Health Care	403-310-0000 (then enter) 780-427-1432
Alex Community Health Centre	403-266-2622
Calgary Sexual Health Centre	403-283-5580
CUPS - Health Clinic	403-221-8797
East Health Centre	403-955-1250
Health Link Alberta (clinic information)	811
Mental Health helpline	1-877-303-2642
Sexually Transmitted Infection clinic	403-955-6700
Sheldon M. Chumir Health Centre	403-955-6200
Travel Health Services	403-955-6777
Women's Health Centre	403-944-2200

HOSPITALS/URGENT CARE

Alberta Children's Hospital	403-955-7211
Foothills Medical Centre	403-944-1110
Peter Lougheed Medical Centre	403-943-4555
Rocky View Hospital	403-943-3000
Sheldon M. Chumir Health Centre	403-955-6200
South Health Campus	403-956-1111

HOUSING/SUPPORT SERVICES

Accessible Housing (disabled)	403-282-1872
Calgary Housing Company	587-390-1200
Calgary Urban Project Society (CUPS)	403-221-8780
Canada Mortgage and Housing	403-513-3000
Distress Centre/SORC	211
Keyby Centre Senior Housing Registry	403-705-3230
Silvera for Seniors	403-276-5541

HUMAN RIGHTS

Alberta Human Rights Commission	403-297-6571
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IMMIGRANT SERVICES

Calgary Catholic Immigration Society	403-262-2006
Calgary Chinese Community Association	403-265-8446
Calgary Immigrant Women's Association	403-263-4414
Centre for Newcomers	403-569-3325
Immigrant Services Calgary	403-265-1120
Immigration, Refugees and Citizenship Canada	1-888-242-2100