



## **Key Features of Our Service**

### **Planned Visits**

**All supervised visits occur at mutually agreed times and locations, ensuring consistency and clear expectations for families.**

### **Careful Parent Coordination**

**Arrival and departure times are arranged separately to avoid direct contact between parents and minimise potential tension.**

### **Respectful, Low-Key Observation**

**Trained facilitators monitor interactions in a calm and unobtrusive manner, stepping in only when required to maintain safety and respect for everyone involved.**

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