

Supporting Families Through Change

Coffs Coast Contact Services provides professional, independent supervised contact where children can spend time with parents or family members in a calm, neutral setting

Our service reduces stress for families while ensuring children are protected from conflict and feel safe, supported, and secure.

We focus on creating positive, child-centred experiences that strengthen connection and emotional wellbeing.



Getting Started

All services begin with an individual intake process, where each parent attends separately.

This allows us to:

- Understand family circumstances
- Assess suitability and safety
- Establish clear visitation arrangements
- Ensure the child's needs remain the priority

Bookings & Enquiries

0423 533 364

Flexible appointments available, including weekends.. Contact Centre availability.



Coffs Coast Contact Services

Safe • Neutral • Child-Focused

Supporting children to maintain meaningful relationships in a safe and structured environment during times of family change.

Servicing Coffs Harbour & surrounding areas

0423 533 364

Our Services

Supervised Visitations
Professionally monitored visits that ensure safe and positive interactions

Community-Based Visits
Child-focused outings to parks, cafés, or approved locations

Changeovers / Handover Facilitation
Structured, conflict-free transfer of children between parents

Observation & Attendance Reports
Clear, objective documentation where required

Individual Intake & Assessment
A structured process to tailor arrangements to each family

Why Choose a Private Contact Service?

- No long waiting lists
- Flexible scheduling
- Individualised approach
- Calm, neutral environment
- Community-based options available
- Timely commencement of visits
- Responsive, professional communication

We provide a supportive alternative to overstretched services, allowing families to move forward sooner.



Child-Focused Approach

We understand separation can be confusing and emotional for children. Our role is to ensure each visit is:

- Safe and emotionally supportive
- Predictable and calm
- Free from parental conflict
- Respectful of the child's pace and comfort
- Focused on building healthy connection

Professional Standards

Our service operates in alignment with the Australian Children's Contact Services Association (ACCSA) Guidelines, ensuring ethical and child-centred practice.

